

Yarmouth Medical Center Code of Conduct Policy

To maintain a safe, respectful, and professional environment for our patients, visitors, and staff, Yarmouth Medical Center strictly prohibits the following behaviors:

- 1. **Possession of Weapons:** Bringing firearms, knives, or any other weapons onto the premises is strictly prohibited.
- 2. **Harassment or Intimidation:** Engaging in any form of harassment, intimidation, yelling, or the use of profane or abusive language directed at staff, patients, or visitors.
- 3. **Unauthorized Entry:** Entering staff-only areas, including leaning into or reaching through the front desk window, without explicit permission.
- 4. **Threats of Violence:** Issuing threats—whether verbal, written, or electronic (including phone calls, emails, voicemails, texts, or letters)—to inflict harm upon any individual or entity.
- 5. **Physical Aggression:** Any physical assault, inappropriate physical contact, or threat of bodily harm to staff, patients, or visitors.
- 6. **Destruction of Property:** Damaging or attempting to damage property belonging to Yarmouth Medical Center or others on the premises.
- 7. **Menacing or Derogatory Conduct:** Engaging in threatening gestures, racial or cultural slurs, or other discriminatory, derogatory, or abusive behavior.

Any patient, visitor, or staff member who observes or is subjected to such conduct is encouraged to report the incident to Yarmouth Medical Center administration immediately.

Policy Enforcement:

Violations of this Code of Conduct may result in immediate removal from the premises, formal warning, discharge from the practice, and/or notification to local law enforcement, depending on the severity of the behavior.