Plaza Healthcare

Facility Updates for Residents, Guests, and Staff

Update: 11/12/26

Special Announcements

- Plaza will be drawing names for Thanksgiving turkeys for employees in need. If you are in need of a turkey this year for your family, submit your name in the box in the employee locker room starting 11/4/2026. Drawing entries are located at the employee entrance table and the employee locker room, entries will be kept confidential. Names will be accepted until Friday November 13th, the drawing will be held on Monday November 16th.
- **Congratulations to Alex Corral – 2025 Employee of the Year!**
  Please join us in congratulating Alex Corral on being honored as our 2025 Employee of the Year! With 22 years of dedicated service in Engineering, Alex exemplifies hard work, reliability, and excellence in everything he does. His commitment to keeping our facility running smoothly and his pride in his work make him a valued member of the Plaza Healthcare team. Thank you, Alex, for your many years of outstanding service and dedication. This recognition is well deserved!
- Congratulations to our October Employee of the Month, **Mary Cummings**. Thank you for all your hard work and dedication at Mimosa Springs AL.
- The next All Staff Meeting is scheduled for November 20th at 2:00 PM with a theme of Flannel shirts.
- For the eighth year in a row, Plaza Healthcare has been ranked as one of Newsweek's Best Nursing Homes. This year, Newsweek grouped Arizona into a Southwest region with Colorado, Utah, Nevada, New Mexico, and Hawaii. Out of the five states, Plaza finished 4th overall, and the top large facility in Arizona.
- The diner is looking for menu suggestions for the next quarter breakfast and lunch specials. See the suggestions box located in the diner.

- Please welcome Donovan Sailo, as the Director of Nursing for the second floor. Donovan joined the team, as our very first Unit Manager! When you see him, please congratulate him on his new role.

Attention Employees

- Plaza's 2026 Engagement Survey has officially launched! Please either scan the QR code found on flyers throughout the building or respond to the email request to complete the survey! The purpose of this survey is to understand your experience working for Plaza and to evaluate areas for improvement! This survey is 100% anonymous.
- Staff Celebration Request Memo - Baby Showers & Other Celebrations: We are happy to help staff celebrate special occasions such as baby showers, retirements, and other staff celebrations! The facility can assist with celebrations by helping reserve an available room, providing water and desserts. **Please note:** The facility will not provide food or a meal for staff celebrations. Staff are responsible for making their own arrangements for food. Please see Human Resources for questions and scheduling.
- As we approach election season, we kindly remind all staff to remain neutral and professional when interacting with residents. Refrain from discussing political candidates, parties, or political topics with residents and in common areas, and help us maintain a respectful and welcoming environment for everyone.
- Employee badges are provided by Staff Development. If you are in need of a replacement badge see Michelle in the classroom. Please remember, that you must always wear your badge when you are in the facility.
- As a reminder, Plaza Healthcare has a Tuition Assistance Program for staff looking to pursue a career in Nursing. For targeted positions such as RN and LPN, you can apply and be awarded up to $3,000 per year in tuition reimbursement. Please stop by the HR Office for more information regarding this program.
- The Friday "Snack Cart" will be held on non-pay period weeks.
- Policy reminder: Please ensure that you are wearing proper uniform at all times and that you are adhering to the personal dress and appearance policy. If you have any questions about these policies and guidelines, you can ask your supervisor or ask HR

Attention Plaza residents, visitors, and staff:

- As a Handbook reminder, residents and or family members may not use camera phones, video recorders, audio recorders or still photo cameras without the written consent of the

subject being captured AND the CEO. In addition, smart devices or electronic equipment capable of automatic, continuous, remote, or voice-activated recording are strictly prohibited within the facility. Prohibited devices include, but are not limited to: Amazon Alexa, Google Nest/Home, Smart speakers with recording capability or any device configured for automatic audio or video recording. This policy is to protect the privacy, dignity and confidentiality of our residents, including our residents who are unable to consent.

- A general election will be held in Arizona on November 3, 2026. It is Plaza Healthcare's policy to preserve residents' independent electoral choices; protect ballot secrecy and personal political information; provide fair access to lawful voting-related assistance; maintain politically neutral administration of Plaza resources; and create a prompt, safe process for reporting and addressing interference. Plaza Healthcare is teamed up with Maricopa County Elections - Special Elections Board to assist our residents. For more information, please contact the Activities Department.
- The Plaza Diner is open to staff, families and visitors are welcome to order and dine in. Residents may also place orders in addition to their scheduled meals by ordering ahead or by using the doorbell located outside the Plaza Diner entrance. Resident orders must be taken to their room or to the Resident Dining Room for dining, including when visiting with family or guests. Menu pricing may vary; please contact the Plaza Diner for current pricing. The Diner is open daily from 6:00 AM - 6:00 PM, pricing is available through the Plaza Diner. Please note that resident food orders from the Diner are intended to supplement, not replace, meals provided by the facility. Residents are also required to follow their physician-ordered diet when placing orders.

