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### FROM THE DESK OF THE CEO



Welcome to Africa Research University. We are very proud to announce that ARU has been classified by the Higher Education Authority as one of the Tier 1 universities in Zambia. This means the university has received top accolades for its capacity to offer up to doctorate level degrees.

We are proud to offer you the best of both worlds. Africa Research University is mainly specialized in leadership development from undergraduate level towards postgraduate degrees up to doctoral level.

Through our offering, we are certain that we will contribute to your ambitions for career and personal development. At our very core lies the vision to provide our students with a high-quality, affordable opportunity to study and grow as a person.

Through your studies, we are sure you will grow, excel in life and eventually prosper.

Our team is friendly and professional, and our campus is easy to reach.

We will ensure that you connect with your lecturers and the administrators through the Residential and Colloquium sessions, whilst still able to continue to work and study at the same time.

My team and I welcome you to our university. We hope that you will enjoy your studies, and that the information we offer in this prospectus will help you to make an informed and well-thought through decision. Together we can achieve.

#### **Prof Dr J Malan**

Chief Executive Officer





### **IDENTITY OF AFRICA RESEARCH UNIVERSITY**

#### **LOGO**

The University logo has four components, namely:

A rising sun, surrounded by laureate leaves, resting on the wings of an eagle, and lastly all of it resting on an open book.

#### The open book

ARU promotes a culture of life-long learning, and learning is a continuous process, which is why the book is open. It symbolises the viewpoint that learning always takes place, and our students are encouraged to learn as they go, never to close the book on the learning process.

#### **Eagles' wings**

Above the open book are the wings of a soaring eagle. The eagle is not only the national bird of Zambia, but an eagle also represents strength, vision, and skill.

Those are qualities needed by effective leaders.

#### The rising sun

The rising sun represents the call to get up and work. Hard work is one of the cornerstones of ARU which we promote amongst our students.

The fact that the rising sun is in green, also represents fertility of one's efforts.

#### The laureate leaves

The sun is surrounded by laureate leaves in green and gold. Laureate leaves represent a symbol of victory or status and achievement. Laureate leaves more specifically serve as the base word for "baccalaureate," indicating academic achievement. In Christianity it is said to symbolize the resurrection of Christ and the triumph of humanity.

#### THE NAME

The name of Africa Research University focus on two important factors, namely:

It represents the university's roots firmly in the continent of Africa, serving the people of Africa.

It represents the firm belief that the orientation and ability to undertake research is a strong element that needs to be promoted into our culture in Africa to develop and improve the continent to the benefit of its people.





### **MOTTO: GROW, PROSPER, EXCEL**

Africa Research University, through its educational programmes, strives that its students, staff, and stakeholders achieve the various steps in personal achievement, namely:

- To grow as humans, through exposure towards academic excellence.
- Through personal growth comes prosperity, not only in material terms, but also in terms of spiritual and mental prosperity.
- Once the prosperity has been achieved, it will lead to acceleration. We strive towards a goal
  where our students will excel in their careers, businesses, and personal lives. To become
  outstanding people with outstanding abilities, knowledge, and skills, to make them global leaders.

### WHY STUDY WITH ARU

- ARU was formed with a vision that education should be accessible to all people.
- Study with us, as we create educational **opportunities** for personal growth, prosperity, and excellence.
- Our mission is to provide our students with **flexible learning opportunities** through modern technology, world class materials and personal guidance.
- Through ARU, you get the **best of both worlds**: distance learning experts to support you and a highly Zambian qualification at the end of your studies.

### WE ARE DIFFERENT, ALTHOUGH THE SAME

### **Different**

- We acknowledge previous diplomas and allow students to upgrade the diplomas into bachelor's degrees within 2 years; no need to start all over again FAST TRACKING.
- Continuous registration start anytime during the year.
- Scholarships available for dedicated students.
- 4 Exam sessions per year.
- Modular study materials and assessment.
- Lower costs.
- Easy payment system monthly instalments.
- A library at home.
- Online website.

#### The same

- Our qualifications are on par with the best in Zambia and on the Africa Continent.
- One of the very few which are accredited to offer up to Doctorate level.





- Focused on the Zambian and Africa Continental human resources need and demands.
- Zambian registered and accredited.

# GOVERNANCE CHANCELLOR

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### **MANAGEMENT**

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### **ADMINISTRATION**

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Miniva Musonda	Housekeeping Assistant	N/A	N/A
Killian Kakola	General Maintenance	N/A	N/A

### **ASSOCIATIONS**

Chartered Institute of Risk and Security Management	CIRSM	Zimbabwe
Royal Institute of Management and Engineering	RIME	Zimbabwe
Workers University College	WUC	E'Swatini
Global Academics Research Academy	GARA	Malaysia
Barefoot Education for Africa Trust	BEAT	Zimbabwe
Redeemers College of Technology and Management	RECTEM	Nigeria
Empirical Academy	Empiric	South Africa





# **QUALIFICATIONS OVERVIEW**

QUALIFICATION	MODE of OFFERING	DURATION	ENTRY REQUIREMENTS
	Research based -under Supervision and with		
Doctorates [PhD]	Colloquiums	2 to 3 years	Master's Degree

	Research based -under		
	Supervision and with		
Master's	Colloquiums// Tutored	1 to 2 years	Bachelor's Degree
	Research based -under		
	Supervision and with		
Philosophy [MPhil]	Colloquiums	1 to 2 years	Bachelor's Degree
	Research based -under		
	Supervision and with		
Education [MEd]	Colloquiums	1 to 2 years	Bachelor's Degree
Management [MBA] -			
with specialization:	Tutored	1 to 2 years	Bachelor's Degree

- Strategy and Leadership
- Economics
- Financial Management
- Marketing Management
- Human Resources Management

Education Management [MEd]	Tutored	1 to 2 years	Bachelor's Degree
Public Administration [MPA]	Tutored	1 to 2 years	Bachelor's Degree
Literacy and Literacy Development			
[MA]	Tutored	1 to 2 years	Bachelor's Degree
Development, Innovation and			
Entrepreneurship [MCom]	Tutored	1 to 2 years	Bachelor's Degree





### OTHER QUALIFICATIONS OFFERED BY UNIVERSITY OF AFRICA

### **BACHELOR's DEGREES - All Tutored**

-Duration: 4 Years

-Entry Requirements: Grade 12 with 5 'O-levels'

### **FAST TRACK OPTIONS - All Tutored**

-Duration: 2 Years

-Entry Requirements: Applicable Diploma

School of Business and Development Studies	School of Law and Humanities
Management [BBA] - with Specialization options:  - Business Management - Project Management - Financial Management - Marketing Management - Economics and Finances - Human Resources Management - Purchasing and Supply Chain Management - Security and Risk Management - Corporate Risk and Security Management - Education Management Transport and Logistics Management [BSc] Marketing Management [BSc] Human Resources Management [BSc] Occupational Health, Safety and Environment [BSc] Sustainable Health and Environmental Studies	Law [LLB] Social Work and Development Studies [BA] Public Administration [BSc]  School of Education  BEd Primary BEd Secondary - with Specialization options: - Business Studies [Major or Minor] - Civic Education [Major or Minor] - English Language [Major or Minor] - Geography [Major or Minor] - ICT [Minor] - History [Minor] - Religious Education [Minor]  Postgraduate Diploma in Teaching Methodology
[BSc] Health Services Administration [BSc]	
Diploma Qualifications are available for any of the a	above bachelor's degrees.





