



# **SUPERVISOR'S REPORT**

## **2024**



**I am honored to introduce our 2024 Supervisor's Report for Proviso Township. In this report we have proudly outlined the services our township residents have used this past calendar year. We hope to demonstrate the value and care our services bring to all the residents of our 14 villages.**

**Every year we look towards the future and see how we can make improvements in the quality and efficiency of all our services. One of our biggest developments to come is our website. You will soon see a site that is more user friendly, and the residents will be able to access information and services more easily. We hope our website will reflect the work and dedication we put into our services. Services that thousands of residents use throughout the year.**

**All our department's staff are consistently trying to serve and help all our residents to the best of their ability. I am proud that our township government is a leading example of bringing excellence in service to everyone in our community by putting residents first.**

**Please take a moment to go through this report and I welcome any comments or questions that you may have.**

**Thank you,**

**Michael A. Corrigan  
Township Supervisor**

# **Proviso Township Assessor**

**4565 Harrison Street  
Hillside, IL 60163  
708-449-4304**

**First and foremost, our office is your local property tax advocate for Proviso Township homeowners. We provide information and are available to answer your questions about the Cook County property tax process.**

**Our office provides many services to the residents of the Township:**

- **Filing for Homeowners, Senior, Senior Freeze, Disability, and Veterans Exemptions**
- **Assistance to homeowners and seniors in completing Certificate of Error forms for any exemptions they did not receive, which may result in a refund**
- **Assistance in filing appeals at both the Cook County Assessor and the Cook County Board of Review**
- **Requesting a tax bill**
- **Change of name and address**
- **Bilingual, English/Spanish, staff is available**

**The Township Assessor does not determine property valuation.**

# PROVISO TOWNSHIP



## Assessor's Department

Outreach Events	Date
Hillside/ Berkeley	January 17, 2024
Hillside/ Berkeley	July 31, 2024
Bellwood	August 15, 2024
Maywood	September 9, 2024
North Riverside	September 10, 2024
Bellwood	October 10, 2024
Forest Park	October 16, 2024
Hillside/ Berkeley	December 4, 2024

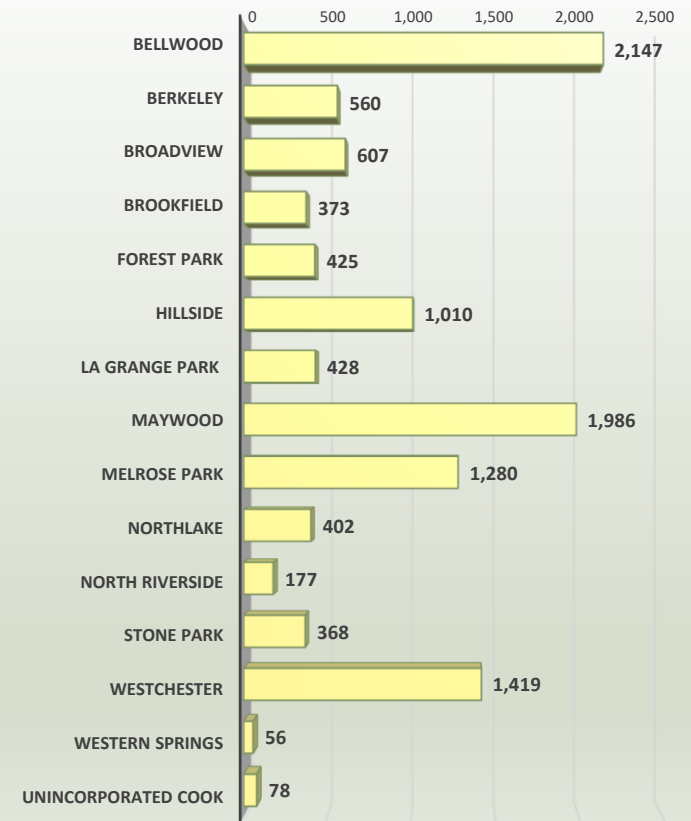
Services we provide
*Liaison between Cook County and Tax Payer
*Filling out exemptions (Including Homeowner, Senior, Senior Freeze, Veterans, and Disabled)
*Filling out Certificate of Error (If they are missing an Exemption)
*Filling out Change of Name
*Making sure residents have all their exemptions
*Appeals (Assessor & Board of Review)
*Finding comparable properties
*Organizing outreaches
*Answering general questions

