

YODI PRIVACY POLICY AND TERMS OF USE

Last Updated: February 15, 2026

PAIRS Foundation respects your privacy and confidentiality, does not track conversations with Yodi, and will not share any personal information about your use of the app.

This Privacy Policy and Terms of Use (“Agreement”) governs your access to and use of the Yodi application, My PAIRS Coach application, websites, and related services (collectively, the “Services”) operated by PAIRS Foundation (“PAIRS,” “we,” “us,” or “our”).

By accessing or using the Services, you agree to this Agreement. If you do not agree, you may not use the Services.

PART I — TERMS OF USE

1. Educational Purpose Only — No Therapy or Professional Advice

The Services provide educational relationship content only.

The Services:

- Are not therapy, counseling, psychotherapy, or mental health treatment
- Do not provide medical, legal, or clinical advice
- Are not crisis intervention services
- Do not establish a therapist-client, counselor-client, or medical relationship

AI-generated responses are informational and educational in nature and are not tailored professional advice.

If you are experiencing a crisis, including thoughts of self-harm or harm to others, call 911 or your local emergency services immediately. In the United States, you may call or text 988 for crisis support.

2. User Responsibility and Assumption of Risk

By using the Services, you acknowledge and agree:

- You are solely responsible for your decisions, actions, and outcomes arising from use of the Services.
- You assume all risks associated with reliance on educational or AI-generated content.
- Relationship decisions, mental health decisions, and personal choices remain your responsibility.

You agree that PAIRS Foundation and its partners are not responsible for outcomes resulting from your use of the Services.

3. AI-Generated Content Disclaimer

The Services may include AI-generated responses.

You understand and agree:

- AI responses may be incomplete, inaccurate, or inappropriate.
- AI systems may generate unexpected outputs.
- PAIRS does not guarantee the accuracy, completeness, or reliability of AI-generated content.
- AI responses are provided “as is.”

You agree not to rely solely on AI-generated content for significant personal, legal, medical, financial, or mental health decisions.

4. User Release and Waiver of Claims

To the fullest extent permitted by law, you release and waive any and all claims against:

- PAIRS Foundation
- Tracy Family Foundation (where applicable)
- Their respective directors, officers, employees, contractors, and agents

arising out of or relating to your use of the Services, except where prohibited by law.

5. Limitation of Liability

To the fullest extent permitted by law:

- PAIRS' total aggregate liability arising from or relating to the Services shall not exceed the amount you paid for access to the Services in the twelve (12) months preceding the claim, or \$100, whichever is greater.
- If the Services are provided free of charge, PAIRS' maximum liability shall not exceed \$100.

In no event shall PAIRS or its partners be liable for:

- Indirect, incidental, consequential, special, punitive, or exemplary damages
 - Emotional distress
 - Relationship breakdown
 - Lost profits
 - Loss of opportunity
 - Personal injury arising from user decisions
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6. Indemnification by Users

You agree to indemnify and hold harmless PAIRS Foundation, Tracy Family Foundation (if applicable), and their respective directors, officers, employees, and agents from any claims, liabilities, damages, losses, or expenses arising from:

- Your use of the Services
 - Your violation of this Agreement
 - Your misuse of AI-generated content
 - Your interactions with other users
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7. No Guarantees

We do not guarantee:

- Improved relationships
- Improved communication
- Emotional outcomes
- Compatibility outcomes
- Uninterrupted or error-free service

All Services are provided “as is” and “as available.”

8. Eligibility

You must be at least 18 years old to use the Services.

By using the Services, you represent that you meet this requirement.

9. Arbitration and Dispute Resolution

Any dispute arising out of or relating to this Agreement shall be resolved through binding arbitration in the State of Florida, except that either party may bring a claim in small claims court within applicable jurisdictional limits.

You waive the right to participate in any class action or representative proceeding.

10. Governing Law

This Agreement shall be governed by the laws of the State of Florida, without regard to conflict-of-law principles.

PART II — PRIVACY POLICY

11. Information We Collect

We may collect personal information you provide, including:

- Name
- Email address
- Account login credentials
- Relationship responses and assessment data
- Optional demographic information

We may automatically collect:

- IP address
 - Device type
 - Usage data
 - Interaction patterns
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12. How We Use Information

We process information to:

- Operate and improve the Services
- Personalize educational content
- Maintain security and prevent fraud
- Conduct internal analytics
- Comply with legal obligations

We do not sell personal information.

13. AI Data Use

User inputs may be processed through AI systems to generate responses.

We may use de-identified data to improve system performance and content quality.

AI systems do not “learn” from individual conversations in a manner that identifies specific users.

14. Data Sharing

We may share data:

- With service providers under contract
- If required by law
- In connection with organizational restructuring

We do not sell user data.

We do not share personally identifiable information with funders without explicit consent.

15. Data Security

We implement commercially reasonable administrative, technical, and physical safeguards to protect information.

However, no electronic transmission or storage system can be guaranteed 100% secure. Use of the Services is at your own risk.

16. Data Retention

We retain personal information only as long as necessary for legitimate business or legal purposes.

You may request deletion by contacting info@PAIRS.com.

17. Your Rights

Depending on your jurisdiction, you may have rights to:

- Access
- Correct
- Delete
- Restrict processing
- Withdraw consent

To exercise these rights, contact info@PAIRS.com.

18. Updates to This Agreement

We may update this Agreement periodically. The revised version will be effective upon posting. Continued use of the Services constitutes acceptance of the updated terms.

19. Contact Information

PAIRS Foundation
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