### SCHOOL OF POST GRADUATE STUDIES

The School of Post Graduate Studies offers a Doctorate degree, seven master's degree programmes and— each with various focus options, namely:

- Doctor of Philosophy [PhD] Research based
- Master of Philosophy [MPhil] Research based
- Master of Education [MEd] Research based
- Master of Business Administration [MBA] Tutored with <u>Specialization options</u>:
  - Strategy and Leadership
  - Economics
  - Financial Management
  - Marketing Management
  - Human Resources Management
- Master of Education Management [MEd] Tutored
- Master of Public Administration [MPA] Tutored
- Master of Development, Innovation and Entrepreneurship [MCom] Tutored
- Master of Literacy and Literacy Development [MA] Tutored

The primary purpose of these qualifications is to provide qualifying students with applied competencies and practical skills in the acquisition, interpretation, understanding and application of strategic and general management principles. The degrees develop the research and conceptual skills of the student in a chosen field of specialisation. A qualifying student should show evidence of scientific research and an ability to report thereon. The student should also be able to reflect on his/her research decisions and applications, and to assess the effect thereof in the holistic context of strategic and general management.

### MASTER of BUSINESS ADMINISTRATION (MBA)

The MBA degree offers different specialisation options:

- Master of Business Administration with Strategy and Leadership
- Master of Business Administration with Economics
- Master of Business Administration with Financial Management
- Master of Business Administration with Marketing Management
- Master of Business Administration with Human Resource Management

Apart from research competences, the student must show managerial and administrative competences, which include the following:

Assess and apply strategic and general management concepts and principles in highly specialised
and unpredictable contexts; identify and analyse complex issues and problems relating to
strategic and general management strategies and policies; and propose and implement
alternative courses of action and solutions.





- Work in a team with a variety of role players including political role players, professional and administrative members of the strategic and general management profession, as well as people on the grassroots level related to the business.
- Act responsibly with respect to, and accept responsibility for, activities undertaken during his/her assessment and application of strategic and general management concepts and principles.
- Through independent study and teamwork, plan and undertake advanced research in strategic and general management, including gathering, analysing, integrating, and interpreting related complex and highly advanced information.
- Communicate effectively with different role players in strategic and general management orally and in writing by applying principles of communication and reflecting on the communication skills applied.
- Reflect on and utilise management technology appropriate to the strategic and general management environment
- Reflect on the importance and role of strategic and general management on a macro and micro level.
- Explore different learning strategies to acquire and improve the various skills and capabilities required of a strategic and general management practitioner.
- Contribute towards the level of professionalism, expertise, effectiveness, and efficiency of the strategic and general management profession, thus having a positive impact on the economy and contributing towards the redress of poverty in the country.
- Demonstrate a positive approach towards different communities and sensitivity towards social, economic and cultural differences and needs in these communities.
- Effectively seek employment and entry into the strategic and general management profession as
  a highly specialised and advanced technical or research specialist (both across the strategic and
  general management discipline and on an interdisciplinary basis) and thus establish for
  himself/herself a specialised and advanced career therein.
- Effectively and responsibly organise and coordinate resources and opportunities, including own activities, and taking into consideration the financial implications thereof.

SEMESTER/STAGE	MBA	MASTER of BUSINESS ADMINISTRATION	
1	MBA	Strategic Planning and Management	MSTRAP01
	MBA	Managing Human Resources	MMGTHR01
	MBA	Strategic Financial Management	MSTRFM01
	MBA	Strategic Marketing	MSTRMK01
2	MBA	Strategic Leadership	MSLEAD02
	MBA	Managerial Economics	MMECON02
	MBA	Managerial Ethics	METHIC02
	MBA	Budgeting and Planning	MBUFIN02
3	MBA	Specialization Options - Select Any Cluster of 4	
3		Subjects	
4	MBA	Postgraduate Research Methodology	MPGRME03





MBA	Dissertation	MDISST04

# Specialization Options - Select Any Cluster

SEMESTER	MBASL	Strategy and Leadership	
3	MBASL	Leadership and Development	MLEDEV03
3	MBASL	Strategic Implementation	MSTRIM03
3	MBASL	Innovative Leadership and Creativity	MINLCR03
3	MBASL	Advanced Management	MADVMG003

SEMESTER	MBAEC	Economics	
3	MBAEC	International Trade	MINTEC03
3	MBAEC	Environmental and Natural Resource Economics	MECMET03
3	MBAEC	Economic Growth and Development	MMTMGT03
3	MBAEC	Labour economics	MADVMG03

SEMESTER	MBAFM	Financial Management	
3	MBAFM	Investment Management	MINVMG03
3	MBAFM	Financing	MFIN03
3	MBAFM	Management Accounting	MMTACC03
3	MBAFM	Advanced Management	MADVMG03

SEMESTER	MBAMRK	Marketing	
3	MBAMRK	Marketing Analysis	MMANAL03
3	MBAMRK	Customer Services and Support	MCUSEV03
3	MBAMRK	E-commerce & Online Marketing	MECOMM03
3	MBAMRK	Advertising	MADVRT03
SEMESTER	MBAHR	Human Resource Management	
3	MBAHR	Global Human Resource Management	MGLOHR03
3	MBAHR	Performance Team Building	MPERTB03
3	MBAHR	Staff Administration	MSADM03
3	MBAHR	Advanced Management	MADVMG03





### **MASTER of EDUCATION (EDUCATION MANAGEMENT)**

This program was designed for post-graduate students who wishes to pursue, or who are already pursuing a career in managing educational institutions. Educational institutions include schools, universities, and other post graduate institutions such as vocational centres and career development centres. This career also prepares individuals to provide leadership, managerial guidance, and strategic guidance to individuals in leadership positions or who are aspiring towards those positions.

It is mostly the case that people who find themselves in managerial jobs in educational institutions, have developed through the ranks of their professions, such as being teachers, departmental heads and so forth. Therefore, many will find themselves in positions where they are not equipped with managerial skills, instead being very capable professionals. The world of management is vastly different from the world of a professional, where subject knowledge, and the ability to deal with student development are at the forefront.

Being a manager, moves one away a few levels from this activity, and places new and different pressures on the individual.

In the master's degree, ARU assumes that the student has some managerial background, but wishes to specialize and sharpen the thinking as it relates to the management of educational institutions on various levels. This degree is therefore primarily based on the objective to broaden managerial knowledge and sharpen your research ability. At the masters' degree level, you are required to be able to complete research, change your manner of thinking, and approach issues differently from before.

A large portion of the degree focuses on the strategic orientation of senior managers.

