

PROCESS CONTROL's mission is to ensure the optimal allocation and use of human, production, and financial resources in order to provide products and services that are competitive, professional, flexible, and of the highest quality, in line with the Company's strategic positioning and long-term profitability objectives.

In addressing the market, PROCESS CONTROL pursues the continuous improvement of performance at all levels, with the aim of fully and promptly satisfying the needs of every Customer, in compliance with applicable laws and mandatory regulations. In particular:

- ✓ The Organization promotes the professionalism and moral integrity of all employees through continuous on-the-job training programs, ensuring the highest level of professionalism in the performance of assigned duties;
- ✓ The Organization places particular emphasis on the careful selection of supplier companies;
- ✓ The Organization implements actions aimed at preventing non-conformities in a sector subject to frequent and significant regulatory changes, also thanks to the constant commitment of its employees, who remain attentive to understanding and meeting customer needs;
- ✓ The achievement of objectives shall be continuously monitored through the analysis of performance indicators and customer satisfaction levels;
- ✓ Quality objectives shall be defined by Management at least annually and communicated to all employees;
- ✓ Management ensures that the Quality Management System complies with the requirements of ISO 9001:2015 and therefore represents the Company's commitment to continuous improvement;
- ✓ The Organization ensures compliance with all applicable mandatory requirements.

For this reason, the Company's General Management, through training activities, meetings, and internal communications, ensures that the principles stated above are understood, implemented, and fully supported at all levels of the Organization.

General Management is also committed to periodically reviewing its Quality Policy in order to ensure its continued suitability.

General Management



Process Control srl
Mariagrazia Schmidhauser
Presidente