# ASSESSOR'S DEPARTMENT

## Clients Served

01/01/2024 through 12/31/2024

Village	Total	General
Bellwood	2,147	2147
Berkeley	560	560
Broadview	607	607
Brookfield	373	373
Forest Park	425	425
Hillside	1,010	1010
La Grange Park	428	428
Maywood	1,986	1986
Melrose Park	1,280	1280
Northlake	402	402
North Riverside	177	177
Stone Park	368	368
Westchester	1,419	1419
Western Springs	56	56
Unincorporated Cook	78	78
Outside of Township	562	562
<b>TOTAL CLIENTS :</b>	<b>11,878</b>	<b>11,878</b>



## Additional Services or Programs

<b>Appeals filed:</b>	<b>3,512</b>
(Assessor & Board of Review)	

# **Proviso Township Clerk**

**4565 Harrison Street  
Hillside, IL 60163  
708-449-4303**

**The Proviso Township Clerk's Office is the official record keeper of the Township. The office provides other essential services to our residents including birth and death records, as well as help residents register to vote, provide voting information like polling locations and we provide free notary services.**

# PROVISO TOWNSHIP



## Clerk's Department

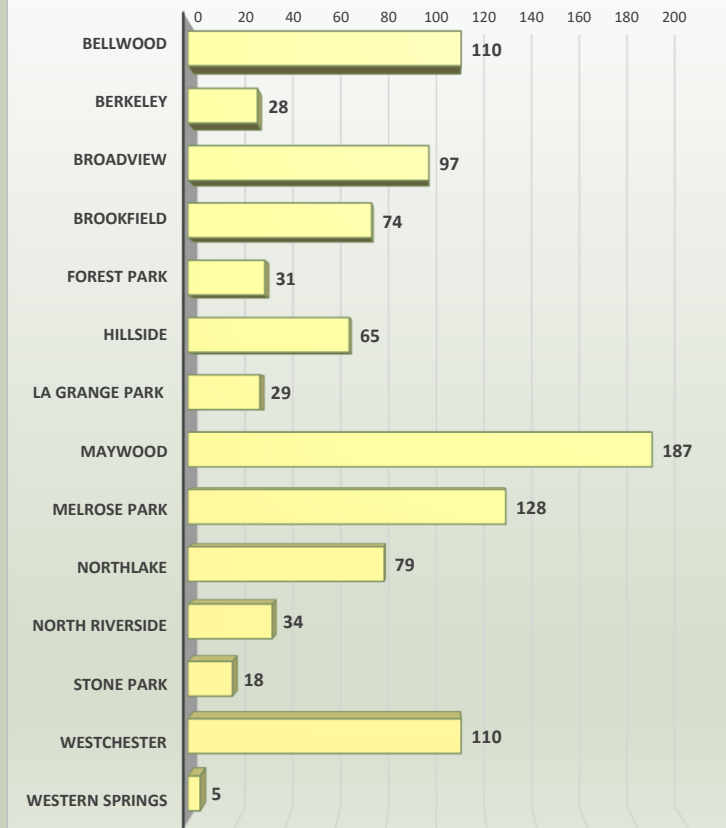
Services we provide
*Information and Resources
*Provide Notary Services
*Assistance with Voter's registration
*Provide Loyola Hospital birth certificates
*Provide death certificates

