

Mandaluyong Patient Safety Declaration

Mandaluyong Declaration on Patient Safety

Weaving Strengths for the Future of Patient Safety Throughout the Healthcare Continuum

7th Global Ministerial Summit on Patient Safety

Mandaluyong, Philippines

Date: April 3-4, 2025

We, the **Patient Safety Weavers**, gathered at the 7th Global Ministerial Summit on Patient Safety in Mandaluyong, Philippines, on April 3-4, 2025, building upon the principles and outcomes of all previous summits - London (2016), Bonn (2017), Tokyo (2018), Jeddah (2019), Montreux (2023), and Santiago (2024) - including the Tokyo Declaration, Jeddah Declaration, Montreux Charter, and Santiago Commitment Charter, reaffirm our unwavering determination to make patient safety a universal imperative.

Our collective commitments align firmly with the World Health Assembly 72.6 resolution on *Global action on patient safety* as well as the corresponding Global Patient Safety Action Plan 2021-2030. With renewed urgency, we choose to advance our actions in establishing patient safety as a foundational pillar of resilient, people-centered and equitable health systems that deliver high-quality care and drive improved health outcomes. Together, we pledge to:

1. Strengthen Global Collaboration for Patient Safety by fostering joint efforts rooted in transparency, mutual accountability and shared learning. Inspired by the Filipino tradition of *Bayanihan*, which embodies the values of solidarity, collective responsibility, and a deep sense of community spirit, we will work together towards a common goal of improving patient safety and eliminating avoidable harm by creating a culture of safety across all health systems worldwide.

2. Advance Leadership and Governance in Patient Safety by embedding patient safety at the highest levels of health system governance, prioritizing investments in patient safety at all levels of health care, with an emphasis on primary care, where the foundations of health are established. We will strengthen national leadership and governance structures that promote a culture of patient safety, drive accountability, nurture innovation, and ensure continuous improvement in health outcomes.

3. Integrate Patient Safety into Disaster and Emergency Preparedness and Climate Resilience by incorporating patient safety considerations into disaster preparedness strategies and plans, recognizing the growing impact of climate change and disasters on health systems. We will foster synergistic partnerships to mitigate risks, ensure continuity of care during crises, and build resilient, adaptive health systems that prioritize safety even in times of disruption.

4. Build a People-centred Approach to Patient Safety by recognizing the utmost importance of weaving together and valuing the experiences and expertise of individuals, communities, and systems. We will strengthen inclusivity in decision-making and co-create solutions with those most affected by unsafe care, ensuring a people-centred, equitable, and sustainable future for patient safety.

Call to Action

We commit to transform these pledges into concrete actions by strengthening patient safety leadership; promoting evidenced-based and country-specific frameworks; fostering global collaboration and knowledge sharing; prioritizing healthcare workforce investments; leveraging artificial intelligence, digital health and emerging technology; addressing social, economic and environmental factors; and engaging patients and families in safety initiatives, among others, to enhance patient safety and improve healthcare systems by designing and delivering safer care for patients and eliminating avoidable harm in a just and learning culture.

We urge all governments, health organizations, healthcare facilities and healthcare workers, academia, civil societies, patients and their families, communities, and all relevant stakeholders, to join this shared mission, ensuring that the principles of patient safety are embedded in the fabric of all health systems worldwide.

Adopted and endorsed by:

[Member States/ Organizations/ Stakeholders]

Rt Hon Simeon Brown

Minister of Health

Re: Endorsement of the Mandaluyong Patient Safety Declaration

Dear Minister Brown,

As representatives of health agencies, professional associations, consumer organisations, and advocacy groups across Aotearoa New Zealand, we write jointly to convey our unequivocal support for the Mandaluyong Declaration on Patient Safety, adopted at the 7th Global Ministerial Summit on Patient Safety in the Philippines on 3–4 April 2025.

This Declaration is the latest in a long line of international commitments, from London, Bonn, Tokyo, Jeddah, Montreux, and Santiago, and aligns with World Health Assembly Resolution 72.6 on Global Action on Patient Safety and the Global Patient Safety Action Plan 2021–2030. It is not merely aspirational: it is an urgent call to action to embed patient safety as a universal imperative and a core pillar of resilient, equitable, and people-centred health systems.

On 8 July 2025, Aotearoa New Zealand formally adopted the Declaration. We strongly endorse its commitments, in particular the pledges to:

- **Strengthen global collaboration** through transparency, shared learning, and mutual accountability, grounded in solidarity and collective responsibility.
- **Advance leadership and governance** in patient safety by embedding it at all levels of the health system and prioritising investment, especially in primary and community care.
- **Integrate patient safety into disaster and emergency preparedness**, recognising the increasing impact of climate change, emergencies, and health system disruptions.
- **Embed people-centred and equity-driven approaches** that value the lived experiences of patients, whānau, and communities, ensuring their voices actively shape safer and fairer systems of care.

For us, this Declaration is both a global commitment and a local imperative. To give it meaning in New Zealand, decisive action is required to:

- Embed patient safety and equity as guiding principles in all health reforms, legislation, policy, and service design.
- Strengthen national governance and accountability frameworks for safety.
- Invest in workforce capability, leadership, and cultural change to foster a genuinely inclusive learning culture.
- Ensure patients, whānau, and communities are engaged as true partners in shaping safe and effective care.

