

Ubon Safari Limited

Travel Insurance Information

At Ubon Safari Limited, your safety and comfort are central to everything we do. For this reason, comprehensive travel insurance is required for all guests joining our safaris. The information below is designed to help you arrange appropriate cover before departure.

International Insurance Options

While travellers were once limited to purchasing insurance in their country of residence, many insurers now provide policies to clients worldwide. In some cases, international providers may offer broader coverage or more competitive pricing than local alternatives.

Examples of companies offering international policies include:

- [Global Rescue](#) - A global travel risk management company specialising in medical evacuation, field rescue, security extraction, and crisis response services.
- [Worldwide Global Travel Insurance](#) – Offers cover to residents of most countries travelling to destinations across the globe.
- [Journeyman Services](#)– A long-established provider offering travel insurance policies underwritten by AXA and available to travellers of various nationalities and countries of residence.

Please note: Ubon Safari Limited does not sell insurance and does not recommend any specific provider. It is each guest's responsibility to arrange a policy that suits their personal circumstances.

Frequently Asked Questions

Do I still need insurance if I've already paid for my trip?

Yes. Valid travel insurance covering the full duration of your safari is a condition of booking. Insurance protects you against unexpected cancellations, medical emergencies, evacuation, and repatriation expenses. Without suitable cover, you may face significant financial liability.

What level of medical coverage is required?

We strongly advise choosing a policy that includes:

- At least USD 100,000 in medical cover

- Emergency evacuation and repatriation
- Direct settlement of hospital and treatment costs

Policies that require upfront payment before reimbursement can be financially challenging in the event of serious illness or evacuation.

Will my domestic health insurance cover me abroad?

Most public healthcare systems (such as Medicare or the NHS) do not extend coverage outside your home country. Some private health plans also provide limited or no international protection. Please check directly with your provider and arrange additional travel insurance if necessary.

Is credit card travel insurance enough?

Credit card insurance often provides limited benefits and may not include adequate medical or evacuation cover. Before relying on it, confirm:

- The total medical coverage available
- Inclusion of emergency evacuation and repatriation
- Any exclusions related to safaris or remote travel

Never assume automatic coverage.

Why do you request my insurance details?

In the event of an emergency, our team and local partners must be able to contact your insurer without delay. Prior to travel, you will be asked to provide:

- Insurance company name
- Policy number
- 24-hour emergency contact number

This ensures rapid co-ordination of medical care if required.

Can you review my insurance policy?

No. For legal reasons, we cannot assess or advise on individual policies. Please speak directly with your insurer to confirm your coverage is appropriate.

What happens if I do not arrange insurance?

Travel insurance is mandatory for all guests. Failure to obtain suitable cover may result in cancellation of your booking in line with our Terms & Conditions.

Important Reminder

Always read your policy documentation carefully, including exclusions and benefit limits. We have seen cases where travellers believed they were fully insured, only to discover key limitations later.

Comprehensive travel insurance provides valuable peace of mind – allowing you to focus on enjoying your safari with confidence.

If you have general questions about insurance requirements for your trip with Ubon Safari Limited, our team will be happy to assist.