The degree has three components:

- 1. Theory: Nine subjects
- 2. Research Methods and Techniques: Submission of Research Proposal
- 3. Dissertation

#### **Assessment**

Assessment takes place in the form of one assignment and one examination. The weights are as follows:

Assignments 50%
 Examination 50%

SEMESTER/STAGE		MASTER of EDUCATION in EDUCATION MANAGEMENT	
SEIVIESTERY STAGE	MEDMNGT		
1	MEDMNGT	Strategic Planning and Management	MSTRAP01
	MEDMNGT	Managing Human Resources in Education	MHRMED01
	MEDMNGT	Advanced Management	MADVMG01
	MEDMNGT	Educational Leadership	MEDLED01
2	MEDMNGT	Educational Psychology	MPSYED02
	MEDMNGT	Curriculum Design	MCUDES02





	MEDMNGT	Educational Policy and Planning	MEPOPL02
	MEDMNGT	Assessment and Evaluation	MASEVA02
3	MEDMNGT	Financial Management	MSTRFM03
	MEDMNGT	Postgraduate Research Methodology	MPGRME03
4	MEDMNGT	Dissertation	MDISST04

### MASTER of PUBLIC ADMINISTRATION (MPA)

This course will enable you apply both the qualitative and quantitative analytical skills, thus strategically managing the public service. Enrol and learn more.

SEMESTER/STAGE		MASTER of PUBLIC ADMINISTRATION	
1	MPA	Strategic Planning and Management for Public Organizations	MSPMPU01
1	MPA	Managing Human Resources in Public Organizations	MHRPUO01
	MPA	Advanced Public Management	MADVMG01
	MPA	Leadership in Public Administration	MLEDPA01
2	MPA	Public Policy	MPPOLI02
	MPA	Public Health Administration	MPHEAA02
	MPA	Public Procurement Management	MPPROC02
	MPA	Budgeting and Finance	MBUFIN02
3	MPA	Postgraduate Research Methodology	MPGRME03
	MPA	Public Financial Management	MPUFM03
4	MPA	Dissertation	MDISST04

### **MASTER of LITERACY and LITERACY DEVELOPMENT STUDIES**

The postgraduate qualification in literacy and development studies will equip you with the skills you need in reading, writing and the written text in the social and cultural context. The course provides learners with in-depth study opportunities in literacy and development, especially in both the theoretical and practical aspects of social - economical management sciences.

SEMESTER/STAGE		MASTER of LITERACY and LITERACY DEVELOPMENT STUDIES	
1	MALLDS	Literacy Theory, Policy and Practice	MLITTPP01
	MALLDS	Literacy Development and Performance	MLIDEPM01
	MALLDS	The Psychology of Literacy Studies and Development	MPSYLT01
	MALLDS	Emerging Concerns in Literacy Education	MEMLIT01
2	MALLDS	Classroom Management Strategies	MCLSRT02
	MALLDS	Sociocultural Context of Reading Instruction	MSCRIN02
	MALLDS	Education Policy and Strategy	MEPOLS02





	MALLDS	Literacy Instruction Practices	MLINPRC02
3	MALLDS	Pedagogy, Curricula and Program Development	MPCUPD03
	MALLDS	Assessment of Literacy Proficiency and Practices	MASLPP03
	MALLDS	Program Design and Appraisal in Literacy Education	MPDALE03
	MALLDS	Literacy and Sustainable development	MLITSUD03
4	MALLDS	Postgraduate Research Methodology	MPGRME04
	MALLDS	Internship	MINTSP04
	MALLDS	Dissertation	MDISST04

# MASTER of COMMERCE in DEVELOPMENT, INNOVATION and ENTREPRENEURSHIP

Do you want to start your own Business or Company? Or are you working for an already existing company. Then this course is for you. It will equip you with the entrepreneurial skills needed to start or develop a business. It will empower you with the entrepreneur mindset to drive innovation which can be applied to Small and Medium Enterprises (SME's).

SEMESTER/STAGE		MASTER of COMMERCE in DEVELOPMENT, INNOVATION and ENTREPRENEURSHIP	
1	MCDIE	Organizational Behaviour	MORBEH01
	MCDIE	Strategic Management	MSMNGT01
	MBASL	Innovative Leadership and Creativity	MINLCR03
	MCDIE	Theories of Innovation	MTHEIN01
2	MCDIE	Public Financial Management	MPUFM02
	MCDIE	Managerial Economics	MMECON02
	MCDIE	Project Management	MPROJM02
	MCDIE	Strategic Marketing Management	MSMKTM02
3	MCDIE	Postgraduate Research Methodology	MPGRME03
	MCDIE	Entrepreneurship	MENTRP03
	MCDIE	New Product Development and Service Innovation	MPRDSI03
	MCDIE	Economic Globalization and Development	MGLODE03
4	MCDIE	Dissertation	MDISST04





### INSTITUTE FOR RESEARCH and DEVELOPMENT

The Institute for Research & Development is an integral unit within the School of Post Graduate Studies – overseeing MPhil, MEd by Research and PhD studies.

### MASTER of PHILOSOPHY [MPhil]

#### Introduction

The Master of Philosophy in Development studies is an advanced research degree, suitable for students who wish to specialize in a field of research of their choice. It forms the ideal platform for the pursuit of a doctorate degree.

#### **Background on the Master of Philosophy degree in Development Studies**

Development Studies is a multi- and inter-disciplinary field of study that seeks to understand social, economic, political, technological, and cultural aspects of societal change, particularly in developing countries. Development Studies as a study field deals with development efforts through reform, capacity building and empowerment.

This research-based degree has a multidisciplinary approach that addresses the numerous global challenges that are faced in the developing world and identifies the possible solutions.

The acquisition of this qualification will be of great value to all those who are involved in one way or another in development. This holds true not only for the person responsible for day-to-day management, but also for the policy maker and the strategic manager. The degree can be put to good use by officers in the private sector and the public sector at local, provincial, and national level. The degree endeavour to create professionalism and promotes people to take responsibility for their own development. Finally, this degree will promote problem solving and give context and understanding for the person not directly involved in development, but nonetheless fulfilling a function in developing countries.

#### Aims of the program

The aims of the program are:

- To equip individuals with the knowledge to conduct research in the fields of social, economic, legal, humanitarian, political, technological, and cultural aspects of societal change.
- To convert their mind set into a mind set of "solving problems"
- To contribute towards the body of scientific knowledge in Zambia, and outside our borders





- To develop confident citizens that can stand their ground in the development of science
- To become contributors towards the economy of Zambia

#### Fields in development studies

- Economic and economic related topics
- Human rights development
- Gender-based issues
- Human development
- Development administration
- Development support
- Technological development and support
- Nutrition and health
- Poverty alleviation
- Infrastructural development
- Crime and physical violence
- Administrative and legal support for development

#### Structure of the degree

The MPhil degree is a research-based degree, with two components, namely:

- Completion of a Masters' degree Dissertation
- Completion of the 5 research modules which are:
  - o Quantitative Research methods
  - Qualitative research methods
  - Academic referencing
  - Scientific academic writing
  - o Technical aspects of a research submission

### MASTER of EDUCATION – by RESEARCH

The program will equip students involved in educational responsibilities to undertake research in a field of a particular interest. The course will prepare you to inquire into an educational problem and come up with new knowledge.





# DOCTOR of PHILOSOPHY DEGREE (PhD)

#### Introduction

The ARU PhD program is a researched based program that equips successful students with the necessary skills to become leaders and problem solvers.

The degree is multi-disciplinary, researched based and supported by regular colloquiums where post graduate students get together to learn research skills, presentation skills, network with each other, and obtain the opportunity to engage with their peers in healthy academic debate.

Ultimately the degree produces individuals who will be able to contribute towards the Zambian society in a productive manner.

