

An overview of Person Centred Software

CONNECTED CARE.

A Connected Care Platform covering the full spectrum of care management through a suite of integrated solutions with a focus on driving outstanding care and improving lives in social care.

Solid provider

- **27 million** turnover
- **> 6,000** care homes
- Growing by **> 1000** care homes per year
- Founded in 2013 >180 employees

Leading technology

- **One stop shop.** Everything you need on one device.
- **A system built from the bottom up** – not just connected through generic APIs.
- **Innovation that solves real problems.**
- **Loved by carers** because it really works

Exceptional track record

- Most widely used solutions in the UK
- Largest and most experienced support and implementation team
- Largest network of integrated partners

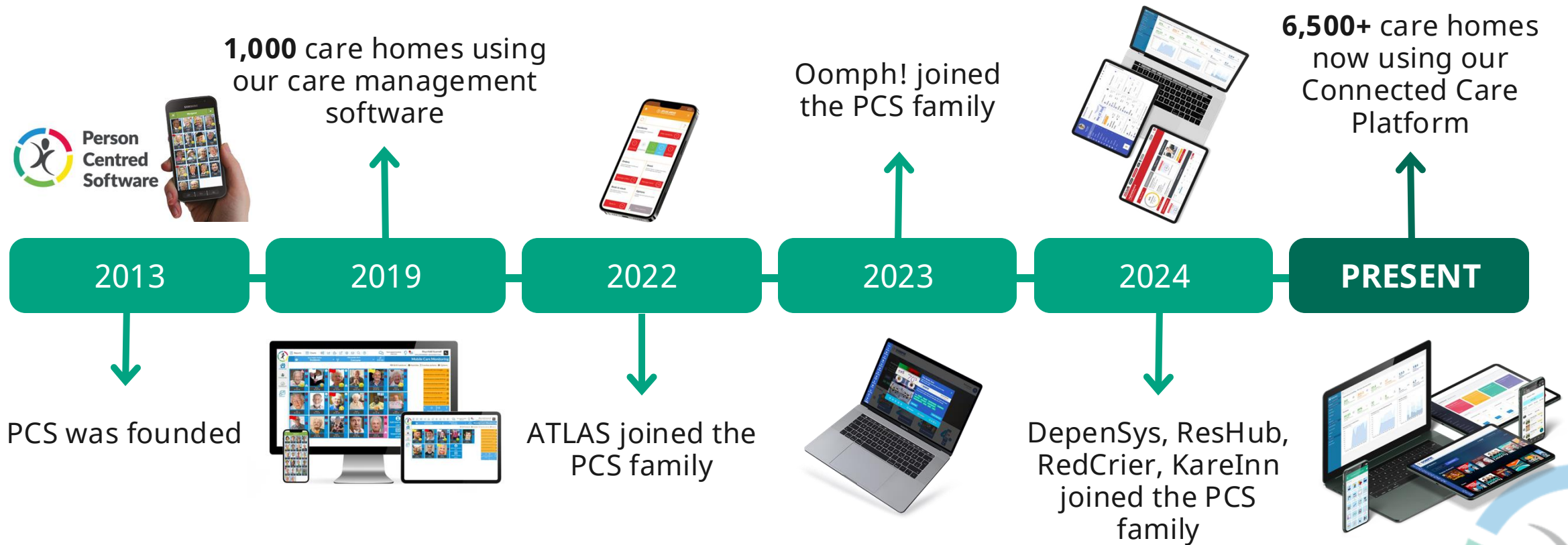
Built for carers | Loved by carers



The Person Centred Software (PCS) Journey

CONNECTED CARE.

Person Centred
Software supplies 2/3 of
UK care homes that are
digital!



Our Solution Areas



Care Management

mCare
DepenSys
Nursecall Messaging Service



Medication Management

ATLAS eMAR
ATLAS Pharmacy



Resident Experience

Oomph! On-Demand Wellbeing & Activities Platform
SLIDE Assessment
ResHub



Learning & Development

Redcrier Training Solutions
Oomph! Wellbeing & Activities Training



Care Operations

Digital Reception
Maintenance & Asset Management

ATLAS was created in 2014

And has since become the market leader for electronic medication management.

Many years ago, the team set out to solve care home's challenges with managing medication.

