



*4203 Brainerd Rd.
Chattanooga, TN 37411
(423) 531-4002
Fax (423) 498-2112*

*138 Melrose Drive
Dalton, GA 30721
(706) 226-4002
Fax (706) 226-7936*

*675 Jolly Road
Calhoun, GA
(706) 625-7577*

*2566 Hwy. 411
Fairmount, GA
(706) 337-3784*

www.pondersfuneralhome.com

*“Opening Our Home To Your
Family In Your Time Of Need”*

**General Price List
July 1, 2026**



*We are proud to present the following service and fee schedule of Ponders Funeral Home, Inc. These prices are effective July 1, 2026, **but thereafter are subject to change without notice.** While our fees are considered reasonable and competitive, we at Ponders Funeral Home, Inc. distinguish ourselves through the quality of service, superior facilities and a willing attitude to fulfill the needs and wishes of the families we serve.*

Our goal is to sensitively and professionally fulfill your entire funeral and memorial needs. If something is not clear or you have a specific request, which you cannot find in this packet, please do not hesitate to ask.

We are here to serve you.

100% Service Guarantee

“In the event a surviving family member is not 100% satisfied with any aspect of the contracted services provided by PONDER'S FUNERAL HOME, I will personally make every effort to correct the situation immediately. If the situation cannot be corrected, your family will receive a full refund for that portion of the service. This is my promise to ensure your family's complete satisfaction”.

Respectfully,

Stoney Ponders - President

Our Mission

We will answer your questions in a clear and understandable manner. We will ensure that the arrangements you make meet with your individual wishes. We will explain the value and benefit of all options. We will explain prices and payment methods to your satisfaction.

Our commitment is to provide Excellence: The Finest Quality Service to the families who call upon us during their time of need. We are dedicated to using our knowledge, experience, creativity, empathy, compassion and all resources available to meet each family member's needs. Each satisfied family enhances our reputation.

**Thank you for placing your trust and confidence
in the staff of PONDER'S FUNERAL HOMES**

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected.

Professional Services

Basic Services Of Funeral Director And Staff: **\$2,755.00**

Our basic services charge includes:

- *24 hours per day/365 days per year availability of a funeral director and/or staff members to respond to initial request for services, arrangement conference with family or responsible party, and coordinating the arrangements for the service, tribute or gathering.*
- *Staff to advise, assist and recommend appropriate personalization or individualization of the services to commemorate the unique life of your loved one.*
- *Clerical assistance in completion of various forms associated with a service, such as Social Security and Veterans Benefits.*
- *Obtaining and recording biographical information and statistical data.*
- *Preparation and transmission of obituary notice/editorial tribute in newspaper(s).*
- *Death Certificate preparation, filing and securing the necessary permits, authorizations, consents and assignments.*
- *Initial caretaking and sheltering of the deceased for the first 24 hours.*
- *Coordination with those providing other services such as a hospital/nursing home/hospice facility, doctor's office, cemetery, vault company, our crematory, clergy/celebrant and others involved in the services and final disposition.*

- *Administrative services, insurance, facility maintenance, utilities expenses, taxes, legal and accounting fees, record keeping, equipment and inventory expenses and governmental compliance (OSHA, ADA, etc.)*

The fee for our basic services and overhead will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials and forwarding or receiving remains.

Reduced Basic Services Of Funeral Director And Staff: \$1,995.00
Immediate burial and immediate cremation

Minimum Basic Services Of Funeral Director And Staff: \$1,995.00
Forwarding of remains and receiving of remains

Care Of Your Loved One

Embalming: **\$1,195.00**

*Embalming is a chemical process that provides **temporary** preservation of the body and eliminates certain health hazards. The cleansing and replacement of an acceptable “memory picture” is part of the embalming process.*

****Please note:** Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement that does not require you to pay for it, such as direct cremation or immediate burial.*

Cremation Fee: **\$750.00**

The cremation casket or cremation container that has been selected by the family is taken to our crematory where it is placed in a cremation chamber which is heated to an extremely high temperature. The intense heat reduces the cremation casket or cremation container, as well as the remains, to small bone fragments which are then placed in a processor and reduced in size. The cremated remains are then placed in the urn or container that has been selected by the family and returned to the family.

