

# Privacy Statement

**Effective Date:** 13 October 2025

**Last Updated By:** Jill Keen

At Homestead Agribusiness, we respect your privacy and are committed to protecting your personal information. This Website Privacy Statement explains how we collect, use, store, and protect information when you visit our website or interact with us online.

## 1. Information We Collect

We may collect personal information such as your:

- Name, contact details, and email address
- Information you provide when submitting an enquiry or applying for finance
- Details about your interactions with our website

We may also collect non-personal information such as browser type, device, and pages visited, to help us improve your website experience.

## 2. How We Collect Information

Your information may be collected directly when you:

- Complete an online form or enquiry
- Contact us via email or phone
- Interact with our website or social media pages

We may also use cookies or analytics tools to understand how visitors use our website. You can adjust your browser settings to disable cookies if you prefer.

## 3. How We Use Your Information

We use your information to:

- Respond to enquiries and provide requested services
- Assess finance applications and manage client relationships
- Send updates, offers, or marketing communications (you can opt out at any time)
- Comply with our legal and regulatory obligations

We will not sell, rent, or trade your personal information.

## 4. Disclosure of Information

Your information may be shared with:

- Our employees, contractors, and service providers who assist in our operations
- Credit reporting bodies and regulators, where required by law
- Third parties only with your consent or as permitted under the Privacy Act 1988 (Cth)

If we store information with cloud providers or other services located overseas, we take reasonable steps to ensure your information is protected in line with Australian Privacy Principles.

## 5. Protecting Your Information

We take security seriously and use appropriate technical and administrative measures to safeguard your personal data against misuse, loss, or unauthorised access. This includes secure document storage and restricted system access.

## 6. Access and Correction

You have the right to access or correct the personal information we hold about you.

Please contact us at [admin@homesteadagri.com.au](mailto:admin@homesteadagri.com.au) or call (07) 4632 5777.

We will verify your identity before releasing any information.

## 7. Complaints

If you have a privacy concern or complaint, please contact our *Complaints Officer* – Adam Keen at [adam@homesteadagri.com.au](mailto:adam@homesteadagri.com.au) or call 0499 604 042.

If you are not satisfied with our response, you may contact the Office of the Australian Information Commissioner (OAIC).

## 8. Updates to This Statement

We may update this statement from time to time. Any changes will be posted on our website with the revised date.

