



GROUP INFORMATION PROFILE



"A unique fusion of Swiss hospitality professionalism and Asian passion and service"

IMPORTANT: The Group Information Profile is to provide corporate, management and services information in respect of Swiss-Belhotel International. The information in this document is private and confidential and may not be copied or circulated without the written approval of Swiss-Belhotel International Limited.

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Indonesia - Group and Regional Office

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E-mail: sbiid@swiss-belhotel.com

Cover:

The faces of Passion and Professionalism $^{\text{\tiny TM}}$.

The globe consists of photos of Swiss-Belhotel International staff - our precious assets.

Note:

Reference must be made through the Group Team Profile





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"A Culture of Passion"

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The Leadership Team

Laurent Voivenel

Senior Vice President -Operations and Development, Europe, The Middle East, Africa & India / Senior Vice President -Group Human Resources and

Priyanka Kapoor

Group Director Sales, Marketing, Branding and Communications / Senior Regional Director S&M, Europe, The Middle

Raymond Faulkner

Vice President -Operations and Development, Australia, New Zealand



Praveen Anupame

Bernanda Karo-Karo

Senior Regional

and Area Director

Ilkin Ilyaszade

Senior Vice President -

Trevor Pun Senior Vice President / Chief Financial Officer / Secretary to the Corporate Executive

Oliver Faull Executive Director / Senior Vice President, Australia and New Zealand / Assistant Chief Financial Officer

Gavin M. Faull Executive Director / Chairman and President

Executive Director / Executive Vice President Matthew Faull

Executive Director / Senior Vice President -Information Technology, E-Commerce & Distribution

Edward J. L. Faull Executive Director / Senior Vice President -Group Technical Services and Projects / Senior Vice President -

Projects and Development, Central Asia and Indonesia





PRESIDENT'S MESSAGE



The Group Team Profile introduces the executive who lead and drive Swiss-Belhotel International.

We are guided by a Group holistic culture built over the 36 years of our group's existence – Passion and Professionalism™ – the Passion of Asian Hospitality and Service, Asia being the home of Swiss-Belhotel International; and Professionalism, which comes from our association and heritage of Switzerland

We have strong values at Swiss-Belhotel International. Guiding principles for all employees help provide us with a common approach to work effectively together and to support each other in achieving the objectives of our hotel owners, our guests, the communities within which we operate and our company.

The most powerful element in our business is attitude. And our attitude is powered by Passion and Professionalism[™]. There is nothing of more value to Swiss-Belhotel International than our reputation; with our customers; with our employees; with our suppliers; with our owners and with our communities. Honestly and Integrity are hallmarks of Swiss-Belhotel International. Our executives must display the same approaches and mind-sets.

At Swiss-Belhotel International, we ensure that our teams are aware of our commitment to these principles and ensure that they adapt to Swiss-Belhotel International culture.

GAVIN M. FAULLChairman and President
Swiss-Belhotel International
Zest Hotels International







A Winning Partnership Philosophy

PHILOSOPHY

Swiss-Belhotel International...

Passion and Professionalism™



Swiss-Belhotel International offers highly professional management services in all aspects of hotel, resort, serviced residences, condotel and property management operations. Since the establishment of Swiss-Belhotel International in 1987, the group has expanded rapidly throughout Asia, the Middle East, and Australasia. Commencing operations in mainland China, Swiss-Belhotel International has expanded into Indonesia, Malaysia, Philippines, Australia, New Zealand, Thailand, Vietnam and the Middle East.

One of the fastest growing hotel and hospitality management Groups, Swiss-Belhotel International is committed to substantially increasing its operating portfolio to over 530 properties by 2030.

This aggressive expansion policy is supported by the Passion and Professionalism™ at every level of Swiss-Belhotel International and is deeply rooted in the Group's commitment to offering competitive accommodation and conveniently located hotels and resorts for business and leisure travellers. Each of Swiss-Belhotel International's properties offers its own unique combination of international quality standards combined with local hospitality and excellent value.

Swiss-Belhotel International is unique compared to many international hotel management companies, with the philosophy of actively consulting and working with the property owners and investors. An increasing number of owners wish to be informed on the day-to-day operations. This has tended to be discouraged by international hotel management companies, whose policy is often to stamp their own particular brand of management and marketing on the operation, free from "outside" owner or investor involvement.

While the standard hotel management contract that is regularly used in the industry may provide the owning company with an independent management structure, it does not necessarily encourage owners, management and hotel personnel to become first-class professionals by **working together as complementary management and investment teams**.

The ultimate Swiss-Belhotel International philosophy is to **build a partnership** with the property owner and investor so that their objectives and goals are achieved and the success and growth of the operation and Swiss-Belhotel International is ensured.





PROFESSIONAL SERVICES

Comprising many industry specialists, Swiss-Belhotel International is able to offer management services in all aspects of hotel, resort, serviced residences, condotel and property management.

• Project Development Management - Technical Services

Swiss-Belhotel International can manage the coordination and implementation of technical and design activities during property development and pre-opening phases.

Hotel Management

As an international hotel management company, Swiss-Belhotel International provides technical and operational management services including marketing and sales programmes, financial, public relations from the development and pre-opening stages to full management and operation of individual properties.

Marketing Services

Swiss-Belhotel International manages the planning, implementation and supervision of marketing activities, including reservations, public relations, advertising, collateral production and market research as well as corporate branding identity for individual properties.

Sales Support

Swiss-Belhotel International manages the planning, supervision and implementation of worldwide sales activities, such as appointing General Sales Agents, attending trade shows/conferences, recruiting staff and monitoring sales results.

• Sales Representation

Swiss-Belhotel International provides sales representation which involves sales executives carrying out sales calls on travel agencies, corporate accounts and airlines directly representing the operation. This involves close communication and involvement with each operation.

• Reservation Services

Swiss-Belhotel International provides reservation services and systems.

• Financial Services

Swiss-Belhotel International will provide such financial services as financial projections, accounting systems and controls, internal audits, data processing and computerisation, cash flow management and purchasing systems and controls.

Hotel Auditing

Swiss-Belhotel International can provide a complete Hotel Audit of all operational departments in a hotel, including review of implemented policies and procedures. This is a special service involving separately quoted fee.

Engineering & Technical Services

Swiss-Belhotel International provides review services on Maintenance & Engineering for properties in operation, including establishing energy systems, and M&E recommendations for properties under construction.

Education, Training & Learning Development

Comprehensive training systems and manuals are available and training and learning development personnel are available to develop human resources and learning development.

• Housekeeping Training and Development Services

Third party experts are retained on a Group basis who provide detailed services in respect of housekeeping management and operations and are specifically focused on Swiss-Belhotel International culture and procedures.





GROUP VISION GROUP MISSION



Our Vision

To be a leading international hotel and hospitality management group with a global reputation for commitment to management and service excellence, and where our Passion and Professionalism $^{\text{TM}}$ is the essence of Swiss-Belhotel International brand.

Our Mission

Becoming a field leader in international hotel management with our unique fusion of Swiss hospitality and professionalism and Asian passion and service.

Our Ten Commitments

- 1. Excel through Passion and Professionalism™
- 2. Exceed the expectations of our Guests, Owners and Staff
- 3. Understand and contribute to the country, the culture and the environment within which we operate and manage our social and community responsibility
- 4. Be economically creative and progressive
- 5. Be environmentally responsible
- 6. Be an innovative, committed and employee empowered management company
- 7. Be part of and contribute to an economically and environmentally sustainable global community
- 8. To respect cultures and differences
- 9. To deliver safety, security, and service
- 10. To reflect a heart and a soul through Passion and Professionalism™

Each hotel
operation develops
its own mission
statement as an
extension and
reinforcement of
the Group Vision
and Mission, and
Group Mission
Statement.





CORE VALUES -KEY STRENGTHS THE ESSENCE



Swiss-Belhotel International ...

Committed to excellence in management services

Core Values - Key Strength

Passion & Professionalism™

An international hotel management company with Eurasian culture combining the heritage and professionalism of Swiss hospitality with the passion and service of Asia. Truly Eurasian identity

Exceeding Expectations

To exceed the expectations of all stakeholders - developers, owners, staff, guests

Multi-Domestic Network

To act "glocally" through the creation of locally focused management hubs with international network

Transparency / Strong Communication / Accessibility

Clear and transparent communication and reporting to all stakeholders – developers; owners; staff; guests. Transparent management policy.

Affordability and Value

To match the product value with the market expectations

Local Cultural Appreciation

- Development of local staff
- Support development of local expertise
- Working in domestic market
- Local cultural values coupled with international standards
- Community and social responsibility

Environmental / Sustainable Focus

Aiming to achieve green globe status in results as well as in procedures.

Partnership

We do not operate unilaterally, but work in partnership with all stakeholders (developers, owners, staff, customers). We do not replace, we partner.

Our Essence

In a sometimes chaotic world, when you walk through the door of a Swiss-Belhotel, you'll enter a world of certainty, an oasis of serenity, safety, and tranquility. The essence of Swiss-Belhotel International is a complete experience derived from the skill and sensibility of many and blended to enfold the individual in smart practicality.

Quality and Values

Swiss-Belhotel International embraces qualities and values that are quintessentially Swiss - and our hotels deliver on this promise in some of the most exotic and chaotic locations in the world.

Hospitality and Care

Swiss-Belhotel International is warm and welcoming with a spirit of homeliness and a feeling of appropriate familiarity and friendliness. You're surrounded by people who truly care.

Simplicity and Special Touches

No matter where you've travelled from, you will treasure the simple pleasures, the calm capability and all those little touches that Swiss-Belhotel International delivers every day.

Discretion and Privacy

Your privacy is appreciated and guarded with the utmost respect and confidentiality. It's the Swiss-Belhotel International style.

Safety and Security

Swiss-Belhotel International means you are in a safe environment, ever dependable and always secure - allowing you to fully enjoy your stay, to experience the wonder of your destination or conduct your business with confidence.

Wellness and Rejuvination

At Swiss-Belhotel International you will be able to rejuvenate, relax and replenish after exploring, partying, shopping or simply doing business in exciting and different destinations.

Efficiency and Detail

At every level of our business we look after every level of yours. Staying with us is easy because we take care of the detail.

This is the essence of Swiss-Belhotel International





SWISS-BELHOTEL International Brand Creation



The Swiss-Belhotel International logo was created to symbolise

Passion and Professionalism™

Swiss

reflects our founder's heritage and the connection with the Swiss hotel industry, one of the leading countries in the world in respect of hotel management and hospitality. Swiss-Belhotel International bases its management philosophy on the Swiss hospitality approach of total commitment to professionalism and service excellence.

Belhotel

means beautiful hotel. Our goal is to create a hotel as a beautiful and serene environment.

• Logo

was created to reflect the 'S' of Swiss, the 'B' of Belhotel

• Colours

Red for the symbol was specifically chosen because red is seen as a traditional Asian and international colour representing success, prosperity, happiness, professionalism, commitment and service.

Red and white were specifically chosen being the national colours of Switzerland.

"We combine the heritage and professionalism of Swiss hospitality with the passion and service of Asia" "Branding is a critical element in the culture, market positioning and international recognition of a hotel."



CORPORATE SOCIAL RESPONSIBILITY

PEOPLE - SUSTAINABLE LIFE

OUR International Charity



Swiss-Belhotel International takes its Corporate Social Responsibility seriously and incorporates this responsibility into its philosophy and corporate behaviour.

Individual hotels are involved in socially responsible and sustainable activities in the communities in which they operate and become involved through their staff members and their families as well as through the local community. This is important cultural recognition.

It is the senior management, supported by Swiss-Belhotel International, that determines the extent and the socially responsible activities. This can be the support of local charities to engaging in supporting the underpriveldged people and families in the community. This can also involve medical and charitable support.

As a Group, Swiss-Belhotel International supports a special hotel school in Siem Reap, Cambodia specifically developed to educate and create careers for underprividege and socially challenged Cambodians. This charity hotel school has been supported by Swiss-Belhotel International for many years and is also personally supported by our Chairman and President, who is an ambassador to the school.

Graduates from Sala Bai hotel school enter the hospitality business in Cambodia with a guaranteed employment opportunity which they would never have otherwise been able to achieve.

Swiss-Belhotel International supports the school through a special initiative where our corporate mascot the St Bernard Dog (Bernie) is sold to guests as a soft toy souvenir and a portion of the sale price is donated to Sala Bai Hotel School.

This is an ongoing and sustainable charity and is our way of giving back as members of the hotel profession and by Swiss-Belhotel International to the hotel industry and to a central asian nation which has had a very sad and challenging history.

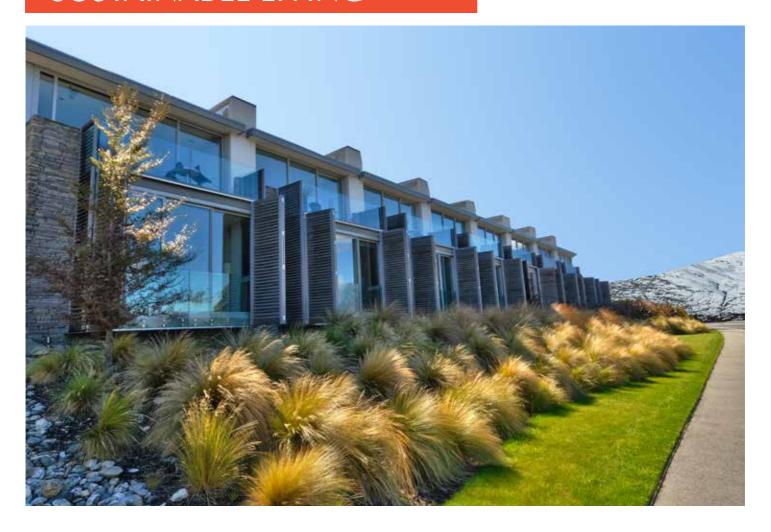
Corporate Social Responsibility is critical to a sustainable future for the world and Swiss-Belhotel International is determined to be part of this and make a positive contribution.





THE ENVIRONMENT

SUSTAINABLE LIVING



The world cannot continue to destroy and pollute the environment in which we live and the environment which provides our food and sustenance for our and the earth's survival. Swiss-Belhotel International feels it's part of our responsibility.

The hotels of Swiss-Behotel International are undertaking different initiatives in relation to its responsibility to the community and the environment.

The Company is committed to environment protection and understands its responsibility to respect the environment and manage its impact for the benefit of the communities.

- To implement sound environmental practices in the design, development and operation of its business and provide training and resources required to implement such procedures.
- To encourage the development and integration of sustainable technologies and to endeavour to reduce the use of energy, waste and water savings, re-use and recycle the resources consumed by its Hotels wherever practicable, Swiss-Belhotel International is introducing a water based non-chemical cleaning process that will have a huge impact on the environment and waste management.
- To encourage our customers, colleagues, business partners, suppliers, contractors and vendors in our effort to protect the environment.
- To consistently monitor, record and benchmark environmental performance as part of our management system.





OUR COLLEGE OF LEARNING

Swiss-belacademy



Swiss-Belhotel International is fully committed to the development of its talented team, allowing every staff member to learn new skills and reach their full potential.

At the cornerstone of this companywide commitment is SBI Academy, an online training programme that aims to up-skill Swiss-Belhotel International's global workforce and develop the next generation of hospitality leaders.

Harnessing e-hotelier's & Typsy highly respected e-learning platform, SBI Academy comprises a collection of courses suited to a variety of different career levels and departments, including front office, food & beverage, finance, housekeeping and revenue management. Team members can select the modules that meet their own personal requirements or career ambitions, and complete each course at their own speed, allowing hotel staff to organise their training around their busy work schedules.

The overall aim is to driving higher standards of education and professional skills across our entire business, which will in turn lead to consistently high service quality and enhanced guest satisfaction at our global portfolio of hotels.

SBI Academy also enables Swiss-Belhotel International to identify and develop future leaders within the organisation. As a company with a proud history of internal promotion and career progression, we have no glass ceilings based on race, religion or gender; we simply want every member of our diverse global team to achieve their full potential.

We strongly believe that education has the power to change lives. It helps to break down barriers and improve living standards, not only for the individual but often for their entire family.

Swiss-Belhotel International's workforce is our biggest asset - a vast global pool of knowledge, experience and talent. SBI Academy is revealing this potential and empowering every team member to reach their peak, delivering benefits across the entire organisation.

E-learning platforms:





Certification Affiliation Registered in England:









MANAGEMENT HUBS

GROUP

•	China	(Hong	Kong)
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- New Zealand (Auckland)
- Indonesia Group Office (Bali)
- U.A.E. Group Office (Dubai)
- Group Global Sales

- Corporate Head Office

- Corporate and Group Office

- Group Marketing and Communication
- Group Human Resources and Learning Development

- Group IT, E-commerce & Distribution, Marketing & Revenue Management

REGIONAL

- China (Shanghai)
- Central Asia (Hanoi, Vietnam)
- Cental Asia (Bangkok, Thailand)
- Central Asia
 - (Kuala Lumpur, Malaysia)
- Indonesia (Jakarta)
- Indonesia (Bali)
- The Middle East (Dubai)
- Europe, Middle East, Africa (Dubai, U.A.E.)
- Australia (Sydney, Brisbane)
- New Zealand (Auckland)

- Operations & Development Office
- Sales & Marketing Office
- Sales Office
- Operations & Development Office
- Sales & Marketing Office
- Operations & Development
- Operations & Develoment Office
- Sales & Marketing Office
- Operations & Development Office
 - Sales & Marketing Office

HISTORICAL DEVELOPMENT

- 1987 Swiss-Belhotel International founded in Hong Kong and established in China
- 1990 Expansion into Indonesia and Malaysia
- 1994 Expansion into Vietnam
- 1995 Expansion into the Philippines
- 2002 Regional Office Indonesia established
- 2004 Regional Office Vietnam established
- 2005 Expansion into Australia & Regional Office Australia established
- 2006 Expansion into The Middle East & Regional Office The Middle East established
- 2010 China Regional Office established
- 2011 New Zealand Regional Office established
- 2013 Expansion into New Zealand
- 2014 Zest Hotels launched
- 2015 First Zest Hotel opened
- 2015 Europe Regional Office established
- 2021 Thailand Regional Office established
- 2023 Malaysia Regional Office established & Expansion into Kenya
- 2024 Expansion into Egypt





THE BRANDS SWISS-BELHOTEL INTERNATIONAL

swiss-belhotel international - Group Corporate Brand



Luxury

- 5 star resort environment friendly experience
- Located in rural and submerged in the countryside
- Surrounded and connected with elements of nature
- Close and harmonious relationship with surrounding communities
- State-of-the-art electornic services and facilities
- Calm, peaceful and relaxing ambience
- A healthy, serene environment
- An all-incusive experience for a healthy rejuvenation



Luxury

- 5 star resort environment friendly experience
- Luxury, chic and vivid brand
- Fresh, indulgent environments
- Inspirational Adventurous, Trendy, Audacious
- State-of-the-art technology
- Sophisticated recreational facilities
- Connected with my surroundings
- Truly bespoke wow factor experiences



Upper Upscale

- 5-star and 5-star plus classification
- Located in major urban destinations
- Unique, impressive and often iconic architecture
- Opulent interior design and furnishings
- State-of-the-art technology
- Sophisticated recreational facilities
- Environmentally sensitive
- Exceptional personalised luxury experience



Upper Upscale

- 5-star and 5-star plus classification
- Located in recognized resort destinations
- Unique, impressive and often iconic architecture
- Opulent interior design and furnishings
- State-of-the-art technology
- Sophisticated recreational facilities
- Environmentally sensitive
- Exceptional personalised luxury experience



Upper Upscale

- 5-star and 5-star plus classification
- Located in major urban destinations
- Stylishly furnished and unique living space
- Environmentally sensitive
- State-of-the-art technology
- Personalized service
- Thoughtful spaces for both working and living





THE BRANDS SWISS-BELHOTEL INTERNATIONAL



Upper Upscale

- 5-star and 5-star plus classification
- Located in major urban or resort locations
- Unique
- Modern designer decor and often with a quirky touch
- May have avant-garde room design details
- Luxurious facilities in unique or intimate settings
- Environmentally sensitive
- Exceptional personalized service



Upscale Midscale

- 4 5-star classification
- Strategic and convenient location in primary, secondary and can be resort locations
- Architectural design combining modern and local aesthetics
- Contemporary interior design and furnishings
- State-of-the-art technology
- Well appointed recreational facilities
- Environmentally sensitive



Upscale Midscale

- 4 5-star classification
- Modern, fashionable, vibrant, and energetic design that reflects the brand's personality.
- Utilise high-quality materials that are durable, sustainable.
- Create a warm and inviting atmosphere
- Incorporate artwork that reflects the brand's values
- Creates a stimulating environment.
- Comfortable and stylish seating arrangements



Upscale Midscale

- 4 5-star classification
- Strategic and convenient location in primary, secondary and resort locations
- Architectural design combining modern and local aesthetics
- Contemporary interior design and furnishings
- State-of-the-art technology
- Well appointed recreational facilities
- Environmentally sensitive
- The comfort and security of a home



Upscale Midscale

- 4 5-star classification
- Secondary or tertiary areas of key cities
- Unique comfort and attentive service
- Architectural design combining modern and local aesthetics
- State-of-the-art technology
- Intimate settings
- Environmentally sensitive





THE BRANDS SWISS-BELHOTEL INTERNATIONAL



Upscale Midscale

- 4 5-star classification
- Managed on a fully-serviced basis
- Located in primary, secondary and tertiary cities
- Architectural design combining contemporary and local aesthetics
- Contemporary functional interior design and furnishings
- State-of-the-art technology
- Limited but well appointed food & beverage and recreational facilities
- Environmentally sensitive residential ambience



Upscale Midscale

- 4.5 5+ Star classification
- Managed on a fully-serviced basis
- Located in primary, secondary and tertiary cities
- All accommodations should prioritize guest comfort
- · Contemporary functional interior design and furnishings
- Provide high-quality amenities
- Limited but well appointed food & beverage and recreational facilities
- Environmentally sensitive residential ambience



Economy/ Budget

- 3-star classification
- Convenient location in primary, secondary and tertiary cities
- Contemporary style architecture
- Contemporary interior design and furnishings
- State-of-the-art technology
- Limited recreational facilities
- Environmentally sensitive
- A practical hotel accommodation alternative for the fast moving frequent traveler



Economy/ Budget

- 2 3-star classification
- Managed on a fully serviced basis
- Limited bathroom facilities shower only
- Secondary locations in the city
- No food & beverage facilities
- Limited recreational facilities
- Environmentally sensitive residential ambiance



Economy/ Budget

- 2-star classification
- A modern and minimalist, no frills hotel in a convenient location
- An excellent choice for business and leisure travellers
- Homely guestrooms with good bathroom facilities
- Provide international standard services
- Environmentally sensitive





THE BRANDS ZEST HOTELS INTERNATIONAL





Economy/Design Specific

- 3-star classification
- Specified design and decor
- Budget brand with economy room and additional facilities
- State-of-the-art technology
- Environmentally sensitive
- Comfortable and secure
- Conference & meeting space
- Swimming pool
- Affordable



Budget/Design Specific

- 2-star classification
- Specified design and decor
- State-of-the-art technology
- Limited recreational facilities
- Environmentally sensitive
- Comfortable and secure
- Affordable



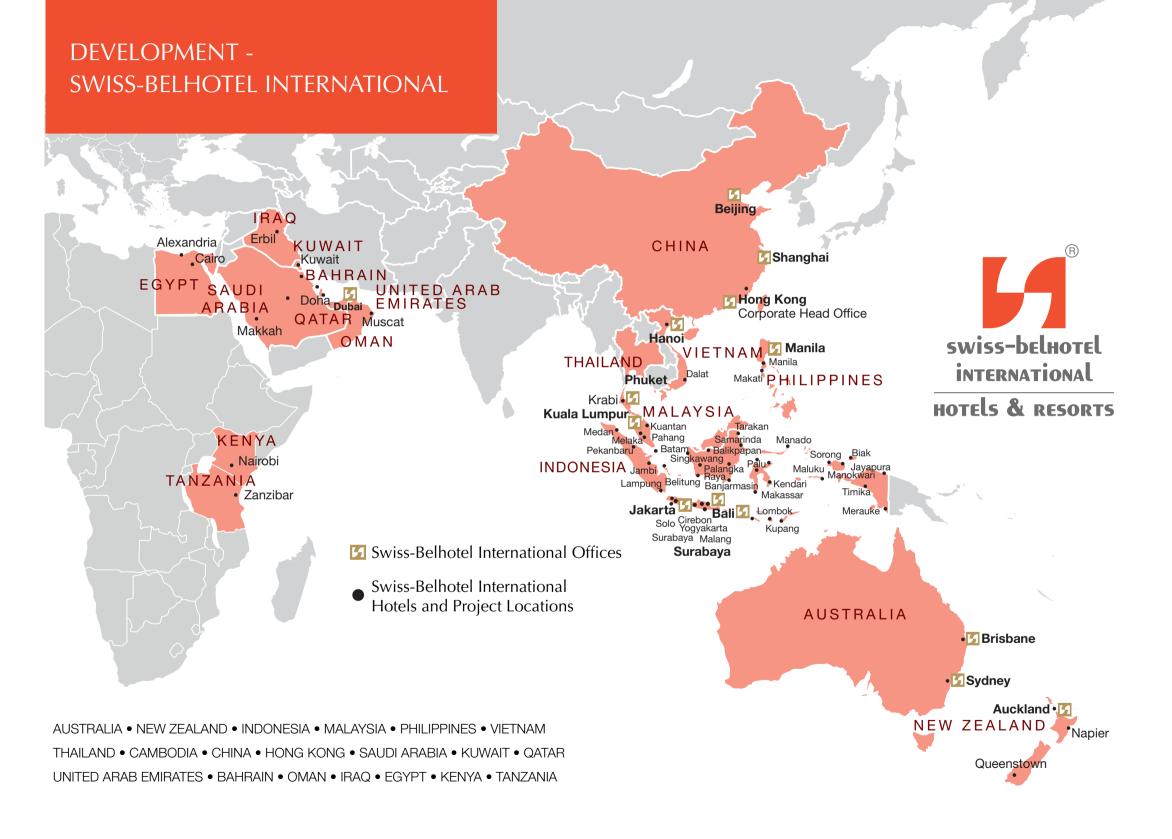
Budget/Design Specific

- 2-star classification
- Specified design and decor
- Limited service and shared facilities
- Institutionalized accomodation
- Environmentally sensitive
- Affordable

 * Zest Hotels is operated through Zest Hotels International Limited a fully owned subsidiary of Swiss-Belhotel International Limited.









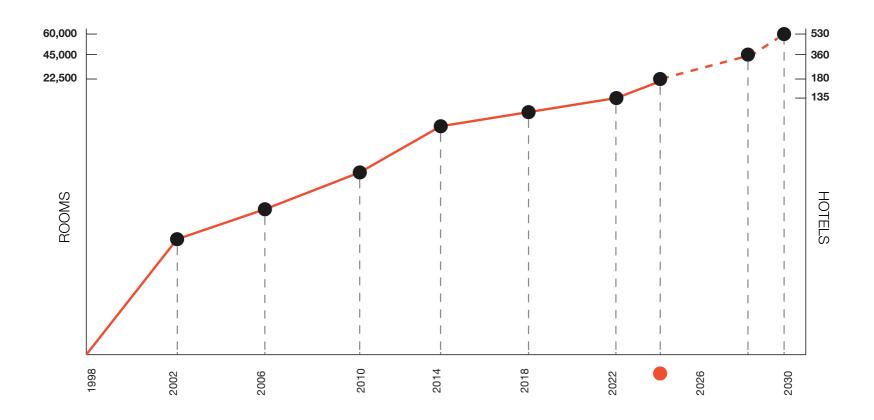






STATISTICS

Growth 1998 - 2030



Present:

135 hotels and projects in **20 countries** with more than **20,000 rooms**.

