

Questions to Ask When Touring an Assisted Living Community

Asking the right questions when touring an assisted living community can help you look beyond appearances and truly understand the level of care, communication, and support a community provides.

- How are care needs assessed initially?
- How often are care plans updated?
- What happens if needs change?
- What is the staff-to-resident ratio?
- How are families kept informed?
- Who is the main point of contact?
- What is included in the base rate?
- What services cost extra?
- How are increases handled over time?
- What is the staff-to-resident ratio?
- How are families kept informed?
- Who is the main point of contact?
- How are emergencies handled in the middle of the night?