Other Preparation of the Body:

Cosmetology, Dressing And Placement Of Deceased In Casket (Casketing)	\$400.00
Care Procedures For Deceased When No Embalming Has Occurred	\$400.00
Dressing And Casketing When No Embalming Has Occurred	\$400.00
Readjustment, Repositioning, Reapplication Of Cosmetics Following The Receiving Of Decease From Another Funeral Home	\$400.00
Preparation Of Deceased For Forwarding To Another Funeral Home	\$400.00
Additional Procedures For Autopsied Remains	\$500.00
Additional Procedures For Organ / Bone Donors (No Charge To Family, Because This Cost Would Be Incurred By The Organ Procurement Agency)	\$750.00
Refrigeration (Per Day)	\$25.00

If for any reason, the un-embalmed remains are to be held at the funeral home beyond the initial 24 hours period for a service, this charge will be applied per day.

Use Of Facility, Staff And Equipment

We believe the services of the funeral home are essential for the family to grieve properly. A personalized service provides a time to say goodbye, and just as important, a time for family and friends to remember and pay tribute to a life lived. Everyone leaves a legacy and it is that legacy that needs to be commemorated.

VISITATION OR GATHERING

Our Facility (Traditional Visitation Period):	\$595.00
<i>Use of our facility for the viewing / visitation / gathering. Private family visitation for an open or closed casket. Arrangement and display of floral tributes. Services of our staff to greet and direct your friends and guest during the complete time of the viewing / visitation / gathering.</i>	

Off Premises (Traditional Visitation Period): \$595.00

Services of our funeral director(s) and staff in coordinating and handling the visitation for a family at an off-site location. Providing the same quality of service provided at our own location.

CEREMONY

Our Facility: \$595.00

Use of our facility and equipment for the funeral ceremony. Coordinating the funeral / tribute service with the various participants. The service conducted by a licensed funeral director. Staff members to assist the funeral director with arrangement of the floral tributes, placement of the family cars, directing the pallbearers. Direction of friends and guests, and placement of the casket for the service. Coordination of the procession to the committal site.

Off Premises: \$595.00

Transportation and use of our equipment for the funeral ceremony. Coordinating the funeral / tribute service with various participants. The service conducted by a licensed funeral director. Staff members to assist the funeral director with arrangement of the floral tributes, placement of the family cars, directing the pallbearers. Coordination of the procession to the committal site.

MEMORIAL SERVICE

Our Facility: \$595.00

Use of our facility and equipment for the memorial service. Coordinating the memorial service with the various participants. The service conducted by a licensed funeral director. Staff member(s) to assist the funeral director with arrangement of the floral tributes, placement of the urn for the service, direction of friends and guests.

Off Premises: \$595.00

Transportation and use of equipment for the memorial service. Coordinating the memorial service with the various participants. The services conducted by a licensed funeral director. Staff member(s) to assist the funeral director with arrangement of the floral tributes, placement of the urn for the service, direction of friends and guests.

*Use of facilities and staff for Memorial Service (without remains present) in our chapel when the funeral home has no involvement with the care and disposition of remains _____ \$1,495.00
(our services include coordinating the memorial service arrangements, supervision of the memorial service, display of floral arrangement and staff to assist with the service.)*

GRAVESIDE SERVICE

Our Services: \$595.00
Transportation and use of our equipment for the graveside service. Coordinating the graveside service with the various participants. The service conducted by a licensed funeral director. Staff member(s) to assist the funeral director with arrangements of floral tributes, placement of the casket for the service, direction of friends and guests.

Use Of Transportation Equipment And Staff

Add \$2.95 for each mile outside a 25 mile service radius per vehicle from our location. Charged only one-way.

Transfer Of Your Loved One To Funeral Home	\$425.00
Casket Coach (Hearse)	\$395.00
Limousine	\$395.00
Service Vehicle	\$130.00
Harley-Davidson Hearse (Additional To Regular Hearse Charge)	\$350.00
Transfer To / From Airport (Atlanta)	\$425.00
Total Full Traditional Funeral Service Charge	\$6,490.00

Additional Services

Forwarding Of Remains To Another Funeral Home	\$4,265.00
<i>Our charge includes:</i>	
• <i>Minimum Basic Services Of Funeral Director And Staff</i>	\$1,995.00
• <i>Embalming</i>	\$1,195.00
• <i>Transfer Of Deceased To Funeral Home</i>	\$425.00
• <i>Transfer Of Deceased To Atlanta Airport</i>	\$425.00
• <i>Shipping Container For Remains (Required By Airlines)</i>	\$225.00

This charge does not include the use of our staff or facilities for a visitation, ritual, ceremony, or any other service or merchandise not specifically listed.

