



Helen Ferber Jarvis

BSc(Hons) SLT

Case Manager

Personal Statement

Helen qualified as a speech and language therapist in 2011 and, after initially working with children, she gained extensive experience working with adult clients in acute and community settings. Specialising in neurological disability, Helen worked with clients following acquired brain injury and stroke, and those with progressive neurological conditions.

Having developed a keen interest in working with people affected by brain injury, Helen moved into case management. She now skillfully supports clients with a range of catastrophic conditions including brain injury, polytrauma and mental health difficulties, and complex, challenging social situations. Helen holistically assesses needs, arranges bespoke rehabilitation programmes, supports clients to return to work, manages large complex care packages and competently liaises with multidisciplinary teams, statutory services and legal parties to enable her clients to maximise their recovery and experience an improved quality of life.

Helen has particular skill in working with clients who have communication difficulties or those whose first language is not English, and confidently works with interpreters. She has an ability to deal effectively with difficult situations and can tactfully and diplomatically conduct difficult conversations with clients and families.

Helen undertakes continuing professional development by attending regular webinars, conferences and training courses relevant to her role as a case manager.

Areas of Expertise (Children and Adults)

- Brain injuries
- Cognitive communication disorders
- Neurological conditions, including stroke and progressive neurological disorders
- Disorders of consciousness
- Functional neurological disorders
- Neurological rehabilitation
- Major and polytrauma
- Post-traumatic stress

Professional Registration and Memberships

- Institute of Registered Case Managers (IRCM)
- Health and Care Professions Council (HCPC)
- Royal College of Speech and Language Therapists (RCSLT)
- British Association of Brain Injury and Complex Case Management (BABICM)

Qualifications

- Bachelor of Science (Honours) in Speech and Language Therapy, City University of London