



n-able services
Case Management

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Areas of Expertise (Children and Adults)

- Musculoskeletal injuries
- Orthopaedic injuries, including spinal fractures
- Major and polytrauma
- Amputation, upper and lower limb
- Medical conditions
- Pain management
- Post-traumatic stress
- Workplace assessment and return to work programmes
- Learning difficulties, including autistic spectrum conditions

Professional Registration and Memberships

- Health and Care Professions Council (HCPC)
- Chartered Society of Physiotherapy (CSP)
- Case Management Society of the United Kingdom (CMSUK)

Qualifications

- Bachelor of Science (Honours) Physiotherapy, Oxford Brookes University
- Post Graduate Diploma in Advanced Manipulative Physiotherapy, University of Birmingham

Rachael Hazlett

BSc(Hons)PT PGDip

Case Manager

Personal Statement

Rachael is a case manager for Keystone Case Management and specialises in supporting clients with catastrophic injuries. She enjoys working with both adults and children and their families. Rachael has over ten years of experience as a rehabilitation physiotherapist and has worked in a variety of private and public healthcare settings. Prior to qualifying as a physiotherapist, Rachael was employed as a support worker for people with learning difficulties.

As a clinician, Rachael has worked in orthopaedics, learning difficulties and in occupational health, helping people to return to both daily life and to work, including planning and supervising graded return to work following an injury. Rachael also has experience with amputees, including facilitating their active engagement in sport.

As a case manager, Rachael takes a fully holistic approach to her clients' management. She assesses all aspects of their needs, organises their rehabilitation and coordinates home discharge including care packages. She works collaboratively with multidisciplinary healthcare professionals and service providers to ensure her clients maximise their recovery and enjoy an improved quality of life.

Rachael is community-minded and has undertaken several voluntary roles. These have included the Son-Rise program with a young boy with autism, providing support at a local pre-school, and supervised reading with children in an online programme.

Rachael participates in continuing professional development by attending regular webinars, conferences and training courses relevant to her role as a case manager.