

Plaza Healthcare

Facility Updates for Residents, Guests, and Staff

Update: 9/17/26

Special Announcements

- Congratulations to our August Employee of the Month, **Val Aguirre**. Thank you for all your hard work and dedication.
- Newsweek ranked Plaza Healthcare #1 in Arizona for America's Best Nursing Home for 2026. We have just received communication that Plaza Healthcare has made the list for 2027. The final results will be shared on September 30.
- The diner is looking for menu suggestions for the next quarter breakfast and lunch specials. See the suggestions box located in the diner.
- Congratulations to Joseph and Vanessa!!! Please join us in congratulating Joseph and Vanessa on their upcoming wedding on September 12th. We are happy for them as they celebrate this special milestone and begin this exciting new chapter in their lives together. While we are delighted to celebrate their marriage, we are also saddened to share that they have decided to relocate to Illinois. Their last day at Plaza will be October 2nd. Please take a moment to congratulate them and wish them all the best as they begin this new journey together. We wish them a lifetime of happiness, love and success.
- The courtyards have been reopened. Thank you for your patience. We believe our efforts in addressing the water runoff from the condensation pipes will permanently resolve this issue for years to come.

Attention Employees

- All Staff Meeting will be held on September 25 at 2:00 PM.
- Employee badges are provided by Staff Development. If you are in need of a replacement badge see Michelle in the classroom.



- As a reminder, Plaza Healthcare has a Tuition Assistance Program for staff looking to pursue a career in Nursing. For targeted positions such as RN and LPN, you can apply and be awarded up to \$3,000 per year in tuition reimbursement. Please stop by the HR Office for more information regarding this program.
- The Friday “Snack Cart” will be held on non-pay period weeks.
- Keep your eye out for the next Think Tank flyer! We are still accepting volunteers to participate in the led discussion. This group will help us identify opportunities, discuss ideas, and propose solutions to improve our workplace together. **If you’d like to be a voice in shaping positive change, watch for the upcoming flyer with a QR code to sign up as a volunteer. We’d love to have you on the committee!**
- All members of staff will have access to our new **Employee Assistance Program (EAP)** — a confidential resource to support your mental, emotional, and personal well-being.

Attention Plaza residents, visitors, and staff:

- As a Handbook reminder, residents and or family members may not use camera phones, video recorders, audio recorders or still photo cameras without the written consent of the subject being captured AND the CEO. In addition, smart devices or electronic equipment capable of automatic, continuous, remote, or voice-activated recording are strictly prohibited within the facility. Prohibited devices include, but are not limited to: Amazon Alexa, Google Nest/Home, Smart speakers with recording capability or any device configured for automatic audio or video recording. This policy is to protect the privacy, dignity and confidentiality of our residents, including our residents who are unable to consent.
- The Plaza Diner is open to staff, families and visitors are welcome to order and dine in. Residents may also place orders in addition to their scheduled meals by ordering ahead or by using the doorbell located outside the Plaza Diner entrance. Resident orders must be taken to their room or to the Resident Dining Room for dining, including when visiting with family or guests. Menu pricing may vary; please contact the Plaza Diner for current pricing. The Diner is open daily from 6:00 AM - 6:00 PM, pricing is available through the Plaza Diner. Please note that resident food orders from the Diner are intended to

supplement, not replace, meals provided by the facility. Residents are also required to follow their physician-ordered diet when placing orders.

Infection and Vaccines

- The COVID **Red Zone** is currently **closed**
- A Vaccine clinic will be held for Plaza Staff members in October.
- A resident vaccine clinic will take place on October 1st for both Covid and Influenza Vaccines.
- Staff members, Families, and visitors may obtain a Covid and or influenza vaccines at their local pharmacies and through Maricopa public health. Below are a few locations
- Walgreens, 7939 E McDowell Rd, Scottsdale, AZ 85257 (480) 874-9830
- CVS, 7901 E Thomas Rd, Scottsdale, AZ 85251 (480) 945-0396
- Maricopa County Public Health Immunization Clinic, 1950 S Country Club Dr, Mesa, AZ 85210 (602)-506-6767
- Covid-19 is still active in Maricopa county, staying up to date on Covid-19 vaccinations is the best way to protect yourself and your loved ones.
- For visitors and staff who have had positive covid test, follow up testing can be completed on the fifth and seventh day after the onset of symptoms. If both follow up tests are negative, staff and visitors may return on the eighth day. If either test is positive staff and visitors may return after the tenth day since the onset of symptoms occurred. If you have any questions or need any assistance please contact the infection preventionist Joseph.
- Please practice good hand hygiene habits and sanitize your hands frequently to reduce the risk of getting or spreading germs. Kindly remind someone to sanitize or wash if it is missed.
- Staff should be wearing gowns and gloves when providing high contact care such as showering and toileting assistance, for all residents.

Key Employee Updates

- Please help us welcome Meaghan Orcutt, our new Registered Dietician. She started her employment with Plaza Healthcare on August 31.

Clinical Updates

- No current updates.

\$ - Payroll - \$

● **Time Off Requests & Shift Pick-ups**



- All employees should be utilizing AoD (*ESS app*) to submit time off requests and pick-up shifts.
- Instruction sheets for both are in the locker room or you can stop by the Payroll office for a copy.
- Please remember to **review your timecards by Monday of the pay week** to ensure all your hours are accurate BEFORE payroll is processed.
- **Meal Deductions** - ALL EMPLOYEES that sign the “Diner Meal Payroll Deduction” form must **LEGIBLY write FIRST & LAST name** next to their signature.