Receiving Remains From Another Funeral Home \$3,215.00

Our charge includes:

- *Minimum Basic Services Of Funeral Director And Staff* \$1,995.00
- *Readjustment, Repositioning, Reapplication Of Cosmetics* \$400.00
- *Transfer Of Deceased To Funeral Home (Atlanta Airport)* \$425.00
- *Funeral Coach To Final Destination* \$395.00

This charge does not include the use of our staff and facilities for a visitation, ritual, ceremony, or any other service or merchandise not specifically listed.

Immediate Burials (Price Range) \$3,215.00 - \$19,215.00

Our charge (without ceremony) includes:

- *Reduced Basic Services Of Funeral Director And Staff* \$1,995.00
- *Dressing And Casketing When NO Embalming Has Occurred* \$400.00
- *Transfer Of Deceased To Funeral Home* \$425.00
- *Hearse* \$395.00

This charge does not include the use of our staff and facilities for a visitation, ritual, ceremony, or any other service or merchandise not specifically listed.

Immediate Burial With Casket Provided By Purchaser \$3,215.00

Immediate Burial With A Non-gasketed Metal Casket \$5,110.00

Cremation

Five Reasons Ponders Is The Best Choice For Cremation

1. We are among the very few who operate our own state-of-the-art crematory inside our clean and secure facility. We wish to emphasize, YOUR LOVED ONE NEVER LEAVES OUR CARE.

2. We are family owned and operated. Since 1992 Ponders has been accountable to the people in our community (not far away stockholders). Our reputation has grown as a result.

3. *We developed and adhere to a rigid pre-cremation checklist that involves two staff members. Only one person is cremated at a time. It takes more effort to ensure that the cremation is handled with the care, dignity and high standards you expect. We believe it is well worth it.*
4. *We are the only crematory in Dalton and Whitfield County. We encourage your personal inspection. We are the first to offer a special viewing room located next to our crematory, to facilitate those who wish to be present for the start of the cremation process.*
5. *We adhere to the Cremation Code of Ethics which provides advance certifications to our staff. It provides reassurance that we hold ourselves to high standards, and are committed to honesty, dignity, quality and value.*

Direct Cremations (Price Range)	\$3,570.00 - \$19,570.00
<i>Our charge for a direct cremation (without ceremony) includes:</i>	
● <i>Reduced Basic Services Of Funeral Director And Staff</i>	\$1,995.00
● <i>Transfer Of Your Loved One To Funeral Home</i>	\$425.00
● <i>Cremation Fee</i>	\$750.00
● <i>Care Procedures For Deceased</i>	\$400.00

If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The containers we provide are cardboard.

Direct Cremation With Alternative Container	\$3,690.00
<i>Cardboard (required by crematory)</i>	

Direct Cremation (Container Provided By Client)	\$3,570.00
<i>The family will need to select or provide two containers for the cremation.</i>	

Merchandise List

Caskets (Price Range)	\$1,895.00 - \$16,000.00
<i>A complete price list will be provided by the funeral home</i>	
Outer Burial Containers (Price Range)	\$995.00 - \$20,000.00
<i>A complete price list will be provided by the funeral home</i>	

Caskets Designed For Cremation (Price Range)	\$435.00 - \$4,995.00
<i>A complete price list will be provided by the funeral home</i>	

Miscellaneous Merchandise:

Acknowledgement Cards (Per 25)	\$35.00
Visitors Register (Pk. \$195.00 - \$495.00)	\$50.00
Memorial Folders / Prayer Cards (With Picture Per 100)	\$120.00
Temporary Grave Marker	\$60.00
Orthodox Shroud	\$280.00
Crucifix	\$35.00
Flag Case	\$115.00
Rosary Beads	\$12.00
Orthodox Candle	\$25.00
Memorial Tribute Video (All Photos due 48hrs. Prior to Visitation or Service)	\$100.00
Additional Copies of Tribute Video	\$20.00
Additional Copies of Funeral/Memorial Service	\$20.00

In addition to the funeral home charges, you may also have other expenses, which are usually referred to as "Cash Advanced" items that you may ask us to buy for you, such as cemetery or crematory services, flowers, and newspaper notices, ministers honorarium, beauticians, certified death certificates, sales tax (where applicable), certain transportation charges, etc.