Expansion Goals:

- 180 Hotels / 22,500 rooms by 2025
- 360 Hotels / 45,000 rooms by 2028
- 530 Hotels / 60,000 rooms by 2030





SWISS-BELHOTEL INTERNATIONAL HOLDINGS LIMITED

CORPORATE EXECUTIVE BOARD



Gavin M. Faull Executive Director / Chairman and President



James Tam
Executive Directory /
Executive Vice President



Suzanne Stanton Executive Director Swiss-Belhotel International Australia Pty. Limited Legal Counsel



Matthew D. Faull Executive Director / Senior Vice President -Information Technology, E-Commerce & Distribution



Oliver R. Faull
Executive Director /
Senior Vice President,
Australia and New Zealand /
Asistant Chief Financial



Edward J. L. Faull
Executive Director /
Senior Vice President Group Technical Services
and Projects /
Senior Vice President Projects and Development,
Central Asia and Indonesia



Trevor PunSenior Vice President /
Chief Financial Officer /
Secretary to the Corporate
Executive Board



SWISS-BELHOTEL INTERNATIONAL GROUP GLOBAL MANAGEMENT STRUCTURE

Corporate	Governance and Management	Chairman/President	Directors	CFO/Legal/ Administration
Group	Management & Control	Development	Operations	Technical/ Projects
		Food and Beverage	Human Resources and Learning Development	IT/E-commerce
		Finance/Legal/ Administration	Sales	Marketing/ Communication/
Regional	Management & Control	Development	Operations	Technical/ Projects
		Food and Beverages	Human Resources and Learning Development	IT/E-commerce
		Finance/Legal/ Administration	Sales	Marketing/ Communication/

Note: 1. Group: • manages and controls philosophy/standards

• maintains SBI culture

• controls regional

2. Regional: manages and controls the operations in their regions





MANAGEMENT HUBS



Gavin M. Faull Executive Director / Chairman and President



James Tam Executive Director / Executive Vice President

China Malaysia Kuala Lumpur Thailand



Hanoi

Indonesia Jakarta Vietnam Group

Hong Kong

Group

Jakarta Indonesia

Jakarta

Auckland

Group

Australia New Zealand

Australia

Brisbane New Zealand

The Middle East India Africa Dubai Group

Appointment pending Senior Vice President Operations and Development -Central Asia



Edward J. L. Faull Trevor Pun Executive Director / Senior Vice President -Group Technical Services and Projects / Senior Vice President -Projects and Development, Central Asia and



Senior Vice President / Chief Financial Officer / Secretary to the Corporate



Ilkin Ilyaszade Development,



Senior Vice President Operations and



Group

Matthew D. Faull Executive Director Senior Vice President - Information Technology, E-Commerce and Distribution



Oliver R. Faull Executive Director / Senior Vice President. Australia and New Zealand / Assistant Chief Financial Officer



Raymond Faulkner Vice President -Operations and Development, Australia, New Zealand and



Laurent Voivenel Senior Vice President Operations and Development, Europe, The Middle East, Africa & India / Senior Vice President -Group Human Resources and Talent Development

Europe The Middle East Africa India Group



Indonesia

Malaysia

Bernanda Karo-Karo Senior Regional and Area Director - Finance, Indonesia and Asia



Praveen Anupame Group Director E-Commerce & Distribution



Priyanka Kapoor Group Director -Sales, Marketing, Branding and Communications / Senior Regional Director S&M, Europe, The Middle East, Africa and India





Gavin M. Faull JP

B.C.A., F.C.A. (ANZ), F.C.P.A. (HK), F.C.P.A. (Australia), CFInstD

Executive Director Chairman and President

- Fellow Member of Chartered Accountants Australia and New Zealand (FCA, ANZ).
- Fellow of the Hong Kong Institute of Certified Public Accountants (HKICPA).
- Fellow Member of Certified Public Accountants Australia (FCPA).
- Fellow of Institute of Directors and Certified Director of Institute of Directors.
- New Zealand Justice of the Peace (J.P.).
- Founding Member of New Zealand Indonesia Friendship Council
- Business graduate from Victoria University, Wellington, New Zealand (B.C.A.).
- Founder of Pacific International Hotel School in New Plymouth New Zealand the Number 1 hotel school in New Zealand.
- Developed with the founders the Blue Mountains Hotel School in Leura, Sydney Australia The No 1 hotel school in Australia
- Develop Australia Hotel School in Canberra
- Developed hotels schools in Tianjin, China and Suzchou, China
- Worked with hotel schools in Switzerland
- Developed and sponsored charity hotel school in Siem Reap, Cambodia
- Chartered Accountant having worked in New Zealand and Hong Kong with international chartered accounting firms.
- 40-years-experience in hotel management and operations, corporate development with The Peninsula Group, Hong Kong; Kingsgate International and Swiss-Belhotel International.
- Former Chief Executive of Kingsgate International Corporation Limited, a publicly listed hotel owning and management company in Australia and New Zealand.
- Director and shareholder of the Mawland Management Group Australia.
- Director and investor in a number of private agricultural, property, management and consulting companies in Australia and New Zealand.
- Supporter of Waitara High School, St Lukes Church, Clifton Rugby Club.
- Major shareholder and Managing Director of Faull Farms Limited, 400 hectare, 1,200 cow award winning dairy unit in North Taranaki, New Zealand.
- Ex Board Member of Venture Taranaki, New Zealand.
- Chairman and President of Swiss-Belhotel International.
- Descendant Ngati Rahiri o Te Atiawa
- Management Committee Ngati Rahiri
- Advisory Editorial Board member of GlobalHotelNetwork.com
- 2009 Awarded National Tourism Legends Award by Tourism Training Australia.
- 2010 Honorary Ambassador New Plymouth District
- 2011 Awarded Hall of Fame HM Magazine Australia
- 2012 Dairy Business of the Year Awards, Best Farm Business Taranaki
- 2012 Ernst & Young's Entrepreneur of the Year Awards Finalist
- 2014 Taranaki Ballance Farm Environment Awards 2014 Supreme Award
- 2014 Taranaki Ballance Farm Environment Awards 2014 Ballance Agri-Nutrients Soil Management Award
- 2014 Taranaki Ballance Farm Environment Awards 2014 LIC Dairy Farm Award
- 2014 Taranaki Ballance Farm Environment Awards 2014 Massey University Innovation Award





- 2014 Taranaki Ballance Farm Environment Awards 2014 PGG Wrightson Land and Life Award
- 2014 Made a member of the World Class New Zealand Network (KEA)
- 2014 Made a Fellow of the New Zealand Institute of Chartered Accountants
- 2015 New Zealander of the Year Awards Local Hero Award Taranaki region
- 2017 Trustee in East Taranaki Environment Collection, Taranaki, New Zealand.
- 2018 Honorary Membership and Fellow Member at CPA Australia
- 2022 Indonesia Tourism Business Leader in Global Hotel Chain Indonesia Tourism Business Leader Awards
- 2023 The Legacy Family Business Award 2023 by the Family Business Association New Zealand
- 2024 The Legacy Family Business Award 2024 by the Family Business Association Australia
- Joined Swiss-Belhotel International in 1990.



James K.C. Tam

Executive Director
Executive Vice President
(also in charge of The Phillipines)

- Hong Kong-born Chartered Engineer who obtained a master's degree from Victoria University, Manchester, England (M.Sc.)
- Expert knowledge and extensive experience in operational and technical management of hotels.
- Substantial experience in developing and managing hotels in China since 1982.
- Worked for The Peninsula Group both operational and Group levels.
- Been involved with a number of openings of new hotels with both The Peninsula Group and Swiss-Belhotel International in the capacity of Project Director and hotel General Manager.
- 40 years experience
- Was awarded Executive Of The Year by Swiss-Belhotel International last 2009
- Joined Swiss-Belhotel International in 1987.

TECHNICAL SERVICES AND PROJECTS



Edward J. L. Faull

Executive Director /
Senior Vice President - Group Technical Services and Projects /
Senior Vice President - Projects and Development, Central Asia

- Holds a Bachelor of Engineering from University of Auckland in New Zealand.
- Over 7 years of extensive construction and consultancy experiences in New Zealand, Papua New Guinea, Hong Kong and China
- Joined Swiss-Belhotel International in 2014, managing projects and technical services for the group and overseeing projects in the Middles East, Vietnam, Malaysia, Indonesia, Australia and New Zealand.
- Promoted as Vice President in 2017.
- Promoted as Senior Vice President in 2019.
- Currently in charge of Swiss-Belhotel Internationals' Group portfolio of projects as well as the Operations and Development in Vietnam.





FINANCE AND LEGAL



Trevor Pun

Secretary to the Corporate Executive Board, Senior Vice President – Finance and Legal Chief Financial Officer

- Over 18 years experience in financial, auditing and accounting in service and hotel industry.
- Certified Public Accountant in Hong Kong (CPA).
- Worked for Pricewaterhouse Coopers, Hong Kong as a Senior Audit Manager for nine years.
- He has substantial audit and accounting experience with various hotel groups, including Marriott Hotel, Hotel Nikko, Lee Gardens Hotels, Avant Hotels International Limited, and Newton Hotels in Hong Kong.
- Was awarded Presidential Award by Swiss-Belhotel International in 2014 and 2023.
- Promoted as Senior Vice President in 2012.
- Joined Swiss-Belhotel International in 2005.



Bernanda Karo-Karo

Senior Regional and Area Director - Finance - Indonesia and Asia

- Over 18 years of extensive financial experience in prominent corporations in Malaysia, Doha, Australia, and Malaysia.
- Expertise in Enterprise Resource Planning systems, Business and Sales Optimisation, and Business Insights reporting system.
- Certified Public Accountant in Australia.
- Holds Master Degree of Professional Accounting from University of New England, NSW Australia.
- Joined Swiss-Belhotel International in 2019.
- Was awarded Presidential Award by Swiss-Belhotel International in 2023.





INFORMATION TECHNOLOGY & E-COMMERCE



Matthew D. Faull

Executive Director / Senior Vice President - Information Technology, E-Commerce and Distribution

- More than 20 years of experience as an Information Technology specialist and has held senior management positions in New Zealand, Japan, Russia, Philippines and Indonesia.
- Spent 12 years in Japan, Russia and the Philippines as Senior Vice President for ValueCommerce (TYO:2491), one of the largest online affiliate and performance marketing companies in Japan and now a subsidiary of Yahoo Japan.
- He studied at Auckland University, New Zealand, where he graduated with Bachelor's Degree in Computer Science.
- With E-commerce Team was awarded Presidential Award by Swiss-Belhotel International last 2015.
- Globally in charge of E-Commerce, Distribution and Information Technology for Swiss-Belhotel International.
- Co-chair of the Indonesia-New Zealand Business Council (INZBC), part of the New Zealand ASEAN Business Alliance (ABA)
- Joined Swiss-Belhotel International in 2012.



Praveen Anupame

Group Director - E-Commerce Distribution

- Over 12 years of E-Commerce, Distribution, and Revenue Management experience in the travel and hospitality industry
- Expertise in Digital Strategy, Yield Management, Omni-Channel Marketing & Retail Strategy, Social Media Marketing, Advance Web Analytics, Business Intelligence Reporting and Data Visualisation
- Holds Certificate in Hotel Revenue Management from Cornell University (USA), Diploma in Business from Edith Cowan University (Australia), Diploma in Management from American College of Higher Education, Certificate in Web Applications Development from National Institute of Business Management (Sri Lanka), Certificates in The Fundamentals of Digital Marketing, Advanced Google Analytics, Data Studio from Google, Certificates in Digital Animation, Graphic Designing and Video Editing from Wytech (Sri Lanka)
- Joined Swiss-Belhotel International in 2015.





SALES, MARKETING, BRANDING AND COMMUNICATION



Priyanka Kapoor

Group Director - Sales, Marketing, Branding and Communications / Senior Regional Director S&M, Europe, The Middle East, Africa and India

- More than 20 years of experience in Hospitality and Airlines industry. Worked in sales, marketing and customer oriented roles with brands such as Hyatt Hotels and Jet Airways.
- Certified Revenue Management Executive (CRME) Expertise in Revenue optimisation, PR and Communication skills, Digital Marketing, Project Management and Relationship building.
- Holds Post Graduate Diploma in General Management (Executive MBA) from Emeritus Institute – Singapore (Ivy League curriculum), Hotel Revenue Management from Cornell University, Marketing Management from University of Wollongong and Diploma is Airlines, Tourism and Travel Management.
- Joined Swiss-Belhotel International in 2007.

REGIONAL OPERATIONS & DEVELOPMENT OFFICES



Ilkin Ilyaszade

Senior Vice President - Operations and Development, Indonesia

- Over 20 years of experience in hotel operations and business development with a focus on entrepreneurship and hotel owner-centric approaches.
- Led and expanded hotel portfolios for family-managed enterprises like Banyan Tree Group, reporting directly to founders.
- Held the position of VP Operations and Pre-Openings at GHM (Chedi), overseeing P&L, general managers, and new openings across Europe, the Middle East, and Asia, resulting in significant improvements in RGI, ARI, and EBITDA.
- As Regional Director at Compass at Google, managed 200 F&B outlets across APAC, significantly increasing profits and doubling the business.
- Previously VP Operations and Pre-Openings at Pan Pacific Hotels, successfully managing global hotel openings and transitions.
- Served as Resort Manager at Four Seasons Hotels in Bali, raising the resort's product and service quality to the top 3 in the region.
- Group Corporate Director at Banyan Tree, developing new hotels, products, and services, enhancing operational performance, and securing significant investments.
- Extensive experience in strategic stakeholder management, business transformation, and product/service innovation.
- Holds an MBA specializing in Strategy/Accounting from The University of British Columbia and a Bachelor's Degree in Economics from Azerbaijan State University.
- Published author and award-winning executive with a diverse skill set including operational excellence, portfolio management, and general management.
- Joined Swiss-Belhotel International in 2024.





REGIONAL OPERATIONS & DEVELOPMENT OFFICES

AUSTRALIA (SYDNEY BASED)



Suzanne Stanton

Executive Director

Limited Legal Counsel - Swiss-Belhotel International Australia Pty.

- Partner for 10 years of Gadens, one of Australia's largest law firms.
- Consultant to Gadens on property and hospitality law since 1998.
- Legal Counsel of Mawland since 1998.
- Specialises in property development law, particularly hospitality and leasing, and corporate governance and strategy.

AUSTRALIA & NEW ZEALAND (AUCKLAND BASED)



Oliver R. Faull

Executive Director /
Senior Vice President, Australia and New Zealand /
Asisstant Chief Financial Officer

- New Zealand Chartered Accountant (CA).
- Hong Kong Certified Public Accountants (CPA).
- Graduate Auckland University, New Zealand Bachelor of Commerce (B.Com); Graduate Diploma of Commerce (International Business) (Grad Dip Com).
- Over 4 years auditing and technical accounting with global accounting firm, BDO in New Zealand and U.S.A.
- International experience in London as a Senior Distribution & Mobile Analyst for Europe's leading independent retailer of mobile phones and services, Carphone Warehouse.
- Skills in management accounting, budgeting, audit, systems and financial analysis.
- Was awarded Executive Of The Year by Swiss-Belhotel International in 2014 and 2023.
- Member of Young Presidents' Organization since 2015.
- Promoted as Senior Vice President in 2019.
- Joined Swiss-Belhotel International in 2009.

AUSTRALIA, NEW ZEALAND AND THE PACIFIC (BRISBANE BASED)



Raymond Faulkner

Vice President - Operations and Development, Australia, New Zealand and the Pacific

- Degree-qualified international hotelier with over 37 years of experience in hotel management spanning New Zealand, Australia, China, and the Pacific.
- 26 years serving as General Manager across luxury and premium hotels.
- Extensive experience with five leading hotel management companies: Sheraton, Millennium & Copthorne, Accor, IHG, and Swiss-Belhotel International.
- Managed 17 hotels across 5 countries, with 13 hotels as General Manager.
- Vice President Operations and Development for Swiss-Belhotel International in Australia, New Zealand, and Pacific.
- Led successful hotel renovations in Vanuatu, Xi'an and Zhengzhou
- Consistently improved employee engagement, guest experience, and financial performance.
- Expertise in pre-opening operations, team leadership, and strategic business development.





REGIONAL OPERATIONS & DEVELOPMENT OFFICES

THE MIDDLE EAST, INDIA AND AFRICA (DUBAI)



Laurent Voivenel

Senior Vice President - Operations and Development, Europe, The Middle East, Africa & India / Senior Vice President - Group Human Resources and Talent Development

- Over 30 years of extensive international hotel/asset management experience in key leadership roles at both operational and regional levels with global hotel groups.
- Holder of Master's degree in Business Administration, ECCP Paris, France Business School and other business course certificates from London Business School.
- Worked in Japan, France, Hawaii, Bahrain, Lebanon, Tahiti, Saudi Arabia, Pakistan, Jordan and Dubai with leading hospitality management chains in senior level positions.
- Had been the Chief Executive Officer of a hospitality management group in Dubai.
- Joined Swiss-Belhotel International in 2017.





HONG KONG CORPORATE OFFICE

Gavin M. Faull Executive Director / Chairman and President





James Tam Executive Directory / Executive Vice President



Trevor PunSenior Vice President /
Chief Financial Officer /
Secretary to the Corporate Executive Board



Doris Chui Personal Assistant to the Chairman and President



Jones Lee Chief Accountant



Oliver R. Faull Executive Director / Senior Vice President, Australia and New Zealand / Assistant Chief Financial Officer (Auckland-based)



Edward J. L.
Faull
Executive Director /
Senior Vice President Group Technical Services
and Projects /
Senior Vice President Projects and Development,
Central Asia and Indonesia
(Jakarta & Hanoi-based)



Stephanie ChanCorporate Accountant



Yan Tsoi General Clerk (Finance and Administration)

Gavin M. Faull's Recognitions

Date	Award	Given by	Reason	Other Info
2009	The National Tourism Legends Award	Tourism Training Australia	Outstanding leadership contributions to the future development of tourism and hospitality training across the nation	Given to senior leaders in the tourism in the tourism and hospitality in NSW, Australia
2010	Honorary Ambassador	New Plymouth District		
2011	HM Awards - Hall of Fame	HM Magazine	The 2011 HM Awards Hall of Fame recognised for the dedication and influence in the hospitality industry in Australia.	
2012	Entrepreneur of the Year Awards Finalist	Ernst & Young	Many qualities make a business leader successful. One stands out. Passion. That's one quality shared by everyone who's named Ernst & Young Entrepreneur of the Year.	
2012	Dairy Business ot the Year Award	Best Farm Business Taranaki		
2014	Ballance Farm Awards	Kiwi Bank	Supreme Award Winners of Ballance Farm Environment Awards 2014 Winners of Ballance Agri-Nutrients Soil Management Award Winners of LIC Dairy Farm Award Winners of Massey University Innovation Award Winners of PGG Wrightson Land and Life Award	The aim of the Ballance Farm Environment Awards is to encourage and support farmers to pursue good environmental practices.
2016	New Zealander of the Year (nominee) and Senior New Zealander of the Year (semi finalist) Category		Supreme Award Winners of Ballance Farm Environment Awards 2014 Winners of Ballance Agri-Nutrients Soil Management Award Winners of LIC	Metlifecare Senior New Zealander of the Year - Semi Finalist Recognise those aged 60 and over who have made a positive contribution to New Zealand. Nominees will have contributed to the welfare of our nation through excellence in their chosen field, they will present a significant and positive image of aging and be a role model to the wider community.
2022	Indonesia Tourism Business Leader in Global Hotel Chain	Indonesia Tourism Business Leader Awards		
2023	The Legacy Family Business Award	The Family Business Association New Zealand		
2024	The Legacy Family Business Award	The Family Business Association Australia		
2024	The Legacy Family Business Award	The Family Business Association Excellence Asia Pacific		
2024	EY Entrepreneur of The Year Award	Family Business Award New Zealand		





Group/Regional/Hotel Recognitions

Date	Award	Received by	Group/Region/Hotel	Given by	Reason	Other Info
2008	Gold Award for Rate Flexibilty and Outstanding Guest Comments		Swiss-Belhotel Plaza Kuwait	Expedia		
	100 Club	Swiss-Belhotel International	Group Award	Hotels Magazine Chicago USA		
	First Place - Bakurebe Event	Culinary Team	Swiss-Belhotel Maleosan Manado	Indonesian Chefs Association		
	Muri Award		Hotel Ciputra Semarang		For dedication and consistency in holding an interactive Sahur radio talk show since 2005	
	Food Hygiene A Class Unit		Swiss-Belhotel Changchun	Changchun Government and Changchun Board of Health		Swiss-Belhotel Changchun received same citation in 2006
2009						
	Leading Hotels in Hefei	GM	Swiss-Belhotel Hualun Hefei	City Government	In recognition of hotel's major contribution to the success of Central China Expo 2009	The 4th Central China Expo was held on 26-28 April 2009 with more than 20,000 visitors. SBHH hosted the Italian and Japanese delegates and major national corporations
	National Four-Star Status RMB200,000	DOS	Swiss-Belhotel Hualun Hefei	Hefei Tourism Bureau and Hefei City Treasury	For consistently showing remarkable hospitality in Hefei since hotel opened in 2005	
	Hotel and Lodging Standard of Excellence	Fastbooking Asia	Swiss-Belhotel International	Web Marketing Association	For outstanding achievement in web development	
	2nd Place - East Kalimantan Traditional Food Competition	Executive Chef	Swiss-Belhotel Borneo Samarinda	Provincial Governor		
	2nd Best Business Hotel in Changchun		Swiss-Belhotel Changchun	Business Travellers Awards		
	Overall Champion - 2009 Hefei Hotel Skill Competition		Swiss-Belhotel Hualun Hefei	City Tourism Bureau		
	Bronze Award - Terrine/Pate Category	Chef de Partie	Swiss-Belhotel Doha	DIYAFA 2009		
	Reclassification from 3-star to 4-star hotel		Swiss-Belhotel Borneo Samarinda			
	Indonesia's Leading Global Hotel Chain	Swiss-Belhotel International	Group Award	Indonesia Travel & Tourism Award		
	Ciputra Group Innovative Award 2010		Hotel Ciputra Jakarta	Ciputra Group	For implementation of Four Houses Program	
	Best Hotel on Female Employment Builder		Swiss-Belhotel Borneo Samarinda	Samarinda Labor Department		
	Certificate of Competence		Swiss-Belhotel Borneo Samarinda	National Board Certification and Indonesian Hotel & Restaurant Association		





Date	Award	Received by	Group/Region/Hotel	Given by	Reason	Other Info
2010						
	Most Favourite 4-Star Hotel	Swiss-Belhotel International	Group award	Department of Culture and Tourism		
2011						
	1st Prize - Best Local Dish Honorary Credentials for Excellent Service and Chinese Cuisine Cooking		Swiss-Belhotel Hefei			
	Bronze Medal - Pastry Chocolate Show Silver Medal - Beef and Potato Challenge	Narko Adiel Sukma	Swiss-Belhotel Mangga Besar	Salon Culinnaire 2011		
	Reclassification from 3-star to 4-star hotel		Swiss-Belhotel Tarakan			
	JIHA Employee of the Year 2011	Dian Ayu Anggraini	Hotel Ciputra Jakarta	Jakarta International Hotels Association		
	Bronze-Creative Table Set-Up Bronze-Styrofoam & Butter Show Piece	Eka, Lala & Rusdie Paturrochman	Hotel Ciputra Jakarta	Food & Hotel Indonesia 2011		
	Non Smoking Area Management Award	Hotel Ciputra Jakarta	Hotel Award	Jakarta Regional Environmental Department		
	Indonesia's Leading Global Hotel Chain	Swiss-Belhotel International	Group Award	Indonesia Travel & Tourism Award		
	The Leading City Hotel - Semarang	Hotel Ciputra Semarang	Hotel Award	Indonesia Travel & Tourism Award		
	HM Awards - Hall of Fame	Gavin M. Faull		HM Magazine	The 2011 HM Awards Hall of Fame recognised for the dedication and influence in the hospitality industry in Australia.	
	National Green Hotel Award 2011-2013	Grand Swiss- Belhotel Medan	Hotel Award	Ministry of Tourism and Creative Economy of the Republic of Indonesia	Grand Swiss-Belhotel Medan is recognised as the 5-star hotel in Medan that is implementing green environment and sustainable development	
2012						
	Leader in Global Chain Hotel	Emmanuel Guillard	Individual Award	Indonesia Travel Business Leader Award		
	Entrepreneur of the Year Awards Finalist	Gavin Faull	Individual Award	Ernst & Young		
	Indonesia's Leading Global Hotel Chain 2012-2013	Swiss-Belhotel International	Group Award	Indonesia Travel & Tourism Award		
	Hotel Excellence Award	Swiss-Belhotel Maleosan Manado		Manado City Mayor		
2013						
	100 Club	Swiss-Belhotel International	Group Award	Hotels Magazine Chicago USA		
	Indonesia's Leading Global Hotel Chain 2013-2014	Swiss-Belhotel International	Group Award	Indonesia Travel & Tourism Award		





Date	Award	Received by	Group/Region/Hotel	Given by	Reason	Other Info
2014						
	Top 5 in Pipeline - Top 10 Operators: Growth	Swiss-Belhotel International	Group Award	HVS Asia-Pacific Operator Guide 2014		
	Top 7 - Top 10 Operators: Pipeline by Number of Rooms	Swiss-Belhotel International	Group Award	HVS Asia-Pacific Operator Guide 2014		
	Best Hotel	Swiss-Belhotel Harbour Bay	Hotel Award	Batam Tourism Award 2014		
	Indonesia's Leading Global Hotel Chain	Swiss-Belhotel International	Group Award	Indonesia Travel & Tourism Award		
	Leading New MICE Venue	SKA Co Ex/ Swiss-Belinn SKA Pekanbaru	Hotel Award	Indonesia Travel & Tourism Award		
2015						
	Imam Firdaus, Second Winner, Silver Medal for Individual Chef Challenge (Seafood)	Swiss-Belinn Airport	Hotel Award	SIALINTERFOOD Exhibition & Cooking Competition		
	Eko Respito , Second Winner , Silver Medal for Indonesian Ritztaffel Menu					
	Indonesia's Leading Airport Hotel	Zest Hotel Airport	Hotel Award	ITTA 2015/2016		
	Indonesia's Leading Global Hotel Chain	Swiss-Belhotel International	Group Award	ITTA 2015/2016		
	Best 4-Star Hotel	Swiss-Belhotel Seef, Bahrain	Hotel Award	Food and Travel Magazine and Ministry of Tourism - Bahrain		
2016						
	Best in Class for Travel/ Tourism and Hotel/ Resort Category	swiss-belhotel. com	Group Award	Interactive Media Awards		
	Top Property Awards	Hotel Ciputra Semarang	Hotel Award	Top Property Awards		
	Top Property Awards	Hotel Ciputra World Surabaya	Hotel Award	Top Property Awards		
	Top Property Awards	Swiss-Belinn Airport Jakarta	Hotel Award	Top Property Awards		
	Best 4-Star Hotel	Swiss-Belhotel Seef, Bahrain	Hotel Award	2016 Food and Travel GCC Tourism Awards		
	Bali Leading New Resort	Swiss-Belresort Watu Jimbar	Hotel Award	Bali Tourism Awards 2016/2017		
	Bali Leading 4-star Hotel	Swiss-Belhotel Tuban	Hotel Award	Bali Tourism Awards 2016/2017		
	Best Leading Airport Hotel	Swiss-Belhotel Airport, Jakarta	Hotel Award	ITTA 2016/2017		
2017						
	Best 4-Star Hotel	Swiss-Belhotel Seef, Bahrain	Hotel Award	2017 Food and Travel GCC Tourism Awards		
	Best 4-Star Hotel	Swiss-Belhotel Tuban	Hotel Award	Bali Tourism Awards 2017/2018		
	Asia's Leading Budget Hotel Brand	Zest Hotels International	Group Award	World Travel Awards		
	Indonesia's Leading Global Hotel Chain	Swiss-Belhotel International	Group Award	Indonesia Travel & Tourism Award		
2018						





Date	Award	Received by	Group/Region/Hotel	Given by	Reason	Other Info
	Bali's Leading Regional Operator	Swiss-Belhotel International	Group Award	Bali Tourism Awards		
	Top 4 Star Partner of Expedia Group	Swiss-Belresort Watu Jimbar, Bali	Hotel Award	Expedia Annual Award		
	Exceptional Guest Experience Value	Zest Hotel Legian, Bali	Hotel Award	Traveloka Award		
2019						
	Best Chain Hotel	Swiss-Belhotel International	Group Award	PegiPegi Award		
	Best Business Hotel	Zest Hotel Sukajadi, Bandung	Hotel Award	PegiPegi Award		
2020						
	Hotel of the Year (3-star)	Swiss-Belinn Muscat, Oman	Hotel Award	The Hozpitality Excellence Awards 2020		
2021						
	Leading Boutique Hotel in Yogyakarta	Swiss- Belboutique Yogyakarta, Indonesia	Hotel Award	Travel & Tourism Award		
	Leading 4-star hotel in Jambi	Swiss-Belhotel Jambi Indonesia	Hotel Award	Travel & Tourism Award		
	Leading 5-star hotel in Semarang	Hotel Ciputra Semarang Indonesia	Hotel Award	Travel & Tourism Award		
2023						
	Hospitality & Leisure Award	Swiss-Belhotel International	Group Award	Hong Kong Business National Business Awards		
	Best Island Resort	MĀUA Nusa Penida, Bali by Swiss-Belhotel	Hotel Award	Exquisite Media		
	Global Luxury Private Pool Villa	MĀUA Nusa Penida, Bali by Swiss-Belhotel	Hotel Award	World Luxury Hotel		
	Regional Best General Manager					
	Regional Luxury Villa Resort					
	Continent Artisanal & Organic Cuisine	MĀUA Nusa Penida, Bali by Swiss-Belhotel	Hotel Award	World Luxury Restaurant		
	Continent Luxury Eco-friendly Restaurant	2755 201110101				
	Country Magnificent Scenic Views					
	Leading Boutique Hotel Yogyakarta	Swiss- Belboutique Yogyakarta	Hotel Award	Travel & Tourism Award		
	Leading 4-star Hotel Jambi	Swiss-Belhotel Jambi	Hotel Award	Travel & Tourism Award		
	Leading 5-star Hotel Semarang	Hotel Ciputra Semarang	Hotel Award	Travel & Tourism Award		
	The Cleanest Public Area	Hotel Ciputra World Surabaya	Hotel Award	Surabaya Tourism Awards		





Date	Award	Received by	Group/Region/Hotel	Given by	Reason	Other Info
2024						
	Leading 4-Star Hotel Jakarta	Swiss- Belresidences Kalibata, Jakarta	Hotel Award	Travel & Tourism Award		
	Leading 5-Star Hotel Surabaya	Hotel Ciputra World Surabaya	Hotel Award	Travel & Tourism Award		
	Leading 5-Star Hotel Semarang	Hotel Ciputra Semarang	Hotel Award	Travel & Tourism Award		
	Leading Luxury Resort	MĀUA Nusa Penida, Bali by Swiss-Belhotel	Hotel Award	Travel & Tourism Award		
	Excellence Award for Sustainable Hospitality	Swiss-Belhotel International	Group Award	ESG Business Awards		
2025						
	Hotel & Resort Management of the Year	Swiss-Belhotel International	Group Award	Travel Daily Media		
	The Most Excellence in Sustained Partnership Award	Swiss-Belhotel International	Group Award	The GarudaMiles Loyalty Summit		