Plaza Open Positions

- RN/LPN: for Evening and NOC. If you refer someone we are still offering referral bonuses.
- Shower Aide (Thurs, Fri, Sat)

Activities

- The Resident Council Inquiry Box is back! The box is located in the activities room underneath the TV. For any questions or concerns to be addressed, please fill out the Inquiry Form a few days before Resident Council. The slips will be next to the box. If you have any questions, please follow up with your assigned activities aid.
- We are excited to announce that the resident's choice has started back up! Nominations will come from the resident council team. We encourage all residents to join & participate if interested.
- 5 new hand held gaming devices available to be used! They can be used a week at a time. The new gaming devices are: **Wheel of Fortune, Casino Pocket, Pacman, Tetris & Poker.** If you are interested in using any, please inform your assigned activities aide.
- If you are interested in using a radio, DVD player or hand held gaming device, please inform your assigned activities aide.
- Resident Council is held every second Tuesday of the month 2:30-3pm in the Activities room for those who would like to attend.
- Please come and join us in the activities room and dining room for our daily group activities. Please refer to your calendar in your room or large calendar located outside of the bird room for upcoming activities.

- If you are in need of self-driven activities for your room please let your assigned Activities Aide know so that they can assist you in selecting some activities.
- Activity packets, Extra Extra Read all about it, and Monthly Gazette are available from your Activities Aide.
- **Remember that all returned pages of the Activities packets and the back of the Chronicles will get you participation tickets to use in our General Store.** Activities packets can be picked up in the activities room or requested from your activities aide. Chronicles are available every Thursday from your Activities aide.

Social Services

- Care Closet is available for those in need. If you are currently needing clothing, essentials, non-perishables, baby items, small household items for you, your family or a loved one please see Social Services to access our Plaza Care Closet.
- If you are able to donate to the Plaza Care Closet we are always accepting donations. Clothing and small household items can be gently used. Essentials and non-perishables must be new and unused.

Guest Relations

- Plaza has partnered with Arizona's health information exchange, Contexture, to enable individuals to share their healthcare directives with healthcare providers via an online registry, AzHDR. AzHDR allows residents (and employees) to share their POAs, living wills, and more onto a secure website of which hospitals, nursing homes, clinics, etc. can access to review someone's advanced directives. Please reach out to Guest Relations for more information!
- The salon is once again open for business on Mondays and Tuesdays, from 8am to 4pm. Please contact Guest Relations at 480-874-5336 to schedule an appointment.

Therapy

- Independent Gym Programs "Open Gym": Open Gym will be open from 10am-2pm Monday thru Friday. This is a program for residents that are more independent and able to come up to the gym for workouts. If interested in attending "Open Gym", we ask that you contact Tom in the Rehab department to get signed up.

Dietary

- The Diner Hours are: Daily: 6:00 AM - 6:00 PM
- Resident's Dietary Meeting is held every first Tuesday of the month 2:30-3pm in the Activities room for those who would like to attend.
- Ordering line: 480-874-5355 Extension #5355

Engineering Projects

- Plaza's generator is in the final stages of completion. The next step is installing chillers to the new generators. We anticipate this being completed as soon as the high temperatures drop.
- The back elevator modernization project is projected to be started once the generator project is completed.

Spiritual Corner

- Non-denominational Prayer Group is held every Thursday at 1pm in the Residents Dining Room. All are welcome to attend.



Philippians 4:13 - "I can do all things through Christ who strengthens me."

- Garry Klien with St. Daniels Church visits every Thursday to provide Communion for our Catholic residents. Prayer is also available for any denomination with Garry. If you would like to be added to the list to receive a visit or Communion please inform your Activities Aide.
- Are you looking for a way to connect with your faith at Plaza? Please contact Nicole Director of Activities to assist you. Ext. 5318

Plaza Healthcare Staff Calendar September 2026

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1	2	3	4	5
6	7	8	9	10	11	12
Review Your Timecard! 	HAPPY + LABOR DAY 				Pay Day 	
13	14	15	16	17	18	19
20	21	22	23	24	25	26
	Review Your Timecard! 	CPR Class 3pm - 5pm 			Pay Day All Staff 2pm 	
27	28	29	30			

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Breakfast	Hasbrowncasserole w/scrambled eggs	Ham or veggie omelette w/toast	Breakfast bagel sandwich egg, ham cheese	Pancake w/fruit topping & Sausage	Breakfast taco egg, bacon, hashbrown, cheese w/salsa	Breakfast bowl sausage gravy, eggs, potatoes, & cheese	french toast w/bacon
6:00 AM - 10:00 AM	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00
Breakfast alternative: 2 eggs w/toast							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Lunch/Dinner	Smash taco w/toppings	Crispy chicken ceasar wrap	3 Carne asada tacos	Wings bone-in 6pc or boneless 8pc	Italian sub w/soup	Shrimp ceviche w/chips	KFC bowl mash potatoes, corn, chicken gravy & cheese
10:00 AM - 6:00 PM	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00	\$3.00

August 1, 2026