

Alternate Format is available in Spanish and Hmong.  
Txoj hau kev tsheb(Bus) thiab lub caij nyoog nws muaj sau ua lus Hmoob.  
El mapa del sistema está disponible en español.

Title VI Statement --  
Greenway Public Transportation shall not discriminate in any manner on the basis of race, color, or national origin.



Providing Bus Service in the  
Town of Taylorsville, NC

Greenway Public Transportation  
P.O. Box 459, 1515 4th St. S.W.  
Conover, NC 28613

Customer call center .....(828) 464-9444  
Bus Service Direct.....(828) 465-7634  
Business Office .....(828) 464-9446  
TDD/TTY ..... 711 or (800) 735-2962  
Lost and Found.....828-465-7634



### Flexible Fixed Route

The Flexible Fixed Route combines the benefits of traditional fixed route service and demand response service.

Flex is really two types of bus service in one:

The bus follows a defined route, picking up and dropping off passengers at designated stops. The bus will also “Flex” or deviate off its route. The driver will re-route to locations within ¾ of a mile of its usual route when a passenger has made a reservation in advance.

### Taylorsville Bus Service

#### Flex Route Bus Fares:

Single Ride .....	Free
Seniors & Disabled .....	Free
Children Five and under.....	Free

The Taylorsville Bus Service operates as a free fare route thanks to Market Basket / Galaxy Foods, and Energy United.

Bus Operators do not make change

Inclement Weather - Please call 828-465-7634 for updated closing information or tune to local news Channel 9 WSOC TV.

*Service animals are welcome on board the bus! Comfort animals and pets are not allowed. Service animals are trained to work or perform a task for persons with disabilities. Comfort or emotional support animals are not service animals. Service animals must be under the control of the handler.*

### Scheduling a ride on the “Flex” or deviation

The Flex Route is a shared ride service. Requests for deviated service may be made Monday through Friday by 12:00 pm on the preceding business day that service is requested, however additional notice is recommended. Reservations may be made between the hours of 8:30 am and 5:00 pm by calling (828) 464-9444.

Deviated same day service requests are not available. The trip requests for both destination and return shall be scheduled at the time of the request. However, same day service is available at designated bus stops.

### Bus Stop: How to ride the Bus

- Use the map on the reverse side to find the bus stop closest to where you will board and exit the bus. The vehicle will start at Bus Stop #1 and complete the route within half an hour and return to Bus Stop #1 to begin the route again.
- The service is offered from 10:00 am - 5:00 pm Monday through Friday, except Holidays.
- Tell the driver when you are ready to depart the bus or pull the cord. Board and exit the bus at the designated bus stops.
- Arrive early, at least 10 minutes! Do not risk missing the bus. There will be at least a half an hour wait for the next bus.
- The vehicle is equipped with a lift or a ramp for passengers with wheelchairs or other assistive devices to board and exit the vehicle.
- At no time can a stroller, carts or belongings block the aisle. Passengers using wheelchairs have priority use of the space reserved for wheelchairs.
- Exiting the bus. Please exit the Flex Route bus through the front door.
- This vehicle does not require car seats for children under 80 lbs.