We emphasise that advancing patient safety is inseparable from advancing equity. In Aotearoa New Zealand this requires upholding and honouring Te Tiriti o Waitangi,

ensuring partnership, protection, and participation are at the heart of all actions. Patient safety must be achieved equitably for all communities, especially Māori, Pacific peoples, and other vulnerable populations, dismantling systemic barriers and embedding cultural safety in every aspect of care.

We urge the Government to demonstrate leadership by turning these commitments into visible, measurable, and sustained action at national, regional, and local levels. This is an opportunity for New Zealand to stand resolutely against avoidable harm and to show that the safety of patients, whānau, and communities is non-negotiable.

We stand ready to work in partnership with the Ministry of Health, Te Whatu Ora, the Health and Disability Commissioner, the National Quality Forum, the Health Quality & Safety Commission, ACC, and all system partners to ensure this vision is realised.

Endorsed by



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Website: www.consumeradvocacyalliance.co.nz

16th September 2025

MEDIA STATEMENT

For Immediate Release

New Zealand Joins Global Call to Action on Patient Safety

Today, leading health agencies, professional associations, consumer organisations, advocacy groups, and individuals across Aotearoa New Zealand have united to endorse the Mandaluyong Declaration on Patient Safety, adopted at the 7th Global Ministerial Summit on Patient Safety in April 2025.

This global declaration, already embraced by governments worldwide, places patient safety at the heart of resilient, people-centered, and equitable health systems. For New Zealand, it represents not just an international commitment, but a local imperative: to ensure that every person, whānau, and community receives care that is safe, equitable, and shaped by their voices and lived experiences.

New Zealand's adoption of the Declaration on 8 July 2025 signals an important step, but action must follow words. The undersigned organisations are calling on the Government to show clear leadership by embedding patient safety and equity in every reform, policy, and service, and by ensuring accountability, investment, and cultural change across the health system.

The organisations who are calling for visible actions to underpin the Declaration are unanimous in their stand that patient safety sits at the heart of an equitable, inclusive, people-centred, resilient health system.

Advancing patient safety is inseparable from advancing equity. For New Zealand, this means upholding Te Tiriti o Waitangi and ensuring that all communities, Māori, Pacific peoples, and other vulnerable populations, experience care that is safe, fair, and free from systemic

barriers.

The Mandaluyong Declaration highlights the urgent need for stronger governance, workforce capability, disaster preparedness, and genuine partnership with patients and communities. It is a reminder that safety is not an aspiration, it is a fundamental right.

This joint call places New Zealand alongside global leaders in demanding accountability for avoidable harm and urging sustained action to strengthen trust, safety, and equity at every level of the health system.

ENDS

Media Contact:

Charlotte Korte - 0210 556 286

Denise Astill – 021 189 4483

Sue Claridge – 0210 263 3627

Appendix One: Letter of Endorsement

Rt Hon Simeon Brown

Minister of Health

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We urge the Government to demonstrate leadership by turning these commitments into visible, measurable, and sustained action at national, regional, and local levels. This is an opportunity for New Zealand to stand resolutely against avoidable harm and to show that the safety of patients, whānau, and communities is non-negotiable.

We stand ready to work in partnership with the Ministry of Health, Te Whatu Ora, the Health and Disability Commissioner, the National Quality Forum, the Health Quality & Safety Commission, ACC, and all system partners to ensure this vision is realised.

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Appendix 2: Mandaluyong Patient Safety Declaration

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Adopted and endorsed by:

[Member States/ Organizations/ Stakeholders]

From: [NZIMLS President](#)
To: [Sharon Tozer](#)
Subject: FW: Thank you for your support and endorsement of the Mandaluyong Patient Safety Declaration
Date: 15 September 2025 7:19:50 pm
Attachments: [image.png](#)
[Joint Letter to Hon Simeon Brown. Endorsement of the Mandaluyong Patient Safety Declaration.docx](#)
[Mandaluyong Patient Safety Declaration. Draft without signatures added.docx](#)
[Press Statement.docx](#)

For our next agenda please.

Regards

Tony

From: Charlotte Korte <cmkorte@outlook.com>
Sent: Monday, 15 September 2025 12:58 pm
To: NZIMLS President <president@nzimls.org.nz>
Subject: Thank you for your support and endorsement of the Mandaluyong Patient Safety Declaration

Kia ora Tony,

Thank you so much for your support for our letter to Minister Simeon Brown endorsing the Mandaluyong Patient Safety Declaration. We really appreciate the incredible support that we have for this mahi on improving patient safety in Aotearoa New Zealand.

The letter that you signed has been sent to Minister Brown this afternoon; we have attached the letter with the list of signatories, the Mandaluyong Patient Safety Declaration and the press release that will be sent to media this afternoon. Please note that this is embargoed until 6:00am Tuesday the 16th of September.

Please share this to your wider networks and on social media using the attached documents after 6:00am Tuesday the 16th of September.

Thank you once again for being part of this united call, which strengthens the voice for patient safety for all New Zealanders.

Ngā mihi nui

Charlotte Korte, Denise Astill, Sue Claridge, Dr Liz Manley



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