

McKenna Property Management

Resident Benefit Package!

As a resident with McKenna Property Management, you are automatically enrolled in our resident benefit package! This package is only \$37/month and includes multiple resources that are sure to improve your experience in your rental home. Let's take a look at what this package offers:



24/7 Maintenance Hotline

A maintenance hotline is available to residents 24/7 for emergencies outside of business hours. This includes A/C breakdowns, water heater leaks, and other similar issues.



Our real estate team was started in 1997, and our property management team started in 2005! We have remained local and woman-led since our doors opened, so you can have faith that we will be there for you today, tomorrow, and as long as you are a McKenna PM resident.



Online Rent Payment

Rent payment is made simple with our Resident Portal. From there, you can see any outstanding charges, pay your rent, and even download important documents!



Bimonthly Filter Delivery

High quality A/C filters are delivered every other month to your doorstep! Clean filters help your A/C unit operate at their most efficient level, saving you money on your electric bill!

**See Second Nature page*



Move-In Representative

A dedicated team member will be your main contact for the first 30 days in your new rental. They will help you document the state of the rental and make your move as smooth a transition as possible.

**See Introduction Page*



Security Deposit Protection

If your rental is foreclosed upon, for any reason, we guarantee the protection of the entirety of your security deposit.



Courtesy Late Fee Waive

All residents enrolled in the RBP may receive a one-time waive of a late charge!

**Any waive of charges must be requested on or before the 6th of the month.*



Property Evaluations

Property evaluations are completed annually by an independent 3rd-party to prevent any unwarranted charges to your security deposit, and enticing the owner to offer a lease renewal.

**See Lease Renewal Page*



High Quality Maintenance

All vendors that MPM uses are licensed and insured. This, along with cutting edge software, allows us to deliver high quality repairs to our residents efficiently.



Resident Liability Insurance

Enrolled automatically in Resident Liability Insurance through Great American. This insurance offers coverage for damages caused to the property where the resident may be held liable, saving you thousands!



Response Time Guarantee

All residents are guaranteed a response time of no more than 24 business hours. We will work hard to get residents the answers they need.



Cash Back

Should you want to become a homeowner after living in one of our rentals, McKenna Property Management will contribute \$500 towards your closing costs, as long as you use a McKenna Team agent.