# CLERK'S DEPARTMENT

## Birth/Death Certificates

Village	Total	Birth Certificates	Death Certificates	Walk-ins
Bellwood	110	36	54	20
Berkeley	28	2	23	3
Broadview	97	24	62	11
Brookfield	74	32	24	18
Forest Park	31	16	10	5
Hillside	65	10	51	4
La Grange Park	29	17	6	6
Maywood	187	85	76	26
Melrose Park	128	69	30	29
Northlake	79	10	69	3
North Riverside	34	17	14	3
Stone Park	18	4	11	3
Westchester	110	10	97	3
Western Springs	5	1	2	2
Other Cities	2,622	1,162	951	509
<b>TOTAL CLIENTS:</b>	<b>3,617</b>	<b>1,495</b>	<b>1,480</b>	<b>645</b>

01/01/2024 through 12/31/2024



### Additional Services or Programs

Service	Clients Assisted
Notary	59
Voter's Registration	14



# **Proviso Township Handyman**

**2619 Congress Street  
Bellwood, IL 60104  
708-547-4001**

**For many senior citizens, 60 and older, and disabled residents of any age, that own a home in Proviso Township, maintaining a safe and comfortable home can become a challenge as everyday wear and tear accumulates. We understand that minor home repairs, from a leaky faucet to a stubborn light fixture, can often be a source of frustration or even safety concern.**

**That is where Proviso Township's Handyman Program steps in. Our Handyman Program is specifically designed to support our senior citizens and disabled residents.**

**We provide reliable, compassionate, and affordable assistance with those small, yet essential tasks, ensuring your home remains accessible, safe, and comfortable. Please call us and see how we can help you.**

## **Handyman Program overview:**

- **Minor repairs**
- **\$5.00 charge per visit plus the cost of parts, if needed**
- **Provide referrals on a variety of home maintenance issues**
- **Appointments are 45 minutes or less**
- **Homeowners must register for the program before any work is performed**
- **Bilingual, English/Spanish, staff is available**

# PROVISO TOWNSHIP



## Handyman Department

Outreach Events	Village	Date
Provided information for (e-briefs)	All	Monthly
Advertised on Melrose Park Webpage	Melrose Park	Year round
Brochures provided for Village Hall	All	Every 2 weeks
Brochures provided for churches	All	Every 2 weeks
Brochures provided for Senior Dept	All	Every 2 weeks
Brochures provided for Library	All	Every 2 weeks
Provided Information for Newsletter	All	Every 2 weeks
Provided information for The Rose Newsletter	Melrose Park	Monthly
Provided Information Village Websites	All	Monthly
Provide Information for Social Media	All	Monthly
Provided advertising for Neighbors magazine	All	Monthly
Provided advertising in Village newsletter	Westchester	Monthly
Provided Brochures to Westchester Food Pantry	Westchester	Every 2 weeks
Westchester Food Pantry	North Riverside	Quarterly

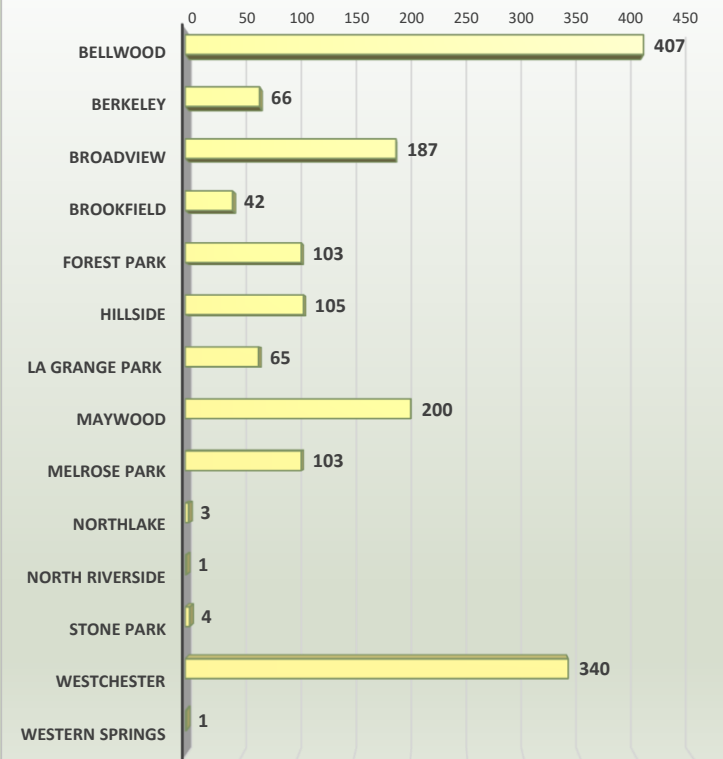
Services we provide
*Enroll seniors, 60 years of age or older, and/or people with disabilities, that are homeowners, in Proviso Township into the Handyman Program
*Give detailed information of the Handyman services
*Provide referrals when jobs are beyond our scope
*Assist residents with minor electrical repairs
*Assist residents with minor plumbing repairs
*Assist residents with minor repairs / maintenance
*Residents pay a \$5 dollar fuel surcharge plus the cost of parts (if needed)