Sales Representation Marketing & Reservation Services

Worldwide Reservation System

Chain Code: YX

Revenue Generation

- 1. Strategise
 - a. Define business and identify business opportunities
- 2. Enhance sales productivity and marketing effectiveness
 - a. Market and customer segmentation
 - b. Profile, grade and classify accounts into tiers
 - c. Performance measurement and incentive program
- 3. Improve distribution channel effectiveness
- 4. Execute key account strategies to increase share and loyalty
 - a. To develop account specific strategies to address and resolve customer critical business issues
- 5. Regional Sales and Marketing offices in Chine (Beijing, Shanghai), Vietnam (Hanoi), Thailand (Phuket), Malaysia (Kuala Lumpur), Indonesia (Jakarta, Surabaya, Bali), Philippines (Manila), Australia (Sydney, Brisbane), New Zealand (Auckland) and United Arab Emirates (Dubai)
- 6. Room inventory available in all revenue generation channels 24/7
- 7. SBI's loyalty program members will help in occupancy
- 8. Tie-up with partners for marketing activities
- 9. Increase networking
 - a. Work with local business associations
- 10. Direct connect to third parties

Revenue Management

- 1. Monitor changes to market segment activity daily 90 day forecast
- 2. Manipulate rate structure not lowering the rates
- 3. Evaluate channel distribution
- 4. Dynamic packaging





E-Commerce

- 1. Total Online Distribution Strategy
 - Corporate website
 - Strategic partnership regional players rather than big online travel agencies
- 2. Destination Web Strategy
- 3. Rate Pricing Strategy Rate Parity in all channels
- 4. Hotel Search Engine Strategy
- 5. Internet Distribution Monitoring
- 6. Total E-mail Marketing Strategy

Global Distribution Systems

GDS Connections

- Galileo / Apollo
- Amadeus
- WorldSpan
- Sabre

Internet Reservations

- Linked to Hotel's own homepage or website
- Loading of confidential rates to maximise the utilisation of booking sources

Group Marketing and Sales Services and Support

- GDS System
- Cross-Selling
- Internet Services
- Trade Fairs
- Group Brochures Collateral
- Marketing and Sales Support





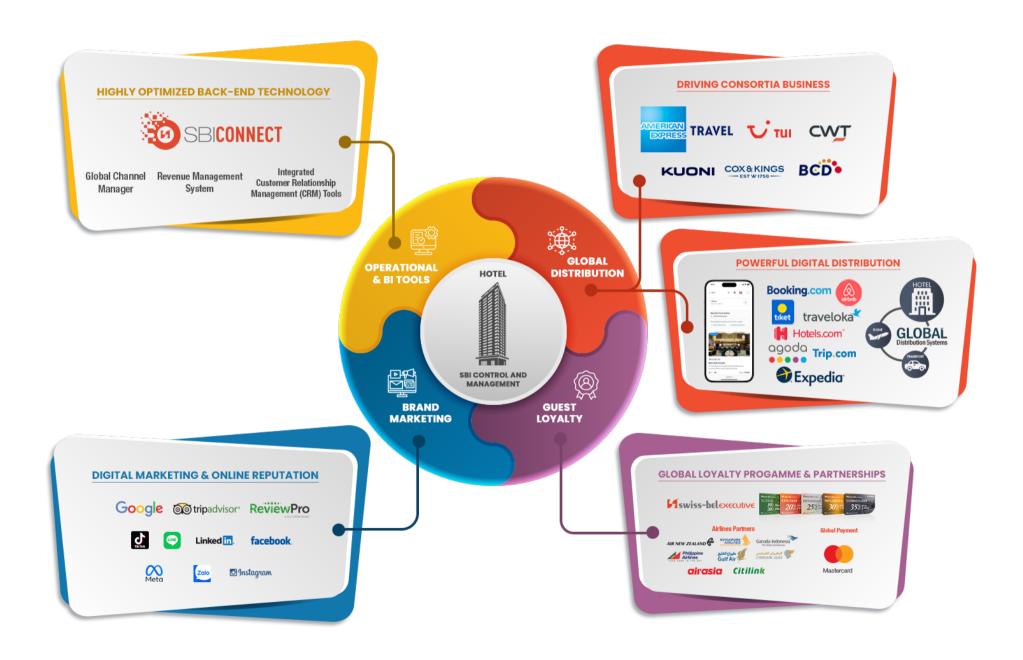
Sales & Marketing Offices

Swiss-Belhotel International provides the following services in Hong Kong, Beijing, Shanghai, Hanoi, Phuket, Kuala Lumpur, Jakarta, Surabaya, Bali, Manila, Sydney, Brisbane, Auckland, and Dubai:

- Accepts reservations on behalf of the hotel and communicating confirmation with the hotel and the agent/ customer.
- Promotes the hotel with the public, travel agents, tour wholesalers, incentive houses, associations, airlines, and other sources of hotel and travel related business.
- Gathers market intelligence on behalf of the hotel in the Territory as requested.
- Provides assistance to visiting hotel personnel on sales trips to the Territory.
- Reports on sales activities undertaken on behalf of the hotel, when requested.
- Performs, if required, such related tasks as listing the hotel in hotel directories, executing direct mailings, communicating and liaising with agents and representatives within or outside the Territory as instructed by the hotel
- Encourages tour wholesalers to feature the hotel in their tour programs.
- Follows up on sales leads provided by the hotel and likewise provide sales leads to the hotel.
- Solicits bookings for the hotel.
- Distributes promotional literature of the hotel.
- Provides up-to-date and comprehensive information on the hotel's rates, facilities and services to the public and potential sources of business









Strategic Partners



















Affiliates







Reputation Management Tool







CORPORATE Housekeeping support and services

Swiss-Belhotel International has retained Lycette & Associates a consulting and training company dedicated to the improvement and maintenance of standards of performance of hotel housekeeping operations.

The Lycette & Associates enhance the reputation and increase the profitability of our Hotels.

Housekeeping Business Development and Systems Review

- 5 day review of each Hotel 3 days initial visit with a follow up of 2 days within 6 months.
- Ensure SBI policies and procedures are in place and being followed, including manuals.
- Efficiency review to look at cost control and cost savings including labour costs and housekeeping scheduling.
- Development of best practices and performance measurement tools.
- Coaching, mentoring & succession planning for Housekeeping Managers.
- A full report on action and recommendations with savings estimates.
- Improving standards to improve guest satisfaction.
- Training related for the above, including ensuring hotel HR and Training has training systems and procedures in place.
- A follow up visit within six months.
- Regular email communication with the operation through the VP and GM on any issues or problems that the Executive Housekeeper wishes to refer.

Openings and Pre-openings

- Assist with the setting up of the housekeeping operations at the pre-opening phase or complete a full hotel opening.
- Preparation of manuals, policies and procedures, establishment of standards and training to the following areas: Rooms and Public Areas, Procurement, Labour, Housekeeping, Operations, Laundry, Linen Room and Uniform Room, and Project Handover.

Training and Development Courses and Workshops

- External Development Programme for Housekeeping Managers.
- Coaching Skills for Housekeeping Supervisors and Managers.
- Training Programme for Room Attendants.
- Room Quality Assurance Programme for Housekeeping Managers.
- Financial Management for Housekeepers.





MYSTERY GUEST EXPERIENCE MEASUREMENT

Swiss-Belhotel International has partnered with Guest Delight International to ensure that we exceed our guests' expectations on the level of service and overall experience in all properties we operate.

1. Conducts Guest Experience Quality Evaluation through research

Each site will be visited to collect the performance research that will be used to generate information to be used in reports and analyses. Each site is profiled to determine an optimal research approach. GDI will assign one or more Experience Specialists to conduct the research, and this may be during a single visit or a bifurcated visits depending upon the optimal strategy for each site. The Experience Specialists will then arrive at the property incognito and remain so during the assessment (audit stay period).

2. Evaluation Experience Process

One Guest Experience Evaluation per property, once in three months.

3. Source of Experience Specialists are multi lingual and equipped with cultural contexts.

This helps in getting insights that hitherto evaluations may not be able to provide.

4. Audit Report, analysis and report on website/mobile device application.

GDI's SMARTDATA module is a compilation and analysis of the data gathered during the research. The report will include quantitative analysis as well as analytical narrative. Reports and analysis are delivered by GDI's In-house Data Scientists and Emotional Intelligence Experts.

Audit reports will be available in the following formats, and will be accessible as per role control rights:

- 1. Website
- 2. Mobile application IOS / Android and Whatsapp
- 3. Downloadable for Print Document / Excel / Power point
- 4. PDF / JPG / Video / Audio





LOYALTY PROGRAMMES



swiss-belexecutive

With the Swiss-Belexecutive Card (SBEC) you can look forward to a whole host of savings and VIP services in Swiss-Belhotel International Hotels and Resorts. All properties offer a unique combination of uncompromising quality, convenient location and dedication to providing value. Great benefits especially dedicated to offering you affordable accommodation, dining and entertainment.

To join simply e-mail sbec@swiss-belhotel.com

OUR GLOBAL PARTNERS

Members or cardholders of the following partners will earn miles or get special offers when they book directly at participating Swiss-Belhotel International properties.





AIRPOINTS™ IS LOYALTY PROGRAMME OF AIR NEW ZEALAND





KRISFLYER FREQUENT FLYER PROGRAMME OF SINGAPORE'S FLAG CARRIER, SINGAPORE AIRLINES





GARUDAMILES FREQUENT FLYER PROGRAMME OF INDONESIA'S FLAG CARRIER, GARUDA INDONESIA





FALCONFLYER FREQUENT FLYER PROGRAMME OF BAHRAIN'S FLAG CARRIER, **GULF AIR**





SINDBAD FREQUENT FLYER PROGRAMME OF OMAN'S FLAG CARRIER, OMAN AIR





AIRASIA BIG FREQUENT FLYER PROGRAMME OF MALAYSIA'S LARGEST AIRLINE, AIRASIA





PHILIPPINES AIRLINES FREQUENT FLYER PROGRAMME OF PHILIPPINES'S LARGEST AIRLINE





LINKMILES PROGRAMME OF CITILINK'S AIRLINES

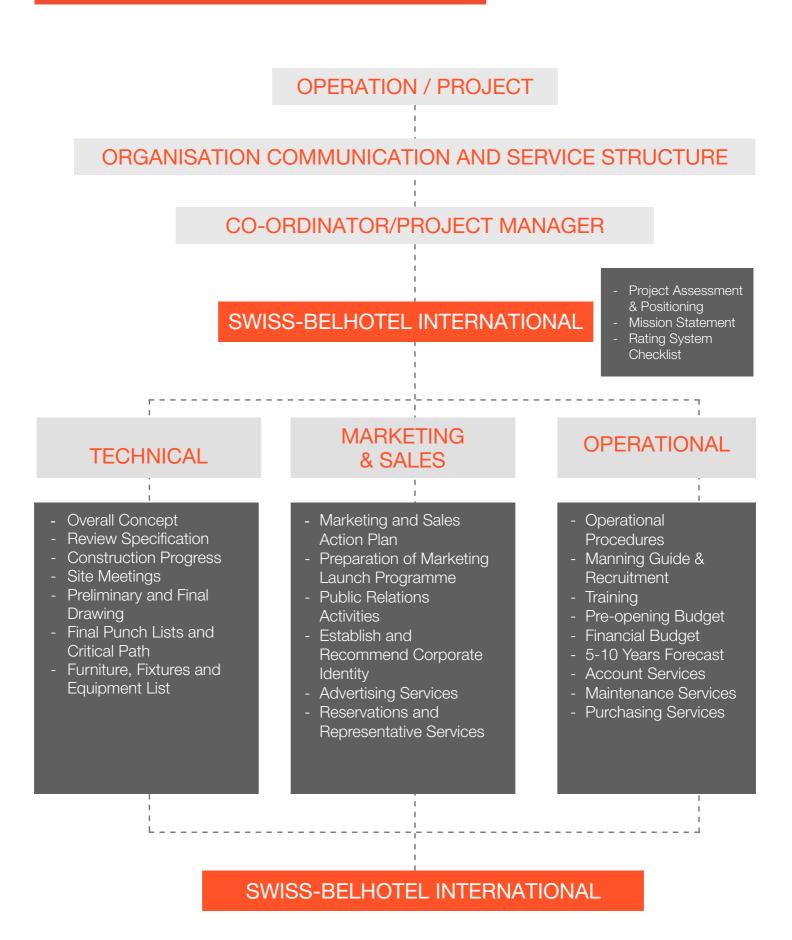


MASTERCARD®, A TECHNOLOGY COMPANY IN THE GLOBAL PAYMENTS BUSINESS





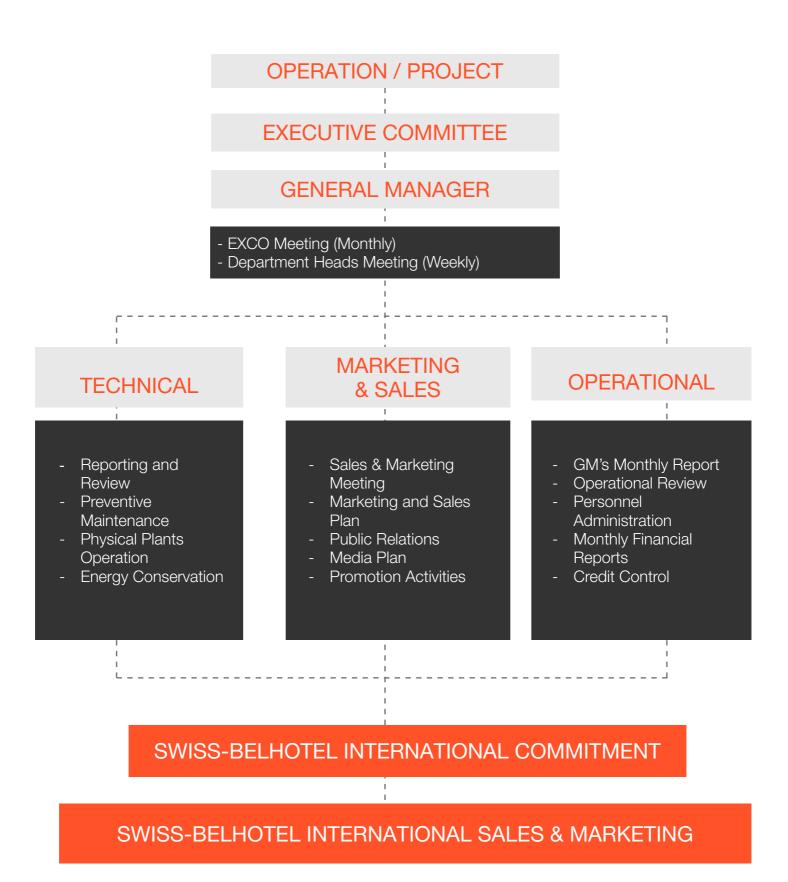
PRE-OPENING TECHNICAL SERVICES







OPERATIONAL MANAGEMENT SERVICES







AGREEMENTS

Swiss-Belhotel International professional services are covered by the following agreements:

A. Pre-Opening/Technical Service Agreement

- Project Management & Coordination
- Marketing Services
- Sales Support
- Financial Services
- Engineering Services

B. Operational Management Agreement

- Management
- Marketing Services
- Sales Support
- Financial Services
- Hotel Auditing
- Engineering Service
- Sales Support
- Reservation Services
- Sales Representation

C. Specific Assignments

- Financial Services
- Hotel Auditing
- Engineering Services
- Training and Learning Development
- Housekeeping





THE VALUE WE BRING

Swiss-Belhotel International has an extraordinary depth of experience at a local and international level and will provide you with the complete suite of hotel management services.

Technical Systems

We will assist you with the development process for new hotels and support you through the refurbishment process where required. We will work with you through the design and specification process - ensuring that the investment you make is relevant to the brand and market the hotel will operate in.

Management System

From pre-opening management support to recruitment of the pre-opening team; implementation of operating systems; development of the food and beverage concepts, and the preparation of the marketing and launch strategy - we will assist you through the entire process from conception to opening.

Sales

Swiss-Belhotel International branding, marketing collateral, sales promotion, and on-line distribution systems - combined with our strong international reputation - will put the air you need under your wings to help your business fly free. As part of Swiss-Belhotel International, your property will benefit from:

E-Commerce

Swiss-Belhotel International's strong connection to the global marketplace through the Swiss-Belhotel International website, associated reservations system, booking engine and e-commerce platform - allowing online travel agents and consumers to book your Swiss-Belhotel through a seamless process underpinned by state of the art technology.

Sales Representation

Your property will also be promoted through Swiss-Belhotel International brand exposure at major international trade shows and events across your region and globally.





THE VALUE WE BRING

Customer Loyalty Rewards Program

Your hotel will benefit from participation in the Swiss-Belhotel Rewards Program and the Swiss-Belhotel Executive Program - CRM programs which resonate globally but are locally relevant to our customers.

You will also benefit from Swiss-Belhotel International's Global Third Party Relationship Programs with some of the world's leading airlines, card companies and other similar organisations.

Learning Development And Training

Your staff will be proud to be seen at work at Swiss-Belhotel International. Their professional development will be advanced, and enhanced through the Swiss-Belhotel International system, developed around our unique philosophy. We also develop local staff through locally relevant programs to enable them to develop and grow their careers within the hotel and ultimately throughout the Swiss-Belhotel International network.

Technology

We will recommend technology systems which are cost effective and relevant to your hotel from the PMS's, POS and accounting and financial systems.

Financial Services

We will provide financial services including financial projections, accounting systems and controls, internal audits, data processing and computerization, cash flow management and purchasing systems and controls.

Performance Auditing

Our hotel auditing system will provide a complete audit of all your operational departments, including a review of implemented policies and procedures.

Maintenance And Engineering

We will also provide full analysis and recommendations on maintenance and engineering for properties in operation, including established energy systems, and technical recommendations for properties under construction.







"A Culture of Passion & Professionalism™"

SECTION B:

Operations

List of Hotels & Resorts	52
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Bahrain	171
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• Oman	176
• Qatar	
Saudi Arabia	178
• Egypt	180
• Tanzania	182
• Iraq	183
Kenya	184

	Hotel Name	Star Rating	Number of Rooms	Page
	VIETNAM			
1	Swiss-Belresort Tuyen Lam, Da Lat	4	151	57
2	Swiss-Belresort Bai Thom, Phu Quoc	4	250	58
3	Swiss-Belhotel Nara Binh Tien	4	284	59
4	Swiss-Belvillas Solavita, Binh Tien	4	52	60
5	Swiss-Belresort Eagles Mui Ne, Binh Thuan	4	455	61
6	Epic Tower Swiss-Belresidences, Hanoi	5	150	62
	PHILIPPINES			
7	Valero Grand Suites by Swiss-Belhotel, Makati City	4	271	63
8	Swiss-Belhotel Blulane, Manila	4	172	64
	MALAYSIA			
9	Grand Swiss-Belhotel Melaka	5	211	65
10	Swiss-Belhotel Kuantan	4	366	66
11	The One by Swiss-Belhotel, Kuantan	4	340	67
	THAILAND			
12	Lanta Thip House by Swiss-Belhotel, Koh Lanta, Krabi	3	24	68
13	Cruiser Island Resort by Swiss-Belhotel, Koh Lon, Phuket	3	40	69





		Ctor	Nivesbarat	
	Hotel Name	Star Rating	Number of Rooms	Page
	INDONESIA			
	SUMATERA - INDONESIA			
14	Swiss-Belinn Medan	3	180	70
15	Swiss-Belinn Gajah Mada, Medan	3	105	71
16	Swiss-Belinn ska Pekanbaru, Riau	3	107	72
17	Swiss-Belhotel Jambi, Central Sumatera	4	136	73
18	Swiss-Belhotel Lampung, South Sumatera	4	167	74
19	Swiss-Belinn Lampung, South Sumatra	3	175	75
	RIAU ISLANDS - INDONESIA			
20	Swiss-Belhotel Harbour Bay Batam	4	180	76
21	Swiss-Belinn Baloi Batam	3	128	77
22	Swiss-Belhotel K Square Batam	4	175	78
23	Swiss-Belexpress K Square Batam	2	175	79
	BANGKA BELITUNG ISLANDS - INDONESIA			
24	Swiss-Belhotel Pangkalpinang, Bangka	4	144	80
25	Swiss-Belresort Belitung	4	77	81
	JAVA - INDONESIA			
26	Hotel Ciputra Jakarta	4	336	82
27	Swiss-Belhotel Pondok Indah, Jakarta	4	159	83
28	Swiss-Belhotel Airport, Jakarta	4	179	84
29	Swiss-Belresidences Kalibata, Jakarta	4	182	85
30	Swiss-Belresidences Rasuna Epicentrum, Jakarta	4	323	86
31	Swiss-Belinn Wahid Hasyim, Jakarta	3	122	87
32	The Swiss-Belexpress Tanah Abang-Cideng	2	102	88
33	Swiss-Belinn Kemayoran, Jakarta	3	155	89
34	Swiss-Belinn Simatupang, Jakarta	3	159	90
35	Swiss-Belinn Cawang, Jakarta	3	240	91
36	Swiss-Belhotel Serpong, Tangerang, Banten	4	107	92
37	Swiss-Belcourt Serpong, Tangerang, Banten	3	86	93
38	Swiss-Belinn Modern Cikande, Banten	3	165	94
39	Swiss-Belexpress Cilegon, Banten	2	115	95
40	Hotel Ciputra Cibubur, Bekasi, West Java	4	107	96
41	Swiss-Belinn Cibitung, Bekasi, West Java	3	92	97
42	Swiss-Belinn Cikarang, Bekasi, West Java	3	138	98
43	Swiss-Belinn Karawang, West Java	3	176	99
44	Swiss-Belexpress Rest Area Km. 164, Cipali, West Java	2	27	100
45	Swiss-Belexpress Rest Area Km. 166, Cipali, West Java	2	27	101
46	Swiss-Belhotel Bogor, West Java	4	150	102
47	Swiss-Belinn Bogor, West Java	3	132	103
48	Swiss-Belcourt Bogor, West Java	3	306	104
49	Swiss-Belresort Dago Heritage Bandung, West Java	4	161	105
50	Swiss-Belhotel Cirebon, West Java	4	182	106
51	Swiss-Belinn Indramayu, West Java	3	158	107
52	Swiss-Belexpress Rest Area Km. 260B, Brebes, Central Java	2	24	108
53	Hotel Ciputra Semarang, Central Java	4	199	109
54	Swiss-Belboutique Yogyakarta, Central Java	3	123	1109
55	Swiss-Belhotel Airport Yogyakarta, Central Java	4	167	111
56	Swiss-Belexpress Yogyakarta, Central Java Swiss-Belexpress Yogyakarta, Central Java	2	134	112
57	Swiss-Belexpress rogyakarta, Ceritrai Java Swiss-Belhotel Solo, Central Java	4	252	113
	Swiss-Belino Saripetojo, Solo, Central Java	3	137	114
58	owiss-pelitit oatipetojo, oolo, Gettital Java	3	101	114





	Hotel Name	Star Rating	Number of Rooms	Page
59	Swiss-Belinn Malang, East Java	3	203	115
60	Grand Swiss-Belhotel Darmo, Surabaya, East Java	5	227	116
61	Hotel Ciputra World Surabaya, East Java	5	212	117
62	Swiss-Belinn Manyar, Surabaya, East Java	3	143	118
63	Swiss-Belinn Tunjungan, Surabaya, East Java	3	190	119
64	Swiss-Belinn Airport Surabaya, East Java	3	133	120
	BALI - INDONESIA			
65	Swiss-Belhotel Rainforest, Kuta, Bali	4	161	121
66	Swiss-Belresort Pecatu, Bali	4	151	122
67	Swiss-Belexpress Kuta, Bali	2	110	123
68	Swiss-Belhotel Arjuna, Legian, Bali	4	163	124
69	Māua Nusa Penida	5	25	125
	NUSA TENGGARA - INDONESIA			
70	Swiss-Belcourt Kupang, East Nusa Tenggara	3	99	126
71	Swiss-Belcourt Lombok, West Nusa Tenggara	3	136	127
72	Māua Labuan Bajo, East Nusa Tenggara	5	64	128
73	Swiss-Belresort Labuan Bajo, East Nusa Tenggara	4	33	129
	KALIMANTAN - INDONESIA			
74	Swiss-Belhotel Tarakan, East Kalimantan	4	81	130
75	Swiss-Belhotel Balikpapan, East Kalimantan	4	230	131
76	Swiss-Belhotel Borneo, Samarinda, East Kalimantan	4	183	132
77	Swiss-Belinn Balikpapan, East Kalimantan	3	133	133
78	Swiss-Belhotel Borneo, Banjarmasin, South Kalimantan	4	133	134
79	Swiss-Belhotel Danum, Palangka Raya, Central Kalimantan	4	150	135
80	Swiss-Belinn Singkawang, West Kalimantan	3	217	136
81	Swiss-Belhotel Pontianak, West Kalimantan	4	168	137
82	Lotusa By Swiss-Belhotel, South Kalimantan	4	83	138
	SULAWESI - INDONESIA			
83	Swiss-Belhotel Maleosan Manado, North Sulawesi	4	170	139
84	Swiss-Belhotel Silae Palu, Central Sulawesi	4	115	140
85	Swiss-Belinn Luwuk, Central Sulawesi	3	102	141
86	Swiss-Belexpress Morowali, Sulawesi	2	100	142
87	Swiss-Belhotel Kendari, Southeast Sulawesi	4	107	143
88	Hotel Ciputra world Makassar	5	288	144
89	Swiss-Belhotel Makassar, South Sulawesi	4	296	145
90	Swiss-Belinn Panakkukang Makassar, South Sulawesi	3	183	146
91	Swiss-Belcourt Makassar, South Sulawesi	3	75	147
	MALUKU - INDONESIA			
92	Swiss-Belhotel Ambon, Maluku	4	111	148
	PAPUA – INDONESIA			
93	Swiss-Belhotel Sorong, Papua	4	125	149
94	Swiss-Belhotel Manokwari, West Papua	4	124	150
95	Swiss-Belhotel Jayapura, Papua	4	154	151
96	Swiss-Belhotel Merauke, Papua	4	103	152
97	Swiss-Belhotel Cendrawasih, Biak, Papua	4	102	153
98	Swiss-Belhotel Nabire, Central Papua	4	134	154
99	Swiss-Belino Timika, Papua	3	109	155
	Owice Boilin Timina, Lapaa	U	100	100





Hotel Name	Star Rating	Number of Rooms	Page
AUSTRALIA			
100 The York by Swiss-Belhotel, Sydney	4.5	76	164
101 Swiss-Belhotel Brisbane	4	80	165
NEW ZEALAND			
102 Swiss-Belsuites Victoria Park	5	40	166
103 Swiss-Belsuites Pounamu, Queenstown	5	80	167
104 Swiss-Belresort and Villas Coronet Peak, Queenstown	4	78	168
105 Swiss-Belhotel Napier	5	52	169
BAHRAIN			
106 Swiss-Belhotel Seef, Bahrain	4	144	170
107 Swiss-Belresidences Juffair	4	129	171
108 Grand Swiss-Belhotel Seef	5	193	172
109 Swiss-Belsuites Admiral Juffair	4	174	173
KUWAIT			
110 Swiss-Belboutique Bneid Al Gar	4	64	174
111 Swiss-Belinn Sharq	4	51	175
OMAN			
112 Swiss-Belinn Muscat	3	128	176
QATAR			
113 Swis-Belinn Doha	3	124	177
SAUDI ARABIA			
114 Swiss-Belhotel and Suites Jazan	4	210	178
115 Swiss-Belhotel Al Aziziyah, Makkah	4	525	179
EGYPT			
116 Swiss-Belhotel Marseilia, Alexandria Beach	4	225	180
117 Swiss-Belresidences Rivan, Cairo	4	460	181
TANZANIA			
118 Swiss-Belresort Zanzibar	4	125	182
IRAQ			
119 Swiss-Belhotel Erbil, Iraq	4	108	183
KENYA			
120 Nairobi Safari Club by Swiss-Belhotel	4	146	184
121 Swiss-Belinn Nairobi	3	89	185





	Hotel Name	Star Rating	Number of Rooms	Page
	ZEST HOTELS INTERNATIONAL			
122	Zest Harbour Bay, Batam	2	181	156
123	Zest Airport, Jakarta	2	235	157
124	Zest Bogor, West Java	2	138	158
125	Zest Bandung	2	143	159
126	Zest Parang Raja, Solo, Central Java	2	120	160
127	Zest Jemur Sari, Surabaya	2	130	161
128	Zest Legian, Bali	2	51	162
129	Zest Palangka Raya, Central Kalimantan	2	168	163
130	Zest Ambon, Maluku	2	120	164

SUMMARY			
Operational Hotels	105	13,118	
Projects	25	6,459	
Total	131	19,577	





TUYEN LAM VIETNAM







Surrounded by hills, Swiss-Belresort Tuyen Lam, Dalat has an exceptional landscape and rural environment. Designed as a botanical garden, it offers an exquisite surrounding for this upscale international resort in Vietnam.

Designed in an Anglo-Normand rural style and surrounded by the 18-hole golf course, it is a sight to behold while walking on the fairways.

Facilities and Services:

- 151 rooms and suites
- 7 meeting rooms
- Swimming pool terrace and bar
- Swiss-Café[™] Restaurant
- Fireplace lounge and bar
- Lobby lounge and bar
- Fitness center and spa
- Karaoke
- Kids corner
- Indoor and outdoor swimming pool
- Valet parking service
- Laundry services
- Tennis court
- Adjacent to 18-hole golf course

Hotel Reference Code: SRTY

Address:

Zone 7&8, Tuyen Lam Lake Tourist Area, Ward 3, Da Lat City, Lam Dong Province Tel: (84-63) 3551118

Mobile: (84) 911 664 665

E-mail: inquiriessrty@swiss-belhotel.com

swiss-belhotel.com





PHU QUOC VIETNAM

OPENING 2026







Swiss-Belresort Bai Thom, Phu Quoc is a 250-unit, 7.1-hectare project on the island's northeastern shore. The master plan for the beachfront complex includes three condotels, along with luxury hotel accommodation that includes garden beachfront and private pool villas, all with sea views. A resort highlight will be Vietnam's first ever-natural saltwater pool with an outdoor deck and sunset walk. Swiss-Belresort Bai Thom, Phu Quoc will also boast several restaurants, with all- day-dining and beachfront specialty eateries, a wine and cigar lounge, pool bar and a sunset lounge and beach club.

