



n-able services
Case Management

ftg



Areas of Expertise (Children and Adults)

- Brain injuries
- Spinal cord injuries
- Cerebral palsy
- Amputations, upper and lower limb
- Major and polytrauma
- Autistic spectrum conditions
- Neurological rehabilitation
- Neurological disorders, including stroke
- Progressive neurological conditions
- Post-traumatic stress

Professional Registration and Memberships

- Institute of Registered Case Managers (IRCM)
- Health and Care Professions Council (HCPC)
- Royal College of Occupational Therapists (RCOT)
- British Association of Brain Injury and Complex Case Management (BABICM)

Qualifications

- Bachelor of Science (Honours) in Occupational Therapy, Canterbury Christ Church University

Lorna Macdonald

BSc(Hons) MSc

Case Manager

Personal Statement

Lorna has worked as a case manager in the statutory and private sectors since 2013. She supports children and adults who have neurological disabilities or other catastrophic injuries.

Having worked as a specialist teaching assistant and then an occupational therapy technical instructor, Lorna qualified as an occupational therapist in 2011. Since then she has gained a wide breadth of experience, working in the NHS with adult clients in acute and community settings, as part of a specialist disabled children's service, in a specialist community neuro-rehabilitation team, working closely with the multidisciplinary team and statutory, private and voluntary sector services and in a county-wide position working with young adults with autistic spectrum disorders.

As a case manager, Lorna has expertise in holistically assessing needs, sourcing and coordinating bespoke rehabilitation programmes, securing social care or health funding, managing complex (including 24 hour) care packages, liaising with litigation solicitors, deputies and counsel and collaboratively working with statutory and private health and educational service providers to ensure her clients maximise their recovery and quality of life.

Lorna undertakes continuing professional development by attending regular webinars, conferences and training courses relevant to her role as a case manager.

In addition, Lorna prepares litigation reports as an independent Care and Occupational Therapy expert witness.