# HANDYMAN DEPARTMENT

## Clients Served

01/01/2024 through 12/31/2024

Village	Total Jobs Performed	New Clients
Bellwood	407	53
Berkeley	66	11
Broadview	187	15
Brookfield	42	13
Forest Park	103	22
Hillside	105	12
La Grange Park	65	19
Maywood	200	23
Melrose Park	103	13
Northlake	3	1
North Riverside	1	0
Stone Park	4	1
Westchester	340	55
Western Springs	1	0
<b>TOTAL CLIENTS :</b>	<b>1,627</b>	<b>238</b>



## Additional Services or Programs

Service	Assistance
Turkey Giveaway	50 Fozen Turkeys
Food Drive for the Westchester Food Pantry	A Full Cargo van filled with Goods
Valentines Day Giveaway	50 Giveaway baskets
Mothers Day Giveaway	50 Giveaway baskets
Senior Day Giveaway	Numerous items were gifted

# **Proviso Township Senior Services**

**4565 Harrison Street  
Hillside, IL 60163  
708-449-4307**

**Senior Services department is dedicated to supporting and providing resources that will help the seniors in our community, live independently and build social connections. We assist, in English and Spanish, with applications for numerous programs, and we partner with various entities to bring presentations and workshops on various topics that keep our seniors well informed. In addition, we provide socialization opportunities by having several fun-filled trips to different locations. We celebrate our seniors through our annual Proviso Township Senior Citizen Day in August. A day filled with music, informational vendors, vision and hearing screenings, food, a goodie bag and much more.**

# PROVISO TOWNSHIP



## Senior Services Department

Outreach Events	Village	Date
Village of Westchester Presentation	Westchester	2/2/2024
Valentines Day Giveaway	Proviso villages	2/14/2024
Village of Westchester Safety Mtg	Westchester	2/20/2024
North Riverside Collaboration Committee Mtg	North Riverside	2/28/2024
Lockport Township Mtg	Lockport	3/14/2024
Berkeley Library Presentation	Berkeley	3/21/2024
Caring Together Living Better presentation	Maywood	4/8/2024
Westchester Aging Well	Westchester	4/10/2024
Concord Place Resource Fair	Northlake	4/11/2024
Mother's Day Giveaway	Proviso villages	5/10/2024
Health and Wellness Fair	North Riverside	6/8/2024
4th of July Parade	North Riverside	7/4/2024
Solutions for Care Healthy Living - Resource fair	North Riverside	7/27/2024
Taste of Bellwood - Resource table	Bellwood	8/9/2024
		8/10/2024
Monarch Festival	North Riverside	9/14/2024
Bridging the Gap Parade	Maywood	9/14/2024
Jordan Temple Incredible Life Resource Fair	Hillside	9/15/2024
Oro Latino Senior Fiesta	Northlake	9/28/2024
Village of Bellwood Hispanic Cultural Celebration	Bellwood	10/12/2024
Annual Veteran's Day Parade	Hillside	11/2/2024
E Welch Senior and Veteran Resource Fair	Forest Park	11/9/2024
Host Community Alliance Mtg	Hillside	11/17/2024
Christmas Parade and Festival Lights	Bellwood	11/23/2024

