



LAUREN KILLAWAY

Case Manager

Registered with Social Work England (SWE)

Professional Qualifications

- MA Social Work
- BA Hons 1st Class in Community and Social Care: Policy and Practice
- Foundation Degree Mental Health & Social Care

Professional Memberships & Developments

- Registered with Social Work England (SWE)
- British Association of Brain Injury and Complex Case Management (BABICM)

Areas of expertise

- Acquired Brain Injury
- Mental Health
- Substance Misuse
- Managing Directly Recruited Support Packages
- Challenging Behaviors

Current Experience

Lauren manages a caseload of adult clients with Acquired Brain Injuries. Her role involves conducting Immediate Needs Assessments and developing bespoke case management plans, incorporating clear SMART goals to address both current and future needs. Throughout the rehabilitation journey, she advocates for her clients' rights to independence and autonomy.

She has extensive experience in overseeing both directly recruited and externally managed support packages, ensuring they meet quality standards and comply with relevant regulations. In addition, Lauren has significant experience working with clients facing complex mental health challenges and issues related to substance misuse.

Lauren recognises the critical value of a multidisciplinary approach within case management. She ensures effective communication and collaboration with all professionals involved, with the aim of delivering a cost-effective rehabilitation programme that achieves the best possible outcomes for each client.

She adopts an holistic approach to case management, ensuring that all interventions are person-centred and tailored to the unique needs, circumstances and goals of every individual she supports.

Previous Experience

Lauren's previous experience includes working as a mental health advocate within a hospital setting, where she ensured that patients understood their rights under the Mental Health Act 1983 and provided advocacy on their behalf when required.

In addition, Lauren has worked within a Local Authority setting, where she completed high-quality, comprehensive assessments under pressure and within strict timescales, demonstrating strong organisational and analytical skills.

She also has extensive experience supporting clients with Acquired Brain Injuries, having spent several years in a team leader role. In this position, she managed support teams effectively while playing an integral role within the multidisciplinary team, contributing to coordinated care planning and delivery.

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Case Management