Ponders Funeral Homes, Inc. makes no warranties, express or implied, regarding the suitability of the burial site as it relates to permeability. In the event unforeseen circumstances require extraordinary actions not anticipated in routine grave site excavations. Ponders Funeral Homes, Inc. expressly reserves the right, in its sole discretion, to refund the cost of services, in whole or part, or to add additional charges for the excavation.

Open / Closing Grave (Standard) Monday - Friday	\$1195.00
Saturday	\$1295.00
Sunday and Holidays	\$1495.00
Open / Closing Cremation Grave	\$525.00
Tennessee Certified Death Certificate	\$15.00
Georgia Certified Death Certificate	\$25.00 / \$5.00
Local Radio	\$75.00
Local Paper Obituary	Prices vary according to size of obituary.
Dalton	Applicable charges will apply.
Dalton with Picture	
Calhoun	
Chatsworth	
Chattanooga Times	
Cemetery Casket Lowering Equipment	\$400.00
<i>When no other container/vault is used - includes use of tent, grass, and chairs</i>	
Mausoleum Service Set Up	\$575.00
Cemetery Set Up For Cremation Memorial Service	\$400.00
Grave Set-up And Vault Installation Fee	\$400.00
Beautician	\$55.00
Crematory Fee	\$750.00

(See disclaimer of warranties.)

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Classic Casket Collection

Name:	Material:	Finish:	Interior:	Price:
Regency	Bronze	Heritage Bronze Natural Brushed Finish	Almond Velvet	\$16,000.00
Regency Ebony	Bronze	Ebony Natural Brushed Finish	White Velvet	\$12,995.00
Mediterranean	Solid Copper 32oz	Brushed Finish	Rosetan Velvet	\$10,995
Aberden	Bronze	Black / Gold Finish.	Rosetan Velvet	\$9,895.00
Jefferson	Copper	Silver	Ivory Pink Velvet	\$7,895.00
Primrose	Copper	White	Moss Pink Velvet	\$7,895.00
Golden Platinum	Stainless Steel	Silver	Eggshell Velvet	\$5,495.00
Primrose	Stainless Steel	White	Pink Velvet	\$5,495.00
Silver Sapphire	Stainless Steel	Blue	Silver Velvet	\$5,495.00
Golden Sand	Stainless Steel	Gold	Champagne Velvet	\$4,995.00
Golden Rose	Stainless Steel	Orchid	Moss Pink Velvet	\$4,995.00
Tapestry Rose	Stainless Steel	Pink	Moss Pink Velvet	\$4,995.00
Golden Granite	18 Gauge	Gray	Champagne Velvet	\$4,995.00
Golden Midnight	18 Gauge	Black	Champagne Velvet	\$4,995.00
P90	18 Gauge	Brown/Golden Rose/Grey	Champagne Velvet	\$4,495.00
Cashmere	18 Gauge	Gold	Champagne Velvet	\$4,495.00
Merlot	18 Gauge	Merlot	Velvet	\$4,295.00

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Classic Casket Collection

Name:	Material:	Finish:	Interior:	Price:
NO1	18 Gauge	Black/Blue	Velvet Gold Trim	\$3,995.00
OT9	18 Gauge	Auburn/Silver/Violet Ivory/Blue/Black/Green	Velvet	\$3,995.00
NL1	18 Gauge	Orchid/Black/Red/Blue Plum/Granite/Merlot/White	Velvet	\$3,895.00
Primrose	18 Gauge	White	Crepe / Velvet	\$3,995.00
Silver Rose	18 Gauge	White	Velvet	\$3,995.00
Going Home	18 Gauge	Blue/White	Velvet	\$3,995.00
Platinum	18 Gauge	Painted	Crepe	\$3,495.00
Virgo	18 Gauge	Silver/Blue/Copper White/Copper / White/Gold	Crepe	\$3,295.00
SO1	20 Gauge	Sand/White/Blue	Crepe	\$2,795.00
Last Supper	20 Gauge	White	Velvet	\$3,295.00
M39	20 Gauge	White/Silver Black/Auburn/Blue/Green	Velvet	\$3,295.00
QO1	20 Gauge	Pewter/Ivory/Sand	Crepe	\$2,795.00
Q88	20 Gauge	Rose/Light Silver/Bronze	Blue Crepe	\$2,795.00
Argo Silver	20 Gauge	Silver/Green	Ivory Crepe	\$2,795.00
Argo Orchid	20 Gauge	Orchid	Moss Pink Crepe	\$2,795.00

