

# GetAdvocacy Patient Advocacy Services



**GetAdvocacy** is a healthcare patient advocacy company on a mission to make healthcare easy to understand, and easier to afford. Having free healthcare resources and tools is great, but they don't help much if you don't know how to use them. The FAQs below should answer your questions about invoice negotiation, but if not, we'd be happy to talk to you - just call us at the number below.

**Let Us Help Reduce Your Medical Bill** - Through their product and services, GetAdvocacy can help members negotiate eligible medical bills, and ensure they get the most from their benefits. Members can get updates on the status of their case by reaching out to patient advocates directly.

**So what is invoice negotiation?** It's a free service offered by your health care plan through GetAdvocacy to help you reduce your out-of-pocket medical expenses.

**When should I use invoice negotiation?** When you have a medical bill that you would like to make affordable - Ideally, you should use this service before you pay the bill.

**Can you help me with any type of invoice?** While GetAdvocacy can help negotiate most bills, there are some exclusions. To be eligible for negotiation, total bills for a single event must equal or exceed a dollar amount established by your plan. Please contact our team to discuss how we can help you.

**What do I have to do to use invoice negotiation?** Simply call us with your medical bill information and we will take it from there. We may have follow-up questions for you as we discuss different ways to reduce your bill, but for the most part, just sit back and relax while we negotiate the bill on your behalf.

**How do I contact you to reduce my medical bill?** Simply call our medical bill negotiation representatives or contact our member service request form at <https://getadvocacy.com/contact/>

**Can you help me find an affordable way to get a medical procedure or service that I have postponed because I am concerned about the cost?** Absolutely! If your plan also offers GetAdvocacy Healthcare Navigation, our patient advocacy experts will help you with that.

## Patients need a champion. GetAdvocacy can help.

### Jessica saved \$11,120

At 19-years-old, Jessica found herself going blind. She barely made enough money to cover her bills and her medical plan only covered a small portion. Overwhelmed with the financial burden, she reached out for help. A GetAdvocacy associate was able to reduce her largest bill by 100% through a program at the facility. With her bills taken care of, Jessica could focus on living life with her new diagnosis.

## FAMILY HEALTH CHOICE MEMBER ACCESS

- Call a **GetAdvocacy** associate at 855-793-3585
- Or reach out via our service contact form at <https://getadvocacy.com/contact> to get started!

Note: GetAdvocacy is a best-efforts service, is not insurance, and does not provide funds to pay for medical bills.