The basic purpose of development is to enlarge people's choices. In principle, these choices can be infinite and can change over time. People often value achievements that do not show up at all, or not immediately, in income or growth figures: greater access to knowledge, better nutrition and health services, more secure livelihoods, security against crime and physical violence, satisfying leisure hours, political and cultural freedoms and sense of participation in community activities.

Research on development seeks to make a difference. This makes it even more loaded and contested than other kinds of research. (Mehta et al., 2006: 1)

Development Studies is research committed to improvement. Knowledge generation is not an end in itself ... An implication of this is that Development Studies addresses current, actual problems, focusing on solving them.

The PhD in Development Studies will amongst others, also contribute towards the Zambian Government's Vision 2030 in the following manner:

- Produce human capital with a diverse set of knowledge.
- Contribute to competent, highly skilled, and motivated human resources.
- Establish a knowledge-based economy that is fully competitive, dynamic, robust, and resilient in an integrated global and liberal environment.
- Establishing a progressive society that is an innovative and forward-looking contributor to the scientific and technological advancement of the future of Zambia.
- Build people's abilities in terms of skills and the ability to receive and process information for livelihood choices.

#### Definition and goals of the PhD in development studies





Development Studies is a multi- and inter-disciplinary field of study (i.e., not a discipline) that seeks to understand social, economic, political, technological, and cultural aspects of societal change, particularly in developing countries.

It is characterized also by normative and policy concerns. It aims at contributing to possible solutions to societal problems that development or its absence may produce.

In pursuit of these objectives, Development Studies is context sensitive. It examines societal change within a historical, comparative, and global perspective. It aims to consider the specificity of different societies in terms of history, ecology, culture, technology, finance, business development, entrepreneurial development etc. and how these differences both can and often should translate into varied 'local' responses to regional or global processes, and varied strategies of development and methods.

Development studies is a changing and evolving field of study, at present covering topics and concerns such as poverty, environmental and socio-political sustainability, women's empowerment and gender equity, globalization, sustainable development, and human development. The range of topics it covers is, however, by no means fixed as witnessed by the evolution of the focus of the field of study over the last decades, and the emergence of new topics such as development issues and poverty in the industrialized countries.

Education and research in development studies needs to (a) deepen, contextualize, and broaden disciplinary understandings, and (b) investigate societal problems in a way that both provides students with relevant analytical tools and theories, and provides them with a wide range of examples, cases and histories. It needs to (c) give students a coherent specialization focus and yet (d) flexibly accommodate their needs and interests given their academic and work background and career path. And it needs (e) to build-in ways for students to reflect on their own experience and to learn from each other's diverse experiences and backgrounds.

Graduates are to be able to deal with the complexities of development processes and issues, and to carry out analyses in a broad perspective, using conceptual frameworks sensitive to relevant socio-economic and politico-ethical aspects. They must recognize the need to bring in features, concepts, and tools from relevant ranges of disciplines and to relate these elements with scientific rigor.

Graduates must be able to select and apply relevant tools for collecting, interpreting, and assessing (qualitative and quantitative) information on development processes and their impacts, including knowledge and know-how from a variety of relevant sources.

#### Fields of research in the PhD degree in development studies include

- Human rights development
- Economic and economic related topics
- Gender-based issues
- Human development
- Development administration
- Development support
- Technological development and support
- Nutrition and health
- Poverty alleviation
- Infrastructural development
- Crime and physical violence





Administrative and legal support for development

#### Career path

There is no set career path in development studies. Development studies graduates are employed in a range of jobs in a variety of organizations, such as:

- Civil service
- Think tanks and lobbying firms
- Conservation
- Teaching and education
- Government agencies
- Charities and not-for-profit organizations
- Refugee agencies
- Consulting
- NGO's
- Profit seeking ventures

#### Aims of the program

The primary purpose of the qualification is to equip graduates with post-graduate managerial, professional, and individual competencies to be effective multi-functional leaders and managers.

The second purpose of the qualification is to provide graduates with post-graduate knowledge, specific skills, values, and attitudes that prepare them to be lifelong learners, employable leaders/managers/entrepreneurs and contributors to society and the business community.

A third purpose of the qualification is to provide the country with graduates who can determine the constructive role they need to play as leaders in their organizations and who are empowered to play that role.

#### Objectives of the program

The objectives of the PHD program are:

- a. To develop leaders who can confidently lead organizations at executive level.
- b. To develop individuals who are able to think, solve problems and create solutions to challenges in the workplace.
- c. To instill confidence in individuals of their abilities to act as responsible members of a diverse society.

#### More specifically, the PhD program has the following objectives

- To develop research capability
- To promote leadership capabilities
- To enhance personal development
- To instill scholarly discipline
- To improve communication skills
- To develop Research Methodology
- To be able to conduct problem solving





#### Research capability

- Evidence in the form of a written thesis and at least two individual presentations at PHD
  colloquia, through intellectual scrutiny and where feasible, expert international external
  assessment, will show that graduates:
- Independently identify and define original research problems that expand or redefine existing knowledge
- Autonomously apply appropriate and sophisticated knowledge for solving advanced research problems.
- Manipulate abstract systems models
- Identify, analyze, and solve concrete and abstract problems by drawing upon the theoretical knowledge and experiential base of functional disciplines, as well as own experience base.
- Identify and propose ways to serve the needs of business and society.
- Use their knowledge and experience to offer suggestions for solving problems at a community, national, international, and global level.

#### Leadership capabilities

- Demonstrate leadership skills, specifically in research.
- Use people skills (tolerance, empathy, listening skills, leadership, etc.) in-group situations.
- Take responsibility for the nature, quantity, and quality of output, and responsibility for the achievement of group research output.
- Establish professional research relationships through group work.
- Promote the appreciation of diversity and the achievement of equity.
- Undertake projects and provide evidence of successful interaction with others.
- Use effective communication skills within a group situation.
- Organize themselves and others into effective working groups.
- Communicate the evidence of these research group interactions through written and oral reporting.

#### Personal development

- Make advanced and sophisticated theoretical judgements and evaluations.
- Think epistemologically and offer evidence to support research findings and recommendations.
- Assess their own strengths and weaknesses and develop coping strategies.
- Have the capacity for advanced independent study.
- Interact effectively with experts in debate.
- Take responsibility for determining, achieving evaluating and applying all personal output.
- Manage a demanding professional and private life with the demands of Doctorate level studies.

#### Scholarly discipline





- Demonstrate advanced research skills.
- Synthesize information autonomously
- Assess own and others' work accurately.
- Create responses to problems that expand existing knowledge
- Use library and other resources effectively to suit their individual needs.
- Use library and other resources effectively to suit the needs of the areas of research.
- Integrate information from a variety of sources.
- Act responsibly as a researcher and scholar (e.g., appropriate referencing, avoiding plagiarism, etc.)
- Follow the conventions of scholarship in the various disciplines under study.
- Follow relevant conventions and guidelines to their academic and career purposes.
- Critically analyze theories, examples, experiences, etc.?
- Argue appropriately within the relevant discourse community.
- Independently draw up a reference list relating to a chosen topic of research.

#### **Communication skills**

- Communicate their ideas and provide supporting evidence in a sustained manner and at a sophisticated level.
- Identify conclusions and premises in academic arguments.
- Follow the language conventions of written use in the business and management discipline.
- Use appropriate models of organization and presentation as required in the business and management discipline.
- Use statistics and numbers appropriately, accurately, and responsibly in support of their ideas.
- Create and use visuals appropriately to support their ideas.
- Use professional language to critically analyze, evaluate and critique others' ideas.