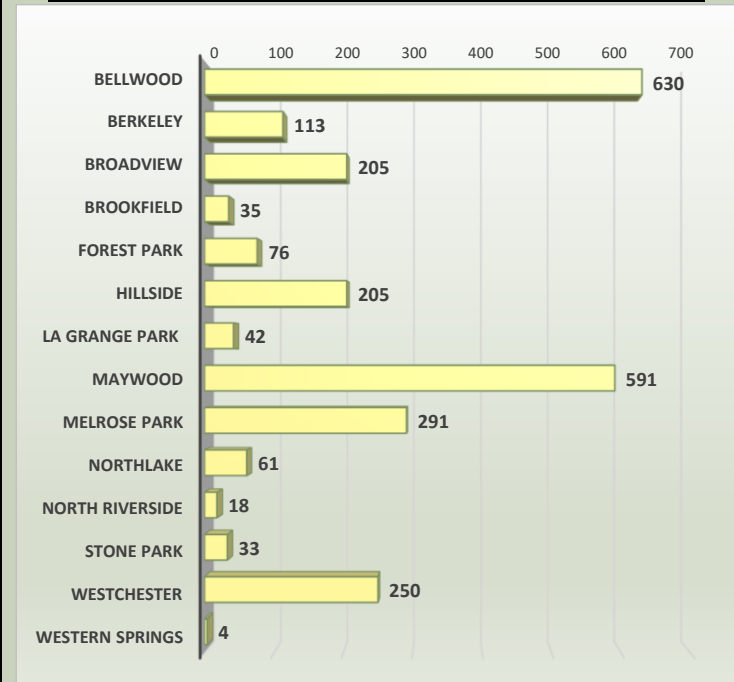
Services we provide
*Information and Resources (Federal, State and Local)
*Assistance with Benefit Access applications for a \$127 License Plate discount and Ride Free Permit on PACE, CTA and METRA
*We have certified counselors that help with Medicare questions and enrollment into subsidy programs to help with costs
*Enrollment into Proviso Township Transportation Program
*Assist Seniors with SNAP (formerly food stamp) applications
*Assist seniors with Medicaid applications
*Provide temporary disability placards
*Accept and lend assistive devices through our lending closet
*Complete Access to Care applications
<b>Trips to:</b>
*One casino trip per month from April through December
*Architectural Boat Tour, Hamilton Show, varies year to year
<b>Seasonal programs like:</b>
*Feb - April -Free Tax filing assistance for seniors
*August - National Senior Citizen Day (Health Fair/Resource Fair)
*Medicare Open Enrollment counseling (October 15 - December 7)
*Presentations/workshops on numerous topics

# SENIOR SERVICES DEPARTMENT

## Clients Served In-person

01/01/2024 through 12/31/2024

Village	Total number of clients	Benefit Access Applications	Access To Care Applications	Transportation Enrollments
Bellwood	630	76	21	61
Berkeley	113	12	3	12
Broadview	205	28	1	41
Brookfield	35	2	4	5
Forest Park	76	14	2	24
Hillside	205	26	16	23
La Grange Park	42	6	2	5
Maywood	591	98	37	102
Melrose Park	291	59	37	24
Northlake	61	10	9	38
North Riverside	18	3	0	2
Stone Park	33	5	7	2
Westchester	250	25	3	42
Western Springs	4	0	2	0
Other	163	26	21	0
<b>TOTAL CLIENTS :</b>	<b>2,717</b>	<b>390</b>	<b>165</b>	<b>381</b>



## Additional Services or Programs

Service	Clients Assisted
Free Temporary Disability Placards	13
Triton College Income Tax Assistance	138
Assistive Devices Lending Program	40
Community Care Program/Hospital Care Presentation	43
Adult Protective Services/ADRN Presentaton	22
Caregiver Support Presentation	20

