Taylorsville Bus Service

Taylorsville, NC
Effective January 6, 2020

Flexible Fixed Route
The Flexible Fixed Route combines the benefits of traditional fixed route service and demand response service.

Flex is really two types of bus service in one:
The bus follows a defined route, picking up and dropping off passengers at designated stops. The bus will also “Flex” or deviate off its route. The driver will re-route to locations within ¾ of a mile of its usual route when a passenger has made a reservation in advance.

Taylorsville Bus Service
Flex Route Bus Fares:
Single Ride ..............................................Free
Seniors & Disabled .....................................Free
Children Five and under..............................Free

The Taylorsville Bus Service operates as a free fare route thanks to Market Basket / Galaxy Foods, and Energy United.

Bus Operators do not make change

Inclement Weather - Please call 828-465-7634 for updated closing information or tune to local news Channel 9 WSOC TV.

Service animals are welcome on board the bus! Comfort animals and pets are not allowed. Service animals are trained to work or perform a task for persons with disabilities. Comfort or emotional support animals are not service animals. Service animals must be under the control of the handler.

Scheduling a ride on the “Flex” or deviation
The Flex Route is a shared ride service. Requests for deviated service may be made Monday through Friday by 12:00 pm on the preceding business day that service is requested, however additional notice is recommended. Reservations may be made between the hours of 8:30 am and 5:00 pm by calling (828) 464-9444. Deviated same day service requests are not available. The trip requests for both destination and return shall be scheduled at the time of the request. However, same day service is available at designated bus stops.

Bus Stop: How to ride the Bus
Use the map on the reverse side to find the "bus stop closest to where you will board and exit the bus. The vehicle will start at Bus Stop #1 and complete the route within half an hour and return to Bus Stop #1 to begin the route again.

The service is offered from 10:00 am - 5:00 pm Monday through Friday, except Holidays.

Tell the driver when you are ready to depart the bus or pull the cord. Board and exit the bus at the designated bus stops.

Arrive early, at least 10 minutes! Do not risk missing the bus. There will be at least a half an hour wait for the next bus.

The vehicle is equipped with a lift or a ramp for passengers with wheelchairs or other assistive devices to board and exit the vehicle.

At no time can a stroller, carts or belongings block the aisle. Passengers using wheelchairs have priority use of the space reserved for wheelchairs.

Exiting the bus. Please exit the Flex Route bus through the front door.

This vehicle does not require car seats for children under 80 lbs.

Beware of oncoming traffic when exiting vehicle.

Providing Bus Service in the Town of Taylorsville, NC

Greenway Public Transportation
P.O. Box 459, 1515 4th St. S.W.
Conover, NC 28613

Customer call center .......(828) 464-9444
Bus Service Direct...........(828) 465-7634
Business Office .............(828) 464-9446
TDD/TTY .............. 711 or (800) 735-2962
Lost and Found ..............828-465-7634

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Alternate Format is available in Spanish and Hmong.
Tsoj hau kev tsheb(Bus) thiab lub caij nyoog nws muaj sau ua lus Hmoob. El mapa del sistema está disponible en español.

Title VI Statement -- Greenway Public Transportation shall not discriminate in any manner on the basis of race, color, or national origin.
Taylorsville Bus Service Flex Route

Service operates 10:00 a.m. - 5:00 p.m. on Monday through Friday, except Holidays.

Passenger Responsibilities

The following are not allowed on Greenway vehicles:

- Smoking, eating or drinking
- Firearms or weapons
- Transportation of unsafe materials, such as: gasoline in a container, dangerous or flammable substances or high explosives
- Solicitations or merchandising of goods
- Filming, tapping or recording not authorized by Western Piedmont Regional Transit Authority
- Playing of any recorded or live material
- Using vulgar or profane language
- Fighting or heated verbal arguments with operator or passengers
- Placing personal items in the aisle
- Gambling
- Using vulgar or profane language
- Fighting or heated verbal arguments with operator or passengers
- Placing personal items in the aisle
- Gambling

Service may be suspended or terminated if a passenger compromises the safety of other passengers or the safety of the driver.

Please call 828-465-7634 for lost and found items Monday through Friday 8:30 am - 5:00 pm.

Use caution when exiting the bus as other motorists may not see you. Allow the bus to leave the stop before crossing the street. Please check the vehicle for personal items before you leave and please do not leave any trash on the bus.