Beware of oncoming traffic when exiting vehicle

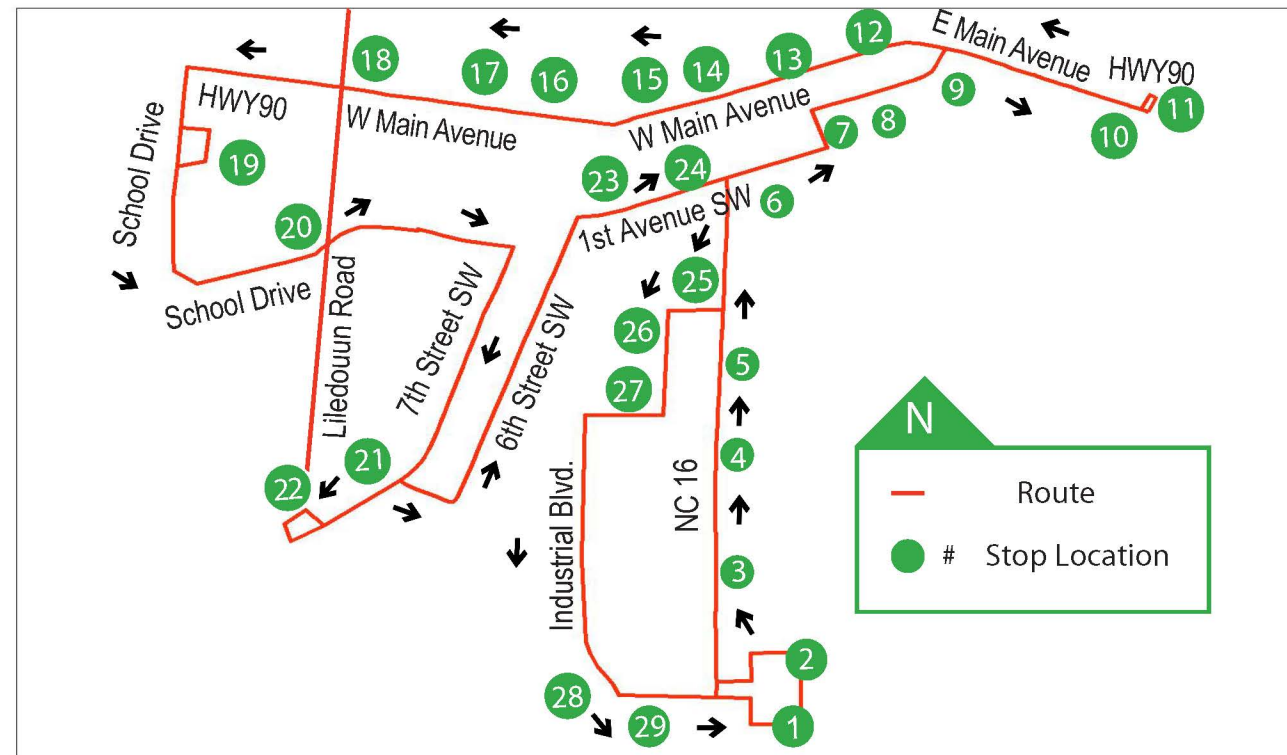


## Bus Stop List

- 1 Walmart (every half hour at :00, 30)  
901 NC Highway 16 South
- 2 Dollar Tree/Bealls
- 3 Pediatric Therapy Network
- 4 NC Hwy 16 S/ Matheson Park Ave
- 5 2nd Ave SW/Market Basket
- 6 Alexander County Public Library
- 7 1st Ave SW/ Main Ave Dr.
- 8 Taylorsville Savings and Loan
- 9 E. Main/ Main Ave Dr
- 10 Liberty Shed
- 11 Early Head Start/411 E Main Ave
- 12 E Main Ave/ Creating on Main
- 13 E Main Ave / Town Country Drug
- 14 Antiques & Pawn Across from Health Dept/ St. Paul Church
- 15 Medi Home Health Agency Post Office/ Across parking lot
- 16 W Main Av/6th St NW Hwy 16/ Old Hosp.
- 17 Happy Ours Laundry 4th St SW/RHA
- 18 Hwy 16/W Main Ave 4th St SW/ 5th Ave SW
- 19 Food Lion Across from CVCC- Alex Ctr
- 20 School/Liledoun Rd Sheriff's Office
- 21 DSS
- 22 Sr Center parking lot
- 23
- 24
- 25
- 26
- 27
- 28
- 29

## Taylorsville Bus Service Flex Route

Service operates 10:00 a.m. - 5:00 p.m. on Monday through Friday, except Holidays.



### Passenger Responsibilities

The following are not allowed on Greenway vehicles:

- Smoking, eating or drinking
- Solicitations or merchandising of goods
- Using vulgar or profane language
- Firearms or weapons
- Fighting or heated verbal arguments with operator or passengers
- Transportation of unsafe materials, such as: gasoline in a container, dangerous or flammable substances or high explosives
- Filming, taping or recording not authorized by Western Piedmont Regional Transit Authority
- Placing personal items in the aisle
- Playing of any recorded or live material
- Gambling

Service may be suspended or terminated if a passenger compromises the safety of other passengers or the safety of the driver.

Please call 828-465-7634 for lost and found items Monday through Friday 8:30 am - 5:00 pm.

Use caution when exiting the bus as other motorists may not see you. Allow the bus to leave the stop before crossing the street. Please check the vehicle for personal items before you leave and please do not leave any trash on the bus.



Wal-Mart	Early Head Start	Senior Center
10:00 am	10:10 am	10:20 am
10:30 am	10:40 am	10:50 am
11:00 am	11:10 am	11:20 am
11:30 am	11:40 am	11:50 am
12:00 pm	12:10 pm	12:20 pm
12:30 pm	12:40 pm	12:50 pm
1:00 pm	1:10 pm	1:20 pm
1:30 pm	1:40 pm	1:50 pm
2:00 pm	2:10 pm	2:20 pm
2:30 pm	2:40 pm	2:50 pm
3:00 pm	3:10 pm	3:20 pm
3:30 pm	3:40 pm	3:50 pm
4:00 pm	4:10 pm	4:20 pm
4:30 pm	4:40 pm	4:50 pm
5:00 pm		