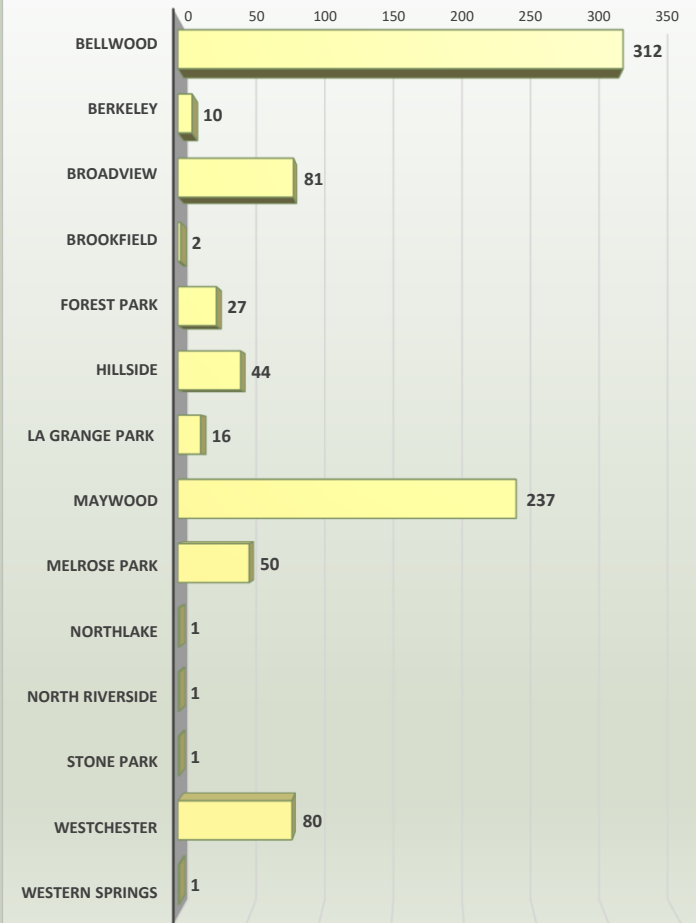
National Senior Citizen Day at Proviso Township	Total attendees	527
	Informational Vendors	17
	Westchester Lyons Club	64

# SENIOR SERVICES DEPARTMENT

## Senior Trips

01/01/2024 through 12/31/2024

Village	Total	Casino	White Sox	Cubs	Chicago Architectural Boat Tour	Hamilton Broadway Show	Christmas Lights Tour
Bellwood	312	243	8	2	33	11	15
Berkeley	10	4	0	2	2	1	1
Broadview	81	72	0	2	4	3	0
Brookfield	2	0	0	0	1	1	0
Forest Park	27	19	0	0	6	2	0
Hillside	44	27	1	4	6	1	5
La Grange Park	16	12	0	2	1	1	0
Maywood	237	199	4	5	12	10	7
Melrose Park	50	39	1	5	4	1	0
Northlake	1	0	0	0	0	1	0
North Riverside	1	0	0	0	0	1	0
Stone Park	1	0	0	0	0	1	0
Westchester	80	38	2	8	21	2	9
Western Springs	1	0	0	1	0	0	0
Other	87	61	0	0	11	12	3
<b>TOTAL CLIENTS :</b>	<b>950</b>	<b>714</b>	<b>16</b>	<b>31</b>	<b>101</b>	<b>48</b>	<b>40</b>



# **Proviso Township Senior Transportation**

**2619 Congress Street**

**Bellwood, IL 60104**

**To contact dispatch: 708-344-7430**

**To enroll: 708-449-4307**

**We know there comes a time in our lives that we must make the difficult decision to stop driving or limit our driving. This decision does not come easy as it can often make us feel that we've lost our independence or feel isolated from others. Here at the Township, we understand this transition, and this is why we created a transportation program for the seniors in our community.**

**We take seniors over the age of 60 to those essential appointments. The Transportation Program is a free program that runs Monday through Friday, 9AM to 4PM. We take seniors to doctor offices and other authorized non-medical locations. Please register today to start using our service.**

