



n-able services
Case Management

ftg



Areas of Expertise (Young People and Adults)

- Brain injuries
- Neurological disorders including progressive conditions
- Peripheral nerve injuries
- Major and polytrauma
- Orthopaedic injuries
- Pain management
- Mental health conditions
- Dual diagnosis
- Visual and hearing impairment
- Palliative care and bereavement
- Forensic practice and risk management

Professional Registration and Memberships

- Institute of Registered Case Managers (IRCM)
- Nursing and Midwifery Council (NMC)
- British Association of Brain Injury and Complex Case Management (BABICM)
- Vocational Rehabilitation Association (VRA)
- Royal College of Nursing (RCN)
- RCN Justice and Forensic Healthcare Forum

Qualifications

- Diploma in Higher Education, Adult Nursing, University of Luton
- Bachelor of Science (Honours) in Nursing Critically and Acutely Ill Adults, Middlesex University
- Postgraduate Diploma in Advanced Forensic Practice, Staffordshire University

Lorraine Chand

RGN DipHE BSc(Hons) PGDip
Case Manager

Personal Statement

Lorraine is an experienced Registered Nurse, advanced forensic nurse practitioner and case manager with over 26 years of practice across the NHS, acute care, private, forensic, immigration services and justice settings. Lorraine has led multidisciplinary services, managed a specialist neurological centre and developed innovative mental health interventions within the Transforming Rehabilitation arena. As a case manager, she specialises in catastrophic injury in children and adults, acquired and traumatic brain injury, neurological disorders, sensory and cognitive impairment, major trauma, mental health and dual diagnosis.

Lorraine delivers detailed Immediate Needs Assessments and coordinates complex rehabilitation programmes using a structured, evidence-based and systematic approach. Her professional practice is underpinned by advanced assessment skills, strong clinical judgement and a clear understanding of rehabilitation and litigation processes. Lorraine works collaboratively with clients, families, solicitors, insurers, schools, colleges and multidisciplinary teams, communicating complex clinical information with clarity and ensuring recommendations are robust, proportionate and focused on client need.

Experienced in arranging and monitoring complex care packages and carer input, and a committed advocate, Lorraine ensures that each client's goals, risks and priorities remain central throughout the rehabilitation journey and that they receive safe, effective, and outcome-driven rehabilitation and support. The breadth of her experience enhances Lorraine's ability to manage highly complex cases, maintain clinical governance and drive coordinated, high-quality care.

Lorraine is committed to ongoing professional development, which she achieves by attending workshops, webinars, conferences and training courses.