#### **Research Methodology**

- Use scientific methods of investigation, testing and evaluation
- Select appropriate scientific methods to suit the needs of the individual or group.
- Promote the use of natural resources in a sustainable way.
- Promote respect for and a responsible attitude towards science and technology.
- Consider the ethics involved in science and technology issues.
- Show respect and openness towards the psychological, health and physical environment of others.
- Promote the use of up-to-date and appropriate technology to achieve business purposes in a variety of contexts.





#### **Problem solving**

- Draw upon their prior knowledge (personal and abstract) and personal experience as appropriate when investigating and analyzing the world around them.
- Look beyond and across traditional disciplinary boundaries for possible solutions.
- Follow an integrated approach to learning and studying.
- Demonstrate a comprehensive understanding of the field / discipline and relate it to their own research.

### SCHOOL OF BUSINESS AND DEVELOPMENT STUDIES

### FAST TRACK: Bachelor of Business Administration [Options]

Students qualifying to upgrade Diplomas to bachelor's degrees will do the **Fast-Track option** over two years – which means the 3<sup>rd</sup> and 4<sup>th</sup> years of the comprehensive 4-year degrees.

### **BACHELOR OF BUSINESS ADMINISTRATION**

The Bachelor's in Business Administration is an excellent qualification for Grade 12 students that aspire to middle and senior management positions. The qualification covers a wide range of disciplines that provides the successful student a solid general knowledge to be a competent manager in private or public organizations.

Within the context of typical support modules for management studies (for example, Accounting, Economics, Commercial Law and Business Information Systems), this program is designed to develop proficiency in the theory and practice of management through a knowledge of:

- The complexity of management and employee relationships within the organizations.
- The relationship between the organization and its environment (social, political, legal, economics and ecological).
- The functional disciplines within the organization and their contribution to organizational success.

#### You will:

- Develop an understanding of the need for effective communication systems in management.
- Develop an understanding of current and contemporary legal and technical developments and how they impinge on the management function.
- Develop an understanding of the strategic role of management.





- Develop an awareness of ethical issues pertaining to corporate governance and management practice.
- Build a foundation for further studies in management and entrepreneurship.
- Develop skills to share knowledge and assist in the development of others.

Keystone offers the following specializations in the Bachelor of Business in the following management disciplines:

- 1. Business Management
- 2. Project Management
- 3. Financial Management
- 4. Marketing Management
- 5. Economics and Finances
- 6. Human Resource Management
- 7. Purchasing & Supply Management
- 8. Security and Risk Management
- 9. Corporate Risk and Security Management
- 10. Education Management

SEMESTERS	QUALIFICATION CODE	BACHELORS in BUSINESS ADMINISTRATION [BBA]	SUBJECT CODES
1	BBA	Academic Literacy	ACLIT01
1	BBA	Business Communication	BUSCM01
1	BBA	Introduction to Business	INBUS01
1	BBA	Microeconomics	MICEC01
2	BBA	Principles of Management	PRINM02
2	BBA	Business Mathematics	BMATH02
2	BBA	Entrepreneurship	ENTRP02
2	BBA	Introduction to Economics	IECON02
3	BBA	Principles of Marketing	PRMKT03
3	BBA	Human Resource Management	HRMGT03
3	BBA	Business and Law	BUSLAW03
3	BBA	Management Accounting	MNACC03
4	BBA	Information Management	INFOM04
4	BBA	Marketing Research	MKRES04
4	BBA	Strategic Management	SMNGT04
4	BBA	Financial Management	FINMT04
5	BBA	Leadership	LEADS05
5	BBA	Research Methods and Statistics	RMEST05
5	BBA	Strategic Marketing Management	STRMAM05
5	BBA	Theory of Management	THYMT05
6	BBA	Change Management	CHGEM06





6	BBA	Managerial Ethics	METHC06
6	BBA	Macroeconomics	MACEC06
6	BBA	Project Management	PROM06
7	BBA	Advanced Research Techniques	ADREST07
7		3 x Subjects from SPECIALIZATION OPTION - as indicated per semesters	
8	BBA	Capstone Course Project	PROJ08
8		3 x Subjects from SPECIALIZATION OPTION - as indicated per semesters	

SEMESTERS	QUALIFICATION CODE	ADVANCED BUSINESS MANAGEMENT	SUBJECT CODES
7	BBABM	Advanced Marketing	AMARK07
7	BBABM	Advanced Finance	ADFIN07
7	BBABM	Advanced Principles of Management	APRMT08
8	BBABM	International Business Management	INTBM07
8	BBABM	Organizational Effectiveness	OREFF08
8	BBABM	Purchasing and Supply Management	PSUPM08
SEMESTERS	QUALIFICATION CODE	HUMAN RESOURCE MANAGEMENT	SUBJECT CODES
SEMESTERS 7	•	HUMAN RESOURCE MANAGEMENT  Workplace Relations	SUBJECT CODES WPREL07
	CODE		
7	<b>CODE</b> BBAHR	Workplace Relations	WPREL07
7	CODE BBAHR BBAHR	Workplace Relations Labor Law	WPREL07 LABOLAW07
7 7 7	BBAHR BBAHR BBAHR	Workplace Relations Labor Law Team Building and Motivation	WPREL07 LABOLAW07 TEAMB07

SEMESTERS	QUALIFICATION CODE	MARKETING MANAGEMENT	SUBJECT CODES
7	BBAMKT	Consumer Behavior	CBEHA07
7	BBAMKT	Electronic Marketing and E-Commerce	ECOMM07
7	BBAMKT	Advanced Marketing	AMARK07
8	BBAMKT	Advertising	ADVRT08
8	BBAMKT	Customer Service	CUSEV08
8	BBAMKT	Public Relations	PUREL08

SEMESTERS	QUALIFICATION CODE	CORPORATE RISK and SECURITY	SUBJECT CODES
7	BBACRS	Fundamentals of Computer Forensics	FCFOR07





7	BBACRS	Physical Security	PHSEC07
7	BBACRS	Principles of Corporate Security	COSEC07
8	BBACRS	Integrated Risk Planning and Strategy	IRPSY08
8	BBACRS	Internet Risk and Security	NETRS08
8	BBACRS	Principles of Information Security	PRINSEC08

SEMESTERS	QUALIFICATION CODE	SECURITY and RISK MANAGEMENT	SUBJECT CODES
7	BBASRIM	Fundamentals of Forensic Investigation	FCFOR07
7	BBASRIM	Physical Security	PHSEC07
7	BBASRIM	Principles of Corporate Security	COSEC07
8	BBASRIM	Interview and Evidence	INTEV08
8	BBASRIM	Major Crime Investigation	MCRIMI08
8	BBASRIM	Risk, Crisis and Disaster Management	CRDIS08

SEMESTERS	QUALIFICATION CODE	PURCHASING and SUPPLY MANAGEMENT	SUBJECT CODES
7	BBAPUSM	Logistics Order and Processing	LOGOP07
7	BBAPUSM	Principles of Procurement	PRPRC07
7	BBAPUSM	Principles of Warehousing	PRWAH07
8	BBAPUSM	Project Leadership	PJLED08
8	BBAPUSM	Purchasing and Supply Management	PSUPM08
8	BBAPUSM	Quantitative Methods for Logistics	QMLOG08