Infection and Vaccines

- The COVID **Red Zone** is currently **closed**
- Staff members, Families, and visitors may obtain a Covid and or influenza vaccines at their local pharmacies and through Maricopa public health. Below are a few locations
- Walgreens, 7939 E McDowell Rd, Scottsdale, AZ 85257 (480) 874-9830
- CVS, 7901 E Thomas Rd, Scottsdale, AZ 85251 (480) 945-0396
- Maricopa County Public Health Immunization Clinic, 1950 S Country Club Dr, Mesa, AZ 85210 (602)-506-6767

- Covid-19 is still active in Maricopa county, staying up to date on Covid-19 vaccinations is the best way to protect yourself and your loved ones.
- For visitors and staff who have had positive covid test, follow up testing can be completed on the fifth and seventh day after the onset of symptoms. If both follow up tests are negative, staff and visitors may return on the eighth day. If either test is positive staff and visitors may return after the tenth day since the onset of symptoms occured. If you have any questions or need any assistance please contact the infection preventionist Joseph.
- Please practice good hand hygiene habits and sanitize your hands frequently to reduce the risk of getting or spreading germs. Kindly remind someone to sanitize or wash if it is missed.
- Staff should be wearing gowns and gloves when providing high contact care such as showering and toileting assistance, for all residents.

Key Employee Updates

- Please help us welcome Meaghan Orcutt, our new Registered Dietician. She started her employment with Plaza Healthcare on August 31.

Clinical Updates

- November Clinical Meeting: November 19th 7am and 3pm

$ - Payroll - $

- **Time Off Requests & Shift Pick-ups**
  - All employees should be utilizing AoD *(ESS app)* to submit time off requests and pick-up shifts.
  - Instruction sheets for both are in the locker room or you can stop by the Payroll office for a copy.
- Please remember to **review your timecards by Monday** of the pay week to ensure all your hours are accurate BEFORE payroll is processed.
- **Meal Deductions** - ALL EMPLOYEES that sign the "Diner Meal Payroll Deduction" form must **LEGIBLY write FIRST & LAST name** next to their signature.

Plaza Open Positions

- RN/LPN: NOC Shift ONLY: If you refer someone we are still offering referral bonuses.
- RN Unit Manager NOC shift (Float)
- CNA openings (Days/Evenings)

Activities

- The Resident Council Inquiry Box is back! The box is located in the activities room underneath the TV. For any questions or concerns to be addressed, please fill out the Inquiry Form a few days before Resident Council. The slips will be next to the box. If you have any questions, please follow up with your assigned activities aid.
- We are excited to announce that the resident's choice has started back up! Nominations will come from the resident council team. We encourage all residents to join & participate if interested.
- If you are interested in using a radio, DVD player or hand held gaming device, please inform your assigned activities aide.
- Resident Council is held every second Tuesday of the month 2:30-3pm in the Activities room for those who would like to attend.
- Please come and join us in the activities room and dining room for our daily group activities. Please refer to your calendar in your room or large calendar located outside of the bird room for upcoming activities.
- If you are in need of self-driven activities for your room please let your assigned Activities Aide know so that they can assist you in selecting some activities.
- Activity packets, Extra Extra Read all about it, and Monthly Gazette are available from your Activities Aide.
- Remember that all returned pages of the Activities packets and the back of the Chronicles will get you participation tickets to use in our General Store. Activities packets can be picked up in the activities room or requested from your activities aide. Chronicles are available every Thursday from your Activities aide.
- Please note that the General Store will be closed though the end of the year.
- Special Guest - Tina the Vintage Songstress Dec 3, 2026 1:30-2:30pm in the Resident Dining Room
- Resident Holiday Boutique will be OPEN Dec 10, 2026 1-3:30pm for your Holiday Shopping Needs.
- Residents Holiday Party - Dec 17, 2026 with Special Guest The Dickens Carolers
- CHRISTMAS EVE BINGO - Dec 24, 2026 9:30-11:30am
- CHRISTMAS BINGO - Dec 25, 2026 9:30-11:30am
- NEW YEAR's EVE BINGO - Dec 31, 2026 9:30-11:30am

Social Services

- Care Closet is available for those in need. If you are currently needing clothing, essentials, non-perishables, baby items, small household items for you, your family or a loved one please see Social Services to access our Plaza Care Closet.
- If you are able to donate to the Plaza Care Closet we are always accepting donations. Clothing and small household items can be gently used. Essentials and non-perishables must be new and unused.

