



Para-Transit Holidays

- NEW YEARS DAY
- MEMORIAL DAY
- JUNETEENTH DAY
- LABOR DAY
- INDEPENDENCE DAY
- THANKSGIVING DAY
- CHRISTMAS DAY

Appointments

The scheduling of medical appointments or reservations may be made up to fourteen (14) days in advance of the trip date. Same day requests will be honored if scheduling permits. Reservation for next day service can be made 24 hours a day by calling 804-324-5658. If you receive an answering service leave a message and someone will return your call the next day of service.

Confirmation will be made the same day or morning of the next regular business day.

The paratransit service is available from 5:45 am until 10:15pm Monday through Saturday.

No Sunday Services



Petersburg Area Transit

Petersburg Area Transit is pleased to offer para-transit service to residents of the City of Petersburg, City of Hopewell and portions of the City of Colonial Heights, Chester, Prince George and Dinwiddie Counties, who have a permanent or temporary physical or mental impairment that substantially limits one or more of the major life activities and/or are 65 years old or older. Call for more information 804-324-5658.

Reasonable Modifications

PAT is committed to making reasonable modifications in policies, practices, or procedures when such accommodations are necessary to avoid discrimination on the basis of disability.

Requests for reasonable accommodations should be made at the time of reservation by calling 804-324-5658.



Para-Transit Transportation Service



804-324-5658

Please call more information



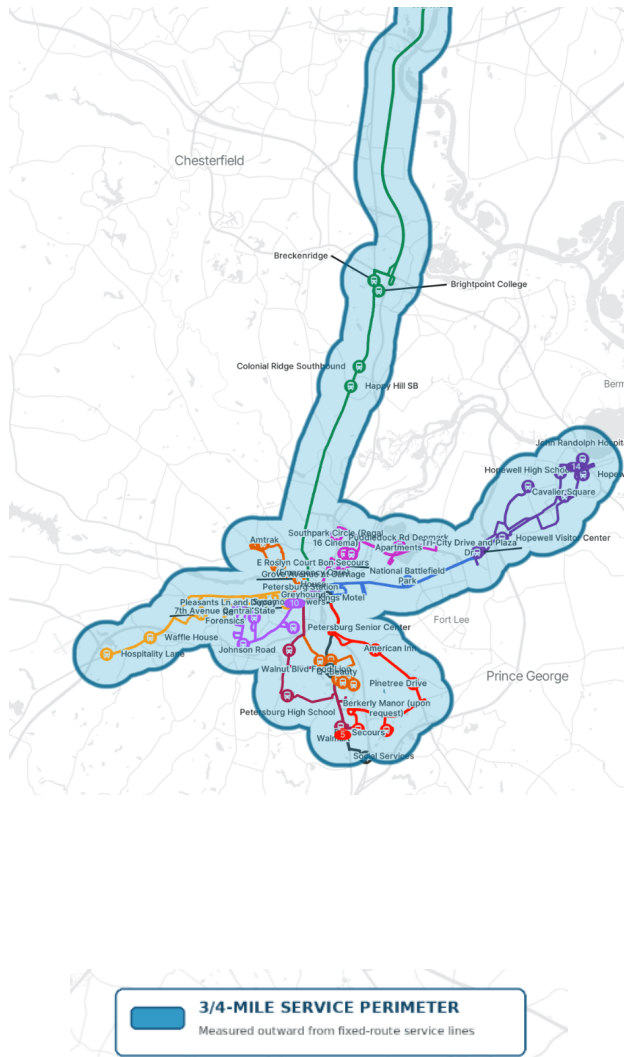
CYNTHIA BANKS | Paratransit Supervisor

Paratransit Service Map

WELCOME

Petersburg Area Transit

**Proudly servicing Petersburg and surrounding
Tri-City Areas**



Paratransit Service Area

“Customers are not required to live inside the Fixed route service area; however, all customer trips must be within 3-quarters of a mile outside the service area and end within the PAT paratransit service area, and customers must board and disembark the paratransit vehicle inside of the service area at a safe transfer location.

Transfer points will be established with customers traveling outside the service area.

A map of the PAT complementary paratransit service area can be viewed, downloaded, or printed by visiting www.ridepat.com. Select 'Para Transit' tab and then click on the 'Paratransit Service Area' link located under the ADA Paratransit subheading.

The PAT complementary paratransit service area is denoted on the map as 'ADA Paratransit Buffer.'

**Please contact 804-324-5658
for more information**

Service Animals

A service animal is any guide dog, signal dog, or other animal individually trained to work or perform tasks for an individual with a disability. The use of a service animal must be identified on the ADA application. To ride PAT Paratransit:

- The animal must remain under control of the owner, and behave appropriately.
- The animal must remain at your feet or on your lap. It may not be seated on a vehicle seat.
- The animal must not be aggressive toward people or other animals.
- You are responsible for any damage caused by the animal (49 CFR 37.167(d)).
- Drivers are not permitted to assist or handle service animals.

Mobility Device Procedures

1. Drivers will use front and rear tie-downs to secure mobility devices.
2. Drivers will secure mobility devices at the strongest parts of the device; however, the passenger can indicate the most optimal tie-down spot.
3. The mobility device will be secured front facing unless otherwise requested by passenger.
4. Drivers will assist passengers with the safety securement systems, ramps, and seatbelts; however, drivers cannot assist riders using power chairs or scooters with the operation of their equipment.
5. Paratransit cannot refuse to transport someone whose mobility device cannot be satisfactorily restrained, provided the mobility device fits within the definition described in Section 3. (49 CFR 37.165)