## **Eligibility:**

- **Age 60 years of age and older**
- **Township residency**
- **Ability to walk and enter/exit the vehicle unassisted**
- **Note that Township vehicles are NOT wheelchair accessible**
- **Clients are allowed 1 round trip per day**



# PROVISO TOWNSHIP



## Senior Transportation Department

Outreach Events	Village	Date
St Patricks Parade	Forest Park	3/6/2024
Berkeley Library Presentaion	Berkeley	3/21/2024
4th of July Parade	Westchester	7/4/2024
Taste of Bellwood - Resource Table	Bellwood	8/10/2024
Annual Veteran's Day Parade	Hillside	11/2/2024
E Welch Senior and Veteran Resource Fair	Forest Park	11/9/2024
Bellwood Christmas Parade and Festival	Bellwood	11/23/2024

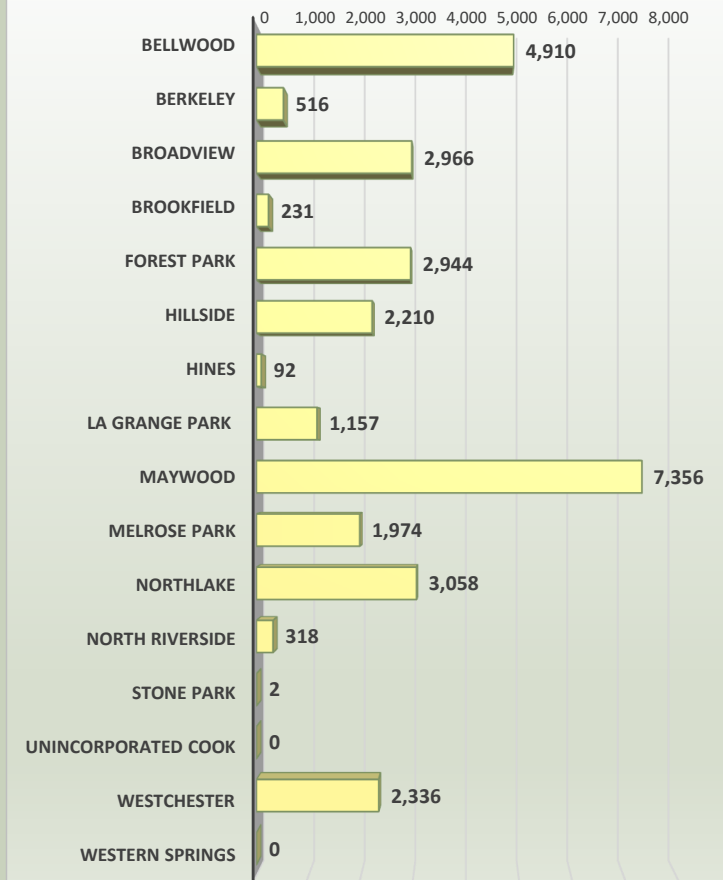
Services we provide
*Transport residents 60 years of age or older, to medical facilities and other authorized non-medical locations within the Township area
*Deliver meals to authorized meals-on-wheels participants
*Conduct well-being checks and report suspicion of neglect or abuse
*Provide detailed information on the operation of Proviso Transportation service
*Provide recommendations for alternative services when requested destinations fall outside of our bounds

# SENIOR TRANSPORTATION DEPARTMENT

## Total Trips Report

Village	Rides Provided	New Clients
Bellwood	4,910	61
Berkeley	516	12
Broadview	2,966	41
Brookfield	231	5
Forest Park	2,944	24
Hillside	2,210	23
Hines	92	0
La Grange Park	1,157	5
Maywood	7,356	102
Melrose Park	1,974	24
Northlake	3,058	38
North Riverside	318	2
Stone Park	2	2
Unincorporated Cook	0	0
Westchester	2,336	42
Western Springs	0	0
<b>TOTAL CLIENTS</b>	<b>30,070</b>	<b>381</b>

