



n-able services
Case Management

ftg



Jackie Green

BSc(Hons)OT

Clinical Manager and Case Manager

Personal Statement

Jacqueline qualified as an occupational therapist (OT) in 2001 as a mature student following 14 years in social care in an adult and children's physical disabilities and sensory team. On qualifying, she worked with adults and children with physical disabilities, assessing for equipment and adaptations to optimise functional independence in the community including moving and handling guidance to formal and family carers. Her clients were individuals with motor neurone disease, multiple sclerosis, complex orthopaedic and neurological conditions and long term disabilities. In 2003 Jacqueline moved to an NHS integrative paediatric service working with children and young people aged 0-19 years, delivering OT within home and educational (both specialist and mainstream) schools.

Jacqueline commenced her case management career in 2010 with adults and children and families with complex brain injuries, orthopaedic injuries and long-term neurological conditions. She has experience implementing and managing 24-hour direct and agency care packages, accommodation adaptations, specialist equipment and vehicles, and arranging appropriate educational provision. She is particularly passionate about supporting young people to transition into adulthood.

In 2016 Jacqueline took a clinical manager role supervising other case managers, as well as undertaking her own expert witness work.

At Keystone Case Management Jacqueline continues to provide direct case management support for clients as well as leading a small team of case managers.

Jacqueline undertakes continuing professional development by attending regular webinars, conferences and training courses relevant to her role.

Areas of Expertise (Children and Adults)

- Brain injuries
- Cerebral palsy
- Brachial plexus injuries
- Neurological and developmental disorders
- Physical disabilities including amputations and complex orthopaedic conditions
- Major and polytrauma
- Psychological conditions including post-traumatic stress, anxiety and attachment
- Oncology and palliative care
- Fatigue and pain management

Professional Registration and Memberships

- Institute of Registered Case Managers (IRCM)
- Health and Care Professions Council (HCPC)
- Royal College of Occupational Therapists (RCOT)
- Case Management Society of the United Kingdom (CMSUK)
- British Association of Brain Injury and Complex Case Management (BABICM)

Qualifications

- Bachelor of Science (Honours) in Occupational Therapy, Southbank University