SEMESTERS	QUALIFICATION CODE	ECONOMICS and FINANCES	SUBJECT CODES
7	BBAECF	Advanced Finance	ADFIN07
7	BBAECF	Investment Management	INVMG07
7	BBAECF	Project Financial Management	PJFM07
8	BBAECF	Community Economic Development	CECDV08
8	BBAECF	Economics of Development	DECON08
8	BBAECF	Global Finance	GLFIN08

SEMESTERS	QUALIFICATION CODE	FINANCIAL MANAGEMENT	SUBJECT CODES
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7	BBAFM	Advanced Finance	ADFIN07
7	BBAFM	Investment Management	INVMG07
7	BBAFM	Project Financial Management	PJFM07
8	BBAFM	Budgeting and Planning	BUDPL08
8	BBAFM	Global Finance	GLFIN08
8	BBAFM	Working Capital Management	WCAPM08

SEMESTERS	QUALIFICATION CODE	PROJECT MANAGEMENT	SUBJECT CODES
7	BBAPRM	Project Financial Management	PJFM07
7	BBAPRM	Project Risk Management	PJRIS07
7	BBAPRM	Production Management	PRODMG07
8	BBAPRM	Project Administration	PJADM08
8	BBAPRM	Project Information Management	PJINF08
8	BBAPRM	Project Leadership	PJLED08

SEMESTERS	QUALIFICATION CODE	EDUCATION MANAGEMENT	SUBJECT CODES
7	BBAEDM	Team Building and Motivation	TEAMB07
7	BBAEDM	Classroom Management	CLASMG07
7	BBAEDM	Educational Administration	EDADM07
8	BBAEDM	Teaching Methodology	TEMET08
8	BBAEDM	Budgeting and Planning	BUDPL08
8	BBAEDM	Conflict Management	CONFM08





# **ACADEMIC CALENDER**

	Deadline to Register for Exams	Deadline to Submit Assignments	Exams	Release of Results
All qualifications -				
Excluding Education	27 May.	3 June.	20 - 24 June.	12 July.
			29 August 2	
All qualifications	5 August.	12 August.	September.	20 September.
			12 - 16	
All qualifications	18 November.	25 November.	December	10 January 2023.

	Deadline to Register for Graduation	Graduation
GRADUATION - 1	25 April.	13 May.
GRADUATION - 2	25 October.	11 November.

	Deadline for Registration and Submissions	Colloquium
COLLOQUIUM - 1	18 February.	6 - 7 April.
COLLOQUIUM - 2	17 June.	4 - 8 July.
COLLOQUIUM - 3	16 September.	3 - 7 October.

2022	ACTIVITIES
1 April.	Deadline for Registrations for Residentials and Exams - School of Education
4 April.	Release of Exam Results - Group 1
4-8 April.	EXAMS - Group 4
6-7 April.	Postgraduate Thesis' Presentations
7 April.	Manco 4
8 April.	Schools close
8 April.	Deadline for submission of assignments - School of Education
11 April.	Release of Exam Results - Group 2
15-18 April.	Easter Weekend
19 April.	Release of Exam Results - Group 3
25 April.	Deadline for Registration for Graduation
25 April.	Release of Exam Results - Group 4





25 - 29 April.	RESIDENTIALS Education Students
30 April.	End of Semester 4/2021

1 May.	Start of Semester - 2/2022
2 May.	Labour Day
2 - 6 May.	EXAMS - Education Students
9 May.	Schools open
10 May.	Senate 2
11 May.	Council 1
13 May.	GRADUATION CEREMONIES (ARU/UA)
16 May.	Release of Exam Results - School of Education
24 May.	Staff meeting 2
25 May.	Africa Day
26 May.	Manco 5
27 May.	Deadline for Registrations for June Exams - All Students excluding Education

3 June.	Deadline for submission of Assignments - All Students excluding Education
17 June.	Deadline for Registration for Colloquium
20-24 June.	EXAMS - All Students excluding Education
23 June.	Manco 6

4-8 July.	COLLOQUIUM - Postgraduate Research Students		
4 July.	Heroes Day		
5 July.	Unity Day		
8 July.	Deadline for submission of Postgraduate Thesis' for Examination Purposes		
12 July.	Release of Exam Results		
14 July.	Senate 3		
21 July.	Manco 7		
31 July.	End of Semester - 1/2022		

1 August.	Start of Semester -3/2022		
1 August.	Farmers Day		
5 August.	Schools close		
5 August.	Deadline for Registrations for Exams - All Students		
5 August.	Council 2		
12 August.	Deadline for submission of Assignments - All Students		
18 August.	Manco 8		
29 August -	EXAMS - All Students		
2 September.	LAAIVIS - AII Students		





5 September.	Schools open
9 September.	Staff meeting 3
15 September.	Manco 9
16 September.	Deadline for Registration for Colloquium
20 September.	Release of Exam Results

3 October.	COLLOQUIUM and Presentations - Postgraduate Research Students	
18 October.	National Prayer Day	
20 October.	Manco 10	
24 October.	ndependence Day	
25 October.	Deadline for Registration for Graduation	
31 October.	End of Semester - 2/2022	

1 November.	Start of Semester - 4/2022		
4 November.	Senate 4		
8 November.	Council 3		
11 November.	GRADUATION CEREMONIES (ARU/UOA)		
17 November.	Manco 11		
18 November.	Deadline for Registrations for December Exams - All Students		
25 November.	Deadline for submission of Assignments - All Students		

2 December.	Schools close
8 December.	Manco 12
12-16 December.	EXAMS - All Students
25-26 December.	Christmas

1 January 2023.	New Year's Day
3 January 2023.	Commencement of Academic Year
9 January 2023.	Schools open
10 January 2023.	Senate 1
11 January 2023.	Release of Exam Results





### **PROTOCOLS**

[Rules & Regulations]

This document is meant to ease students' study experiences whilst studying at Africa Research University [ARU] and/or University of Africa [UA].

#### 1. INTRODUCTION

**a.** Both universities are duly registered with and accredited by the Higher Education Authority of Zambia:

i.UA - 'HEA/028' ii.ARU- 'HEA/001'

**b.** Education qualifications are also registered with the Teaching Council of Zambia [TCZ].

#### 2. GENERAL INFORMATION

**a.** UA/ARU offers a system of 'continuous registration' which implies that a student can commence with studies any time of the year. An academic year comprises two [2] semesters. For administrative purposes UA/ARU is running four concurrent semesters per calendar year:

#### ALL Non-EDUCATION QUALIFICATIONS ALL EDUCATION QUALIFICATIONS

Semester 1: February – July:	Semester 1: February – July:		
o Exams - June	o Exams - August		
Semester 2: May to October:	Semester 2: May to October:		
o Exams - August	o Exams - December		
Semester 3: August – January:	Semester 3: August – January:		
o Exams - December	o Exams - December/March		
Semester 4: November – April:	Semester 4: November – April:		
o Exams – March	o Exams – March		

The sequence of Exams for Education students is linked to the official Zambia School Calendar. **Re-registration** is necessary after completion of a semester and at the beginning of the next semester.

#### 3. ACADEMIC ARRANGEMENTS

#### 3.1 Study Materials:

i. All the modules for a specific semester are electronically issued on payment of the first instalment for the semester.