This journey saw the creation of the UK's first eMAR system and gave rise to ATLAS, which has contributed to outstanding efficiencies and medication safety in care homes.



Part of the Person Centred Software family

In 2022, Person Centred Software acquired ATLAS eMAR.

Already having had a partnership for five years through their integrated products, ATLAS joined the PCS Connected Care Platform!



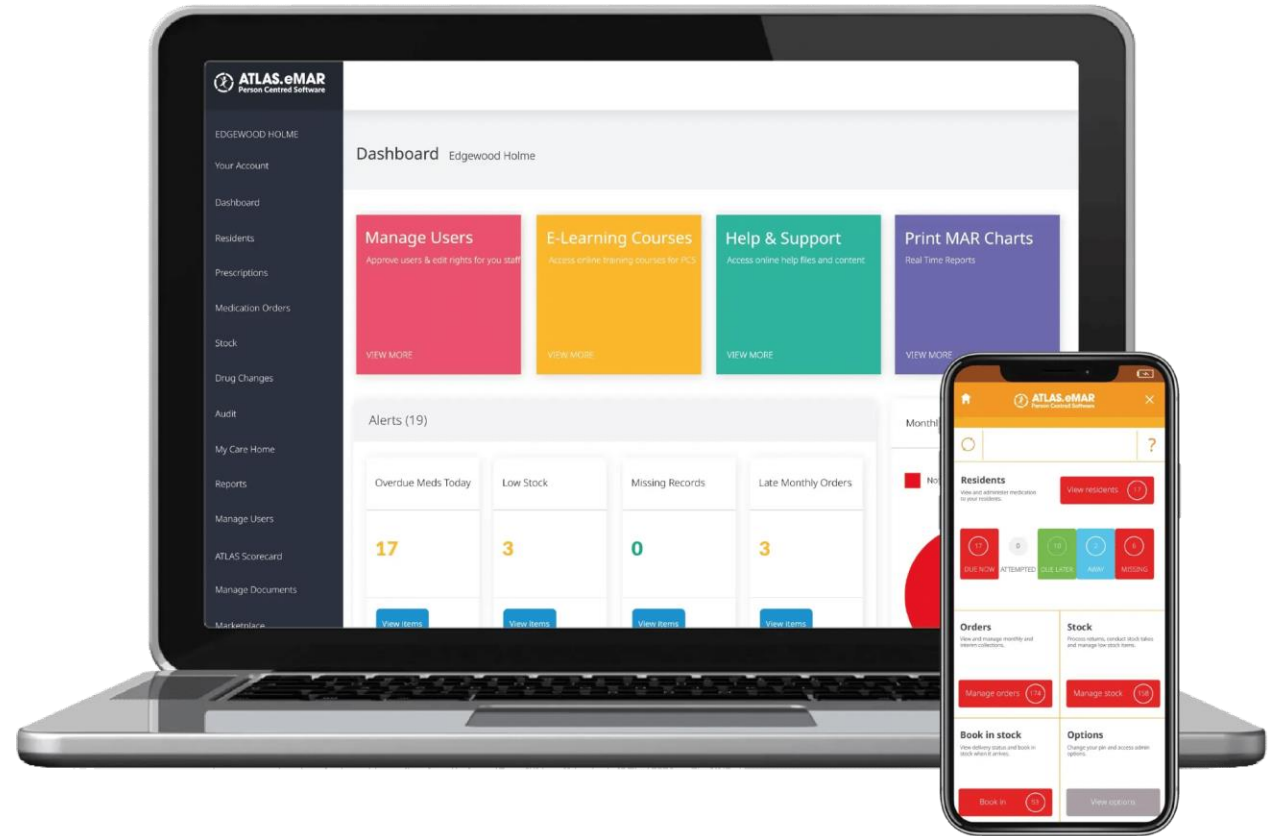
Welcome to **ATLAS eMAR**



What is ATLAS eMAR?

- ✓ An electronic medication management system for care homes.
- ✓ Proven to improve safety, efficiency and accountability.
- ✓ Digitally links care homes to pharmacy dispensing systems..
- ✓ Shares data with electronic care planning platforms

Giving care providers easier access to their eMAR data!



5 rights of medication administration

The System ensures the '5 rights of medication administration' is adhered to!



