

**Robert E. Rosswog, D.M.D., P.C.**

333 Thompson Run Road

Pittsburgh, PA 15237

(412) 486-7344

Dear Mr./Mrs.

Thank you for choosing our office to provide your dental care. We are committed to being an enthusiastic team, excited about caring for our patients and promoting their lifelong dental health. Our patient's emotional and physical well being is our number one priority and we will strive everyday to make it fun for them as well as safe and rewarding. We will always treat our patients with utmost respect and tact. We will be clear in our communications with them regarding treatment, finances, and education. We will continue to enhance our own personal development through continuing education and team building to better serve the cause of quality dentistry.

In order to better serve you, there are a few things that we will need you to bring to your first appointment.

- (1) The enclosed registration form and medical history completely filled out.
- (2) Your Dental Insurance Card, if you have insurance. If you do not have dental insurance, payment will be expected at the time of service.
- (3) **Most Importantly**, any bite wing x-rays that were taken within the last year **and/or** Full Mouth Series or Panorex x-rays that were taken within the last three years.

It is our office policy that a Full Mouth Series of x-rays is to be taken on every new patient over the age of 18. It is the only way that we can accurately diagnose cavities between your teeth and bone loss around the roots. If you do not bring current x-rays with you at this first visit, a full set will be taken and you will be responsible for the fee if your insurance company does not cover the cost. Most insurance companies only pay for a Panorex or Full Mouth Series every three years,

and we have no way of knowing when your last series was taken. So, if you have them, please bring them.

If you have been scheduled for a New Patient Examination, please be aware that, in most cases, you will **not** be getting your teeth cleaned at this visit. We use this initial visit to collect all the vital information that is necessary to accurately diagnose and treatment plan your oral and dental needs. This is what you can expect:

- (1) A thorough review of your medical history.
- (2) A Panorex and Bite Wing x-rays or a Full Mouth Series of x-rays, depending on your specific needs.
- (3) A complete Periodontal charting of your gums and evaluation. (We check the bone height around each and every tooth).
- (4) A complete head and neck cancer screening.
- (5) Documentation and charting of existing fillings.
- (6) We check each tooth individually for cavities and worn or cracked fillings.
- (7) And, if needed, compile a treatment plan to resolve your dental issues.

After thorough review of all of the information obtained at this visit, we will then schedule you for the appropriate "cleaning" that you need.

We all look forward to meeting you and hope that we meet your expectations. If you have further questions, please do not hesitate to call.

Thank You!

Sincerely,

Dr. Robert E. Rosswog and Staff