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Classic Casket Collection

Name:	Material:	Finish:	Interior:	Price
Pisces Silver	20 Gauge	Silver White/Sand	Crepe	\$2,495.00
Argo Black	20 Gauge	Black/Sand	Crepe	\$2,795.00
Norton White	20 Gauge	White Shaded Gold Finish	White Crepe	\$1,895.00
Hercules Ngs-28	20 Gauge NG	Silver/Black White/Blue/Pink	Crepe	\$3,295.00
Spectra	20 Gauge NG	Blue /Orchid Black/White/Silver	Crepe	\$2,395.00
Gemini	20 Gauge NG	Silver/ (white/Pink) White/Copper/Blue	Crepe	\$2,195.00
Apollo	20 Gauge NG	Blue /silver Copper/White / (White/Pink) / Flat Black	Crepe	\$1,895.00

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Classic Casket Collection

Name:	Material:	Finish:	Interior:	Price:
Victoriaville	Wood	Mahogany, High Gloss Finish	Champagne Velvet	\$12,995.00
Presidential Carved Top	Wood	Mahogany	Almond Velvet	\$12,995.00
Paragon	Wood	Mahogany,	Champagne Velvet	\$11,995.00
Presidential	Wood	Mahogany	Red Velvet	\$8,995.00
American	Wood	Walnut	Champagne Velvet	\$8,995.00
The Glenn	Wood	Walnut	Champagne Velvet	\$6,895.00
Prominence	Wood	Maple	Champagne Velvet	\$6,495.00
Langdon Cherry	Wood	Cherry	Champagne Velvet	\$6,495.00
Sacrament Maple	Wood	Maple	Champagne Velvet	\$5,995.00
Barkley Oak	Wood	Oak	Champagne Velvet	\$5,995.00
Fireside Oak	Wood	Oak	Oatmeal Duck Cloth	\$5,495.00
Autumn Oak	Wood	Oak	Rosetan Crepe	\$4,995.00
Woodbridge Pecan	Wood	Pecan	Champagne Velvet	\$4,995.00
Pearson Cherry	Wood	Cherry	Champagne Velvet	\$4,995.00
Woodbridge Pecan	Wood	Pecan	Champagne Velvet	\$4,995.00

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Classic Casket Collection

Name:	Material:	Finish:	Interior:	Price:
Woodhaven Pecan	Wood	Pecan	Champagne Velvet	\$4,895.00
Hartwick	Wood	Select Hardwood	Champagne Velvet	\$4,595.00
Trenton	Wood	Select Hardwood	Rosetan Crepe	\$4,595.00
Branson	Wood	Select Hardwood	Woven Saffron	\$4,495.00
Rosette	Wood	Select Hardwood	Natural Eyelet	\$4,495.00
Bailey	Wood	Select Hardwood	Khaki Linwood	\$3,995.00
Riley	Wood	Select Hardwood	Ivory Linwood	\$3,995.00
Montgomery	Wood	Select Hardwood	Rosetan Crepe	\$3,495.00
Clifton 27	Wood	Select Hardwood	Rosetan Crepe	\$3,495.00
Clifton	Wood	Select Hardwood	Rosetan Crepe	\$2,995.00
Dryden	Wood	Select Hardwood/Veneer	Rosetan Crepe	\$2,695.00
Dryden Brown	Wood	Select Hardwood/Veneer	Rosetan Crepe	\$2,695.00
Lyra Natural	Wood	Veneer	Rosetan Crepe	\$2,195.00
Lyra Brown	Wood	Veneer	Rosetan Crepe	\$2,195.00
Grey Doeskin	Cloth	Cloth	Ivory Crepe	\$995.00

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Outer Burial Containers

In most areas of the country, state or local law does not require that you buy a container to surround the casket in the grave. However, many cemeteries require that you have such a container so that the grave will not sink in. Either a grave liner or a burial vault will satisfy these requirements.

