

November 11, 2025

Notice of Data Security Incident

Total Metal Recycling, Inc., also known as Wieland TMR, is committed to protecting privacy. We take privacy very seriously, and it is important to us that impacted individuals are made fully aware of a privacy issue potentially involving their information.

What happened?

TMR, on its own behalf and on behalf of the Total Metal Recycling Employee Benefit Plan, is providing notice to individuals who *may* be impacted by a security incident. On August 20, 2025, we were alerted to an unauthorized intrusion into our network. We immediately worked to successfully contain the intrusion and began our investigation with the help of legal and computer forensics teams. We learned the attackers accessed our systems starting on August 12, 2025, through a firewall vulnerability. As a result, the attacker was able to gain access to parts of our network and view and take certain files relating to our employees and, in some cases, their spouses and dependents, among other types of information.

While we have no evidence that any of your personal information has been misused for identity theft or fraud, we are exercising an abundance of caution to help protect impacted individuals' personal information and financial security, and alleviate any concerns impacted individuals may have.

What information was involved?

The information that *may* have been viewed or taken includes contact information, such as your name, address, date of birth, phone number, and email, plus one or more of the following:

- Health insurance data, such as health plan enrollment and account information;
- Health data, such as diagnosis information and codes;
- Health billing and payment data, such as claim numbers, account numbers, billing codes, payment amounts, and balance information;
- Other personal data such as Social Security number, driver's license or state or other ID number, and financial account information.

The data that may have been seen or taken may differ from person to person, and some or all of this information may not have been impacted.

What are we doing to address this situation?

We fully investigated this incident with our forensic service provider and legal team, and have made immediate enhancements to our systems, security, and practices. Additionally, we are conducting a full review of our security practices and systems to ensure that enhanced security protocols are in place going forward so an incident like this does not happen again.

We are committed to helping those who may have been impacted by this situation, and are providing impacted individuals with access to **Single Bureau Credit Monitoring** services at no charge. These services provide alerts for **24 months** from the date of enrollment. Finally, we are also providing impacted individuals with proactive fraud assistance to help with any questions that they might have or in event that they become a victim of fraud.

How do individuals enroll for the free services?

To enroll in Credit Monitoring services at no charge, individuals who believe they may have been impacted should contact our incident response line at **866-675-2006** to determine whether they may have been impacted and are eligible for Credit Monitoring services.

What can individuals do to protect themselves?

Please see the section entitled "Other Steps You Can Take to Protect Yourself" below for additional resources individuals can use to protect themselves.

What if individuals want to talk to someone about this incident?

Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 9:00 am to 9:00 pm Eastern Time, Monday through Friday, excluding holidays. If an individual believes they may have been impacted by this incident, but have not received a letter, they can call the help line at **866-675-2006**.

While representatives should be able to provide thorough assistance and answer most of your questions, individuals may still feel the need to speak with TMR regarding this incident. If so, please call us at 618-452-6930 from 9:00 am to 5:00 pm Eastern Time, Monday through Friday.

We take our responsibilities to protect personal information very seriously. We apologize for any disruption and are committed to minimizing any inconvenience.

Other Steps You Can Take to Protect Yourself

Review Your Credit Reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. Hearing impaired consumers can access their TDD service at 1-877-730-4204. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

Upon receipt of your credit report, we recommend that you review it carefully for any suspicious activity. Be sure to promptly report any suspicious activity by calling the help line number included above and providing your unique code listed in this letter.

Police Report. You also have the right to file a police report if you ever suspect or experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide evidence that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

Fraud Alerts. You can also place fraud alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Experian (1-888-397-3742)
P.O. Box 4500
Allen, TX 75013
www.experian.com

Equifax (1-800-525-6285)
P.O. Box 740241
Atlanta, GA 30374
www.equifax.com

TransUnion (1-800-680-7289)
P.O. Box 2000
Chester, PA 19016
www.transunion.com

No one can place a fraud alert on your credit report except you.

Credit Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files.

Additional Information. You can obtain additional information about how to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can contact the FTC at <https://consumer.ftc.gov>; 1-877-IDTHEFT (438-4338); TTY 1-866-653-4261; or Attn: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.