Facilities and Services:

- 250 rooms
- Function room that can accommodate up to 200 people
- All day dining restaurant
- Wine and Cigar Lounge
- Pool and Bar Sunset Lounge
- Beach club
- Kids club
- Fitness centre
- Diving centre

Pre-opening contact details:

Swiss-Belhotel International Room 1105, 11th Floor, East Tower, Lotte Center, 54 Lieu Giai Street, Ba Dinh District, Hanoi, Vietnam Phone: (84-24) 3 7345177 E-mail: sbivn@swiss-belhotel.com swiss-belhotel.com





BINHTIEN VIETNAM

OPENING 2026







Swiss-Belhotel Nara Binh Tien is a 4 star hotel located in Binh Tien Tourist Area, Cong Hai Commune, Thuan Bac District, Ninh Thuan Province, Vietnam, is scheduled to open in 2023. The uniqueness of this property lies in its room sizes with the starting room category being a spacious 55sqm area, and suites all the way up to 75 sq. mt, providing a very comfortable experience to its guests.

This wide-spread, 6 floor high property gives a feeling of grandeur offering variety of views to choose from. The food and beverage outlets, health centre and other facilities are carefully designed to suit the needs of both, business and leisure travelers.

Facilities and Services:

- 284 rooms
- Swiss-Café[™] Restaurant
- Specialty restaurant
- Free Wi-Fi
- 24-hour room service
- 24-hour security and CCTV monitoring
- Gymnasium
- Pool

Pre-opening contact details:

Swiss-Belhotel International Room 1105, 11th Floor, East Tower, Lotte Center, 54 Lieu Giai Street, Ba Dinh District, Hanoi, Vietnam Phone: (84-24) 3 7345177 E-mail: sbivn@swiss-belhotel.com swiss-belhotel.com



BINHTIEN VIETNAM







In where an Idyllic Fusion of Land and Sea, Swiss-Belvillas Solavita Binh Tien is nestled within the embrace of UNESCO-designated Biosphere Reserve Nui Chua National Park, stretching along the untouched shoreline of Binh Tien Beach - one of Vietnam's most stunning coastal landscapes.

The resort offers 46 bespoke villas, ranging from one to three bedrooms, each thoughtfully appointed with modern amenities and views that span from tranquil gardens to serene lakes. Guests can indulge in local and international flavors at Swiss-Café™ Restaurant, relax at the Lobby Lounge, take a refreshing dip in the Pavillon Pool & Bar, or enjoy quality family time on the private beach. A well-equipped wellness area also invites guests to rejuvenate both body and mind.

Just a 45-minute drive from Cam Ranh International Airport or about 4 hours from Ho Chi Minh City via highway, Swiss-Belvillas Solavita Binh Tien offers a seamless blend of nature and culture. Surrounded by lush greenery, guests can immerse themselves in the rich heritage of the ancient Champa Empire while savoring the serenity of an unspoiled bay. This green haven promises a peaceful retreat where harmony with nature and cultural exploration converge.

Facilities and Services:

- 46 bespoke villas from 1 to 3 bedrooms
- Swiss-Café[™] Restaurant
- Lobby Lounge
- Pavillon Pool & Bar
- In-villa Private BBQ
- Room Service
- Infinity Swimming Pool
- 24-hour Fitness Center
- Spa & Wellness Center
- Pickleball Court & Kids Club
- Private Beach
- 18-hole Golf Course
- Free Parking
- Free Highspeed Wi-Fi
- Private Airport Transfer

Hotel Reference Code: **SVNB**

Address:

Binh Tien Village, Cong Hai Commune, Khanh Hoa Province, Vietnam Tel: (84-259) 383 9999 E-mail: resvsvnb@swiss-belhotel.com swiss-belhotel.com





BINH THUAN VIETNAM

OPENING 2025







Swiss-Belresort Eagles Mui Ne sets in a serene location on the pristine shoreline of Mui Ne, an area which boasts a vibrant and rich history intertwined with the Cham Empire as well as a number of exhilarating water sports and outdoors pursuits aimed at the more adventurous travellers.

Swiss-Belresort Eagles Mui Ne offers a range of food and beverage options; whether it is a meal with their family beside the pool or a sunset drink in the hip rooftop bar, all the while overlooking the breath-taking ocean vista. Guests will also have the option to explore our offerings at our health and wellness centre including; a range of beauty and health treatments, gymnasium, sauna and steam room. State-of-the-art MICE facilities as well as a comprehensive Kid's Club round out thefacilities that will make this resort a must-visit for any guest considering visiting Mui Ne.

Facilities and Services:

- 455 rooms
- Swiss-Café[™]
- Roof-top bar/cafe/lounge
- Meeting rooms/MICE facilities
- Swimming pool
- Gym, steam, sauna and spa
- Kids club

Pre-opening contact details:

Swiss-Belhotel International Room 1105, 11th Floor, East Tower, Lotte Center, 54 Lieu Giai Street, Ba Dinh District, Hanoi, Vietnam Phone: (84-24) 3 7345177 E-mail: sbivn@swiss-belhotel.com swiss-belhotel.com



HANOI VIETNAM





Located in fast developing technology areas which is known for Silicon Valley of Hanoi, Epic Tower Swiss-Belresidences Hanoi, a newly 30-stories modern building including 150 serviced apartments from studio to three bedroom apartment and facilities such as all day dining restaurant, fitness center, beauty salon, residents' lounge and rooftop infinity pool.

Each apartment offers you a fully furnished and opening kitchen concept. The high ceiling glass door and private balcony provides a natural light and panoramic view. Our apartments are elegantly designed with a variety of layout options to suit your individual needs either for business, leisure or relocation.

Facilities and Services:

- 150 apartments
- Meeting rooms capacity from 10 to 50 pax
- Swiss-Café[™] Restaurant
- SIP Lounge and Foodcourt
- Ensuite bathroom with towels & toiletries
- Modern and well-equipped kitchen
- High speed Wi-Fi
- Kids club
- Roof top infinity swimming pool
- 24-hour room service
- 24-hour security and CCTV surveillance
- Shuttle bus service

Hotel reference code: **ETSA**

Address:

Epic Tower, 19 Duy Tan, Cau Giay New Urban, Hanoi, Vietnam Tel: (64) 1900 099 979

E-mail: hanoi-etsa@swiss-belhotel.com swiss-belhotel.com





PHILIPPINES

VALERO GRAND SUITES

by **S** swiss-belhotel



Valero Grand Suites by Swiss-Belhotel is a 271-room 4-star hotel located in the city's hip business and urban residential enclave, Salcedo Village. The property is situated in the heart of the Philippines' financial and business hub, only 30 minutes from Ninoy Aquino International Airport, 15 minutes away from Bonifacio Global City, and offering convenient access to some of the city's best attractions and shopping areas such as The Ayala Triangle, Greenbelt, and Ayala Museum. An array of restaurants, bars and cafes are also at guests' fingertips. The property is perfect for leisure and business travellers as well as those looking for long-stay accommodation.

Facilities and Services:

- 271 rooms
- 7 meeting rooms
- Lobby lounge
- Business centre
- Function hall at the roofdeck
- Restaurants: Casa Valeros Bistro and Nihonryori Japanese Restaurant
- Spa services
- Swimming pool and gym at the roofdeck
- Free Wi-Fi
- CCTV
- Paid onsite parking
- 24-hour security and CCTV surveillance systems

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
315731	E0236	MNLVA	MNLVAL

Hotel reference code: VGSB

Address:

152 Valero Street, Salcedo Village, Makati City, 1227 Philippines

Tel: (63-2) 882-5376

E-mail: inquiriesvgsb@swiss-belhotel.com

swiss-belhotel.com





Garry Garcia General Manager



PHILIPPINES



布推新郁 现 酒 占



Set in an impressive 17-storey building, the hotel offers 172 rooms and suites that provide modern Asian-inspired design and the latest amenities so travellers can unwind in comfort and style. There is a coffee shop and extensive conference and banqueting facilities including a grand ballroom. The hotel is surrounded by vibrant visitor attractions, national historical landmarks, restaurants and attractions that reflect the local Chinese and Filipino cultures. The Lucky Chinatown Mall is just ten minutes' walk away.

Swiss-Belhotel Blulane will cater to the needs of local guests, international visitors and business travellers. Guests can stay fully connected, unwind with friends and family, host impressive events or enjoy sumptuous meals. The intimate yet inviting atmosphere is designed to help all travellers relax and rejuvenate.

Facilities and Services:

- 171 rooms
- Food and beverage outlets
- Events venue
- Business center
- · Parking spaces
- 24-hour security and CCTV surveillance system
- 24-hour in-room dining
- 24-hour reception
- Free Wi-Fi
- Transportation service
- Luggage service

Hotel reference code: **SBBL**

Address:

609 Tomas Mapua Street, Cor. Ongpin, Sta. Cruz Manila, Philippines 1003

Tel: (63-2) 8 777 2258 Mobile: (63) 917 869 2258

E-mail: inquirysbbl@swiss-belhotel.com

theblulanehotel.com swiss-belhotel.com





Linie Cortez Palacio General Manager Incharge



MALAYSIA





Grand Swiss-Belhotel Melaka adds to the charm of Melaka's skyline, with its glass-domed ceilings and Roman pillars. It is 5 minutes' drive from the local attractions in this UNESCO World Heritage Town. Local landmarks like a Famosa and St. Paul Hill are within a 10-minute stroll from Grand Swiss-Belhotel Melaka. It is a 1-hour 30-minute drive from the nearest airport, Kuala Lumpur International Airport. Warm neutral colors and wooden furnishings give the air-conditioned rooms at Grand Swiss-Belhotel Melaka a cozy yet elegant feel. Fitted with wall-to-wall carpeting, each is equipped with a satellite TV, mini-bar and personal safe.

Facilities and Services:

- 211 Rooms
- 1 Grand Ballroom, 8 meeting rooms up to 500 guests
- Free Wi-Fi
- Free public parking
- Swimming pool
- Kids' pool
- Live music
- Sun terrace

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: **GBME**

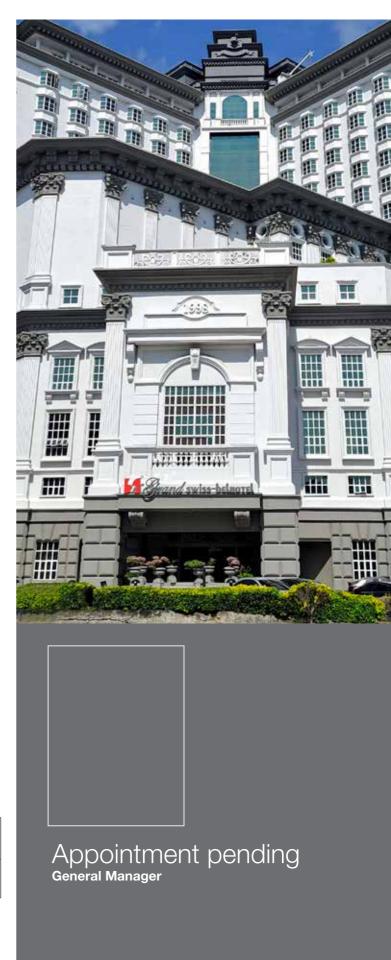
Address:

146, Jalan Hang Tuah, 75300 Melaka, Malaysia

Tel: +60 6-281 6868

E-mail: resvgbme@swiss-belhotel.com

swiss-belhotel.com







KUANTAN MALAYSIA





Swiss-Belhotel Kuantan is a 4-star property, directly on the seafront at Tanjung Lumpur in Malaysia's Pahang State. The hotel is part of the Kuantan Waterfront Resort City (KWRC), a magnificent, 500-acre (202 hectares), mixed-use development. KWRC is the region's first integrated leisure, retail, dining, entertainment, hospitality and residential destination and is also set to become a go-to MICE centre with a business park, healthcare hub and tourist resort. KWRC also boasts a marina walk, green promenade, waterfront bars and restaurants, including a floating restaurant, duty-free shopping and a golf course, plus waterpark and watersports.

Facilities and Services:

- 366 rooms
- Swiss-Cafe[™] Restaurant
- Fitness centre
- Water lounge
- Children water playground
- Children playground
- Kids room
- Games room
- Swimming pool
- Free Wi-Fi
- Laundry
- Sauna and steam room
- Guest lift with security access
- 24-hour security and CCTV surveillance system
- Free parking space

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
387126	F9505	KUABK	KUASBK

Hotel reference code: **SBKT**

Address:

Jalan Tanjung Lumpur 1, 26060, Kuantan, Pahang Darul Makmur, Malaysia.

Tel: (609) 404 8888 Hotline: (60) 16-7212828

E-mail: enquiriessbkt@swiss-belhotel.com

swiss-belhotel.com





Shahrul Hizal Hamid General Manager





KUANTAN MALAYSIA

OPENING 2027





Experience the pinnacle of luxury and convenience at The One Kuantan by Swiss-Belhotel. Nestled amidst tropical splendor and conveniently located just a short drive from Kuantan City Centre, this five-star hotel and waterfront retail center offer a serene escape. Guests can wake up to the awe-inspiring sight of a South China Sea sunrise from the comfort of their sea-view bathtub in one of the 288 rooms. For those seeking an exclusive retreat, the property offers 52 seafront and garden villas, each featuring its own private swimming pool. The elegant, pillar-free ballrooms and spacious meeting rooms are ideal for any occasion, whether it's a business gathering, small reception, or large-scale conference, accommodating up to 1,250 guests.

Facilities and Services:

- 288 Rooms and 52 Villas
- Pilar-Free Ballroom and Meeting rooms
- Swimming pool
- Gymnasium
- Splash Lagoon
- Safari Park
- Sky Lounge
- Jungle Farm / Nursery
- Multiple F&B
- Outlets/Promenade at your doorstep

Pre-opening contact details:

Swiss-Belhotel International Malaysia Sdn Bhd Kuala Lumpur, Malaysia

E-mail: sbimy@swiss-belhotel.com





KOH LANTA **THAILAND**



The Lanta Thip House by Swiss-Belhotel is a 5-minute walk from Klong Khong Beach, set in its own garden offering individually designed rooms with free Wi-Fi and private balconies. It features free private parking, massages and a restaurant. Lanta Thip House by Swiss-Belhotel is 49 km from Krabi Airport and 12 km from Sala Dan Pier. Spacious and air-conditioned rooms are fitted with satellite TV and refrigerator. Shower facilities are provided in the private bathroom.

Facilities and Services:

- 24 rooms
- Room-service
- · Airport transfer
- Complementary Wi-Fi
- 24-hr security and CCTV
- Restaurant
- Bar
- Sports and Recreation
- Minibar

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: LTSB

Address:

361 M.2 Saladan Koh Lanta, Baan Klong Khong, Koh Lanta, 81150, Thailand Tel: +66 09 5664 4565 E-mail: gmltsb@swiss-belhotel.com swiss-belhotel.com









PHUKET THAILAND



Escape to Cruiser Island Resort by Swiss-Belhotel, an enchanting tropical haven nestled on the secluded paradise of 'Koh Lon,' just a short boat ride away from the vibrant pulse of Phuket. Here, you'll discover a haven of serenity and warm-hearted hospitality. Our resort boasts 40 meticulously crafted villas, a range of exceptional amenities, and a private beachfront that unveils breathtaking vistas of Phuket's verdant coastline. With six distinct villa styles, bungalows, and suites, each artfully designed to embody the essence of island living while harmonizing with the lush environment, you'll find the perfect accommodation to suit your desires.

Facilities and Services:

- 40 villa and suites
- Beachfront pool
- Pool bar
- Beachfront restaurant
- 2 garden pools
- Private beach
- Seminar room
- Pontoon for boats

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: CISB

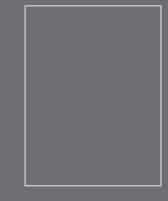
Address:

34/2 Moo 3 Koh Lon T. Rawai A. Muang Phuket, Phuket, Thailand Telephone: +66 864714829

E-mail: resvcisb@swiss-belhotel.com

swiss-belhotel.com





Appointment pending General Manager









Swiss-Belinn Medan is within walking distance to many shopping areas and to Selat Panjang, the paradise of Hawker food in Medan, making it the ideal option for both business and leisure travellers who are looking for affordable yet convenient accommodation in Medan.

Facilities and Services:

- 180 rooms
- BaReLo
- 5 Meeting rooms for up to 120 people
- Mini gym
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Free Wi-Fi

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
140792	5591	MESMY	MESMYD

Hotel reference code: **SIMD**

Address:

Jl. Surabaya 88, Medan, North Sumatera Tel: (62-61) 410 77 777

E-mail: medan-simd@swiss-belhotel.com





Sabarihut Tua Sitompul General Manager







An experience for business travelers and a base to come home to, Swiss-Belinn Gajah Mada provides a comfortable atmosphere, city break vacations and business trips. This delightful hotel embodies the highest of traditional values with delightful dining and entertaining, while offering spacious rooms and suites of great charm. Fitness center and swimming pool are available for the guests to relax after exploring Medan city.

Facilities and Services:

- 105 rooms
- Swiss-Bistro[™]
- 7 meeting rooms
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning
- Rooftop swimming pool
- Gym
- In-room massage
- Toba Lake tour

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
140792	5591	MESMY	MESMYD

Hotel reference code: **SIGM**

Address:

Jalan Gajah Mada No.49, Babura, Medan Baru, Medan, Indonesia Tel: (62-61) 4200 8999 E-mail: medan-sigm@swiss-belhotel.com





Achmad Tantowi General Manager







A 3-star international hotel, Swiss-Belinn ska Pekanbaru is strategically located in the commercial area of Pekanbaru, Riau, with easy access to the business and government district and only 10 minutes from Sultan Syarif Kasim II International Airport.

Situated in ska Mall, the popular lifestyle mall complex in the city, the hotel provides a wide range of entertainment, shopping and dining options. Adjacent to the hotel is the Pekanbaru Convention & Exhibition Center that can accommodate more than 4,000 people.

Facilities and Services:

- 107 rooms
- BaReLo
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Free Wi-Fi
- 5 meeting rooms with the capacity of up to 150 guests
- Rooftop swimming pool
- Rooftop gym and spa
- Laundry and dry cleaning

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
221480	A6124	PKUSB	PKUBSP

Hotel Refence Code: SIPU

Address:

Complex ska Mall Jl. Soekarno-Hatta Lot 69, Pekanbaru, Riau 28294, Indonesia Tel: (62-761) 61888

E-mail: pekanbaru-sipu@swiss-belhotel.com





George Gunawan General Manager







Strategically located in the heart of Capital City, Jambi, with business, entertainment, restaurants and shopping all within walking distance. Swiss-Belhotel Jambi is the ideal hotel for business, meetings, or leisure for the modern traveler. Situated only 20 minutes from Sultan Thaha Syaifuddin Airport and 10 minutes away from local shopping arcades.

Facilities and Services:

- 136 rooms
- Swiss-Café[™] Restaurant
- 5 meeting rooms and a ballroom for up to 1,500 people
- Swimming pool for adults and children
- Mini Gym
- Elite Club (spa, sauna, and massage)
- Free High speed Wi-Fi internet access up to 100 Mbps
- Laundry and dry cleaning
- Business centre
- Valet parking
- Shuttle service to and from Airport
- BnB Lounge
- The Gravity Chambre Privee
- The View
- Souvenir Shop
- 24-hour room service
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
309098	C4637	DJBSB	DJBSBJ

Hotel reference code: SBJA

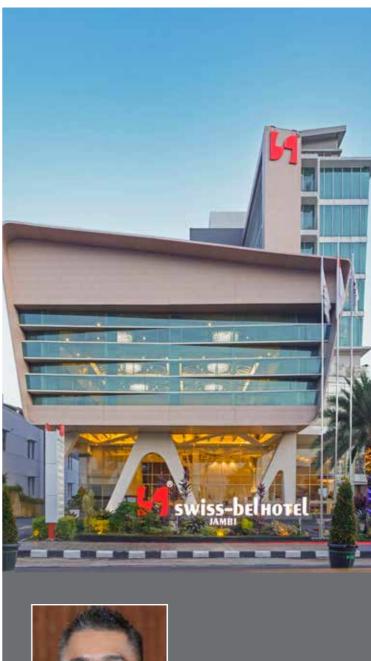
Address:

Jl. Soemantri Brojonegoro No. 01

Solok Sipin, Danau Sipin, Jambi 36121 - Indonesia

Tel: (62-741) 591 3388

E-mail: jambi-sbja@swiss-belhotel.com





Ivan Bakara **General Manager**







This 4-star hotel offers a truly comfortable stay overlooking Lampung Bay, rolling hills and the beautiful landscape of the city. The hotel is surrounded by government buildings and offices, only 45 minutes drive from Raden Inten II Airport and 10 minutes drive from the city centre. Lampung is well known as a natural tourism destination and a jumping-off point to the Way Kambas National Park, a forest and preservation for Sumatran Tigers and The Elephant sanctuary, meaning your visit to the city can be more than just for business.

Facilities and Services:

- 165 rooms
- Lobby bar / lounge
- Swiss-Café[™] Restaurant
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- A ballroom for up to 1,200 people
- 9 meeting rooms for up to 100 people
- Laundry and dry cleaning
- Fitness centre
- Swimming pool
- Spa
- Business centre

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
440026	D9954	TKGSW	TKGSWB

Hotel reference code: SBLA

Address:

Jl. H. R Rasuna Said No. 18 Bandar Lampung 35214 - Indonesia

Tel: (62-721) 801 7777

E-mail: lampung-sbla@swiss-belhotel.com

swiss-belhotel.com





Agung Wibowo General Manager





OPENING 2026







Located in the heart of Lampung City, Swiss-Belinn Lampung will offer easy access to the bustling business district, culinary delights, and popular tourist attractions. The hotel will be surrounded by vibrant local culture, shopping centers, and entertainment.

Facilities and Services:

- 175 rooms
- All day dining restaurant
- Lounge and Bar
- 6 Meeting rooms
- 24 hour in room dining
- Swimming pool
- Gym
- Spa

Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com







Swiss-Belhotel Harbour Bay is a 4-star international hotel that provides a high quality standard of services and facilities. The hotel is ideally located in the central business and commercial district, only 30 minutes from Hang Nadim International Airport and adjacent to Harbour Bay Ferry terminal. As the ultimate combination of hotel, mall and trade centre, Swiss-Belhotel Harbour Bay offers easy access to a variety of entertainment and leisure activities, and many dining options. It is the ideal accommodation option for business and leisure travelers to Batam.

Facilities and Services:

- 180 rooms
- 4 meeting rooms and 2 ballrooms that can hold up to 3,000 people
- Swiss-Café[™] Restaurant
- Red Lotus Chinese Restaurant
- Lobby lounge and bar
- Free Wi-Fi
- Business centre
- Concierge
- Valet service
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning
- Swimming pool
- Fitness centre and spa

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
188582	27994	BTHSB	BTHSBH

Hotel reference code: **SBHB**

Address:

Harbour Bay Complex Jl. Duyung, Sei Jodoh, Batu Ampar, Batam 29432 Tel: (62-778) 741 5888

E-mail: batamsbhb@swiss-belhotel.com

swiss-belhotel.com





Christophe Bernard Keramaris Cluster General Manager







A 3-star international hotel located approximately 10 minutes from the city centre, a 30-minute drive from Hang Nadim Airport, and only minutes from Ferry Terminals to Singapore.

Swiss-Belinn Baloi Batam offers easy access to the Central Business District and tourist attractions, and a walking distance from freshly opened Grand Mall. The ideal choice for those conducting business in Batam, corporate guests will enjoy the uniqueness of the hotel and the quaint ambience which complements its modern conveniences and facilities.

Facilities and Services:

- 128 rooms
- 2 meeting rooms for up to 60 people
- Swiss-Bistro[™]
- La Pizza Autentico
- Fitness centre and spa
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
114866	24516	BTHSW	BTHSWI

Hotel reference code: SIB

Address:

Komplek Villa Idaman, Baloi Batam 29432, Indonesia Tel: (62-778) 457 500

E-mail: sibatam@swiss-belhotel.com





Enrico Samuel Radityo Aji Hotel Manager



OPENING 2026







Located in the heart of Batam, Swiss-Belhotel K Square Batam will offer easy access to the bustling business district, culinary delights, and popular tourist attractions. The hotel will be surrounded by vibrant local culture, shopping centers, and entertainment.

Facilities and Services:

- 175 rooms
- All day dining restaurant
- Lounge and Bar
- 6 Meeting rooms
- 24 hour in room dining
- Swimming pool
- Gym
- Spa

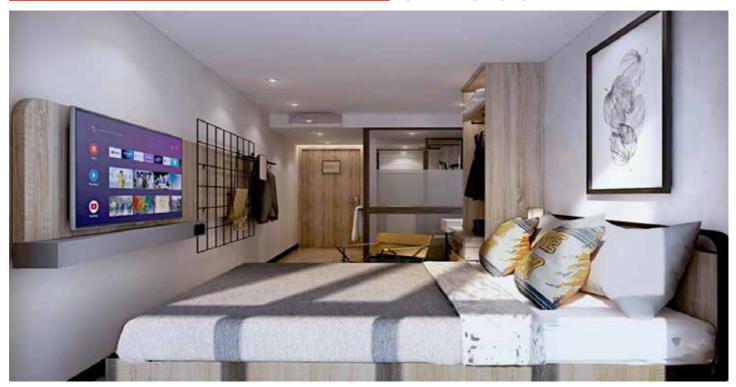
Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com



OPENING 2026







Located in the heart of Batam, Swiss-Belexpress K Square Batam will offer easy access to the bustling business district, culinary delights, and popular tourist attractions. The hotel will be surrounded by vibrant local culture, shopping centers, and entertainment.

Facilities and Services:

- 154 rooms (smoking and nonsmoking)
- Express Café
- 24-hour in-room dining
- Swimming pool
- Gym
- Laundry and Dry cleaning services
- Parking space
- Wi-Fi Internet access

Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com





BANGKA BELITUNG ISLANDS INDONESIA





Swiss-Belhotel Pangkalpinang is in the heart of the Bangka-Belitung Islands, on the incredible island of Bangka.

The Rangkui River runs through the city, close to the hotel which is in the hub of the business, dining and entertainment district. Next door, the 19th century Heritage House of Lay with its wonderful antique Chinese décor, is a striking building and city landmark. With 144 contemporary rooms and suites, Swiss-Belhotel Pangkalpinang is designed to be a true city oasis with top-class facilities and outstanding service. As well as an outdoor swimming pool for adults and kids, the hotel boasts a fitness center and a spa, inspiring a relaxing and enjoyable stay.

Facilities and Services:

- 144 rooms
- 4 meeting rooms and a grand ballroom for up to 1,000 people
- Swiss-Café[™] Restaurant
- Lobby lounge
- Free Wi-Fi
- Fitness centre
- Spa
- Swimming pool
- Guest lift
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
322241	E7870	PGKSB	PGKSBP

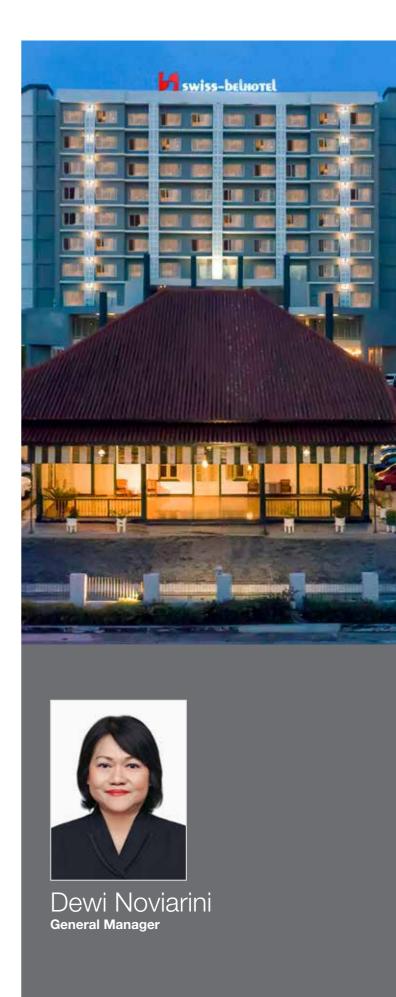
Hotel reference code: **SBPP**

Address:

Jl. Jenderal Sudirman No. 65 Pangkalpinang, Bangka Island 33128, Indonesia

Tel: (62-717) 9105 999

E-mail: pangkalpinang@swiss-belhotel.com





BANGKA BELITUNG ISLANDS INDONESIA





Boasting a secluded Tanjung Binga beachfront setting with all resort amenities and facilities, the hotel features 77 spacious rooms and suites with stunning water views. Designed with an inviting color scheme, including overstuffed and wooden furnishings, it offers resort convenience combined with upscale comfort and warm hospitality which are thoughtfully appointed with a refreshing blend of casual elegance and tropical allure.

Facilities and Services:

- 77 rooms
- 2 meeting rooms and a Ballroom for up to 250 people
- Swiss-Kitchen[™]
- Lounge and bar
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Swimming pool
- In-room massage
- Fitness centre
- Laundry and dry cleaning
- Spacious parking spaces
- Free Wi-Fi
- Souvenir Shop
- Outdoor activities in the garden
- Board games available for free
- Island tour and boat trip

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
325075	F1160	TJQSB	TJQSBT

Hotel reference code: SRTA

Address:

Jl. Tanjung Kelayang No. 168

Tanjung Binga, Belitung 33414 - Indonesia

Tel: (62-719) 930 4888

E-mail: belitung-srta@swiss-belhotel.com

swiss-belhotel.com





Akhmad Johandi Fajrin General Manager





Hotel Ciputra Jakarta, a 4-star international hotel, and one of the closest hotels to Jakarta's Soekarno-Hatta International Airport and only minutes from the city centre. The hotel has direct access to Ciputra Mall, one of Jakarta's largest shopping malls, featuring outstanding fashion boutiques, dining options and recreation facilities.