- ii. Printed copies are available on payment of the printing cost and courier costs and will be dispatched – or be ready for collection - within seven [7] working days after payment is received.
- iii. Instructions for Assignments will be sent with all study materials.

#### 3.2 Assignments:

- i. Each module requires the completion of two assignments.
- ii. The sub-minimum for an assignment is 40%.
- iii. The minimum combined marks for the two assignments should be 50%.
- iv. The combined marks of the two assignments counts for 50% of the final mark of the module/subject.
- v. All assignments are to be submitted before being allowed to sit for examinations.
- vi. The turn-around time for marking of assignments is one week.
- vii. No assignments will be assessed if a student is in arrears with the payment requirements.

#### 3.3 Mode of Tuition:

- i. Apart from written study materials students will in future also have access to pre-recorded short tuition sessions for each of the modules.
- ii. The purposes of the tuition videos are:
  - a. To ensure that students are familiar with their study contents.
  - b. That students receive proper preparation to successfully pass their examinations.
- iii. Upon receiving the first set of modules, students are also contacted telephonically, and the individual student is guided in terms of an overview of the material content, the completion of assignments and how to prepare for examinations.
- iv. Students are also welcome to contact the academic coordinators at any time to explain any uncertainties.

#### 3.4 Colloquiums:

- i. Students who registered for research- based qualifications [doctorates and some master's] attend colloquiums each over two to three days.
- ii. Such students should attend at least three colloquium sessions during the two years of their minimum allotted study time.

#### 3.5 Exams:

- i. Four exam sessions are available during a calendar year. [Refer Academic Calendar]
   [No special exams are arranged because scheduled exam sessions are taking place every three months.]
- ii. Registration to sit for exams to be done on/or before the stipulated deadline [Refer Academic Calendar] and registration is also compulsory to qualify for scholarships.
- iii. Assignments must be handed in prior to examinations.





- iv. The minimum pass mark for each exam paper is 45%.
- v. Results will be released within less than three weeks after conclusion of the exams on condition that payment requirements are met.

#### 3.6 Capstone Research Projects:

i. All qualifications have a research component to be done during the final semester of studies. [That excludes doctorates and research-based master's].

#### 3.7 Combined Pass Marks:

- i. All subjects/modules [excluding Capstone Research Project] consist of two components: Assignments and Examinations.
- ii. Each of the two components counts for 50% of the final mark: Thus
  - a. (Assignment 1 + Assignment 2)  $\div$  2 = minimum 50%.
- iii. (Average of Assignments + Exam Mark of minimum 45%)  $\div$  2 = minimum pass mark of 50% for the subject.
- iv. Research Projects count for a full module.

#### 3.8 Re-marking:

- i. Students may apply for a re-marking of an examination answer script within 14 days after the official publication of the examination results.
- ii. Re-marking fee is K 500.00 per answer script.

#### 3.9 Plagiarism:

i. Copying some else's answers in assignments and/or during exam sessions, is a very serious offence. It can lead to both parties [original writer as well as the copier] being expelled from the institution and even barred from registering at any other university. Students are thus fore warned to avoid any form of plagiarism.

#### 3.10 Exemptions:

- Students with diplomas or certificates who would like to upgrade their qualifications may apply to be registered on the "fast-track" option towards obtaining a bachelor's degree qualification.
  - a. Diploma holders will then be able to graduate within two years.
  - b. Certificate holders will then be able to graduate within three years.
- ii. Students may apply for exemption of specific modules under the principle of "recognition of prior learning". Exemption may be awarded for a maximum of 50% of modules per a qualification.
  - a. Students will be debited for the full qualification fee and then credited for the number of exempted subjects/modules at a rate of K 900.00 per subject/module exempted.

#### 3.11 Teaching Practice:





- All education students have an additional assessment, namely that of Teaching Practice [TP], which is an assessment in the practical classroom environment, and it is preceded by a theoretical module.
  - a. Students doing the full four-year qualification are doing two [2] TP sessions.
  - b. Students on Fast-track are doing one [1] TP session.
- ii. The periods of assessments are individually arranged with students.

#### 3.12 Practicums - Payments: [Teaching Practice/Science Practicums/Law Practicums]

- i. The required fee is payable in full prior to the occurrence and will be separately debited at the time of occurrence.
- ii. Participation is also subject to being up to date with regular payment requirements.

#### 3.13 <u>Duration of studies:</u>

- i. Students are allowed to extend the allotted time of six [6] months per semester to [9] nine months to academically complete the semester on condition that payments are done within the formal allotted time as per the stipulated payment requirements.
- ii. If not completed within the extended time of nine months students must pay an additional 25% based on the fees that will be applicable on such a time.

#### 3.14 Rules of Progression:

- i. Students may proceed to the following semester on the following conditions:
  - a. All academic requirements are in place.
  - b. All assignments handed in.
  - c. All exam subjects been written.
  - d. The combined pass marks have been achieved.
  - e. All fees must be up to date.
- ii. Should one semester subject be outstanding, application may be made to be allowed to progress to the following semester on condition that payment of fees is up to date.

#### 3.15 <u>Documentation:</u>

i. Academic status is formalized by way of an 'Academic Transcript' and is sent regularly to students.

#### 3.16 Graduations:

- i. Students will only graduate when all academic requirements are fulfilled, and on condition that all financial balances are cleared.
- ii. Qualifying students will be invited to graduate, announcing all relevant arrangements.
- iii. The costs of graduations are not included on registration in the general Invoice/Statements but will be debited on the date of invitation and should thus be paid separately, prior to the graduation ceremony.
- iv. At least one graduation ceremony will be held per calendar year.

#### 3.17 Special and specified subjects to be studied:





 Persons wanting to study only one [or more] subjects of a specific topic, are welcome to apply in writing per the application form on the website. On completion a certificate will be issued.

#### 4 **SCHOLARSHIPS**

- i. Scholarships are available and linked to academic performance as follows:
- Based on the official required number of subjects per semester:

```
    75%+ = K 1 500,00
    70% - 74,9% = K 1 250,00
    65% - 69,9% = K 1 000,00
    60% - 64,9% = K 750,00
    55% - 59,9% = K 250,00
```

- ii. Scholarships are also subject to
  - a. Regular monthly instalments to be done before or on the last day of business of each month.
  - b. Scholarships will be credited at the end of each semester.

#### 5 **FINANCES**

#### 5.1 <u>Documentation:</u>

- i. Financial status is formalized by way of an 'Invoice/Statement' and is sent regularly to students.
- ii. The 'Invoice/Statement' shows all costs that are related to the specific qualification for the specific semester.
- iii. The monthly amounts payable [instalments] are spread as per the relevant payment requirements.
- iv. The following credits will be recorded as and when applicable:
  - a. Scholarships.
  - b. Upfront payment discounts.
- v. The following <u>costs are not shown</u> and will be debited separately once applicable:
  - a. Capstone Course Projects differentiated between K 4 000.00 to K 8 000.00.
  - b. Teaching Practice K 2 000.00 per each observation.
  - c. Law Practicums K 1 000.00 per one-month period.
  - d. Science Practicums K 1 000.00 per session.
  - e. Re-writing of failed exams K 600,00 per paper.
  - f. Re-marking K 500,00 per paper.
  - g. Graduations to be announced annually when students are invited to graduate.