Right Resident



Right Medicine



Right Dose



Right Time



Right Route

The Care Home



What do we need to fix?

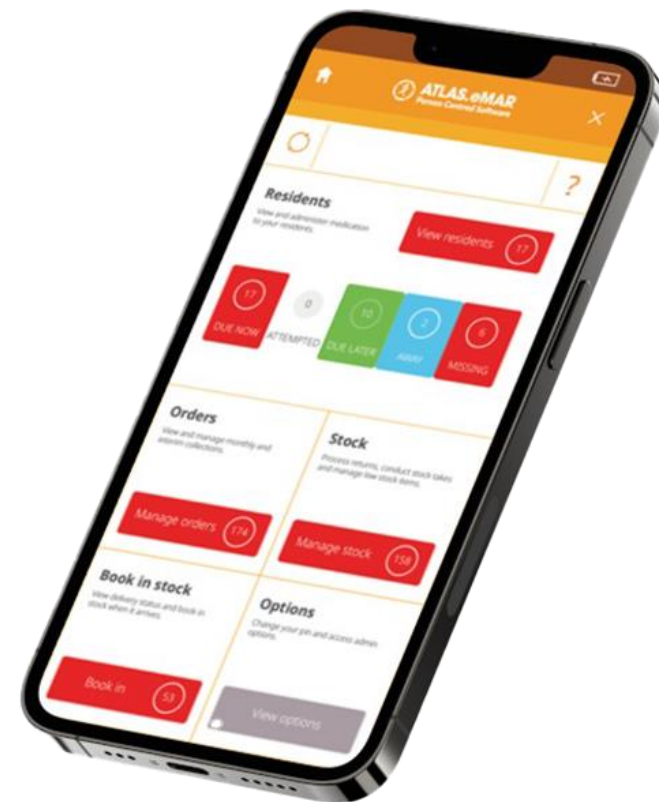
- ✗ Medicines management is time Consuming
- ✗ Difficult to get Accurate
- ✗ Complete Paper Records
- ✗ Consistent records
- ✗ No Safety net

Wouldn't it be great if?

- ✓ Efficient system
- ✓ Safe systems
- ✓ Accurate, complete and consistent records
- ✓ Significantly reduced medication errors

We understand your pain points!

Meds Management Pain Points	Solved
Common Med errors	✓
Missing entries (Gaps on MARs)	✓
Running out of stock	✓
Ordering prescriptions	✓
Chasing Pharmacy	✓
Hours spent on booking-in meds	✓
Time consuming Audits	✓
Lack of Management alerts	✓
Worrying about inspections	✓
Double entry on digital systems	✓
Managing "When Required" meds	✓
Staff not following process	✓



A real-life scenario: Kismet Ventura Care Homes

The Problem:

Before we introduced ATLAS eMAR, we were using paper-based mar charts for our medications, and when doing so we found that there was far too much room for error and so much wasted time with tasks like medication rounds and booking in of medications. **For example, when doing medication rounds with paper, things were so needlessly complicated and took far too long. There was a point where medication rounds would take half the morning and that was just for eight people! And then then, with all the time it took to administer medications and order stock, things still wouldn't always be right.**



The Solution:

Now with ATLAS, we have drastically cut down the time it takes to do monthly orders - from up to three hours down to about ten minutes. That alone is a huge implication on the cost saving because our time is incredibly valuable as people working in care, and ATLAS eMAR gives us an incredible tool to achieve the maximum output with our time.

It really is the perfect balance; it's that rare thing in digital solutions in that one aspect does not come at the expense of another – with ATLAS you have a system that is easy to use, more efficient and safer. **I've worked in the care sector for more than 15 years, and I can tell you it's the best solution for medication management I've come across.**

Medication errors avoided: 1 year

Interval check failed (Items containing Paracetamol)

ATLAS helped to avoid

1,580,533

instances

Inactive medication scanned

ATLAS helped to avoid

31,871

instances

Medication does not belong to patient

ATLAS helped to avoid

160,778

instances

Medication attempted too early

ATLAS helped to avoid

1,135,139

instances

Invalid Barcodes scanned

Barcode scanning feature identified

419,185

419,185 invalid barcodes – which identifies medication errors

What are the benefits of using an eMAR system?