Facilities and Services:

- 336 rooms
- Club Lounge
- 16 banquet rooms for up to 1,800 people
- The Gallery Restaurant
- Marble court
- Pulau bar and restaurant
- Fitness centre & Spa
- Outdoor swimming pool
- Hotel Ciputra Bakery
- Sweet & Bites corner
- Grab & Go Corner
- Concierge
- Valet parking
- Bicycle Rental
- Car rental (Golden Bird by request)
- Free Wi-Fi
- Laundry and dry cleaning services
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
8861	13625	CIPU	JKTCIP

Hotel reference code: **HCJ**

Address:

Jl. Letnan Jenderal S. Parman, Jakarta 11470, Indonesia

Tel: (62-21) 566 0640

E-mail: jakarta@swiss-belhotel.com





Michael G. Perdikaris
General Manager



JAVA **INDONESIA**





Swiss-Belhotel Pondok Indah is a 4-star international hotel in Pondok Indah, the luxury residential and business area of South Jakarta. Located close to the South Jakarta Outer Ring Road, the hotel provides convenient access to the central business district in West and East Jakarta, South Tangerang, as well as Soekarno - Hatta International Airport. Allowing easy access to a variety of entertainments and shopping districts, making it the perfect accommodation for business or leisure travellers to Jakarta.

Facilities and Services:

- 159 rooms
- Balcony available for some room categories
- 5 Meeting rooms for up to 130 people
- Swiss-Café[™] Restaurant
- Lobby lounge and bar
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning services
- Swimming pool
- Fitness centre
- Spa and massage facilities
- Free Wi-Fi
- Airport transfer

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
308021	C4538	CGKPO	JKTSWB

Hotel reference code: SBPI

Address:

Jl. Metro Pondok Indah Sector 2 Block SA, Pondok Indah, Jakarta, Indonesia

Tel: (62-21) 750 1088

E-mail: resvsbpi@swiss-belhotel.com











Conveniently situated just minutes away from/to Soekarno-Hatta International Airport, the 4-star rated Swiss-Belhotel Airport provides the utmost convenience being attached to the newly built lifestyle mall - Airport Hub and comfortable accommodation for both leisure and business travellers in need of a short stopover or a meeting in the nearby Soewarna Business Park.

Facilities and Services:

- 179 rooms
- Accessible rooms for people with disability
- Swiss-Café[™] Restaurant
- 9 well-equipped meeting rooms for up to 200 people
- Free Wi-Fi
- Fitness centre and spa
- Business centre
- Laundry and dry cleaning service
- Parking space and valet parking
- 24-Hour in-room dining
- 24-hour security and CCTV surveillance system
- Hugo lounge and bar
- Swimming pool
- Airport transfer

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
283005	B4771	CGKSA	JKTSWA

Hotel reference code: **SBAI**

Address:

Jl. Husein Sastra Negara, Kav. 1 Tangerang, 15125, Indonesia Tel: (62-21) 225 23000

E-mail: jakarta-sbai@swiss-belhotel.com

swiss-belhotel.com





Christian Jacob Cluster General Manager







Swiss-Belresidences Kalibata is located in South Jakarta where international schools, shopping and entertainment centres, restaurants, and bars are within easy reach. Soekarno-Hatta International Airport is only 50 minutes drive. The combination of excellent location, modern architecture and contemporary interior design, together with attentive and friendly service, will make Swiss-Belresidences Kalibata the accommodation of choice for discerning visitors to Jakarta.

Facilities and Services:

- 182 rooms
- 9 meeting rooms and a ballroom for up to 450 people
- Accessible rooms for people with disability
- Executive club lounge
- Swiss-Café[™] Restaurant
- Jade lobby lounge and bar (indoor and outdoor)
- Coffee shop (indoor and outdoor)
- Laundry and dry cleaning service
- Swimming pool
- Fitness centre and spa
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Free Wi-Fi
- Parking space and valet parking service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
283520	B6401	CGKSK	JKTSBA

Hotel reference code: SAKJ

Address:

Jl. Kalibata Raya No. 22

South Jakarta

Tel: (62-21) 2977 1771

E-mail: jakarta-sakj@swiss-belhotel.com





Nungrudin Sukmawati General Manager







A modern and international 4-star condotel, Swiss-Residences Rasuna Epicentrum is part of Rasuna Epicentrum, the more than 50-hectare superblock located in Kuningan in the heart of Jakarta's Central Business District. Set within Rasuna Epicentrum, the condotel is surrounded by offices with upscale shops and restaurants, and a lifestyle and entertainment centre just steps away. The condotel is also close to a number of embassies, international shopping malls, and the exciting nightlife of South Jakarta. Soekarno-Hatta International Airport is only 50 minutes drive. With its modern architecture and contemporary interior design, Swiss-Belhotel Rasuna Epicentrum offers a winning combination of central location and modern comforts.

Facilities and Services:

- 323 rooms
- 18 meeting rooms for up to 200 people
- Swiss-Café[™] Restaurant
- Accessible rooms for people with disability
- Lobby lounge and bar
- Laundry and dry cleaning service
- Swimming pool
- Fitness centre and spa
- Business centre
- Free Wi-Fi
- Parking and valet service
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
324326	F0496	CGKBR	JKTSBR

Hotel reference code: **SARE**

Address:

Komplek Rasuna Epicentrum, Jl. Epicentrum Boulevard Timur Jakarta Selatan 12940, Indonesia

Tel: (62-21) 2991 2248

E-mail: jakarta-sbre@swiss-belhotel.com

swiss-belhotel.com





Aditya A. Wirakusuma General Manager







A young and trendy 3-star hotel at the heart of the capital city, Jakarta's hustle bustle area. It is strategically located in Jl. Wahid Hasyim, just minutes away from the central business districts in Jakarta. Airport railway station, Bundaran HI MRT station and Gambir train station are located less than 5km away from the hotel. The hotel's prime CBD location offers great convenience for business and leisure travelers alike, due to its proximity to multiple dining options, entertainment zones and tourist attractions such as Sarinah, National Monument and National Museum.

Facilities and Services:

- 122 Guest Rooms
- BANG BANG Restaurant and Bar
- 2 Meeting Rooms and 1 Multifunctional Space
- In-Room Massage
- In-Room Dining
- Laundry and Dry Cleaning
- Parking Space
- Wi-Fi internet access in All Public Area

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
356049	G2646	CGKWH	JKTSWH

Hotel reference code: **SIWH**

Address:

Jl. K.H. Wahid Hasyim, No. 135-137 Central Jakarta 10240, Jakarta - Indonesia

Telephone: (+62-21) 3989 9022

E-mail: jakarta-siwh@swiss-belhotel.com





Rizky Ardana General Manager







Swiss-Belexpress Cideng, Tanah Abang is a midscale hotel within a 10-minute drive from the Tanah Abang and Gambir Railway Station that offers convenient access to Jakarta's key business districts, just a short drive from Central and West Jakarta. Guests can reach various business and tourist spots within a 15-minute radius of government offices, the renowned Tanah Abang shopping center, popular malls, culinary and entertainment spots making it convenient for discerning travelers looking for affordable accommodation in this area.

Facilities and Services:

- 102 rooms
- Express Café
- 24-hour in-room dining
- 3 Meeting rooms
- Spa and massage
- Laundry and Dry cleaning services
- Parking space
- Wi-Fi Internet access

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: **SECD**

Address:

Jl. Cideng Timur no. 58, Central Jakarta 10160,

Jakarta, Indonesia Tel: +622134834933

E-mail: jakarta-secd@swiss-belhotel.com





Rizky Ardana General Manager





Swiss-Belinn Kemayoran is a 3-star international hotel located in Jalan Benyamin Sueb, Kemayoran, known as the business district for shipping, traders and export/import. The hotel offers easy access to the city centre Jakarta International Expo Kemayoran as well as Mangga Dua area, the largest retail shopping centre in Southeast Asia and many other city attractions. Designed with modern architecture, the hotel offers a range of services and facilities for a 3 star international hotel.

Facilities and Services:

- 155 rooms
- BaReLo
- Free Wi-Fi
- 6 Meeting rooms for up to 677 guests
- Spa and gym
- Swimming Pool
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning
- Free shuttle to JIExpo

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
280459	B1671	CGKSB	JKTSBK

Hotel reference code: **SIKE**

Address:

Complex Springhill Golf Residences Jl. Benyamin Sueb Blok D6 Kemayoran Jakarta Pusat 10630, Indonesia

Tel: (62 21) 290 707 07

E-mail: jakarta-sike@swiss-belhotel.com





Supentri General Manager









Swiss-Belinn Simatupang is a three-star international hotel located in TB Simatupang, the new central business district of South Jakarta. Located on South Jakarta Outer Ring Road, the hotel allows easy access to the central business district in South Tangerang, West and East Jakarta. It also provides easy access to Lebak Bulus MRT station and Soekarno-Hatta International Airport making it the simple yet stylish accommodation choice of discerning business travelers to Jakarta.

Facilities and Services:

- 159 Guest Rooms
- The Lobby Lounge
- BaReLo Restaurant
- Accessible Room for Disabled Guest
- 4 Meeting Rooms for Up to 50 Guests
- Laundry and Dry Cleaning
- Swimming Pool
- In-Room Massage Service
- In-Room Dining Service
- 24-Hour Security and CCTV Surveillance System
- Guest Lift with Security Access
- Parking Spaces
- Wi-Fi Internet Access in All Public Areas

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
296979	B9262	CGKSS	JKTSBS

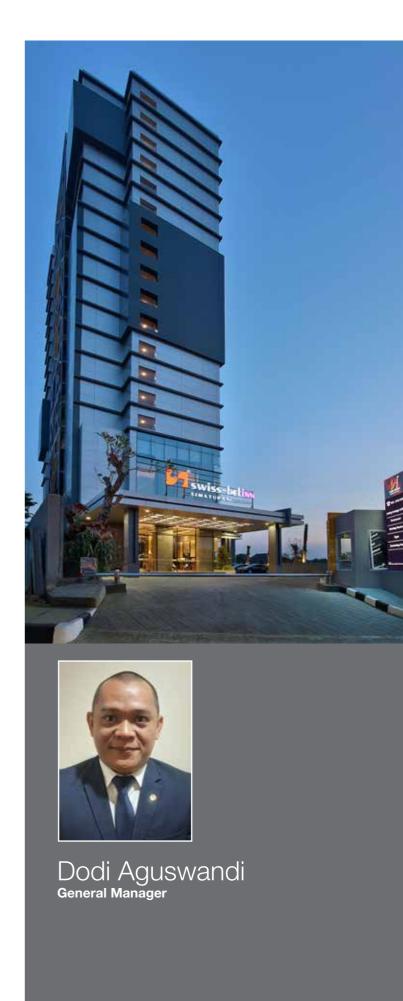
Hotel reference code: **SISA**

Address:

Jl. R.A. Kartini 32, Lebak Bulus TB Simatupang 12440, Jakarta

Tel: (62-21) 2765 0100

E-mail: jakarta-sisa@swiss-belhotel.com





JAVA INDONESIA





Swiss-Belinn Cawang is strategically located at the Cawang Intersection, which provides seamless access to Jakarta's major transportation hubs, including the nearest LRT station, TransJakarta Bus Shelter, and Cawang Train Station. The hotel is only a short drive from Jakarta's Central Business District (CBD) and Halim Perdanakusuma Airport and enjoys easy access to nearby cities such as Bekasi, Bogor, Tangerang and Soekarno-Hatta International Airport via toll roads.

Facilities and Services:

- 240 Guest Rooms
- Swiss-Bistro[™]
- Lobby Lounge
- 24-hour Room Service
- Ballroom and 10 meeting rooms
- Outdoor Swimming Pool
- Dry Cleaning / Laundry Service
- ATM Machine

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: SICA

Address:

Jl. Letjen M.T. Haryono No.9, Cawang, Kramat Jati Jakarta Timur, Jakarta 13630 - Indonesia Telephone: (+62-21) 2925-7777

Email: jakarta-sica@swiss-belhotel.com

swiss-belhotel.com





Heykal Diarputera Syarief General Manager









Nestled in the thriving satellite city of Bumi Serpong Damai, just 21km southwest of Jakarta, Swiss-Belhotel Serpong is an international upscale hotel that provides guests with everything they need to stay comfortable and connected while on the road.

Perfectly positioned within the Intermark complex, a mixed-use development comprising offices, residences, conference facilities and commercial space, this contemporary hotel is also just minutes from the toll road, making it easily accessible from downtown Jakarta and Soekarno-Hatta International Airport.

Facilities and Services:

- 107 rooms
- Grand Ballroom
- Swiss-Café[™] Restaurant
- Laundry and dry cleaning
- Fitness centre and spa
- Swimming pool
- Parking space
- Valet parking service
- Lounge and bar
- Free Wi-Fi
- 8 meeting rooms for up to 1,000 people
- 24-hour in-room dining
- 24-hour security and CCTV camera
- Airport transfer

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
327656	F4589	CGKSP	JKTSBP

Hotel reference code: SBSR

Address:

Jl. Lingkar Timur BSD n.9, Rawa Mekar Jaya, Serpong South Tangerang, Banten 15310. Indonesia

Tel: (62-21) 5020 2656, 2917 9900 E-mail: resvsbsr@swiss-belhotel.com





Ria Andrinie General Manager







Swiss-Belcourt Serpong is a midscale hotel ideally situated within the bustling Intermark complex, a dynamic mixed-use development featuring offices, residences, conference facilities, and commercial spaces that promise a seamless and enjoyable stay in South Tangerang. It is only a minute's drive from the toll road exit, offering unparalleled convenience and easily accessible from downtown Jakarta, its outskirt cities, or Soekarno-Hatta International Airport.

Facilities and Services:

- 86 guestrooms
- Swiss-Bistro[™]
- Meeting rooms
- 24-hour in-room dining
- Outdoor swimming pool and sundeck
- Paid shuttle service to the airport
- Spa
- Gym
- Laundry and Dry Cleaning
- Parking
- Complimentary Wi-Fi throughout the hotel

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: **SCSR**

Address:

Jl. Lingkar Timur BSD n.9, Rawa Mekar Jaya, Serpong South Tangerang, Banten 15310. Indonesia Tel: (62-21) 5020 2656, 2917 9900

E-mail: resvsbsr@swiss-belhotel.com swiss-belhotel.com







Ria Andrinie General Manager





Located in a leading industrial estate in Banten, Swiss-Belinn Modern Cikande is only 1km from the Cikande Tol exit and 30 minutes from Karawaci.

The hotel is supported by comprehensive facilities and integrated infrastructure and provides comfortable and convenient accommodation and is a stylish venue for business travelers to Banten with international standard services and facilities.

Facilities and Services:

- 165 rooms
- 6 Meeting rooms for up to 628 people
- Swiss-Kitchén™
- Swimming pool
- Pool bar
- Gym and spa
- Laundry and dry cleaning
- Free Wi-Fi
- Spacious parking
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
322699	E8319	CGKSM	CGKSBM

Hotel reference code: **SIMC**

Address:

Jl. Raya Jakarta – Serang Km. 68 Nambo Ilir, Kec. Kibin – Cikande Serang, Banten 42185 - Indonesia Telephone: (62-254) 795-0789 E-mail: cikande@swiss-belhotel.com





Hendrik Rumapea General Manager







Strategically located on Jalan Sultan Ageng Tirtayasa, the main road in Cilegon. The hotel offers easy access to major business districts and attractions in Cilegon. It is also approximately 13kms from Merak Seaport, which connects the 2 islands, Java and Sumatera through Sunda Strait and is approximately 25kms away from Anyer Beach, the closest tourist hot spot in the Banten area.

Facilities and Services:

- 105 guestrooms
- 4 Meeting rooms for up to 84 people
- e-café
- Swimming pool
- Gym and massage
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning
- Free Wi-Fi
- Parking

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
389526	G2620	CGKSC	JKTBEC

Hotel reference code: **SECI**

Address:

Jalan Sultan Ageng Tirtayasa RT 02/RW 09 Kelurahan Masigit, Kecamatan Jombang Cilegon, Banten 42414

Tel: +62 (0254) 7819777

E-mail: cilegon-seci@swiss-belhotel.com





Nur Andy General Manager





A 4-star hotel, managed by Swiss-Belhotel International, Hotel Ciputra Cibubur provides convenient, international standards of accommodation for both leisure and business travellers in need of easy access to the business districts or many tourist sites. The hotel is located adjacent to a lifestyle shopping mall in Cibubur, offering a variety of dining and entertainment options.

Facilities and Services:

- 107 rooms
- 4 Meeting rooms for up to 400 people
- Spa and fitness centre
- Rooftop swimming pool
- The Gallery Restaurant
- Laundry and dry cleaning
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV camera

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
282809	B4638	CGKCI	JKTPUT

Hotel reference code: **HCC**

Address:

Jl. Alternatif Cibubur-Cileungsi KM. 4, Bekasi, 17435, Indonesia

Tel: (62-21) 2937 6828

E-mail: infohcc@swiss-belhotel.com





Elvriani Girsang General Manager







Swiss-Belinn Cibitung is located in a strategically attractive part of West Java, close to the fast-developing city of Bekasi, a business hub that is also home to restaurants, shopping malls and attractions.

The hotel is also less than two hours from the Indonesian capital along the Jakarta to Cikampek route via Bekasi, with excellent access to rail, road and airport links.

Swiss-Belinn Cibitung is a 3-star hotel with international standards and a modern approach to design and service quality. The personalized facilities and amenities are particularly suited to business travelers with six individual meeting rooms, a ballroom and two combined spaces along with a banqueting team for tailored corporate and social events.

Facilities and Services:

- 92 rooms
- 5 meeting rooms for up to 200 people
- BaReLo
- Kayumanis lounge
- Swimming pool
- Internet corner
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Karaoke
- Business centre
- Laundry and dry cleaning
- Free Wi-Fi
- Transfer/pickup shuttle

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
516651	F1299	HLPSB	JKTSBC

Hotel reference code: SICB

Address:

Jl. Teuku Umar Km. 45, No. 26, Cibitung Cikarang Selatan - Bekasi 17530, Indonesia

Tel: (62-21) 8833 3111

E-mail: cibitung@swiss-belhotel.com





Dedi Fadillah General Manager







Conveniently located in the Jababeka complex, a fully-integrated township in the Bekasi Regency of West Java, Swiss-Belinn Cikarang is an exceptional 3-star hotel for business and leisure travellers alike.

Just 35km east of Jakarta and surrounded by activities and attractions, including the Jababeka Golf & Country Club, this is an outstanding destination for out-of- town events and guests who need a break from the bustling city. With its blend of international services and warm Indonesian hospitality, all at an affordable price point, Swiss-Belinn Cikarang is the ideal choice for every occasion.

Facilities and Services:

- 138 rooms
- 3 Meeting rooms and a ballroom
- Swiss-Bistro[™]
- Hanatomi Izakaya Japanese Restaurant
- Rooftop swimming pool and bar
- Fitness centre
- Spa
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning
- Free Wi-Fi

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
387167	F9555	CGKBC	JKTCIK

Hotel reference code: **SICI**

Address:

Kawasan Industri Jababeka 2

Jl. Cipto Mangunkusumo Blok A No. 2, Kavling Medical City, Simpangan, Cikarang, Bekasi 17530, West Java, Indonesia

Tel: (62-21) 8932 1299

E-mail: cikarang@swiss-belhotel.com

swiss-belhotel.com





Tannya Wirasmo General Manager





Swiss-Belinn Karawang is a 3-star international hotel in the Karawang Regency, West Java. Designed with modern architecture, the hotel offers international standards of services and facilities.

Situated in Jalan Ahmad Yani, Swiss-Belinn Karawang allows easy access to the central industrial area as well as Cikampek Toll Road to Bekasi, Jakarta and Bandung making it convenient for business travellers in Karawang.

Facilities and Services:

- 176 rooms
- 9 meeting rooms and a ballroom for up to 788 guests
- Swiss-Café[™] Restaurant
- Lobby lounge and Swiss Deli
- Pool bar
- Free Wi-Fi
- Spa and fitness centre
- Swimming pool
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning
- Free shuttle to Karawang industrial area

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
306082	B9440	CGKSL	JKTSLK

Hotel reference code: SIKA

Address:

Jl. Jendral A. Yani No. 29 Karawang 41315, West Java, Indonesia

Tel: (62-267) 864 1000

E-mail: karawang@swiss-belhotel.com

swiss-belhotel.com





Tomy Yovan Andriansyah General Manager









Swiss-Belexpress Km 164 is an economy hotel in the convenient Rest Area Km 164 at the Cipali tollway, about 40 km from Cirebon to Jakarta direction. It offers 27 modern and well-equipped rooms for a comfortable stay during your land trip from East and Central to West Java, with the convenience of a self-check-in machine and a smoke-free environment in all non-smoking rooms. A complimentary Electric Vehicle Charging is available for hotel guests for a maximum of 1/2 or 1 hour, depending on your room reservations.

Facilities and Services:

- 27 non-smoking rooms
- Self-check-in
- Contactless Door lock
- Television
- Individually controlled air-conditioning
- Bathroom with hot and cold Shower
- Vending Machine
- Free Wi-Fi internet connection
- Free Electric Vehicle Charge for guests
- Parking space
- Mosque
- E-money Top Up Machine

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: **SE164**

Address:

Rest Area KM 164,

Jl. Tol Cikopo - Paliman No. KM 164 Surawangi, Jatiwangi,

Majalengka, Jawa Barat - 45454, Indonesia

Tel: +62 822-1010-5164

E-mail: se164-cipali@swiss-belhotel.com

swiss-belhotel.com





Denny Indra Setiawan Hotel Manager







Swiss-Belexpress Km 166 is an economy hotel in the convenient Rest Area Km 166 at the Cipali tollway, from Jakarta to the West Java region. It offers 27 modern and well-equipped rooms overlooking the rice fields for a comfortable stay during your land trip from East and Central to West Java, with the convenience of a self-check-in machine and a smoke-free environment in all non-smoking rooms. A complimentary Electric Vehicle Charging is available for hotel guests for a maximum of 1/2 or 1 hour, depending on your room reservations.

Facilities and Services:

- 27 non-smoking rooms
- Self-check-in
- Contactless Door lock
- Television
- Individually controlled air-conditioning
- Bathroom with hot and cold Shower
- Vending Machine
- Free Wi-Fi internet connection
- Free Electric Vehicle Charge for guests
- Parking space
- Mosque
- Kids Playground
- E-money Top Up Machine

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: **SE166**

Address:

Rest Area KM 166,

Jl. Tol Cikopo - Paliman No. KM 166 Surawangi, Jatiwangi,

Majalengka, Jawa Barat - 45454, Indonesia

Tel: +62 822-1010-7166

E-mail: se166-cipali@swiss-belhotel.com

swiss-belhotel.com





Denny Indra Setiawan Hotel Manager







Swiss-Belhotel Bogor is a modern hotel rich with historical culture and values. It's located in the center of Bogor, Indonesia, near the Presidential Palace and renowned Bogor Botanical Garden.

Our Hotel's convenient location, sophisticated amenities, and historical quality make it the perfect choice to stay during your trip to Bogor.

Facilities and Services:

- 150 rooms
- 13 Meeting rooms for up to 380 people
- 1 Ballroom for up to 300 people
- Swiss-Café[™] Restaurant
- Pool Side Café
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Spa and massage
- Gym
- Swimming pool
- Guest connectivity corner
- Laundry and dry cleaning
- Free Wi-Fi

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
526321	F4436	HLPSW	JKTSBB

Hotel Reference Code: SBBO

Address:

Jl. Salak No. 38-40

Bogor, West Java, Indonesia

Tel: (62-251) 7565 111

E-mail: bogor-sbbo@swiss-belhotel.com





Gifta Oktavia Rappe General Manager





Swiss-Belinn Bogor is a modern 4-star international hotel that features comfortable guestrooms and modern facilities to suit the needs of its business and leisure guests. The hotel location is allowing easy access to various shopping, dining and entertainment places in Bogor.

Beautifully situated in West Java, about 60 kilometers South of Jakarta, the hotel is located within close proximity to central government offices, business districts and tourist destinations including Presidential Palace, Botanical Garden and trade centres.

Facilities and Services:

- 132 rooms
- 9 meeting rooms
- Swiss-Bistro[™]
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Spa
- Gym
- Outdoor swimming pool
- Guest connectivity corner

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
390972	G4032	CGKBO	JKTBBO

Hotel Reference Code: SIBO

Address:

Jalan Pajajaran Indah V, Baranangsiang East Bogor, Bogor 16143, Indonesia

Tel: (62-251) 830 6666

E-mail: bogor-sibo@swiss-belhotel.com











Swiss-Belcourt Bogor is a midscale hotel in Bukit Cimanggu City, a prime residential area in Bogor. It is only a minute's drive from Bogor's outer ring road and just 20 minutes from Bogor and Sentul's most desirable attractions and famous shopping outlet destinations. The hotel is also easily accessible from Jakarta and surrounding cities through Jagorawi toll roads towards the exit gate of Sentul Selatan, making it ideal for business travellers to have hassle-free meetings outside the city or to spend a weekend getaway with family and friends.

Swiss-Belcourt Bogor features international standards and exceptional service. It offers 306 stylish rooms combined with personalised amenities and a range of modern facilities, including the all-day dining Swiss-Bistro™ restaurant, a ballroom, and eleven meeting rooms that can accommodate up to 1,000 guests, an outdoor swimming pool, gym, and massage.

Facilities and Services:

- 306 rooms
- \bullet Swiss-Bistro $^{\scriptscriptstyle{\mathsf{TM}}}$ Restaurant with indoor and outdoor sitting
- Lobby Lounge and Bar
- A Ballroom and 10 meeting rooms
- Outdoor Swimming pool
- 24-hour in-room dining service
- In-room massage service
- Laundry and Dry Cleaning
- Parking Space available
- Wi-Fi throughout hotel areas
- Prayers for Guest are available, and a separate ablution area for male and female
- 24-hour security and CCTV surveillance system throughout public areas

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel Reference Code: SCBO

Address:

Jl. Raya Baru No. 1, Bukit Cimanggu City, Bogor Utara 16168, Jawa Barat - Indonesia

Tel: (62-251) 7567 888

Email: bogor-scbo@swiss-belhotel.com













Swiss-Belresort Dago Heritage is located in Bandung, the capital of West Java and Indonesia's third largest city which is also known as the 'Paris Van Java' due to its European atmosphere and colonial and art deco architecture.

Set in the Dago Heritage 1917 Golf Course complex, one of the most renowned courses in the country, in the district of Upper Dago, Swiss-Belresort Dago Heritage hotel is surrounded by greenery and framed in a mountain landscape, yet still within easy reach of city life and close to rail, road and air transport links.

Facilities and Services:

- 161 rooms
- 12 meeting rooms for up to 300 people
- Swiss-Kitchen[™] Restaurant
- Lobby lounge and bar
- "Par 68" Activity Lounge
- Gym
- Spa and massage
- Swimming pool
- Kids club
- 24-hour in-room dining
- 24-hour security and CCTV camera
- Parking and valet parking service
- Laundry and dry cleaning
- Prayer room

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
324299	F1182	BDOBD	BDOBDH

Hotel reference code: **SRDA**

Address:

Lapangan Golf Dago Atas No. 78 Bandung 40135, West Java, Indonesia

Tel: (62 22) 2045 9999

E-mail: resvsrda@swiss-belhotel.com

swiss-belhotel.com





Gerri Primacitra General Manager



JAVA **INDONESIA**





Swiss-Belhotel Cirebon is a 4-star hotel located in the historic port city of Cirebon on the north coast of West Java Province, approximately 297 km east of Jakarta.

Cirebon is more than three hours travel by train from Jakarta. It is highly notable for its eco-marine resources as well as historical tourist attractions.

Facilities and Services:

- 182 rooms
- 7 meeting rooms and a ballroom for up to 2,000 people
- Swiss-Café[™] Restaurant
- Swiss Deli
- 3 Private dining room
- Accessible rooms for people with disability
- Laundry and dry cleaning
- Fitness centre
- Spa and message
- Swimming pool
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Free Wi-Fi
- Valet parking service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
197061	A1257	CBNSB	CBNSBC

Hotel reference code: SBCR

Address:

Cirebon Superblock Jl. Cipto Mangunkusumo No. 72 Cirebon, West Java 45131

Tel: (62-231) 829 1888

E-mail: cirebon-sbcr@swiss-belhotel.com





Imam Nugroho General Manager









Swiss-Belinn Indramayu, West Java is a mid-scale hotel strategically located in a prime area, making it the perfect choice for both business and leisure travelers to the city. It will offer a range of services to make your trip productive and efficient with a ballroom and 6 meeting rooms equipped with state-of-the-art technology. For leisure travelers, there's plenty to explore in the city, including Balongan beach, Alun-alun, and Waterborn are some of the city's popular tourist attractions.

Facilities and Services:

- 115 rooms (smoking and no-smoking floor)
- Specially appointed room for physically challenge/disable
- Restaurant with Indoor & Outdoor Seating
- Lounge and Bar
- A Ballroom and 6 Meeting rooms
- Swimming pool for adults and kids
- Mini Gym
- Laundry, Pressing
- Parking Space
- Wi-Fi throughout hotel areas

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: SIIN

Address:

Jl. Let Jend. Suprapto, Kepandean, Indramayu, Indonesia

Tel: (+62-234) 250-1007

E-mail: resvsiin@swiss-belhotel.com





LUCKY Idris General Manager









Swiss-Belexpress Rest Area at KM 260B Pejagan-Pemalang toll road offers a convenient and comfortable stopover in Brebes. Surrounded by eateries, a mosque, convenience stores, gas stations, and an SPKLU, it features 24 cozy rooms with views of historic architecture. Guests enjoy self-check-in, modern bathrooms, free mineral water, and high-speed Wi-Fi—perfect for recharging before continuing the journey.