Name:	Material:	Price:
12 Gauge	Solid Copper	\$20,000.00
12 Gauge	Stainless Steel	\$9,500.00
7 Gauge	Galvanized	\$4,595.00
10 Gauge	Galvanized	\$3,895.00
10 Gauge	Aluminum	\$3,495.00
12 Gauge	Galvanized	\$3,295.00
12 Gauge	Standard	\$2,695.00
12 Gauge	Econo	\$1,895.00
13 Gauge	Steel Graveliner	\$995.00
33" Wide 12 Gauge	Stainless Steel	\$12,995.00
33" Wide 12 Gauge	Standard	\$2,495.00
36" Wide 12 Gauge	Standard	\$2,595.00
42" Wide 12 Gauge	Standard	\$2,795.00
48" Wide 12 Gauge	Standard	\$2,995.00

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Outer Burial Containers

Children's Outer Burial Containers:

	Width	Length	Height	
1. #3	27.5"	75"	25.5"	(Outside) \$1,895.00
2. #4	26.25"	63"	24.75"	\$1,795.00
3. #5	25.25"	51"	22.75"	\$1,695.00
4. #6	23.25"	41"	21.5"	\$1,595.00



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Alternative Containers & Urn Vaults

Alternative Containers:

1. Shipping Containers (For air transportation of remains in a casket)	\$295.00
2. Combo Container (For air transportation of remains without a casket)	\$395.00
3. Rental Caskets (Solid Hardwood) For Cremation Services Only	
Poplar	\$995.00
Oak	\$1,495.00
Cherry	\$1,895.00
4. Cardboard Box (Required By Crematory)	\$120.00
5. Metal Ziegler Case For Shipment Of Unembalmed Remains	\$1,195.00
6. Wooden Container For Overseas Shipment Of Remains	\$895.00

Urn Vaults:

1. 12 Gauge Solid Copper (Pennyvein)	\$2,595.00
2. 12 Gauge Stainless Steel (Midnight Blue)	\$1,695.00
3. 5052 Aluminum Series (Brownstone)	\$1,495.00
4. 12 Gauge Galvanized Steel (American Valor)	\$1,195.00
5. 12 Gauge Galvanized Steel (Silver Slate)	\$1,195.00
6. 12 Gauge Steel (Burnished Bronze)	\$695.00

Disclaimer of Warranties

Ponders Funeral Homes, Inc. makes no representations or warranties regarding the outer burial containers listed above. The only warranties, expressed or implied, granted in connection with the outer burial containers sold are the expressed written warranties, if any, extended by the manufacturers thereof. Ponders Funeral Homes, Inc., hereby expressly disclaims all warranties, expressed or implied, relating to the outer burial containers, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.

Any descriptions stating “protective” or “non-protective” are the manufacturers. Although certain outer burial containers offered for sale by this funeral home establishment may be better quality construction and comprised of more durable material than others, neither this funeral home establishment nor any of its employees represents or implies that any outer burial container will be air tight or water tight or will provide long term preservation of human remains.

Ponders Funeral Homes, Inc. makes no warranties, express or implied, regarding the suitability of the burial site as it relates to permeability. In the event unforeseen circumstances require extraordinary actions not anticipated in routine grave site excavations. Ponders Funeral Homes, Inc. expressly reserves the right, in its sole discretion, to refund the cost of services, in whole or part, or to add additional charges for the excavation.