01/01/2024 through 12/31/2024



# **Proviso Township Youth Services**

**2619 Congress Street  
Bellwood, IL 60104  
708-449-4309**

**Youth Services Department was established to address the needs of Proviso Township Youth and to provide a range of non-duplicating programs that are preventive, not corrective. We are committed to serving youth of all ages. We provide and connect youth to educational, recreational, and employment opportunities. Additionally, the department provides vision and hearing screenings at Proviso Township day care programs, preschools, and private schools during the academic year.**

**Youth Services also reports recommendations to the Proviso Township Board of Trustees enabling the Board to provide adequate leadership and develop programs addressing the needs of all the youth of Proviso Township.**

# PROVISO TOWNSHIP



## Youth Services Department

Outreach Events	Village	Date
Healthy Maywood   West Cook Summit	Maywood	01/27/24
Navigating Mental Wellness Taskforce	Bellwood	02/05/24
Parent Event D87 Sunnyside Intermediate	Berkeley	02/21/24
Real Men Read -D87	Berkeley	04/09/24
Sunnyside Intermediate School Presentation: Rumor Has It	Berkeley	04/24/24
Mentor Program Spring Kick Off	Hillside	04/29/24
LAN 60 Community Rebirth Discussion	Hillside	04/30/24
Kindergarten Transition – Easter Seals	Bellwood	05/01/24
Life After High School College & Career Event	Hillside	05/16/24
West Suburban Regional Substance Use Taskforce Exploratory Team Luncheon	Maywood	06/04/24
North Point Program Tent Building Demo for Maywood -West Cook	Maywood	8/2/24
Taste of Bellwood	Bellwood	08/10/24






Services we provide	
	<p>Youth Services was established to address some of the needs of the youth of Proviso Township and provide a range of non-duplicating programs that are preventive, not corrective. Educational, athletic, and work responsibility needs of the youth are addressed</p> <p>Report recommendations to the Proviso Township Board of Trustees enabling the Board to provide adequate leadership and develop programs addressing the needs of all the youth of Proviso Township</p>
	<p>Provide hearing and vision screenings for students in 7 Prochial Schools and 35 licensed Daycare Centers throughout the Township and providing referral instructions to the parents of children with indications of the need for more specialized examinations</p>
	<p>College &amp; Career Corner has hosted professional internship opportunities through our community partners, job search assistance, career skill development, and educational support for youth and young adults</p>

# PROVISO TOWNSHIP



## Youth Services Department

Outreach Events	Village	Date
DCFS Back to School Rally	Maywood	08/16/24
Bridging the Gap	Maywood	09/14/24
5th Tour De Proviso	Bellwood	10/05/24

Services we provide	
	Parent Empowerment Empowerment Workshops: Sessions centered around parental specific topics designed to provide a forum for growth and understanding
	Good Exposure Program (GEP): Mentoring support and training, outings and seminars for children, teens, and young adults up to the age of 26
	Specialized programming for toddlers and pre-schools
	Camping immersion and leadership experience program held at one of our Forest Preserves of Cook County sites
	Navigating Mental Wellness taskforce for the purpose of addressing local parents' concerns around youth and young adult suicide. This group meets monthly and consists of parents, childcare providers, mental health professionals, and youth
General service navigation for community residents	
Liasion services to residents of approximately 100 homes in the Unincorporated Cook County areas within Proviso Township, providing referral information for various community needs	

# YOUTH SERVICES DEPARTMENT

## Hearing & Vision Screenings Conducted

Village	Total Screenings	Schools	Day Care Centers
Bellwood	43	0	4
Berkeley	0	0	0
Broadview	14	0	1
Brookfield	79	1	1
Forest Park	15	0	1
Hillside	40	1	1
La Grange Park	30	0	1
Maywood	134	0	7
Melrose Park	74	1	3
Northlake	0	0	0
North Riverside	0	0	0
Stone Park	70	0	1
Westchester	230	1	5
Western Springs	0	0	0
<b>TOTAL CLIENTS :</b>	<b>729</b>	<b>4</b>	<b>25</b>

01/01/2024 through 12/31/2024