Facilities and Services:

- 24 rooms
- 4,8,12 hours rest stay
- Restaurant/Lounge
- Swimming pool
- 24-hour Self Check-in Machine
- Private Parking space
- Wi-Fi Internet access
- Mosque
- Gas Station
- Mini Market
- Park and Mini Zoo
- Playground

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: **SE260**

Address:

Jl. Let Jend. Suprapto, Kepandean, Indramayu, Indonesia

Tel: (+62-234) 250-1007

E-mail: resvsiin@swiss-belhotel.com

swiss-belhotel.com



Appointment pending Hotel Manager







Hotel Ciputra Semarang, a 5-star international hotel with 199 rooms, is located in the heart of the city, approximately 15 minutes from Ahmad Yani Airport. The hotel is a landmark, located in a retail, dining and entertainment complex on the famous Simpang Lima Square, Central Java, Indonesia.

The hotel is adjacent to Ciputra Mall Semarang, one of the largest and most comprehensive shopping malls in the city.

Facilities and Services:

- 199 rooms
- 5 meeting rooms for up to 175 people
- The Gallery Restaurant
- The executive lounge
- Lobby lounge
- Burgundy wine cellar and Hotel Ciputra Bakery
- Outdoor swimming pool
- Fitness centre with aerobic classes, Sauna and spa
- Traditional massage and aromatherapy
- Free Wi-Fi
- Fully-equipped business centre including legal services, art and web design
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Outside catering and car rental
- Laundry and dry cleaning services

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
58894	72034	5825	SRGCIP

Hotel reference code: HCS

Address:

Jl. Simpang Lima, P.O. BOX 1288 Semarang 50134, Central Java, Indonesia

Tel: (62-24) 844 9888

E-mail: hcs@hotelciputra-smg.com





Erny Kusmatuti General Manager







A delightful surprise awaits every guest at Swiss-Belboutique Yogyakarta. The hotel offers the opportunity to see and experience the classical charm of Yogyakarta from it's magnificent cultural spots to authentic local dishes. As each guest is a priority, the hotel also ensures to look at every detail to make their stay enjoyable and memorable.

Facilities and Services:

- 123 rooms
- Swiss-Café[™] Restaurant
- Kahyangan lounge
- 8 meeting rooms for up to 300 people
- Spa and gym
- Rooftop swimming pool
- Chadis pooftop and pool bar
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
310646	C7461	JOGSW	JOGSWI

Hotel reference code: SQYO

Address:

JL. Jend. Sudirman No. 69 Yogyakarta, Indonesia Tel: (62-274) 292 1888

E-mail: yogya-sqyo@swiss-belhotel.com

swiss-belhotel.com





Alessandro Migliore General Manager







Discover the ultimate comfort and convenience at Swiss-Belhotel Airport Yogyakarta, a mid-scale hotel just 2.5 km from Yogyakarta International Airport in the Kulon Progo area. Our hotel provides easy access to a plethora of popular tourist attractions such as Glagah Beach, Kalibiru, Kuniran mountain resort, and Kulon Progo Cultural Park.

Each of our 167 rooms is designed with your utmost comfort in mind providing quality beds, a flat-screen TV with international channels, in-room amenities, and a complimentary WiFi connection throughout the hotel.

Facilities and Services:

- 167 rooms
- Swiss-Café[™] Restaurant (with indoor and outdoor seating)
- Lobby Lounge
- Swimming pool
- Rooftop Bar
- Gym
- Spa and Massage
- 24-hour In-room dining
- 6 Meeting rooms for up to 200 persons
- Laundry and dry cleaning
- Coffee and tea-making facilities
- Television with international channels
- Telephone with local, national, and an International direct dialing
- Free Wi-Fi Internet access
- Chadis pooftop and pool bar
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: SBYO

Address:

Jalan Raya Wates - Purworejo KM 11, Kebonrejo, Temon, Kulon Progo Regency

Daerah Istimewa Yogyakarta 55654

Tel: (0274) 772 3000

E-mail: yogya-sbyo@swiss-belhotel.com





Denny Jatnika General Manager







Nestled in the vibrant heart of Yogyakarta's cultural scene, Swiss-Belexpress Yogyakarta offers budget-friendly accommodations for business and leisure amidst the city's lively atmosphere. Guests can enjoy convenient access to numerous tourist attractions, historical landmarks, and bustling shopping districts, surrounded by culinary delights and entertainment options.

Facilities and Services:

- 134 rooms
- Express Café
- 24-hour in-room dining
- Swimming pool
- Meeting rooms
- Gym
- Spa and massage
- Laundry and Dry cleaning services
- Parking space
- Wi-Fi Internet access

Hotel reference code: **SEYO**

Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com





Sekar Ayu Ratri Ningrum
Hotel Manager









A modern and urban 4-star hotel style strategically located in the heart of the city, making it convenient to discover the city lifestyle and nearby attractions when you stroll along Jalan Ahmad Yani Street. A Ballroom and nine modern meeting rooms as well as numerous amenities will guarantee any event is successful. Whether you travel for business or leisure, Swiss-Belhotel Solo offers truly comfortable accommodation options as well as a chance to enjoy this beautiful city.

Facilities and Services:

- 252 rooms
- A Ballroom and 9 meeting rooms
- Swiss-Kitchen™
- Lobby lounge
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Swimming pool
- Spa
- Fitness centre
- Laundry and dry cleaning service
- Spacious parking space
- Souvenir shop replaced by Cigar & Wine shop
- Business centre

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
387530	G0086	SOCSW	SOCSWB

Hotel reference code: SBSL

Address:

Jl. Ahmad Yani No. 45, Gilingan

Banjarsari, Surakarta, Central Java 57134, Indonesia

Telephone: (62-271) 630 063 Email: solo-sbsl@swiss-belhotel.com





Elwas Suwarno General Manager





Ideally situated in the heart of the city, the Swiss-Belinn Saripetojo Solo will offer business and leisure travellers to Solo a combination of central location, international standards, quality and excellent value. Swiss-Belinn Saripetojo Solo will provide convenient and pleasant accommodation in a modern design, making it an ideal choice for both business and leisure travellers.

Facilities and Services:

- 136 rooms
- 9 meeting rooms for up to 1,200 people
- BaReLo
- Spa and gym
- Swimming pool
- Free Wi-Fi
- In-room dining until mid-night
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
310231	C6906	SOCSS	SOCSBS

Hotel reference code: SISR

Address:

Jl. Slamet Riyadi No. 437 Solo, Central Java, Indonesia Tel: (62-271) 745 1111

E-mail: solo-sisr@swiss-belhotel.com





lwan Kurniawan General Manager







Situated in the second largest city in Indonesi's East Java province, Swiss-Belinn Malang is a 3-star hotel that provides comfortable and convenient accomodation in this area of great historical significance. From the 8th century it was the seat of government of the ancient Kanjuruhan and Singhasari kingdoms. Malang is located between Mount Semeru, the highest mountain on Java, and Mount Bromo (Bromo - Tengger-Semeru National Park). A popular domestic and international tourism destination, Malang has some spectacular beaches, while the beautiful landscape of the region is dotted with ancient temples and relics of its glorious past. Located 100 km south of Surabaya, Malang is served by intercity bus and train services, and has its own small airport for domestic flights.

Facilities and Services:

- 203 rooms
- 3 adjoining meeting rooms for up to 500 people
- BaReLo
- Lounge and bar
- Gym
- Wi-Fi internet access
- Swimming pool
- Laundry and dry cleaning
- Spa and massage
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
220260	A6077	MLGSM	MLGSBM

Hotel reference code: SIMA

Address:

JL. Veteran No.8A Malang, Indonesia Tel: (0341) 550 368

E-mail: malang@swiss-belhotel.com





Gunawan T.D. Putra General Manager







Grand Swiss-Belhotel Darmo, Surabaya extends a warm welcome with an opulent stay amid the bustling metropolis of the second-largest city in Indonesia. Positioned conveniently just a half-hour drive from Juanda International Airport and mere moments away from Surabaya's premier shopping district and government offices, this modern upper upscale hotel offers easy access to the city's central business and industrial hubs, streamlining business engagements in Indonesia's thriving economic epicentre.

Facilities and Services:

- 227 rooms and suites
- All day dining restaurant
- Darmo Deli
- Fitness Centre on the 17th floor
- Outdoor Swimming Pool on the 17th floor, Open daily from 07am until 8pm
- Sangawan Spa and massage is located on 11st floor
- Parking space and Valet Parking
- Laundry and Dry Cleaning
- 24 hours in room dining
- Kids Playground
- Lobby Lounge

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: GBDA

Address:

Jalan Bintoro No. 21-25, Tegalsari 60264, Surabaya, East Java, Indonesia Tel: (62-31) 9954 3399 E-mail: surabaya-gbda@swiss-belhotel.com swiss-belhotel.com





Appointment pending General Manager

JAVA **INDONESIA**



A majestic tower complex in the city of Surabaya, capital of Indonesia's East Java province, Ciputra World Surabaya is destined to become one of the city's signature landmarks. Every facility expected in an international hotel will be available to guests. Luxury personalised and attentive service and high quality facilities combine with convenience to make Hotel Ciputra World Surabaya the preferred choice for discerning travellers, whether in Surabaya on business or leisure.

Facilities and Services:

- 212 rooms
- The Gallery Restaurant
- The Lounge
- Executive club lounge
- Free Wi-Fi
- 8 meeting rooms for up to 450 people
- Fitness centre and spa
- Swimming pool
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- · Laundry and dry cleaning
- Direct access to Ciputra World shopping mall

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
271306	B1301	SUBCW	SUBCWS

Hotel reference code: CWS

Address:

Jl. Mayjend. Sungkono 87-89 Gunungsari, Dukuh Pakis Surabaya, East Jawa 60244, Indonesia

Tel: (62-31) 5120 1000

E-mail: infocws@swiss-belhotel.com

swiss-belhotel.com





Jeffry Febrianto General Manager







Swiss-Belinn Manyar is located on Jl. Manyar Kertoarjo in the heart of Surabaya, the bustling capital of Indonesia's East Java Province. This 3-star international hotel will target both business and leisure travellers to Surabaya with focus on service, comfort and convenience.

Located in the heart of the city with easy access to business and shopping districts, Swiss-Belinn Manyar is surrounded by restaurants, shops, banks, entertainment centres and some of the city's many places of interest.

Facilities and Services:

- 143 rooms
- Ballroom and 6 meeting rooms for up to 500 people
- BaRel of
- Accessible rooms for people with disability
- Free Wi-Fi
- Swimming pool
- Spa and message
- Parking space and valet parking service
- Laundry and dry cleaning service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
221292	A5968	SUBBM	SUBSBM

Hotel reference code: **SIMY**

Address:

Jl. Manyar Kertoarjo No. 100 Surabaya 60231, East Java, Indonesia

Tel: (62-31) 594 6868

E-mail: surabaya-simy@swiss-belhotel.com





Andri Kurniawan General Manager







Located in the capital city of Indonesia's East Java Province, Swiss-Belinn Tunjungan is a 3-star international hotel designed in modern architectural style. Targeting both leisure and business travellers, guests will appreciate the hotel's strong focus on safety, comfort and convenience. And of course, the easy access they will have to the city's tourist attractions, business and commercial districts, and the myriad shops, restaurants and cafés in the surrounding area.

Facilities and Services:

- 190 rooms
- BaReLo
- Accessible rooms for people with disability
- 6 meeting rooms and a Ballroom for up to 788 people
- Wi-Fi internet access
- Gym
- Spa and message
- Swimming pool
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Parking space and valet parking service
- Laundry and dry cleaning service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
309782	C5918	SUBSB	SUBSBT

Hotel reference code: SISU

Address:

Jl. Tunjungan No. 101 Surabaya, East Java, Indonesia

Tel: (62-31) 9900 1999

E-mail: surabaya-sisu@swiss-belhotel.com





Subendi General Manager







Swiss-Belinn Airport Surabaya is strategically located in the close proximity, it's only 2km away from Djuanda International Airport, ensures a hassle free and enjoyable start to your trip. The hotel offers a complete peace of mind, as you can beat the airport traffic and be ready for your travels. Whether you are travelling for business or leisure, you will always be guaranteed a warm send off from Swiss-Belinn Airport, Surabaya.

Facilities and Services:

- 133 rooms
- 7 Meeting rooms for up to 300 guests
- BaReLo
- BBQ area and spacious outdoor space
- Laundry and dry cleaning
- Swimming pool & gym
- In-room massage
- Parking space
- Valet parking

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
317043	E1452	SUBBS	SUBBSA

Hotel reference code: SIAS

Address:

Jl. Raya Juanda KM 188, Gedangan, Sidoarjo, Surabaya, East Java, Indonesia

Tel: (62-31) 9968 1818

E-mail: surabaya-sias@swiss-belhotel.com





Stefanus Dimas Trinanda General Manager







True to its name, Swiss-Belhotel Rainforest Kuta has created an oasis of green with trees, plants and hanging gardens all around the hotel. The added water features provide a soothing ambiance away from the hustle and bustle of Kuta.

Located 7km from the Ngurah Rai International Airport, the hotel not only provides a relaxing sanctuary to its guests but a guarantee to a fresh and sumptuous fusion of Balinese and International cuisine carefully prepared at The Oak Restaurant.

Facilities and Services:

- 161 rooms
- 3 meeting rooms for up to 400 people
- The Oak
- Oak lounge and bar
- Cafe Bulle
- Open air lobby lounge and bar
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Oak shop convenient store open for 24-hour
- Swimming pool
- Fitness centre and spa
- Wi-Fi internet access
- Secured parking
- Laundry and dry cleaning service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
221486	A6129	DPSBR	DPSSBR

Hotel reference code: **SBKU**

Address:

Jalan Sunset Road No. 101, Kuta, 80361

Bali, Indonesia

Tel: (62-361) 846 5680

E-mail: resvsbku@swiss-belhotel.com





Gede Semara Yasa







The 4-star rated Swiss-Belresort Pecatu offers sophisticated, modern retreat in one of the most attractive locations on Bali. The resort is located within the expansive, mixed-use Pecatu Indah Resort complex, which features a grand garden setting, and incredible golf-course views offering a hillside gateway complete with incredible sights, adrenalin-fuelled activities and sublime relaxation.

Boasting 151 contemporary rooms and suites, many with balconies, Swiss-Belresort Pecatu is perfectly designed for business and leisure guests, and also features a two-bedroom penthouse that's ideal for family or small group stays. The resort boasts an outdoor pool, a spa and two on-site restaurants. It is just a few kilometres from Ngurah Rai International Airport and offers a free shuttle service within the local area.

Facilities and Services:

- 151 rooms
- Swiss-Café[™] Restaurant
- 2 meeting rooms and a ballroom for up to 456 guests
- Laundry and dry cleaning
- Lavender spa
- Fit' n Fresh fitness centre
- Resort shop
- Lemongrass pool restaurant
- Lagoon swimming pool
- Buttercups kids club
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Valet parking service
- Snapdragon hotspot corner

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
315619	D9759	DPSSP	DPSSRP

Hotel reference code: **SRPE**

Address:

Jl. Pecatu Indah Raya Block G2, Pecatu Indah Resort

South Kuta, 80361, Bali, Indonesia

Tel: (62-361) 3302 999

E-mail: resvsrpe@swiss-belhotel.com













Swiss-Belexpress Kuta, is a contemporary budget hotel located in the centre of the exciting nightlife area of Kuta. The hotel is the first property under the Swiss-Belexpress brand. This two-star budget hotel offers visitors a comfortable yet affordable escape in the heart of Kuta's entertainment district. The hotel itself showcases a mixture of Balinese architecture with natural stone on the exterior and natural color wood used on walls and furniture, giving it an industrial-look design all over the hotel. Boasting a spacious lobby considering it's a budget hotel, there will never be an issue at Check-In with large groups or numerous arrivals at the same time.

Facilities and Services:

- 110 rooms
- Express Café
- Swimming pool
- Parking space at the basement
- Self service airport style (luggage trolleys available)
- Free Wi-Fi
- Room dining from 7am until 11pm
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
310760	G1010	DPS96	DPS596

Hotel reference code: **SEKU**

Address:

Jalan Raya Legian Gang Tropozone Lingkungan Pelasa, Kuta, Bali 80361

Tel. (62-361) 4753 267 Mobile: (62) 821 4500 1597

E-mail: resvseku@swiss-belhotel.com





Ida Bagus Sedana Hotel Manager



OPENING 2025







Located on the famous Double Six, the beach within walking distance and on the border of upbeat Legian and sophisticated Seminyak, Swiss-Belhotel Arjuna provides a contemporary yet welcoming ambience to any newcomer or returning traveller to the beautiful Island of the Gods. Guests will enjoy the quick access to various dining hubs, entertainment areas, shopping malls and the inviting waves of the nearby beaches in Legian, Seminyak and Kuta. The Ngurah Rai International Airport is only 6km away.

Facilities and Services:

- 163 rooms
- Connectivity area
- Pool bar
- Departire lounge
- Swimming pool
- Fitness centre
- Disabled facilities
- Free Wi-Fi
- Restaurant
- Lobby lounge and bar
- Spa
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning

Hotel reference code: SBAR

Pre-opening contact details:

Swiss-Belhotel International
Bali Sales Office
Istana Kuta Galeria / Kuta Central Park
Blok Promenade I No. 28, Jl. Patih Jelantik,
Kuta Bali – 80361, Indonesia
Tel. (62-361) 472 7180
E-mail: rso-bali@swiss-belhotel.com









The island of Nusa Penida is located at the south-east of Bali and belongs to the Regency of the Klungkung East Bali. Despite its proximity of the main island (30 minutes by boat from Bali), it nevertheless remains wild and not really developed unlike the two small islands nearby, Nusa Lembongan and Nusa Ceningan; both of which are already very touristically developed.

Facilities and Services:

- 25 villas with terrace and private pool
- · All day dining restaurant and bar
- In-room dining available from 07.00 22.00
- Yoga space with a pool
- Gym
- Spa
- Swimming pool
- Green roofs
- TV with cable/satellite TV

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: **MANP**

Address:

Jalan Gamat Bay, Nusa Penida Island, Klungkung, Bali 80771 - Indonesia

Telp: (+62-361) 620 8999

E-mail: mauanp@swiss-belhotel.com

swiss-belhotel.com





Sebastien Menesguen General Manager







A 3-star hotel and it's strategically located in Jalan Timor Raya, Kupang. The hotel is located on a seaside with picturesque sunset view where travelers and business travelers find themselves a short distance away from local attractions such as Pasir Panjang Beach, Paradiso beach, Mangrove Forests. It's only minutes away from central business and El Tari airport.

Swiss-Belcourt Kupang offers a comfortable, elegant, captivating and soothing accommodations with the international standard for leisure and business travelers alike. Swiss-Bistro $^{\text{\tiny{TM}}}$ is designed for casual dining overlooking to Kupang.

Facilities and Services:

- 99 rooms
- Ballroom and 4 meeting rooms
- Lobby lounge and The Bar
- Swiss-Bistro[™]
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- In-room massage
- Laundry and dry cleaning
- In-room message
- Prayer room

Hotel reference code: **SCKU**

Address:

Jalan Timor Raya, Kelapa Lima, Kupang, Nusa Tenggara Timur - Indonesia Telp: (+62-380) 8441777 / 8441999 E-mail: kupang-scku@swiss-belhotel.com swiss-belhotel.com









Lombok is home to several beautiful waterfalls. Notable ones include Sendang Gile and Tiu Kelep Waterfalls in the north, Benang Stokel, and Benang Kelambu Waterfalls in the central part of the island. These cascades offer refreshing swimming opportunities amidst lush greenery.

Facilities and Services:

- 136 rooms
- Swimming pool
- Free Wi-Fi
- Restaurant
- Spa
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning

Hotel reference code: **SCLO**

Address:

JI. Raya Bypass BIL Km.2, Penujak, Praya, Lombok , Indonesia Telp: (62-370) 615 8888 E-mail: lombok-sclo@swiss-belhotel.com swiss-belhotel.com





OPENING 2027







Māua by Swiss-Belhotel Labuan Bajo is an eco-luxury resort nestled in the breathtaking landscapes of Indonesia's prime leisure destination. Experience the epitome of luxury and sustainability in the 68 exquisite villas with a private plunge pool overlooking the unparalleled views of the bay and the lush landscape surroundings. The resort will be built with a commitment to sustainability, ensuring that every aspect of your stay is in harmony with nature.

Facilities and Services:

- 64 Villas with private pool
- All Day Dining restaurant
- Bar
- A Ballroom and 3 Meeting rooms
- Swimming Pool
- Jogging & Hiking Track
- Wellness (Spa & Gym)
- Cultural Space
- Organic Farm

Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com





OPENING 2025







Escape to unparalleled luxury at our 4-star resort in Golomori, East Nusa Tenggara, where a new pinnacle of accommodation awaits. Revel in the elegant interiors, modern amenities, and private spaces that redefine luxury living in East Nusa Tenggara. The resort offers more than just a place to stay on top of the hill, with eight (8) spacious villas and hotel rooms, each providing a breathtaking panorama of the Molo Straits and Rinca Island—home to the legendary Komodo dragons.

Facilities and Services:

- 8 Villas with private pool
- 25 hotel rooms
- Lobby Lounge & Bar
- All Day Dining restaurant
- In-room and In-villa dining
- 2 Meeting rooms
- Main swimming pool
- Spa
- Laundry

Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com









This 4-star international hotel is less than 10 minutes from Juwata Airport and within 50 minutes by plane to Balikpapan. The hotel is situated in the heart of Tarakan Island, East Kalimantan. Centrally located, the property offers an ideal base for visitors to explore this beautiful island.

Facilities and Services:

- 81 rooms
- 4 meeting rooms and ballroom for up to 400 people
- Swiss-Café[™] Restaurant
- Lobby lounge
- Business centre
- Swimming pool
- Spa
- Car rental
- Laundry and dry cleaning
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
115220	40097	TRKWS	TRKSWI

Hotel reference code: **SBTK**

Address:

Jl Mulawarman 15, Tarakan 77111 East Kalimantan, Indonesia

Tel: (62-551) 21133

E-mail: tarakan@swiss-belhotel.com





Suwardi Financial Controller (Hotel Manager in charge)









Swiss-Belhotel Borneo Samarinda is a 4-star international hotel located beside an extensive shopping mall with a variety of dining choices, shops, supermarket, children's playground, cinemas, and many other entertainment options. The hotel has a fantastic panoramic view of the city and the picturesque Mahakam River and is located in the Central Business District of Samarinda.

Facilities and Services:

- 183 rooms
- 1 ballroom able to accommodate 1,500 people and 4 meeting rooms with complete audio-visual facilities
- Swiss-Café[™] Restaurant
- Tepian lounge
- Free Wi-Fi
- Executive lounge
- Business centre
- Laundry and dry cleaning services
- Swimming pool
- Fitness centre
- Spa and jacuzzi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
82463	36615	15358	SRI538

Hotel reference code: SBBS

Address:

Jl. Mulawarman 6, Samarinda 75112 East Kalimantan, Indonesia

Tel: (62-541) 200 888

E-mail: samarinda@swiss-belhotel.com













Swiss-Belhotel Balikpapan will provide 4-star international standards and services. The hotel is ideally located in the city centre, and is the ultimate combination of hotel, mall, serviced apartments and conference centre.

Facilities and Services:

- 230 hotel rooms and 25 apartments
- 6 Meeting rooms and a ballroom for up to 2,500 people
- Swiss-Café[™] Restaurant
- Barito lounge with sea view
- Business centre
- Swimming pool
- Fitness centre
- Sauna and spa
- Steam room
- Free Wi-Fi
- Laundry and dry cleaning services
- Rental shops
- Valet parking, car rental and limousine service
- 24-hour in-room dining
- 24-hour security and CCTV surveillance camera

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
221203	A5897	BPNBB	BPNBBE

Hotel reference code: **SBBK**

Address:

Kompleks Balcony City, Jl. Jend. Sudirman Balikpapan 76113, East Kalimantan, Indonesia

Tel: Tel: (62-542) 758 2800

E-mail: balikpapan-sbbk@swiss-belhotel.com





Eksi Ayuningtyas General Manager







Swiss-Belinn Balikpapan provides 3-star international standards and services. The property is located in Balikpapan on the east coast of the island of Kalimantan. The hotel has easy access to the business and government district and is just 10 minutes from Sepinggan International Airport. The hotel is attached to office blocks and entertainment venues, offering plenty of options for dining and leisure.

Facilities and Services:

- 133 rooms
- 6 meeting rooms and 1 ballroom that can accommodate any events for up to 400 guests
- BaReLo
- Diamond Rooftop
- SPA and Massage treatment
- Fitness Center
- Whirlpool and Steam
- Laundry service
- Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
154805	61001	BPN01	BPN001

Hotel reference code: SIBK

Address:

Sudirman Square, Jl. Jend. Sudirman No. 345 Balikpapan, East Kalimantan

Tel: (62-542) 746 180

E-mail: balikpapan-sibk@swiss-belhotel.com





Windy Asweni General Manager







Banjarmasin is the capital city and biggest commercial centre in South Kalimantan. Swiss-Belhotel Borneo Banjarmasin is located in the city centre, overlooking the Martapura River and approximately 45 minutes from Syamsudin Noor Airport.

Facilities and Services:

- 133 rooms
- Ballroom for up to 300 people and 2 meeting rooms
- Outdoor banquet venue for up to 1,000 people
- Swiss-Café[™] Restaurant
- Lounge bar with daily live entertainment
- Business centre with secretarial services and broadband Internet facilities
- Free Wi-Fi
- Swimming pool
- Fitness centre and spa
- Car rental
- Laundry and dry cleaning services
- Daily tour to floating market
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
107183	17135	2597	BDJSWI

Hotel code reference: SBB

Address:

Jl. Pangeran Antasari No. 86 A Banjarmasin 70241, Indonesia

Tel: (62-511) 327 1111

E-mail: banjarmasin@swiss-belhotel.com





Jekson Manalu General Manager







This four-star international hotel is conveniently located and offers a resort atmosphere with a relaxed and tranquil ambiance. Just 15 minutes from the airport, the hotel has easy access to entertainment venues and tourist attractions.

Facilities and Services:

- 150 rooms
- 11 Meeting rooms and a ballroom for up to 1500 people
- Swiss-Café[™] Restaurant
- Tahai lobby lounge and bar
- Business centre
- Swimming pool
- Fitness centre and spa
- Free Wi-Fi
- Laundry and dry cleaning services
- Spacious parking facility
- 24-hour in-room dining
- 24-hour security and CCTV surveillance camera

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
193875	50661	PKYSB	PKYSBD

Hotel reference code: SBPA

Address:

Jl. Tjilik Riwut Km. 5 No. 9, Palangka Raya 73112

Central Kalimantan, Indonesia

Tel: (62-536) 323 2777

E-mail: palangkaraya@swiss-belhotel.com





Dedy Wahyudi General Manager







Swiss-Belinn Singkawang is the only international hotel in the city of a thousand temples. Singkawang City is about 150km from Supadio Airport, the nearest Airport in Pontianak. The hotel is conveniently located in Singkawang Grand Mall area and it provides direct access to this largest and only shopping mall in the city offering various entertainment and culinary options.

Facilities and Services:

- 217 rooms
- 8 Meeting rooms and a Ballroom for up to 1,174 people
- BaReLo
- Laundry and dry cleaning
- Swimming pool/infinity pool
- Parking spaces
- Valet parking
- Direct access to Singkawang Grand Mall
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
313361	D1502	PNKSW	PNKSWI

Hotel reference code: SISI

Address:

Jl. Alianyang, Pasiran, Singkawang, Indonesia

Tel: (62-562) 4200 888

E-mail: singkawang@swiss-belhotel.com





Hamdany General Manager



OPENING 2026







Swiss-Belhotel Pontianak is an upscale hotel in the heart of the equatorial city that will allow easy access to the central business, culinary and tourist attractions. With 168 spacious and elegantly appointed rooms and suites, the hotel will provide the perfect accommodation for business and leisure travelers.

Facilities and Services:

- 168 rooms
- All day dining restaurant
- Lounge and Rooftop Sky Bar
- 24-hour in-room dining
- A Ballroom and 9 meeting rooms
- Swimming Pool and Pool bar
- Gym
- Spa and massage
- Laundry and Dry Cleaning
- Parking Space

Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com





OPENING 2026





From its grand Moroccan-inspired facade and palm-lined entrance to the opulent lobby with sculptural chandeliers and intricate arabesque adorning details, The Lotusa promises a striking first impression of elegance, architectural grandeur, modern refinement and a strong sense of place. Designed for travellers who seek not just comfort, but connection, Lotusa blends artistic architecture, cultural nuance, and elevated service to create a haven of refined living in one of Kalimantan's most dynamic emerging regions.

Facilities and Services:

- 83 rooms
- Camelia Lounge and Bar
- Osmanthus Restaurant
- Caramiel Café
- 24-hour in-room dining
- Ballroom and meeting rooms
- Fitness Centre
- Laundry and Dry Cleaning
- Parking space
- Wi-Fi Internet access

Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com





SULAWESI INDONESIA





Conveniently located in the centre of the eco-tourism area and business district of Jalan Jenderal Sudirman, Manado, Swiss-Belhotel Maleosan is a contemporary 4-star international hotel offering an array of sophisticated facilities and impeccable service to its business and leisure guests.

Manado is the second largest city in Sulawesi after Makassar. It has diverse and rich land forms and cultural sites that will attract any traveller.