#### 5.2 Costs Payable and Charged:

The following components are included in full when debiting:

- i. <u>Undergraduates and Tutored Postgraduates:</u>
  - o Application & Registration Administration including a Student Card.





- Tuition Fees per number of semesters including electronic study materials.
- Pre-recorded visual tuition videos.
- Exams Fees per total number of papers to be written.

#### ii. <u>Postgraduates – Research:</u>

- o Application & Registration Administration including a Student Card.
- o Tuition Fees.
- Colloquium Fees.
- Final Examination Fees.

#### 5.3 Payment Requirements:

- i. All payments must be done in full and on time as per the payment requirements. All payments are to be done before or on the last day of business of each month.
- ii. Non-compliance to payment requirements will result in:
  - a. Forfeiting of scholarships.
  - b. Non-marking of assignments and research projects.
  - c. Non-releasing of exam results.
  - d. Non-progressing to next semester.
  - e. Liability to increased fees as per the fees structure at that time.

#### The principle is **No payment – no service.**

#### 5.4 Increased Fees:

- i. As long as payments are done as per the 'payment requirements' [clause 5.3] no increase in fees will be applicable.
- ii. The universities reserve the right to impose administrative penalties for non-compliance to Protocols.

#### 5.5 Refund Policy:

- i. First instalments are non-refundable, except in the case of doctorate applicants which are not accepted, and the initial payment will be refunded.
- ii. Tuition fees are according to the discretion of the Executive Management of UA/ARU refundable on receiving a written request with motivation why the refund should be considered. The following formulae will be applicable:
  - o 80% of payments received within one month of registration.
  - o 60% of payments received within two months of registration.
  - 40% of payments received within three months of registration.
  - 20% of payments received within four months of registration.

#### 5.6 BANK ACCOUNTS

The following bank accounts are available to students:

Bank	Account Names	Account Numbers	Branches/Branch Codes
First National Bank	University of Africa	62341678433	Industrial/260 006





First National Bank	ARU Research University	62553028385	Makeni/260 016
Zanaco	University of Africa	1.82494E+12	Cairo Road Business Centre 04001-00-40
Zanaco	ARU Research University	531 550 65 00 181	Cairo Road Business Centre 04001-00-41
ABSA	University of Africa	13 623 77	Longacres/017
Atlas Mara	University of Africa	3.20556E+11	Downtown/110 032
Atlas Mara	Africa Research University	032 002 058 4018	Downtown/110 032
Investrust	University of Africa	1.03102E+13	Lusaka Main
Natsave	University of Africa	2.08014E+12	Lusaka Main
DIRECT PAYMENT OPTIONS	Per Visa- or Mastercard	Any chosen currency	Log onto website and follow instructions: www.Keystoneuoa.com
MTN Mobile Money		0962 542 357	
AIRTEL Mobile Money		973684500	
Atlas Mara School Pay	Tenga Mobile	*360#	
Atlas Mara School Pay	Airtel Money	*778#	Select Payments – then school pay – Pay fees – enter payment code
Atlas Mara School Pay	MTN Money	*305#	Follow Instructions
Zanaco	Bill Muster through Mtn MOMO	*303#	
MUKURU	Kakoma Chipoya	0962 542 357	NRC: 208439/18/1
		1	

- i. When making payments it is very important to ensure that the <u>student number</u> and if possible, also the name of the student be recorded on the deposit slips. Failure makes it difficult to do payment allocations and might affect scholarships.
- ii. Forwarding of copies of deposit slips assist in correct allocations.

#### 6 **GENERAL**

- 6.1 It is imperative that students inform UA/ARU of any changes in their contact details.
- 6.2 Students can contact their lecturers initially via the following

i. Email address: <a href="mailto:studentservices@keystoneuoa.com">studentservices@keystoneuoa.com</a>;

ii. Mobile & WhatsApp: + 260 965 432 111

6.3 For any queries, students are welcome to contact any of the following:

Mr. Michael Tembo - Senior Academic Coordinator and School of Law and

**Humanities:** 

Mobile & WhatsApp: +260 779 297 835

Email address: mtembo@keystoneuoa.com

ii. Mr. Brooks Mutenge - Senior Academic Coordinator School of Education Studies:

Mobile & WhatsApp: +260 977 360 514

Email address: brooks@keystoneuoa.com





iii. Mr. Namunji Kapawa - Academic Coordinator School of Business and Development

Studies.

Mobile & WhatsApp: +260 976 190 282

Email address: <a href="mailto:nkapawa@keystoneuoa.com">nkapawa@keystoneuoa.com</a>

iv. Mr. George Sikaonga - Librarian and Academic Coordinator School of Business and

**Development Studies:** 

Mobile & WhatsApp: +260 977 745 489

Email address: gsikaonga@keystoneuoa.com

v. Ms. Natasha Himoonga - Deputy Registrar Student Services.

Mobile & WhatsApp: +260 969 527 351 & + 260 965 432 111 Email address: hhimoonga@keystoneuoa.com &

studentservices@keystoneuoa.com

# 6.4 All arrangements with UoA/ARU should be done in writing – either per email or hard copy [no what's-apps] and be addressed to the Registrar.

 Telephonic arrangements are not always with the same member of staff and may lead to misinterpretations and unhappiness

#### **RECRUITMENT TEAM LUSAKA**

Mrs. Mwiche N Konkola	Recruitment Manager	0973106240	recruitment1@keystoneuoa.com;
Mrs. Tisa M Bwalya	Recruiter	0967640333	recruitment5@keystoneuoa.com
Mr. Oscar Masiye	Recruiter	0971248101	recruitment10@ keystoneuoa.com
Mrs. Stella Mwenya Mulenga	Recruiter	0760881956	recruitment9@keystoneuoa.com
Ms. Melody Siame	Recruiter	0964638666	recruitment8@keystoneuoa.com
Ms. Muda Phiri	Recruiter	0975146229	mudaphiricbicomm@gmail.com

#### PROVINCIAL COORDINATORS

Northwestern/Solwezi	Vacant	964042991	recruitment3@keystoneuoa.com
Copperbelt/Kitwe	Henry Tembo	974499843	henjacq2004@gmail.com
Southern/Choma	Owen Miyanza	977783518	coweth@gmail.com





Western/Mongu	Sikwanda Mundi	976988631	sikwandamundia@gmail.com
Kuapula/Mansa	Jordan Mundanga	976840268	jordanmulunga@gmail.com
Northern/Mbala	Elizabeth Musonda	978074406	mbazimamusonda@gmail.com

Senior Consultant	Mr. Webster Mhango	0966593452	wkmhango@yahoo.com
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#### **LUSAKA CAMPUS**

Plot 2982 Bukavu Road Thorn Park P O Box 35440 LUSAKA, ZAMBIA

+ 26 096 543 2 111 admin@keystoneuoa.com www.keystoneuoa.com

#### **NOTIFICATION**

This prospectus has been compiled to ensure that the information displayed in it will assist and guide the student, what the University is about at the time of going to print. There might be changes done and development may occur, pertaining to courses, dates and other services that might be required.

Changes that might take place, will be informed to the student beforehand so that the student is aware in ample time. In order to ensure that all important dates and information is within reach of the student changes are also on our website.

www.keystoneuoa.com for up-to-date information.

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