- ✓ **Saves you time in the following areas:**

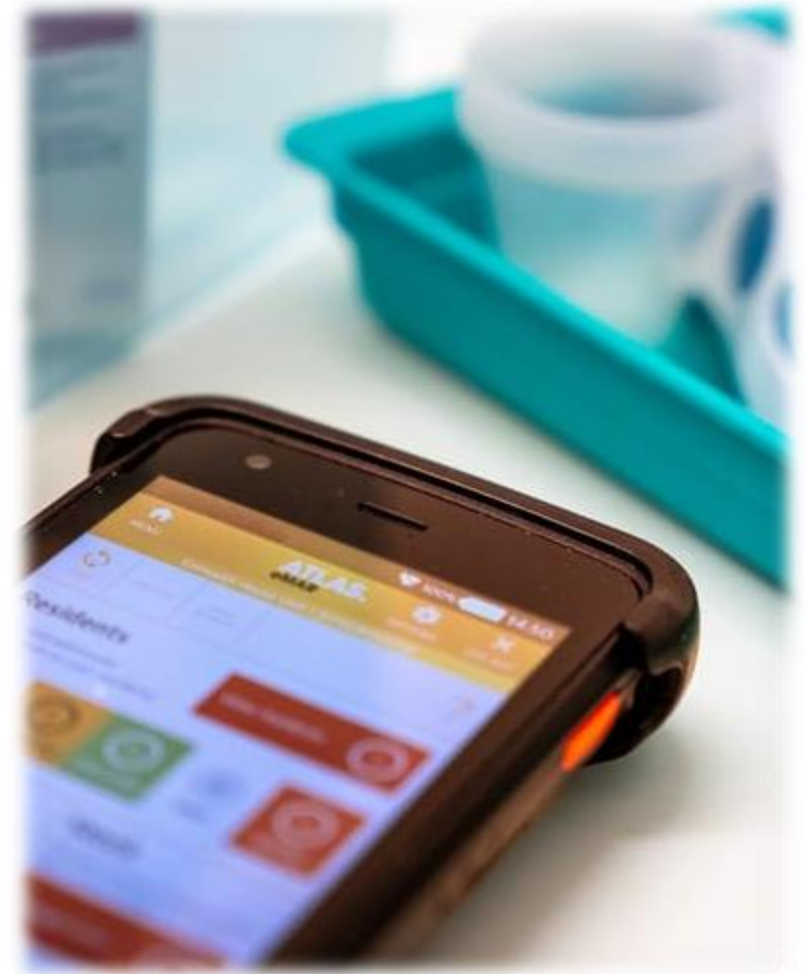
Booking in of medication, reordering of monthly medication, and auditing your home

- ✓ **Puts your care home and residents at the heart of all medication processes**

- ✓ **Reduces risk** of medication errors

- ✓ **Continual monitoring** of resident's wellbeing

- ✓ **Safe** medicines administration



Key Features of ATLAS eMAR



Medication Ordering

Connecting Care Homes and Pharmacies

The system digitally links care homes to pharmacy dispensing systems which improves the transparency of the process, saving time.



Barcode Technology

Barcode safety

Atlas's hand-held device, used by staff, shows the medications that should be administered.

Simply pick the packet and scan the pharmacy label using the barcode reader.

Atlas's hand-held device runs automatic safety checks (medication, dose, timing, recipient) and flags up any potential issues.



Pharmacy Integration

Dispensing processes tailored to your requirements

Pharmacies connected to Person Centred Software's ATLAS eMAR system follow a strict process for dispensing medication.

Each prescription is scanned into an image that can be viewed on the centralised dashboard.

Each medication item is barcode-validated to ensure it is correctly dispensed, and every label is issued with a barcode so it can be scanned on Atlas's hand-held device.

Choose your pharmacy

As the number of pharmacies connected to Person Centred Software's ATLAS system grows, you will be able to select from an increasing number of pharmacies to supply medications to your care home.



