

SCHEDULING A RIDE **828-464-9444**

*Press 3

TDD/TYY 711 (800) 735-2962

Scheduling Office hours:
Monday - Friday
8:30AM - 5:00PM

BUS / FLEX ROUTE INFORMATION

828-465-7634

TRAVEL TRAINING

828-465-7640



New to public transportation?
Greenway offers FREE Travel
Training!

HOLIDAY AND WEATHER CLOSINGS

828-464-9444

*Press 5

Or visit us at

www.mygreenway.org

BENEFITS OF PUBLIC TRANSPORTATION

- Promoting economic development and improving quality of life - Public transit improves access to jobs, social opportunities within the region and community organizations. Public Transit is often considered an amenity by both, individuals and companies looking to relocate.
- Savings - on both gas and car maintenance. If you have a car that is used just for work, you can save 20% of maintenance fees and extend the life of your car, while saving hundred of dollars in gas.
- Lower Emissions - a lot of people talk about helping the environment, this is a way that people can actually do something constructive. By leaving their car at home just one day a week they can lower their emissions by almost 2,000 pounds per year.
- Reduce the dependence on foreign oil - if everyone rode the bus one day a week, the country's dependency on foreign oil would have a substantial reduction.
- Use the time constructively - Rather than being stressed, stuck behind the wheel, people can use the time reading a book, listening to their i-pod, (maybe learning a foreign language), planning their day, or conversing with other commuters that are also leaving their cars at home.

ADMINISTRATIVE OFFICE

1459 Robinwood Rd
Newton, NC 28658

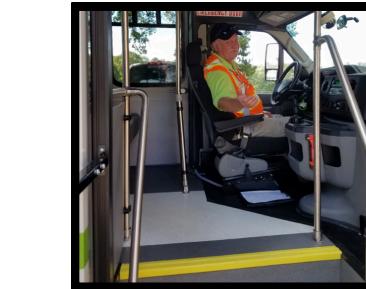
WEBSITE

www.mygreenway.org

MAILING ADDRESS

Greenway Public Transportation
P.O. Box 459
Conover, NC 28613

WELCOME GUIDE



GREENWAY PUBLIC TRANSPORTATION

The legal name of the system is Western Piedmont Regional Transit Authority. Greenway is symbolic of the system's role with regard to providing environmentally responsible transportation solutions and enhancing overall quality of life within the region.

In 2022 Greenway provided 126,000 trips to residents living in the counties of Alexander, Burke, Caldwell and Catawba. Greenway is a responsible transportation solution and an excellent way to build a cleaner, more vibrant, healthier, and less congested community.

Greenway's vision is for public transportation to be an attractive, and competitive alternative to the automobile. *Sit back, relax, and let Greenway do the driving.*

**CUSTOMER CALL
CENTER:**
828-464-9444

TYPES OF SERVICE

FIXED ROUTE

FLEX ROUTE

**COMPLEMENTARY
PARA-TRANSIT (ADA)**

**DIAL-A-RIDE (VAN
SERVICE)**

MICRO-TRANSIT

FOLLOW US ON SOCIAL MEDIA



Alternate Format is available in Spanish and Hmong.
Txoj hau kev tsheb(Bus) thiab lub caij nyog nws muaj sau ua lus
Hmoob.
El mapa del sistema está disponible en español.

FIXED ROUTE (BUS) SERVICE

(Catawba County)

Fixed Route Service operates in the cities of Conover, Hickory, and Newton. Passengers can access the bus at designated bus stops along the route, and no reservation is required. The service is available Monday through Saturday from 8:45 a.m. to 5:24 p.m. Greenway's Transit Center: 285 2nd Ave SW, Hickory, NC 28602

COMPLEMENTARY PARATRANSIT (ADA) SERVICE

(Catawba County)

Complementary Paratransit Service is available to individuals who have been certified as eligible through our application process. The service area for Complementary Paratransit extends within 3/4 of a mile on either side of the Fixed Route Bus Service in the cities of Hickory, Conover, and Newton.

We encourage anyone unable to use our Fixed Route Service due to a mental or physical impairment to apply by calling 828-464-9444.

DIAL-A-RIDE (VAN) SERVICE

(Alexander, Burke, Caldwell, and Catawba County)

Dial-A-Ride Van Service is a curb-to-curb service that requires an advance reservation. To book, please call 828-464-9444 by noon on the business day before your requested service date. The scheduling office is open Monday through Friday from 8:30 a.m. to 5:00 p.m. All reservations are subject to seat and route availability. If you need to make a same-day cancellation or cancel for the next business day, please call 828-465-7634.

FLEX ROUTE SERVICE

(Alexander and Burke County)

Flex Route Service combines both Fixed Route and Dial-A-Ride services. Passengers can board the bus at any designated stop along the route. For pickups or drop-offs within 3/4 of a mile of the bus route, please call 828-464-9444 by noon the business day before your requested service date. All reservations are subject to seat and route availability.

Taylorsville Bus Service Operates Monday - Friday: 8:00 AM to 5:00 PM

Morganton Loop Operates Monday - Friday: 9:00 AM to 4:00 PM

MICRO-TRANSIT SERVICE

(Burke and Caldwell County)

Micro-Transit is a same-day, on-demand, curb-to-curb transportation service designed to offer greater flexibility. The service is offered in a designated zone. Unlike the other services offered, there's no need to walk to a designated stop or book your ride at least one day in advance. Rides are scheduled based on the order in which they are received. To book a Micro-Transit ride, please call 828-464-9444.

FARE STRUCTURE

COMPLEMENTARY PARATRANSIT, DIAL-A-RIDE, & MICRO-TRANSIT

Single Ride: \$2.50

Children 5 and under: Free

Personal Care Attendant: Free

Book of Tickets: \$22.50

**A book of tickets can be purchased by calling the Scheduling Dept: 828-464-9444*

FIXED/FLEX ROUTE

Single Ride: 1.25

Reduced Fare: 0.60

Children 5 and under: FREE

All Day Pass: \$3.00

7 Day Pass: \$12.00

30 Day Pass: \$45.00

Student Pass: \$100

REDUCED FARE FIXED/FLEX ROUTE:

To be eligible for a reduced fare, passengers must present one of the following to the bus operator before boarding:

- *A WPRTA Half-Fare card
- * A photo ID with proof of age (65 or older).
- * A Medicare card issued pursuant to Sections II and XVII of the Social Security Act.

Passengers with a disability under the age of 65 can request a Half-Fare Card Application by calling 828-464-9444.

TICKET SALES:

Individual tickets and passes for the Fixed Route Service can be purchased in person at the Greenway Transit Center, located at 285 2nd St. SW, Hickory, NC 28601.

If you are interested in purchasing a book of Greenway Tickets for our van service, please call us at 828-464-9444.

ACCESSIBILITY:

Greenway Public Transportation offers lift-equipped vehicles for passengers using mobility devices, or who are unable to use stairs. When scheduling your ride, please inform the customer service representative if you will be using the lift to board the vehicle.

CAR SEATS:

Car seats are not required on our Fixed/Flex Route buses. However, when scheduling a ride on the Dial-A-Ride (Van Service), Complementary Paratransit, Micro-Transit, or Flex Route Deviation, please ask the scheduler if a car seat is required for children under eight years old or weighing less than 80 lbs. Our vehicles are not equipped with car seats, so passengers will need to bring their own if required.

Title VI Statement — Greenway Public Transportation shall not discriminate in any manner on the basis of race, color, disability, or national origin.