Guest Relations

- Plaza has partnered with Arizona's health information exchange, Contexture, to enable individuals to share their healthcare directives with healthcare providers via an online registry, AzHDR. AzHDR allows residents (and employees) to share their POAs, living wills, and more onto a secure website of which hospitals, nursing homes, clinics, etc. can access to review someone's advanced directives. Please reach out to Guest Relations for more information!
- The salon is once again open for business on Mondays and Tuesdays, from 8am to 4pm. Please contact Guest Relations at 480-874-5336 to schedule an appointment.

Respiratory

A Small Change That Supports Patient Dignity

- You may notice new sleeves inside our suction canisters throughout the facility! These help keep the contents out of view while a side-facing window allows staff to monitor them.
- Sleeves stay with the same patient during routine canister changes—please don't throw them away. If soiled, clean them with Clorox or Sani-wipes. Discard the sleeve when the patient is discharged and use a new one for the next patient.



Therapy

- Independent Gym Programs “Open Gym”: Open Gym will be open from 10am-2pm Monday thru Friday. This is a program for residents that are more independent and able to come up to the gym for workouts. If interested in attending “Open Gym”, we ask that you contact Tom in the Rehab department to get signed up.

Dietary

- The Diner Hours are: Daily: 6:00 AM - 6:00 PM
- Resident’s Dietary Meeting is held every first Tuesday of the month 2:30-3pm in the Activities room for those who would like to attend.
- Ordering line: 480-874-5355 Extension #5355

Engineering Projects

- Plaza’s generator is in the final stages of completion. The next step is installing chillers to the new generators. We anticipate this being completed as soon as the high temperatures drop.
- The back elevator modernization project is projected to be started once the generator project is completed.

Spiritual Corner

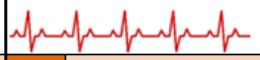
- Non-denominational Prayer Group is held every Thursday at 1pm in the Residents Dining Room. All are welcome to attend.



Ephesians 4:32: "Be kind and compassionate to one another, forgiving each other, just as in Christ God forgave you."

- Garry Klien with St. Daniels Church visits every Thursday to provide Communion for our Catholic residents. Prayer is also available for any denomination with Garry. If you would like to be added to the list to receive a visit or Communion please inform your Activities Aide.
- Are you looking for a way to connect with your faith at Plaza? Please contact Nicole Director of Activities to assist you. Ext. 5318

Plaza Healthcare Staff Calendar November 2026

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
	Review Your Timecard! 		Mandatory Madness		Pay Day 	
8	9	10	11	12	13	14
						
15	16	17	18	19	20	21
	Review Your Timecard! 		Mandatory Madness	Clinical Staff Meeting 7am & 2pm 	Pay Day All Staff 2pm	
22	23	24	25	26	27	28
		CPR Class 3pm - 5pm 				
29	30					





	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Breakfast	Breakfast bowl sausage gravy, eggs, potatoes, & cheese	Eggs biscuit & sausage gravy	Breakfast burritos chorizo, potatoes, & egg	Loaded oatmeal choice of fruit or nuts	Breakfast taco egg, bacon, hashbrown, cheese w/salsa	Breakfast grilled cheese sausage, egg, and cheese	Eggs, bacon, toast
6:00 AM - 9:45 AM	*$4.00*	*$4.00*	*$4.00*	*$4.00*	*$4.00*	*$4.00*	*$4.00*
Breakfast alternative: 2 eggs w/toast							

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Lunch/Dinner	Wings bone-in 6pc or boneless 8pc	Chicken Teriyaki w/rice	Mexican Pizza	Wings bone-in 6pc or boneless 8pc	Creamy Italian Rigatoni	Rodeo Burger (onion rings, BBQ Sauce) w/fries	KFC bowl mash potatoes, corn, chicken gravy & cheese
10:00 AM - 6:00 PM	*$4.00*	*$4.00*	*$4.00*	*$4.00*	*$4.00*	*$4.00*	*$4.00*

October 1, 2026