Centralised Dashboard

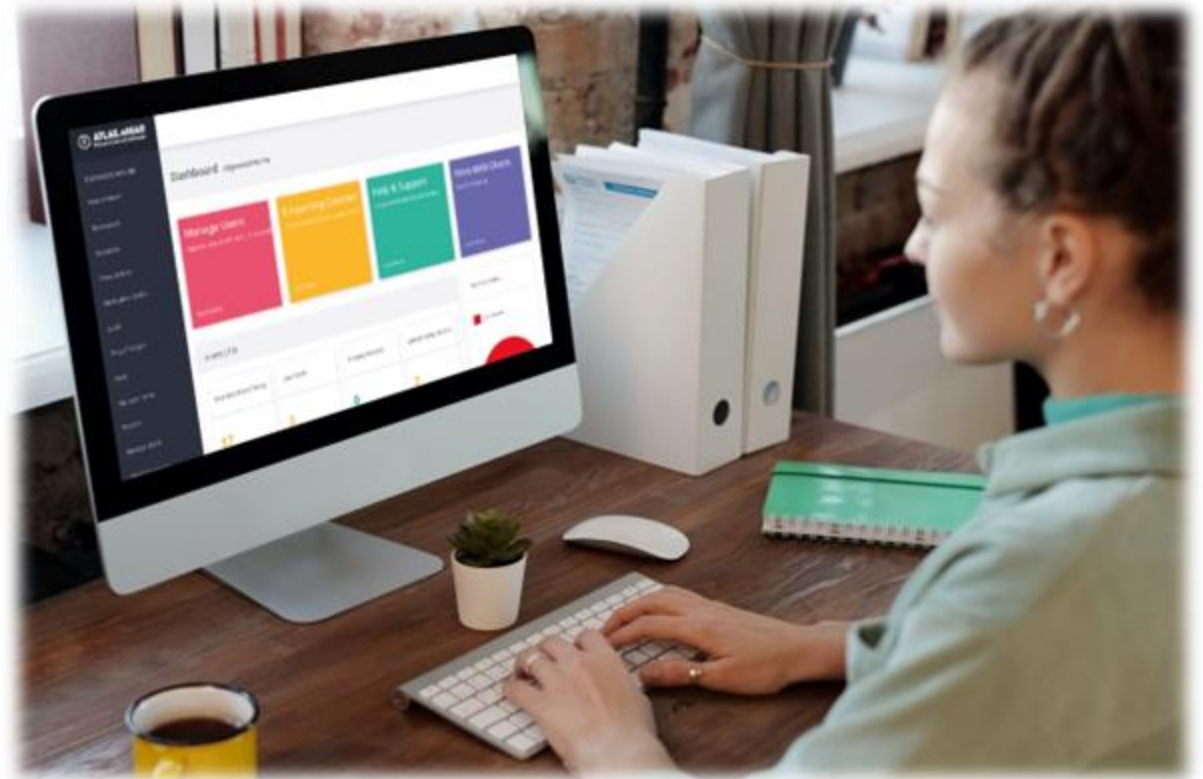
Centralised analytics dashboards

Every transaction related to medication can be logged, along with staff codes, so a full audit trail is available on the centralised dashboard, giving you complete oversight of everything.

This information can be used to evidence quality to regulators and carry out internal investigations.

In addition, the reports available give care home managers the ability to identify staff training needs and areas of practice that need to be addressed.

Senior Management can also be alerted to any care homes falling short of expected standards.



Group Reporting

Create reports faster

The group reporting tool, an analytics tool designed especially for care homes, provides a single rating for medicines management.

Created for groups that want to compare performance between services, the group reporting tool takes data from Atlas PCS, allowing care homes to identify areas of improvement easily.



Improved stock control

Balancing medicine stock levels plays a key part in the overall quality of service provided to residents in care homes. Atlas helps manage stock levels to avoid overstock whilst ensuring that medications don't run out.

Optimisation of therapy

The reports available from the centralised dashboard help to ensure that residents' therapies are reviewed effectively. For example, the Clinical Medication Report provides a snapshot of the current status of a resident's medicines management and can be used to prompt effective review.

Improved practice

Atlas helps enforce good practices throughout care homes. Adherence to PRN policies, stock ordering protocols, homely remedies, topical creams and controlled drugs procedures is enforced on the system, which improves compliance, and issues such as missing entries on MAR charts become a thing of the past.



ATLAS has been proven to eradicate
21 out of 23 common medication errors
associated with paper MAR charts,
improves “missing entries” by 80%
and saves an average of
65 staff hours per month

