

## TERMS & CONDITIONS

Thank you for choosing to make a donation to the Royal Melbourne Hospital Neuroscience Foundation (RMHNF). Your support will help to fund vital research in the neurosciences at The Royal Melbourne Hospital – and selected projects at The University of Melbourne - to advance the prevention and treatment of brain, spinal cord and neuromuscular diseases.

In donating to RMHNF, you are agreeing to:

### REFUND POLICY

Due to the nature of charitable donations, refunds are given at the discretion of the RMHNF executive. Donations will only be refunded if genuinely made in error. Please ensure that the amount you enter is the amount you wish to give. In the event of an incorrect amount being entered, or if the donation is made accidentally or there is an extremely unusual circumstance, please contact us in writing. We will review the request and respond within five working days. If a donation is refunded, the associated tax receipt is no longer valid and should be destroyed.

### PRIVACY POLICY

RMHNF respects the privacy of all individuals, community groups and organisations who donate money and goods in support of our research. Personal information gathered through donations is captured in a secure database for receipting and communications purposes. We will collect, use and disclose personal information in accordance to our **Privacy Policy**.

### PURPOSE OF YOUR DONATION

RMHNF will always aim to honor the purpose of a donation, where nominated. However, we have ultimate unconditional discretion to redirect the donation, where necessary.

### DECLINING A DONATION

RMHNF has ultimate discretion to decline a donation.

### ENQUIRIES

If you would like further information about the way the RMHNF manages your donation, please contact us at:  
[neuro.foundation@mh.org.au](mailto:neuro.foundation@mh.org.au)

