



LAURA ALLEN

Case Manager

Registered with the Nursing and Midwifery Council (NMC)

Professional Qualifications

- Qualified Nursery Nurse 1987
- Registered General Nurse 1988
- Foundation Degree in Childhood studies, John Moores University 2006

Professional Memberships & Developments

- Nursing and Midwifery Council (NMC)
- Case Management Society UK (CMSUK)

Areas of expertise

- Acquired Brain Injury
- Traumatic Brain Injury
- Complex Health Needs
- Childhood Trauma Abuse
- Securing Education Health Care Plans

Current Experience

Laura is a highly experienced case manager who has worked in case management with children and young people since 2006. Her expertise lies in supporting children and young people with a wide range of difficulties following acquired brain injury or other catastrophic injury. Laura recognises the significant impact that complex birth trauma can have on the entire family and has extensive knowledge and practical experience in this area. She adopts a family-centred approach and assists with strategies and support for the whole family. Laura takes a child-centred approach to her work and acts as a strong advocate for her clients, ensuring that their needs and wishes are fully considered and remain in their best interests at all times. She works closely with the wider rehabilitation team to identify needs, to set clear SMART goals, and deliver holistic, client-centred rehabilitation programmes. Laura has extensive experience supporting clients within educational settings, including assisting in securing Education and Health Care Plans (EHCPs) to maximise learning and educational outcomes. She is experienced in working as a case manager within the medico-legal process, both pre and post-settlement, liaising closely with clients, families, legal teams and financial deputies. Laura is familiar with attending conferences with counsel and producing witness statements.

Previous Experience

Prior to working as a case manager, Laura worked with looked-after children in residential settings, where she gained invaluable experience supporting children and young people who displayed behaviours that challenge, had experienced trauma and abuse, and presented with attachment disorders.

More recently, Laura has worked within private elderly care, including dementia care, and with individuals requiring short-term convalescence and rehabilitation due to self-neglect or following complex fractures post-surgery.

Laura is also the Chairperson of the Chester branch of Headway UK.

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Case Management