Facilities and Services:

- 170 rooms
- 10 Meeting rooms for up to 200 people
- A ballroom for up to 1,000 people
- Swiss-Café™ Restaurant and Swiss Deli cake shop
- Minahasa lobby lounge and bar
- B-One Bar and Karaoke
- Swimming pool
- Fitness centre, massage, and spa
- Car rental
- Laundry and dry cleaning services
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
114917	46338	MDCSW	MDCSWI

Hotel reference code: **SBMD**

Address:

Jl. Jenderal Sudirman Kav 85-87, Manado 95122, North Sulawesi, Indonesia Tel: (62-431) 861 000

E-mail: manado@swiss-belhotel.com





Zacharias Marshel Hendrik General Manager



SULAWESI INDONESIA





A business hotel with the ambience of a resort that blends the comforts of modern accommodation with the beauty of natural surroundings: The gorgeous Palu Bay. Situated in the central business district of Palu, the hotel is merely 20 minutes from the Mutiara Airport and ten minutes from the city centre.

Facilities and Services:

- 115 rooms
- 9 Meeting rooms for up to 250 people and a 1,000 square metre
 1 ballroom and convention for up to 1,500 people
- Swiss-Café[™] Restaurant
- Patio Restaurant
- Seaside terrace
- Lobby lounge and corner 9
- Wei Wan Chinese Restaurant
- Chapel for private event
- 6 karaoke rooms
- Dome Club and Music Lounge
- Swimming pool, fitness centre, sauna and spa
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning services
- Free Wi-Fi
- Large space parking facilities

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
115044	33306	PLWSW	PLWSWI

Hotel reference code: **SBSP**

Address:

Jl. Malonda No. 12, Silae Palu 94227 Central Sulawesi, Indonesia

Tel: (62-451) 461 888

E-mail: palu@swiss-belhotel.com

swiss-belhotel.com





Appointment pending General Manager





SULAWESI INDONESIA



Sitting majestically on top of Halimun Mountain, Swiss-Belinn Luwuk provides a beautiful view of lush greenery and the unspoilt rainforest of Sulawesi. While guests relax in the natural beauty, they can enjoy fresh and authentic Indonesian cuisine from the hotel's Bar, Restaurant and Lounge.

The hotel is also easily accessible to any travellers as it is only 10 minutes away from the airport.

Facilities and Services:

- 102 rooms
- 3 meeting rooms for up to 300 people
- BaReLo with sea view
- Accessible rooms for people with disability
- Free Wi-Fi
- Shuttle service to and from airport
- Business center
- Laundry
- SPA and fitness center
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Swimming pool for adult and kids
- Game area including billiard table and football
- Parking space and valet park service

GDS Access Codes:

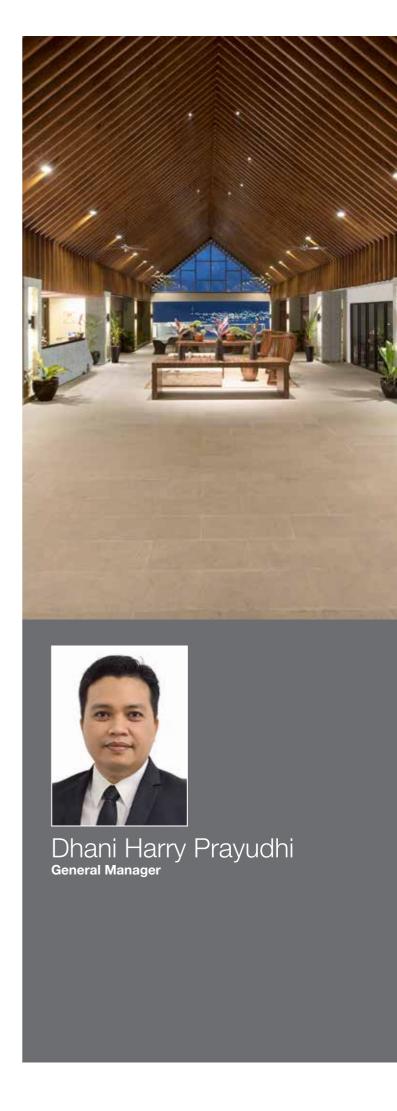
Sabre	Apollo / Galileo	Worldspan	Amadeus
312925	D9953	LUWSW	LUWSWS

Hotel reference code: **SILU**

Address:

JI. Kantor DPRD Baru RT 13, Desa/ Kelurahan Mahaas Kecamatan Luwuk Selatan Luwuk, Indonesia Tel: (62-461) 3128 600

E-mail: resvsilu@swiss-belhotel.com





KALIMANTAN INDONESIA

OPENING 2026







Swiss-Belexpress Morowali will become the first and only accommodation in the city to offer international standard amenities and services. Strategically positioned along the main road overlooking the beach in the bustling city center, the hotel ensures convenient access for travelers exploring the region. Morowali Regency is renowned for its abundant marine resources, including fish, mollusks, echinoderms, mangroves, sponges, ornamental fish, and seaweed, making it an ideal destination for nature enthusiasts and marine explorers.

Facilities and Services:

- 100 rooms
- Express Café
- 24-hour in-room dining
- Swimming pool
- Gym
- Laundry and Dry cleaning services
- Parking space
- Wi-Fi Internet access

Pre-opening contact details:

Swiss-Belhotel International
The Blugreen Boutique Office,
Tower C-D, 2nd Floor
Jl. Lingkar Luar Barat Kav. 88
Puri Kembangan, Kembangan Utara
Jakarta Barat 11610, Indonesia
Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com





SULAWESI INDONESIA





Swiss-Belhotel Kendari is a four-star international hotel only 30 minutes from Haluoleo Airport and has easy access to the city center. The Hotel is only 10 minutes from the shopping mall offering a variety of dining and entertainment options.

With its unobstructed view of Kendary Bay, Swiss-Belhotel Kendari features comfortable rooms to fit the needs of travelling business guests and families.

Facilities and Services:

- 107 rooms
- Extensive meeting facilities
- Swiss-Kitchen™ Restaurant
- Fireplace live music and smoking lounge
- Pool bar
- Swimming pool
- Spa and fitness centre
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Free Wi-Fi
- Laundry service
- Outdoor parking space
- Airport shuttle service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
137528	88431	KDISW	KDISWI

Hotel reference code: **SBKN**

Address:

Jl. Edi Sabara No. 88, By Pass, Kendari 93122

South East Sulawesi, Indonesia

Tel: (62-401) 312 8777

E-mail: kendari@swiss-belhotel.com

swiss-belhotel.com





Firman Hidayat General Manager



SULAWESI INDONESIA

OPENING 2027







Indulge in a world of sophistication at our exquisite 5-star hotel, nestled strategically in the vibrant heart of Makassar. The luxury establishment will provide an unparalleled experience for discerning travellers to step into a world of comfort and style with our spacious and comfortable rooms and offers luxury accommodations, including plush surroundings and top-notch amenities designed to elevate your stay to new heights of comfort.

Facilities and Services:

- Direct access to Ciputra World Makassar shopping mall
- 228 rooms
- All-day-dining restaurant
- Lounge and Bar
- Executive Lounge
- 24-hours in-room dining
- Ten (10) meeting rooms
- A ballroom for up to 600 persons
- 4 VIP lounges
- Swimming pool for adults and kids
- Fitness centre
- Spa

Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com









Swiss-Belhotel Makassar is a 4-star hotel that features exquisite rooms and an array of facilities designed to accommodate the needs of both business and leisure travellers. This 4-star international hotel is conveniently located in Makassar, the historic seaport, capital city and centre of administration of Indonesia's South Sulawesi province.

Indulge at our spectacular 180° panoramic views looking out over the city with the deep blue ocean beyond. Experience The Gravity Sky Lounge at Swiss-Belhotel Makassar soaring high above South Sulawesi on the hotel's 20th floor.

Facilities and Services:

- 296 rooms
- 7 meeting rooms including a ballroom for up to 1,200 people
- Swiss-Café[™] Restaurant
- Gravity Sky Lounge
- Lobby lounge
- Swiss Deli
- · Accessible rooms for people with disability
- Free Wi-Fi
- Pool bar
- Fitness centre and spa
- Swimming pool facing the sea
- Parking space and valet parking service
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
309940	C6192	UPGSM	UPGSBM

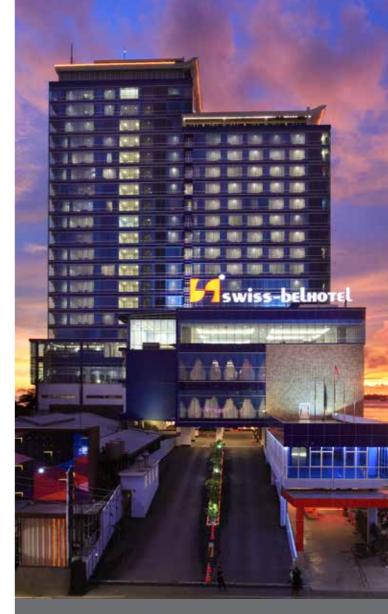
Hotel reference code: SBMK

Address:

Jl. Ujung Pandang No. 8, Makassar 90111 South Sulawesi, Indonesia

Tel: (62-411) 369 0000

E-mail: makassar-sbmk@swiss-belhotel.com





Azrul Azaad General Manager



SULAWESI INDONESIA





Swiss-Belinn Panakkukang Makassar is a 3-star international hotel, strategically located in Panakkukang, one of the busiest trading areas in Makassar. Swiss-Belinn Panakkukang Makassar is only 20 minutes from Sultan Hassanudin II International Airport. The hotel is connected to Panakkukang Square & Mall containing 3 big supermarkets and a trade centre. Also offering easy access to the business and government district, various entertainment centres, leisure and tourism sites, as well as many dining options to be enjoyed in Makassar, the capital city of South Sulawesi.

Facilities and Services:

- 183 rooms
- 6 Meeting rooms and a ballroom for up to 700 people
- Swiss-Café[™] Restaurant
- La Pizza a wood fired authentic Italian Pizza terrace
- The Plaza a multi function semi-outdoor area
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Business centre
- The Lounge
- Fitness centre and spa

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
185287	16193	UPGBP	UPGBPM

Hotel reference code: SIMK

Address:

JI. Boulevard Raya No. 55, Panakkukang Makassar 90222,

South Sulawesi, Indonesia Tel: (62-411) 430 430

E-mail: makassar-simk@swiss-belhotel.com





Roheman General Manager





SULAWESI INDONESIA





A 3-star hotel in the heart of the hustle-bustle of Makassar. The hotel offers an intimate retreat that presents 75 comfortable rooms in contemporary design. Each room is specifically designed Swiss-Belcourt Makassar is conveniently located on the Bawakaraeng road, allowing easy access to the business district, culinary experiences as well as local attractions such as Forth Rotterdam and the Losari beach.

Swiss-Belcourt Makassar offers a range of stylish rooms and to suit business and leisure accommodation. Our focus with our guest bedrooms and suites is to offer the ultimate in comfort and style – just what you need after a busy day exploring the city.

Facilities and Services:

- 75 rooms
- 2 meeting rooms for up to 150 people
- Swiss-Bistro[™]
- Lobby lounge bar and restaurant with indoor seating only
- In-room massage
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry service
- Airport pick-up service

Hotel reference code: SCMK

Address:

Jl. G. Bawakaraeng No.39-41, Pisang Utara, Ujung Pandang, Makassar, Sulawesi Selatan 90156

Telephone: (+62-411) 362 8222

Email: makassar-scmk@swiss-belhotel.com

swiss-belhotel.com





Romdon Zulkarnaen





MALUKU INDONESIA





The first 4-star international hotel in the area, Swiss-Belhotel Ambon is 45 minutes drive from Pattimura Airport. Located in the centre of the capital city of Maluku Province, this modern concept hotel offers a different style of accommodation for business and leisure travellers.

Sky Bar is located on the 11th floor, it's a perfect venue to chill out during the day or at night whether on a business trip or vacation. Designed to offer a cozy and welcoming ambiance, it serves a variety of delightful International and local dishes throughout the day and night with live music as entertainment.

Facilities and Services:

- 111 rooms
- Swiss-Café[™] Restaurant
- Lucipara Lounge Bar
- 5 meeting rooms and ballroom for up to 500 people
- Sky-Bar on 11th floor
- Spa and gym
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry
- Airport pick-up service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
133114	33489	AMQAM	AMQAMB

Hotel reference code: **SBAM**

Address:

Jl. Benteng Kapaha Ambon Indonesia

Tel: (62-911) 322 888

E-mail: ambon@swiss-belhotel.com





l Ketut Gunarta General Manager





PAPUA INDONESIA





Swiss-Belhotel Sorong is the first 4-star international hotel in the chartered coastal city of Sorong in the eastern Indonesian province of West Papua, a gateway to Indonesia's Raja Ampat Islands. The hotel is strategically located in the heart of the city, and only 10 minutes drive from Domine Edward Osok Airport, allowing easy access to central business and the government districts in Sorong.

Swiss-Belhotel Sorong boasts 125 rooms with all the comforts you would expect from an international chain of 4-star hotels. Enjoy 37-inch LED TVs, cable channels, high-speed Internet access and a full range of other amenities that will make your stay here the most comfortable one possible.

Facilities and Services:

- 125 rooms
- 4 Meeting rooms for up to 300 guests
- Swiss-Café[™] Restaurant
- IDD/NDD telephone system
- 37" LED TV with cable/satellite TV
- Mini refrigerator
- Laptop size in room safes
- Coffee and tea making facilities
- Free Wi-Fi internet access
- Spa and massage
- Swimming pool and fitness center
- 24-hour in-room dining
- Laundry service
- Misool bar

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
226948	A9489	SOQBE	SOQSWI

Hotel reference code: SBSO

Address:

Jl. Jend. Sudirman, Sorong, West Papua, Indonesia

Tel: (62-951) 321 199

E-mail: sorong@swiss-belhotel.com





Sinta Suryaningrum
General Manager









Swiss-Belhotel Manokwari, the 1st International Hotel in Manokwari, is Central location in Manokwari, West Papua. It is only a 15-minute drive to Rendani Airport and it is very close just by walk to departement store, Supermarket and Entertainment Venues.

Facilities and Services:

- 124 Rooms
- 6 Meeting rooms and 2 ballrooms up to 700 peoples
- Swiss-Café[™] Restaurant
- Laundry services
- Free Wi-Fi
- Outdoor swimming pool
- Fitness centre
- Spa and massage
- Comfortable karaoke rooms
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Valet service parking
- Airport pick-up service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
73405	36950	15999	MKW999

Hotel reference code: **SBMI**

Address:

Jl. Yos Sudarso No. 8, Manokwari, West Papua, Indonesia

Tel: (62-986) 212 999

E-mail: manokwari@swiss-belhotel.com

swiss-belhotel.com





Dicky Pratama General Manager



PAPUA INDONESIA



Swiss-Belhotel Papua is ideally located in the centre of Jayapura's thriving business and commercial districts, commanding dazzling views of the city and Jotefa Bay. Sentani Airport is only 45-minute drive from the hotel.

Facilities and Services:

- 154 rooms
- 8 Meeting rooms and a ballroom for up to 300 people
- Matoa lounge bar
- Swiss-Café[™] Restaurant
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning
- Swimming pool and kid's pool
- Fitness centre, spa and sauna
- Sky lounge
- Swiss Cake shop

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
81226	12055	14975	DJJ975

Hotel reference code: SBJ

Address:

Pusat Bisnis Jayapura Jl. Pasifik Permai, Jayapura 99112, Papua, Indonesia

Tel: (62-967) 551 888

E-mail: jayapura@swiss-belhotel.com





Irfan Adriansyah General Manager



PAPUA INDONESIA





A 4-star international hotel in Merauke, one of the most eastern towns in Indonesia, Swiss-Belhotel Merauke is strategically located in the heart of city. It is only 10 minutes from Mopha Airport and has easy access to most of the popular destinations in and around the city.

Swiss-Belhotel Merauke offers 103 guestrooms comprising Deluxe, Junior Suite, Suite and a Presidential Suite. All guestrooms feature a modern contemporary design, a tranquil combination of warm and stylish décor for your comfort and convenience. The hotel provides a comprehensive array of facilities and services to ensure a truly welcoming feeling for both business and leisure travelers.

Facilities and Services:

- 103 rooms
- 2 meeting rooms and a ballroom for up to 1,000 people
- Swiss-Café[™] Restaurant
- Sawak lobby lounge and bar
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Business centre
- Swimming pool, fitness centre and spa

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
154513	61025	MKQ01	MKQ001

Hotel reference code: **SBME**

Address:

Jl. Raya Mandala, Bambu Pemali, Merauke 99616,

Papua, Indonesia Tel: (62-971) 326 333

E-mail: merauke@swiss-belhotel.com





Erny Sulistyowati General Manager



PAPUA INDONESIA





It's a 4-star hotel in the heart of the city. Swiss-Belhotel Cendrawasih, Biak is located approximately only 1,4 km from Biak seaport and 3km from Frans Kaisepo Airport. Within easy access to the city business districts as well as shopping and entertainment spots, the hotel is ideal for discerning business visitors to Biak and local leisure market who are looking for a quality accommodation in the city.

Facilities and Services:

- 102 guestrooms
- 7 Meeting rooms and 3 ballrooms
- Restaurant and bar
- Swimming pool
- · Kid's playground
- Spa and massage
- Fitness centre
- Valet parking service
- Parking space available
- Free Wi-Fi
- Connectivity corner with PC for guest use at lobby area
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Airport pick-up service

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
393737	G7125	BIKSB	BIKSBC

Hotel reference code: **SBCB**

Address:

Jl. Imam Bonjol No.88, Fandoi, Biak Kota, Biak Numfor Papua 98111, Indonesia

Tel: (62-981) 821 5555

E-mail: biak@swiss-belhotel.com





Rizki Ramadan General Manager



PAPUA INDONESIA

OPENING 2026





Swiss-Belhotel Nabire will become the first and only upscale accommodation that boasts international standard amenities and services in the city. Situated on Jalan Yos Sudarso, the hotel provides effortless access to Nabire's bustling attractions, with Hadi Supermarket - the biggest shopping place in town and Maaf Beach just a stroll away from the hotel.

Facilities and Services:

- 134 rooms
- Swiss-Café[™]
- Lounge
- 24-hour in-room dining
- Ballroom and 11 Meeting rooms
- Spa and massage
- Laundry and Dry cleaning services
- Parking space
- Wi-Fi Internet access

Pre-opening contact details:

Swiss-Belhotel International
The Blugreen Boutique Office,
Tower C-D, 2nd Floor
Jl. Lingkar Luar Barat Kav. 88
Puri Kembangan, Kembangan Utara
Jakarta Barat 11610, Indonesia
Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com





PAPUA INDONESIA





Swiss-Belinn Timika is the only International chain hotel in Central Papua. The midscale hotel is centrally located with easy access to the city centre, less than 15 minutes' drive from Mozes Kilangin International Airport. It is also close to the central business and government ofces in Mimika Regency, about 17 km to Kuala Kencana - a modern district in the city and close to local tourist spots, making it a superb accommodation option for business travellers and visitors.

Facilities and Services:

- 102 guestrooms
- Swiss-Bistro[™]
- Lounge and bar
- Two (2) meeting rooms and a ballroom for up to 300 persons
- Outdoor swimming pool
- Gym and in-room Massage
- In-room dining
- Laundry
- Two (2) ATMs (BCA & BRI)
- Retail shops
- Car rental

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
601375	H6021	TIMSB	TIMSWB

Hotel reference code: SITM

Address:

JI. Cendrawasih SP2 Mimika Timika, Central Papua, 99910 - Indonesia

Telephone: (62-901) 326 5949 E-mail: timika@swiss-belhotel.com





Kiki Lesmana General Manager





PAPUA INDONESIA





Explore the vibrant city of Jayapura with Swiss-Belexpress Jayapura, a conveniently located budget-friendly hotel managed by Swiss-Belhotel International, and discover the city's rich culture and natural beauty. Located on Percetakan II Street, the hotel offers easy access to the business district and 1-hour drive from Sentani Airport. Popular attractions such as Jayapura City Tower, Jokowi Hill, and Hamadi Beach are all within a short distance from the hotel. Guests can immerse themselves in the local scene and create unforgettable memories.

Facilities and Services:

- 107 rooms
- Express Café
- All-day dining Restaurant
- Lobby Lounge and Bar
- Complimentary Wi-Fi throughout the hotel
- 9 Meeting rooms
- Massage
- Gym

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: SEJA

Address:

Jl. Percetakan II No.2, Gurabesi, Kec. Jayapura Utara Kota Jayapura, Papua 99351, Indonesia

Tel: (62-967) 522 345

E-mail: jayapura-seja@swiss-belhotel.com





Harry Permana Putra **Hotel Manager**





RIAU ISLANDS INDONESIA



Conveniently located in Harbour Bay Downtown, Batam, the hotel is within walking distance to Harbour Bay Ferry terminal, only 45 minutes from/to Singapore and approximately 30 minutes from/to Hang Nadim International Airport. Zest Harbour Bay is strategically situated in the same complex with Swiss-Belhotel Harbour Bay which is a 4 star hotel and Harbour Bay Mall, making it convenient for the young and dynamic business or leisure travelers who are looking for a cool, comfortable, convenient and connected hotel with an affordable price in Batam. The hotel also allows easy access to variety of shopping, entertainment, food and beverages options.

Facilities and Services

- 181 rooms
- 4 Meeting rooms for up to 100 guests
- Citruz[™] Kitchen & Bar
- TV with cable channels
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- · Laundry and dry cleaning

Hotel reference code: **ZHHB**

Address:

Harbour Bay Complex Jl. Duyung, Sei Jodoh, Batu Ampar Batam 29432, Indonesia Tel: (62-778) 210 9999 E-mail: batam-zhhb@zesthotel.com

zesthotel.com





Selvian Meriana Theresia **Hotel Manager**





Zest Hotel Airport Jakarta is situated in a prime location just five minutes drive from Jakarta's Soekarno-Hatta International Airport. The hotel will offer an array of facilities and services for both leisure and business travellers, with the added convenience of its close proximity to the airport, direct access to the Jakarta tollroad and the planned tollroad that will connect the airport directly with the elite Pondok Indah residential area. Zest Hotel Airport Cengkareng will also be connected to two floors of commercial space with 24-hour restaurants and shops.

Facilities and Services:

- 235 rooms
- Citruz™ Kitchen & Bar
- Free Wi-Fi
- Direct access to airport hub mall
- Airport transfer
- Vending machine

Hotel reference code: **ZHAI**

Address:

Jl. Husein Sastra Negara Kav. 1, Lingkar Benda, Tangerang, Banten, 15125, Indonesia Tel: (62-21) 2252 3030

E-mail: reservation-zhai@zesthotel.com

zesthotel.com





Christian Jacob Cluster General Manager









Zest Bogor is a 2-star international hotel that will offer modern facilities designed to give comfort and convenience to both leisure and business travellers. It is situated in Bogor, the city island in the West Java province of Indonesia, about 60 kilometers from Jakarta. The city is recognized for its important economic, scientific, cultural and tourist centre.

Facilities and Services:

- 138 rooms
- 7 meeting rooms for up to 287 guests
- Citruz[™] Kitchen & Bar
- Free Wi-Fi
- In-room dining

Hotel reference code: **ZHBO**

Address:

Jl. Pajajaran No. 27, Bogor Jawa Barat - Indonesia Tel: (62-251) 756 8888 E-mail: bogor-zhbo@zesthotel.com zesthotel.com





Wanda Arief Mahmud







Situated in the Sukajadi area, right in the heart of all the hustle and bustle of Bandung, the hotel is nicely positioned in one of the most favorite entertainment district area of Sukajadi street. Located 3.5km from Hussein Sastranegara Airport, 2.5km from Bandung's central railway station, Zest Sukajadi Bandung provides a convenient walking distance to Paris Van Java – resort and lifestyle place - the most popular place to hangout in Bandung. Revealing a cheerful, energetic and exciting ambience, Zest Sukajadi Bandung is well-suited for young spirited travelers who are seeking excellent service at an affordable price.

Facilities and Services:

- 149 rooms
- 5 meeting rooms for up to 150 people
- Citruz™ Kitchen & Bar (serve breakfast, lunch and dinner)
- Lantai 9 Rooftop Bar
- Accessible rooms for people with disability
- Non-smoking floors
- Free Wi-Fi
- 32" LED TV
- Rooftop functional room up to 125 people
- Laundry
- Prayer room
- In-room message
- In-room dining (open until 10pm)

Hotel reference code: **ZHBA**

Address:

Jl. Sukajadi No. 16 Bandung 40161, Indonesia Tel: (62-22) 82602060

E-mail: bandung-zhba@zesthotel.com

zesthotel.com





Tri Wenda Agus Setyabudi Hotel Manager









Zest Parang Raja is a modern, comfortable yet affordable budget accommodation managed by a global hotel management company, Swiss-Belhotel International. Strategically located in the heart of Solo, the hotel is allowing easy access to business districts, as well as tourist attractions making it ideal for budget conscious business and leisure travelers to Solo. It's 10 km away from Adi Soemarmo International Airport, only minutes walk from Stadion Manahan Solo and less than 10 minutes drive from various tourism spots such as Balekambang City Park, Kampung Batik Laweyan, Mangkunegaran Palace and Surakarta Hadiningrat Palace.

Facilities and Services:

- 80 rooms
- Citruz[™]
- 2 Meeting rooms
- Free connectivity corner
- 24-hour in-room dining
- 24-hour security and CCTV surveillance system
- Parking space
- Laundry and dry cleaning service

Hotel reference code: **ZHPS**

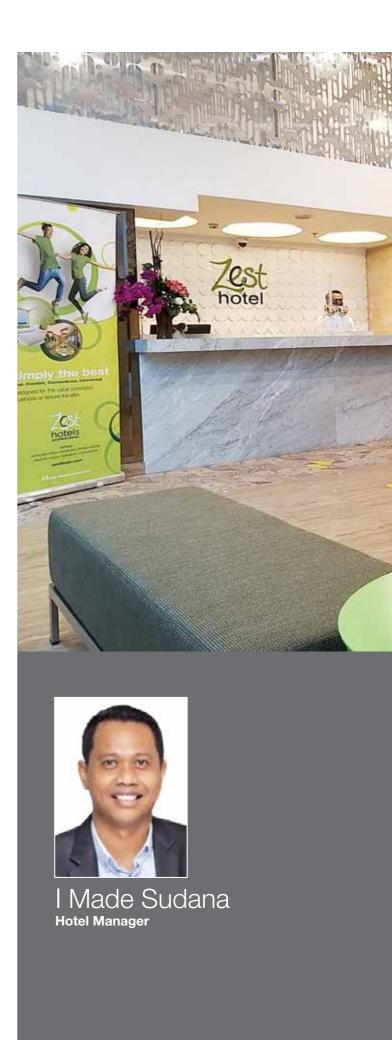
Address:

Jalan Adi Sucipto No. 28, Manahan, Banjarsari Surakarta City, Central Java 57139

Tel: 62-271 7788333

E-mail: solo-zhps@zesthotel.com

zesthotel.com







Zest Jemursari Surabaya is located in the heart of the industrial area of Surabaya and is easily accessed by many transports option. It is also only minutes drive to Surabaya Night Carnival for family entertainment. Zest Jemursari Surabaya features 128 stylish Zestrooms and 2 suite rooms, including non-smoking floors and specially appointed room for disabled guests.

Zest Jemursari Surabaya is very convenient for business travelers who are looking for affordable accommodation in Southeast Surabaya.

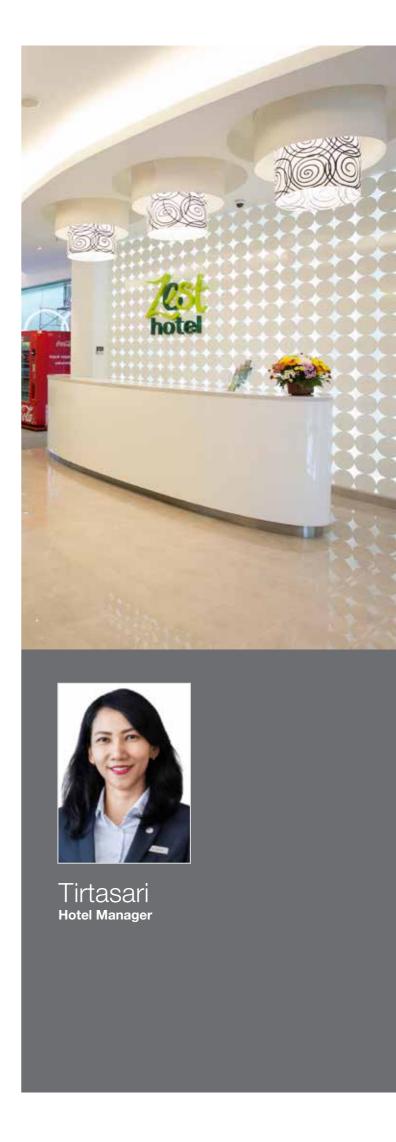
Facilities and Services:

- 130 rooms
- 3 meeting rooms
- Citruz[™] Kitchen & Bar
- TV with cable channels
- Free Wi-Fi
- Meeting rooms
- Accessible rooms for people with disability
- Message (Dedicated and in-room)
- Laundry

Hotel reference code: **ZHJS**

Address:

Jl. Raya Prapen 266, Surabaya, East Java, 60299, Indonesia Tel: (62 31) 9900 3888 E-mail: reservation-zhjs@zesthotel.com zesthotel.com





Zest Legian is a modern budget hotel with international standards of comfort and up-to-date facilities in the centre of the suburban Legian district; walking distance from Legian Beach. Zest Legian offers safe, clean rooms at the best possible price with complete comfort and convenience for all travellers. Zest Legian provides modern rooms, some with balconies overlooking the village. The rooftop pool and bar is open to anyone in need of a refreshing dip or a cocktail while they watch the sunset over the horizon of the west coast of beautiful Bali which is only 0.5km away.