Exclusive Service Plus

Exclusive Service Plus includes:

- *100% Service Satisfaction Guarantee - If you are not completely satisfied with any of our services you will be credited 100% of those charges.*
- *Memory Candle - Memory candles are provided for all full traditional services, another way to pay tribute to the life of your loved ones. Additional candles may be ordered by family members.*
- *Boutonnieres / Gifts for Pallbearers - We will furnish a nice gift and flowers for the active pallbearers.*
- *Memory Table - A simple way to share one's life, family, interest, hobbies and accomplishments by displaying items on an accent table during visitation / funeral service.*
- *Pictures of Floral Offerings - Photos Taken of all flower arrangements which will be taken to the cemetery. Photos will be attached to the flower cards, so you can see the arrangement that was sent when preparing your thank you cards.*
- *Video - Heirloom / Music Service - Video made of funeral service, provided for family members who may have been unable to attend the funeral service. We also offer multiple musical selections to choose from for funeral services.*
- *Postage for Acknowledgement Cards - After completing your thank you cards, return them to the funeral home and we will apply the postage and mail them for you.*
- *Compassionate Care Booklet / Caring Organizer - Literature to help with the grieving process and other community related information.*
- *Planning and Caregivers Guide - The guide helps record all vital statistics along with helpful information of wills, living wills, social security, veteran's benefits and more.*
- *Portability of Pre-Arranged Funerals - We will gladly accept pre-arrangements from other funeral homes across the country.*

Method Of Payment

The Staff Of Ponders Funeral Home Stand Ready To Assist You In Any Need Your Family Might Have And Want To Thank You For The Trust And Confidence You Have Placed In Us. In Order To Keep Matters As Easy As Possible, We Offer The Following Options In Settling The Funeral Expenses Of Your Loved One:

- *Payment by cash or check by day of the funeral service.*
- *Assignment of insurance policy or policies which are in good standing to cover all or part of the total expenses with any outstanding balance due within thirty (30) days of the date arrangement conference.*
- *Accounts paid in advance through Pre-Arrangement Contracts. We also honor all contracts from other funeral homes.*
- *If you desire, we can accept payment from the following credit cards: MasterCard, VISA, Discover.*

PLEASE FEEL AT EASE TO ASK ANY QUESTIONS ABOUT OUR SERVICES OR COSTS AT ANYTIME.

Payment Policy

It is our sincere desire that we serve you in every aspect in your time of need. Due to the fact that we are not able to finance funerals, listed below are the acceptable payment arrangements of this funeral home:

- *Cash*
- *Check*
- *An Assignable Insurance Policy*
- *Advanced Pre-Paid Funeral Plan*
- *Bank Approved Financing With Your Local Bank*
- *Advance On Your Credit Card*

THANK YOU FOR CHOOSING PONDER'S FUNERAL HOME

Payment Options Policy

To Every Family That We Serve.

One of the most important responsibilities that we have to each family that we serve is to bring your emotional and financial needs together, whatever the situation may be. As part of our consultation with your family, we will discuss the different options we offer to help you with the funeral expenses. Our goal is to ensure that the services and merchandise you choose will fit into your financial situation.

Payment arrangements must be discussed and made during the final arrangement conference. Payment for all services, merchandise, and cash advances are due in full by the day of the funeral services are rendered.

ACCEPTABLE METHODS OF PAYMENT ARE AS FOLLOWS:

- Option 1: _____ Pre-arranged
- Option 2: _____ Cash or Check
- Option 3: _____ Credit Card (Mastercard, Visa, Amex, Discover)
- Option 4: _____ Life Insurance Assignment * Claimcheck

THE USE OF AN INSURANCE ASSIGNMENT IS AT MANAGEMENT'S DISCRETION

Life Insurance Policies are funded and advanced through Express Funeral Funding. In most cases this can allow the funeral home and the beneficiary to receive insurance proceeds within 48 hours from completion of the claim, subject to approval. The assignment fee is 3.5% added to the total assigned amount of the funeral contract.

Note *Insurance Assignments require the following criteria:

- Original Insurance Policy
- Verification of the Beneficiary
- Verification that the policy is in force
- Verification that the policy is not contestable
- Verification that the policy is assignable to the funeral home
- Verification that there are enough funds to cover the funeral expenses

Insurance assignments may be acceptable if this criteria is met. If the certified death certificate is delayed for any reason, other payment options presented must be in place. Your funeral director will discuss this in detail with you.

The Farewell Ride

As unique as the life it celebrates

Since our beginning, Ponders Funeral Home has been devoted to finding creative, innovative ways to help families and friends commemorate the life of a loved one. Our exclusive Farewell Ride is a unique remembrance for the motorcycle enthusiast or an original way to personalize any loved one's final journey.





www.selectedfuneralhomes.org



www.ogr.org



www.cremationassociation.org