Rex. PROJECT MANAGEMENT



CONTACT

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AVAILABILITY

- 10+ years in operations, IT and strategy
- Available immediately
- 8 to 40 hours per week
- On site and hybrid, across the Netherlands
- English and Dutch

EDUCATION

MSc in Management (MBA equivalent), Nyenrode Business University
BSc in Industrial Engineering and Management, Rotterdam University of Applied Sciences

CERTIFICATES

Risk Management (NYIF) · Leading People and Teams (University of Michigan) · Microsoft Business Analyst

METHODS

Lean Six Sigma, structured project management, steering committee and KPI governance

SYSTEMS

Microsoft Dynamics CRM, Power BI, Dixa, custom ERP

INDUSTRIES

Ports & bulk terminals, parcel and freight logistics, retail, pharma

PREVIOUSLY EMPLOYED AT

HES International · GLS Netherlands · Lidl Netherlands · MSD

REFERENCES

Available on request

INTERIM PROJECT MANAGER & PROGRAM MANAGER

Jelle Koning

IT implementations and change programs that work in practice.

I lead IT implementations, process improvement and change programs where business, IT and operations have to come together. From the first analysis to the day people actually work differently. Experienced in steering and reporting up to senior management, the Executive Committee and the Supervisory Board.

Services

IT implementations

SaaS implementations and in-house software development, from requirements and decision-making to rollout and acceptance. CRM, ERP, customer contact and integrations.

Operational Excellence

Improving processes and performance: process redesign, logistics redesign, digitizing planning and registration, KPI management.

Change management

Bringing structure, connecting stakeholders and driving adoption across departments and sites, with clear governance and reporting to senior management.

Results

Programs I led in my roles before founding Rex Project Management.

GLS Netherlands
2021–2024

Nationwide redesign of the line-haul network

Accountable from initiation through evaluation for 14 depots and the central hub. Result: a fully digitized line-haul process with yard and dock planning, scanning, live depot screens and digital CMR waybills. Highly optimized routes, fewer trips, better traceability.

GLS Netherlands
2021–2024

Customer contact platform for customer service

Customer service relied on Outlook email and manually transferred phone calls. Implemented Dixa from kickoff through full acceptance in nine months, integrated with the in-house ERP. A faster feedback loop to operations, followed by a time registration rollout.

HES International
2024–2026

Group-wide CRM implementation, 14 terminals

Overall responsibility for Microsoft Dynamics CRM; initiated the integration with Legisway. Uniform business case framework for the Executive Committee and Supervisory Board. Power BI dashboards for pipeline, forecast and KPIs.

Lidl Netherlands
2017–2021

National facility management strategy, 440+ stores

Co-author of the national facility management strategy and functional lead for regional teams, within a maintenance budget of approximately €25 million.

How you can engage me

3–12 months
Project management
Accountable for one program, through handover to the business.

6+ months
Program management
Leading related projects under one governance structure.

2–4 weeks
Quick scan & restart
Review of a stalled project, with a concrete recovery plan.

Approach: **1. Initiation** → **2. Design** → **3. Implementation** → **4. Evaluation**

Want to talk? Call or email with a short description of your program. After a one-hour intro call, you receive a proposal with the approach, time commitment, rate and schedule.
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