Facilities and Services:

- 51 rooms
- JAEN Bar & Kitchen
- Rooftop swimming pool
- Free Wi-Fi
- Internet kiosk
- 24-hour security and CCTV surveillance system
- Laundry and dry cleaning service

Hotel reference code: **ZHLE**

Address:

Jl. Werkudara No. 525, Legian 80361, Bali, Indonesia Tel: (62-361) 9346 200 E-mail: bali-zhle@zesthotel.com zesthotel.com





Made Santika Hotel Manager



KALIMANTAN INDONESIA

OPENING 2026





Zest Danum Palangka Raya offers stylish and budget-friendly accommodations with international-standard facilities and services in the vibrant capital city of Central Kalimantan. Situated conveniently in Palangka Raya, guests can explore the city's rich cultural heritage, lush greenery, and diverse attractions. As the largest city in Central Kalimantan, Palangka Raya is known for its unique Dayak culture, expansive tropical rainforests, and picturesque Kahayan River, offering visitors a blend of urban conveniences and natural wonders to explore.

Facilities and Services:

- 168 rooms
- Citruz Café™
- 24-hour in-room dining
- Meeting rooms
- Laundry and Dry cleaning services
- Parking space
- Wi-Fi Internet access

Pre-opening contact details:

Swiss-Belhotel International The Blugreen Boutique Office, Tower C-D, 2nd Floor Jl. Lingkar Luar Barat Kav. 88 Puri Kembangan, Kembangan Utara Jakarta Barat 11610, Indonesia Tel: (62 21) 2952 7277

E-mail: sbiid@swiss-belhotel.com





MALUKU INDONESIA



Situated in the heart of East Indonesia, Zest Ambon is strategically located with excellent connectivity to the central business district, making it an ideal choice for business and leisure travelers. Additionally, Zest Ambon offers seamless access to nearby leisure destinations, allowing you to indulge in the region's natural beauty, cultural heritage, and thrilling adventures.

Facilities and Services:

- 113 Zest rooms and rooms for the disabled
- Citruz[™] Restaurant and Bar
- Connectivity Corner with PC/Tablet for guest use
- A Ballroom and five (5) meeting rooms
- Laundry & Pressing Service
- Spacious parking area

Hotel reference code: **ZHAM**

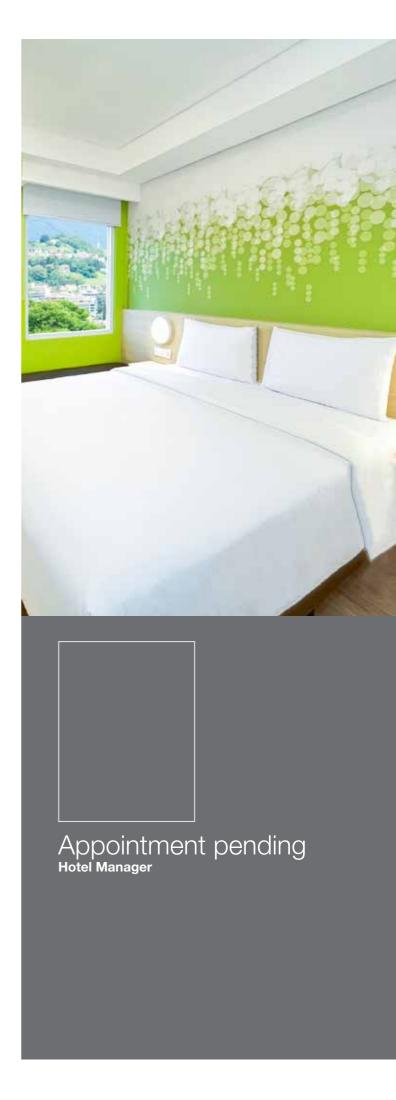
Address:

Jl. Imam Bonjol, Kel Ahusen, Kec. Sirimau, Ambon , Indonesia

Tel: (62-911) 384 0888

E-mail: ambon-zham@zesthotel.com

zesthotel.com







SYDNEY AUSTRALIA



Discover the unparalleled luxury of The York by Swiss-Belhotel, home to the largest collection of serviced apartments in the heart of Sydney. Nestled just moments away from renowned destinations like Barangaroo, Circular Quay, The Rocks, and fantastic city shopping, our prime location offers easy access to Sydney's most iconic attractions, all of them within walking distance. Immerse yourself in the vibrant atmosphere as you explore live theatre, cinemas, and a diverse array of restaurants and cafes. Experience more than just a hotel room; enjoy the privacy and comfort of your own extended stay apartment in the bustling centre of Sydney.

Facilities and Services:

- 76 residential suites
- Nearby restaurants, bars, and convenient stores
- Open air balconies on every apartment
- Individually controlled air conditioning unit per apartment
- Outdoor heated swimming pool
- Fitness centre, jacuzzi and sauna
- Meeting room
- Wi-Fi internet access
- Secure covered parking
- 24-hour concierge service
- 24-hour security and CCTV surveillance system

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
13526	95440	04177	SYDYOR

Hotel reference code: TYSB

Address:

5 York Street, Sydney NSW 2000, Australia

Tel: (61) 2 9210 5000

E-mail: restysb@swiss-belhotel.com





Nicholas Parkinson-Bates General Manager



BRISBANE AUSTRALIA





Experience the excitement at Swiss-Belhotel Brisbane, perfectly situated in the heart of Woolloongabba, directly opposite the iconic Gabba Stadium. This renowned stadium hosts major sporting events and will be a centerpiece during the 2032 Olympic Games.

Our hotel offers 112 luxury designed rooms, with up to 23 suites and penthouses on offer. All rooms have kitchenettes including microwave, and freestanding fridge/freezer units, perfect for those looking for a longer stay. Whether you're a business traveler or on a leisurely getaway, we cater to all your needs with modern amenities that provide a perfect work-life balance. Enjoy the breathtaking views from our superb rooftop bar and dining area, utilize our versatile conference space, stay active at our invigorating gymnasium, and relax by the rooftop swimming pool. Perfect for both individuals and families, our new 4-star hotel offers spacious and high-quality accommodation.

Facilities and Services:

- 112 rooms, suites, and penthouses
- Courtyard room options and balcony suite options
- Conference rooms
- Rooftop pool & bar
- Rooftop restaurant
- Fitness centre
- Lobby Café
- Car parks
- Pet-friendly room options

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: SBBR

Address:

826 Main St, Woolloongabba QLD 4102, Brisbane, Australia

Tel: (61) 7 3240 4100

E-mail: reservations-brisbane@swiss-belhotel.com





NEW ZEALAND





Experience luxury at Swiss-Belsuites Victoria Park, Auckland's premier 4.5-star luxury suite hotel. Nestled in the vibrant heart of New Zealand's largest city, we're just a 5-minute stroll from SkyCity Casino, Wynyard Quarter, and Viaduct Harbour. Opposite Victoria Park and its charming heritage building filled with shops, cafés, and restaurants, immerse yourself in a sophisticated urban experience. Our spacious suites cater to business travellers, couples, and families alike. Indulge in a delicious breakfast at Swiss-Café™, then venture out to explore the city's attractions. Enjoy the comfort and familiarity of our accommodation before embarking on your adventures in Auckland.

Facilities and Services:

- 40 suites including One Bedroom, Two Bedroom and Three Bedroom Suites
- All suites feature fully equipped kitchens
- Swiss-SuperSuite categories available
- Suites with balcony
- Secure building with security access
- Baggage storage
- Laundry and dry-cleaning services
- Wheelchair accessible facilities
- Wi-Fi internet access and Chrome Casting Service
- Swiss-Café[™]
- Jogging track
- Secure, on-site car parking
- Pet-friendly room options

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
310614	C7365	AKLSV	AKLSBV

Hotel reference code: SSVP

Address:

206 Victoria Street West, Auckland 1010, New Zealand

Tel: (64) 9 393 8838

E-mail: resvssvp@swiss-belhotel.com





Vivek Nair Hotel Manager



QUEENSTOWN NEW ZEALAND





Experience the pinnacle of luxury at Swiss-Belsuites Pounamu Queenstown, a 5-star Qualmark Luxury accommodation that boasts breath-taking views of Lake Wakatipu and Queenstown's majestic mountains. Located just a leisurely 10-minute walk from the town centre, our expansive Suites and Deluxe Rooms offer a haven of comfort, warmth, and privacy—truly a home away from home. Whether you're a business traveller or on a leisurely escape, our top-class accommodation caters to individuals, couples, and families seeking quality and an unforgettable stay in Queenstown.

Facilities and Services:

- 80 suites and rooms
- One and Two Bedroom Suite options
- Swiss-SuperSuites with balcony
- All non-smoking rooms
- Offsite fitness centre
- Complimentary Wi-Fi
- Air conditioning for all seasons
- Full kitchen facilities gas stove, microwave, fridge, freezer
- Bathrooms with heated floor
- Fully equipped laundry including washing machine, dryer and ironing board
- Complimentary secure covered parking with ski/golf storage lockers

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
0069368	84781	ZQNPO	ZQNPOU

Hotel reference code: SSPQ

Address:

110 Frankton Road, Queenstown 9300, New Zealand

Tel: (64) 3 442 4868

E-mail: infosspq@swiss-belhotel.com





Fauzan Mulla General Manager





QUEENSTOWN NEW ZEALAND





Discover the enchantment of Swiss-Belresort and Villas Coronet Peak, an internationally renowned resort and villas perfectly located in Queenstown, one of New Zealand's most sought-after destinations for both summer and winter adventures. Embraced by breath-taking mountain vistas and the harmonious melodies of native birds, our resort offers guests an unrivalled back-to-nature experience. With Queenstown centre just a short 10-minute drive away, guests have easy access to a multitude of attractions, including ski fields, rejuvenating hot pools, picturesque golf courses, and captivating hiking and biking trails. Immerse yourself in the beauty of the surroundings and embark on an unforgettable journey at Swiss-Belresort and Villas Coronet Peak.

Facilities and Services:

- 60 rooms and villas
- Double/ Twin Rooms, Deluxe Rooms, Triple Rooms, Family Rooms, Swiss-SuperStudio, Swiss-SuperSuite Three Bedroom Villa
- Swiss-Café™ Restaurant and Bar
- Complimentary parking
- Strike Bowl Queenstown 7 lane bowling alley with games and pool tables
- Laundry services
- Pet-friendly room options
- All non-smoking rooms

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
214944	A3447	ZQNSB	ZQNSBC

Hotel reference code: SRCP

Address:

161 Arthurs Point Road, Queenstown 9371, New Zealand

Tel: (64) 3 442 7850

E-mail: infosrcp@swiss-belhotel.com







NEW ZEALAND





Experience luxury at Swiss-Belhotel Napier, a centrally located hotel catering to your needs. Near wineries, shopping, and Napier's attractions, like the Marine Parade, our hotel ensures a memorable stay. Immerse in the sophisticated ambiance of our 5-star establishment adorned with modern art-deco elements. Indulge in New Zealand cuisine at Saffron Social Kitchen or unwind at our inviting lobby bar. Whether for business or leisure, our hotel offers amenities to enhance your stay. With state-of-theart technology and a cosy atmosphere, Swiss-Belhotel Napier is ideal for the modern business and the leisure traveller. Enjoy comfort and intimate luxury in our premium boutique hotel, with easy access to Napier's offerings.

Facilities and Services:

- 52 spacious rooms including Swiss-SuperStudios (sleeping four persons), Swiss-SuperSuite One Bedroom Suites and Swiss-SuperSuite Two Bedroom Suite
- The Lobby Bar
- Room service
- All non-smoking rooms
- Accessible rooms for people with disability Wheelchair accessible facilities
- Wi-Fi internet access & Chrome Casting Service
- Laundry service
- Fitness centre
- Secure car parking space
- Pet-friendly room options

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
325466	F1924	NPECR	NPE705

Hotel reference code: \mathbf{SQNA}

Address:

36 Munroe Street, Napier 4110 New Zealand Tel: (64) 6 280 6080 resvsqna@swiss-belhotel.com swiss-belhotel.com





Chris Boyd General Manager



SEEF BAHRAIN



Swiss-Belhotel Seef Bahrain, a 28-storey hotel offering sea and city views, is ideally located in Bahrain's central key business and commercial district. The hotel is surrounded by government ministries and many offices of local and multinational companies and close to both Seef Mall and Bahrain City Centre Mall. The hotel has won many awards including the best 4-star hotel in the GCC in 2017.

Facilities and Services:

- 144 rooms and suites
- Swiss-Café[™], all-day dining restaurant
- Urban Sky Lounge, Coffice, lobby café / Meeting Room
- Ballroom and meeting rooms, meeting facilities
- 24 hours in-room dining
- Business Centre
- Fitness with panoramic sea view
- Outdoor swimming pool and Jacuzzi
- Hairdressing Salon and Spa
- Free Wi-Fi internet access in public areas
- 24-hour's security and CCTV camera
- Laundry and dry cleaning services
- Valet parking service, Indoor car park and car rental
- Complimentary newspaper
- Gift shop and Foreign Currency Exchange
- Airport pick-up (Upon request)

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
214938	A5871	BAHSB	WGFSBL

Hotel reference code: **SBSE**

Address:

Manama Seef, Building 1012, Road 2813 Block 428, Manama, Bahrain

Tel: (973) 6631 0000

 $\hbox{E-mail: reservationsbse@swiss-belhotel.com}\\$





Darren Darwin General Manager





JUFFAIR BAHRAIN





These deluxe hotel apartments offer a mix of contemporary styled one, two and three bedroom apartments with full kitchen facilities. There are large recreational areas within the property including a mini cinema, SPA, fitness club, kids play area, library etc. This is the ideal hotel for short or extended stay for families or groups of friends. Swiss-Belresidences Juffair is located in the bustling area of Juffair which is known for its dining and entertainment for individuals, families and kids.

Facilities and Services:

- 129 Apartments
- Swiss-Cafe[™] Restaurant
- Lobby lounge
- Health club
- Kids club
- Games room
- Salon
- SPA
- Library
- Meeting rooms
- Mini cinema
- Swimming pool
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
321454	E7429	BAHSJ	BAHSBJ

Hotel reference code: **SAJF**

Address:

Building No. 232, Road 22, Block 324. Juffair, Manama, Juffair, 5089, Bahrain

Tel: (973) 13 666777

E-mail: resvsajf@swiss-belhotel.com







SEEF BAHRAIN





Located in Seef district and in between the Water Garden City and Reef Island, on one of the first stops from Saudi Causeway, this upscale 5-star hotel, overlooks the scenic Arabian Gulf. The guests can enjoy the stunning sea-views and never-ending skylines.

With close proximity to City Centre mall and the CBD at Seef, this hotel is ideal for leisure and business travelers, who are looking for comfortable high-end facilities and services.

Facilities and Services:

- 193 rooms and suites
- 6 chalets
- 6 restaurants and bar
- Ballroom and meeting facilities
- Fitness center
- Sea facing swimming pool
- Salon for female and male
- High speed internet access
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
392621	G5948	BAHGS	BAHGSE

Hotel reference code: **GBSE**

Address:

Building 2685, Road 4650 Block 346, Al Seef Kingdom of Bahrain PO BOX No – 17787

Tel: 00973 17177333

E-mail: infogbse@swiss-belhotel.com





Mike M. Jawad General Manager





JUFFAIR BAHRAIN





Designed for both business and leisure travellers, the hotel is strategically located right at the start of the vibrant American Alley facing the US navy base. The high-end suites at Swiss-Belsuites Admiral Juffair are equipped with a wide array of facilities including fully-fitted kitchens. The penthouses too are exceptional and offer stunning sea views along with exclusive amenities such as their own private pools and BBQ stations.

The hotel also boasts multiple one-of-a-kind food and beverage options spread over huge spaces. These range from an all-day-dining outlet, with shisha serving terrace, to specialty restaurants and bars, an upscale lounge and a lobby café. Other facilities include a meeting room, a large spa, an indoor swimming pool, kids club and a kids' splash pool.

Facilities and Services:

- 174 rooms
- All-day dining restaurant with outdoor seating
- Bar with outdoor shisha lounge
- Lobby Café
- Meeting room
- Business center
- Fitness center with day light
- Jacuzzi and steam room
- Indoor swimming pool
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV
- Entertainment Facilities in the Lobby VR and Billards

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
392476	G5841	BAHAD	BAHADM

Hotel reference code: SSAJ

Address:

Building 262, Road 40, Block 345, Awal Avenue, Juffair, Manama, Kingdom of Bahrain

Tel: (+973) 7799 7711

E-mail id: reservationssaj@swiss-belhotel.com





Darren Darwin General Manager



KUWAIT KUWAIT



Known for its corporate travel during the weekdays and leisure travel during weekends and holidays, Kuwait city experiences all kinds of visitors. Swiss-Belboutique, located in the Bneid Al Gar area, near Al Sharq with malls and CBD in close proximity, is equipped to satisfy the needs for all kinds of guests.

The ideal choice for guests that are seeking a modern, technology friendly conveniently sized hotels, Swiss-Belboutique will provide a feeling of home away from home. The quality of services provided will have guests coming back for more.

Facilities and Services:

- 64 rooms
- Swiss-Café[™] Restaurant
- Lounge 12:22 rooftop Lebanese specialty restaurant with shisha
- Shops
- Room service
- Health club
- Parking spaces
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
326294	F4613	KWISB	KWISBB

Hotel reference code: **SQBA**

Address:

Bneid Al Gar, Block 1, Street 82, Building 182, Kuwait City, Kuwait

Tel: (965) 2206 4999

E-mail: reservationsqba@swiss-belhotel.com





Hakan Gencer





KUWAIT KUWAIT



Offering cozy and comfortable hotel apartments coupled with International service quality and standards, Swiss-Belinn Sharq will be among the awaited new accommodation additions to the market of Kuwait city.

Designed to suit both, short haul and long haul stays, these spacious hotel apartments provide facilities of full-fledged kitchens and dining areas. Whether it is accommodation for big families or for long stay corporate guests who like their own vast spaces, Swiss-Belinn Sharq will be a solution to all needs.

Facilities and Service:

- 51 apartments
- All day dining restaurant
- Lobby Café
- Room service
- Health club with steam and sauna rooms
- Swimming pool
- Conference room
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: **SIAH**

Address:

Sharq, Block-8, Street 158, Building 106, Kuwait City, Kuwait Tel:965 22259000

Email: reservationsiah@swiss-belhotel.com





Hakan Gencer General Manager



MUSCAT OMAN



Situated just five minutes from Muscat International Airport in Azaiba a suburb of Muscat, Oman, this trendy modern hotel is the most convenient stop for the busy traveller seeking a no-frills social hub environment where seamless high-speed connectivity can be taken for granted.

Whether it's a good breakfast, a quick snack, a healthy drink or a full meal, guests can delight their taste buds anytime of the day at the restaurant or in their rooms. The black-out curtains in all rooms make sure that any jetlag is well taken care-of anytime of the day.

Facilities and Service:

- 128 rooms
- All day dining restaurant
- 1 meeting room
- Gym
- Parking space (Inside and Outside)
- Room service
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
385125	F8722	MCTSB	MCTSBM

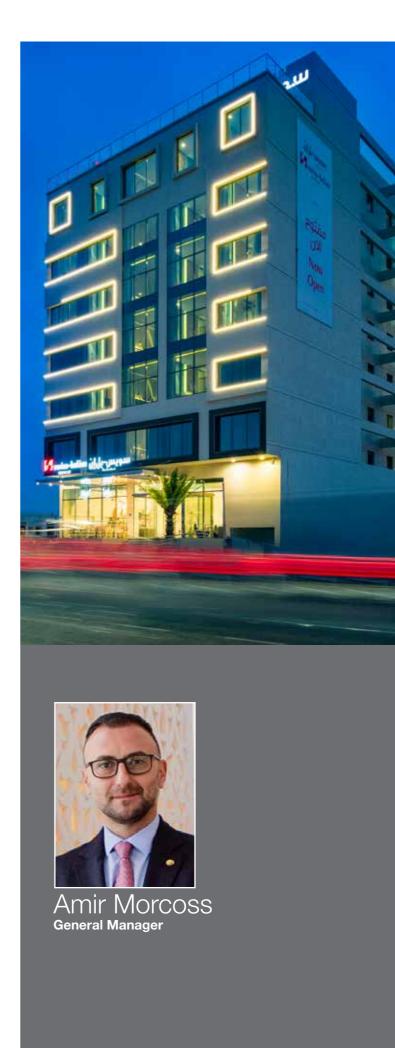
Hotel reference code: SIMU

Address:

Al Anwar Street, P.O. Box 2563 Azaiba, Muscat.

Sultanate of Oman Tel: +968 2490 8800

E-mail: reservationsimu@swiss-belhotel.com







QATAR



Swiss-Belinn Doha is a contemporary and stylish 3-star, internationally managed hotel, located in the heart of Doha, Al Sadd area, within walking distance of several retailers and global shopping malls and many restaurants offering numerous cuisines.

Swiss-Belinn Doha offers contemporary rooms with a variety of food and beverage facilities and is well equipped to cater for both corporate and leisure guests. It is 30 minutes' drive from Hamad International Airport.

Facilities and Services:

- 122 rooms
- All day dining restaurant
- Indian specialty restaurant
- Lobby Café
- Meeting room up to 30 40 people
- Dry cleaning and laundry
- Gym
- Business centre
- Guest lift with security access
- Parking space
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
328513	F5828	DOHSB	DOHSBD

Hotel reference code: **SBDH**

Address:

Al Sadd St, Al Sadd Area, Doha, Qatar

Tel: (974) 3310 1172

E-mail: reservationsido@swiss-belhotel.com







SAUDI ARABIA

OPENING 2025







City of Jazan, being situated on the coast of the Red Sea in Saudi Arabia, is among the planned upcoming destinations of the country. Swiss-Belhotel and Suites Jazan is being designed as an abode for both short haul and long haul travellers, giving a healthy mix between hotel rooms and apartments with kitchen facilities.

The property will be among the few international chain branded hotels which will be a preferred choice of guests for its high service standards and state-of the-art facilities meeting Corporate as well as Leisure requirements.

Facilities and Services:

- 210 units
- 1 ballroom
- 4 food and beverage outlets
- 3 meeting rooms
- Swimming pool
- Health club with steam and sauna
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

Pre-opening contact details:

Swiss-Belhotel International Middle East Operations & Development Office 30th floor Burlington Tower, Business Bay, P.O. Box 181723, Dubai, United Arab Emirates

Tel : +971 (0) 4 4036750 E-mail : sbime@swiss-belhotel.com





SAUDI ARABIA

OPENING 2025





Located in the rapidly upcoming area of Al Aziziya in the holy city of Makkah, this 4-star hotel will be the ideal abode to provide the comfort and convenience to families and groups while on their pilgrimage.

Functioning all year round, Swiss-Belhotel Al Aziziya Makkah, has services designed keeping in mind the requirements and needs of religious travellers, whether visiting during peak seasons or otherwise. The hotel offers a Ballroom which can host 400 people and will be an ideal venue for weddings and other special occasions.

Facilities and Services:

- 525 rooms
- 1 restaurant
- 1 lobby café
- Ballroom
- Relaxing spa facilities
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

Pre-opening contact details:

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OPENING 2025







Swiss-Belhotel Marseilia, an iconic property, will be one of the most beautiful jewels on the stretch of the Alexandria beach-front.

Built on the last plot remaining on the Mediterranean Sea, this is a mixed use complex with residences, hotel, restaurants and shopping facilities. Offering breathtaking views of the horizon, Swiss-Belhotel Marseilia will be an absolute delight for both, residents of Egypt and the international travelers.

Facilities and Service:

- 150 rooms and suites
- 75 hotel apartments
- 3 food and beverage outlets
- Conference rooms
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV
- Wi-Fi Internet Access
- 24-hour Room Service

Pre-opening contact details:

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CAIRO EGYPT

OPENING 2026







Experience luxury living in the prestigious R7 district of the New Capital, overlooking Central Park. Swiss-Belresidences Rivan features beautifully landscaped gardens, tranquil water features, exclusive clubhouses, and top-tier security. Designed for well-traveled and successful residents, this development combines luxury with sustainability to transform New Cairo's residential landscape.

Facilities and Service:

- 460 luxurious, sustainable units
- Landscaped gardens
- Tranquil water features
- Exclusive clubhouses
- Multiple retail outlets
- Diverse restaurants and cafes
- Rivan Tower: a 10-floor residential and administrative building with panoramic city views

Pre-opening contact details:

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ZANZIBAR TANZANIA

OPENING 2025







This beach front resort will offer the essence of the local flavor of Zanzibar. Perfect weekend getaway for the local residents and is the ideal value-for-money tourist destination, Swiss-Belresort in Zanzibar is adorned by surroundings of natural beauty.

Equipped with watersports for adults, children oriented activities and relaxing sunbeds next tto the beach, this hotel will offer entertainment for all ages.

Facilities and Service:

- 125 rooms
- Swiss-Café[™] Restaurant
- Specialty restaurant
- Beach bar
- Swimming pool
- Kids pool and kid's club
- Spa and health club
- Watersports
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

Pre-opening contact details:

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OPENING 2025







Erbil, a historic city (6000 BC) and the capital of Kurdistan - Iraq, is home to a large number of international companies, government departments and the landmark "Citadel of Erbil" as well as Iraq's most luxurious shopping malls and areas which makes the city appealing to both business and leisure travellers.

Swiss-Belhotel Erbil, a 4-star property, is located less than 5 minutes from Erbil International Airport and in close proximity to the CBD, Erbil International Fair Ground, Martyr Sami Abdul Rahman Park, Citadel of Erbil as well as Majidi Mall and other major shopping areas.

Facilities and Services:

- 108 well appointed deluxe rooms and suites
- All day dining restaurant
- Trader Vic's restaurant, bar and lounge
- Pool bar
- Rooftop shisha lounge
- Deli
- 300sqm meeting room
- Business centre
- Boutique
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security and CCTV

Hotel reference code : **SBER**

Pre-opening contact details:

Swiss-Belhotel International Middle East Operations & Development Office 30th floor Burlington Tower, Business Bay, P.O. Box 181723, Dubai, United Arab Emirates

Tel : +971 (0) 4 4036750 E-mail : sbime@swiss-belhotel.com





NAIROBI KENYA





From the moment you step through our doors, you will be captivated by the seamless blend of contemporary style and Kenyan hospitality that embodies the Nairobi experience.

Our central location ensures that our Guests are able to easily access Nairobi's corporate hub for business meetings, shopping places including malls and markets offering a range of products and services and visit popular tourist attractions in and around the city which includes the Nairobi National Park, a 20-minute drive away, that makes Nairobi the only City in the world with a Game Park.

Whether you're visiting Nairobi for business or leisure, our dedicated team is committed to ensuring your stay is nothing short of exceptional.

Facilities and Services:

- 140 All-Suite rooms
- Restaurants
- Conferencing, Events & Deeting facilities
- Business Center
- Bar
- Poolside bar
- Swimming pool
- Fitness Gym
- SPA (Sauna, Steam Bath & Samp; Massage)
- Free Wi-Fi
- 24-hour in-room dining
- 24-hour security & CCTV
- Free Parking
- Airport Transfer
- Forex Exchange Services
- Laundry services

GDS Access Codes:

Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: NSSB

Address:

Lilian Towers, University Way, Nairobi Kenya Tel: +254 020 225 1075 / +254 715 072 922

E-mail: fonssb@swiss-belhotel.com





Mostafa Abdellatief
Hotel Manager



NAIROBI KENYA





A lovely 3 star hotel located in the heart of Nairobi, in the serene neighborhood of Kileleshwa, approximately 20kms from JKIA and 5kms from the Central Business District. The hotel is conveniently located within close proximity to major shopping malls like Yaya Centre and Junction Mall which are about 5 minutes drive, and about 10 minutes drive to Westlands business district. The area is also known for its night life with enjoyable entertainment spots within the vicinity.

Facilities and Services:

- 89 rooms
- Meeting Rooms
- Swiss-Café[™] All Day Dining Restaurant
- Mustang Bar
- Laundry
- Gym
- Free Wi-Fi internet access
- Guest Lift
- 24-hour Front Desk
- 24-hour Security and CCTV camera
- Basement Parking
- Tours available

GDS Access Codes:

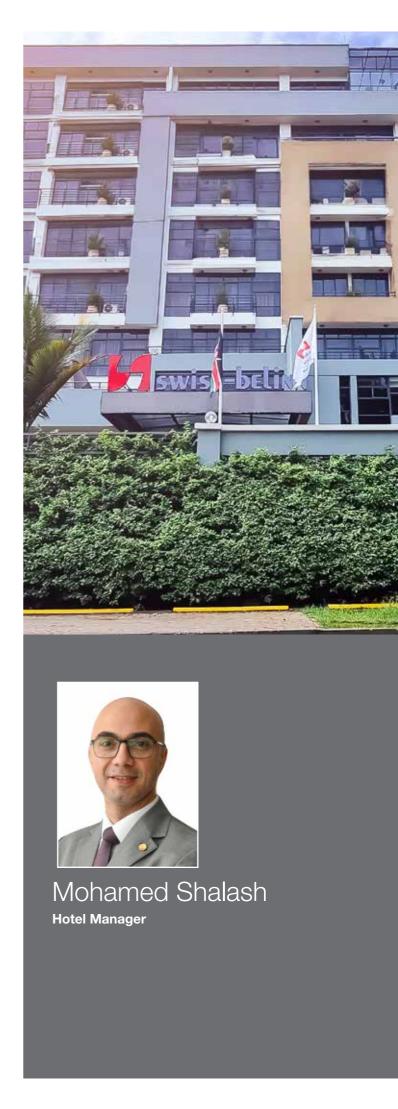
Sabre	Apollo / Galileo	Worldspan	Amadeus
-	-	-	-

Hotel reference code: SINA

Address:

Kandara Road, Off Gichugu Road, Kileleshwa, Nairobi, Kenya Tel: +254 (0) 20765 4000

E-mail: resvsina@swiss-belhotel.com





"Swiss-Belhotel International...

A Partnership Solution to
maximise owners' returns
and realise their investment
expectations"



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