

## 1. Nature of Treatment & Results Disclaimer

Tattoo removal is a progressive ink reduction process. Complete removal cannot be guaranteed. Results vary depending on ink colour, depth, density, age of tattoo, location, skin type, immune response, and previous treatments. Session estimates are indicative only and not a guarantee of outcome.

## 2. Treatment Course & Session Spacing

Sessions must be spaced a minimum of 6–8 weeks apart or longer if clinically required. Treatment timing may be adjusted at the clinician's discretion to prioritise skin safety and healing.

## 3. Packages, Payments & Expiry

All tattoo removal packages are non-refundable once treatment has commenced. Packages are non-transferable and for use by the original client only. Unused sessions expire 24 months from date of purchase. Failure to attend appointments does not extend expiry dates.

## 4. Consultation & Medical Clearance

All clients must attend a consultation prior to treatment. The clinic reserves the right to refuse or delay treatment if deemed unsafe. Medical clearance may be required for certain conditions or medications.

## 5. Aftercare Compliance

Clients must follow all pre- and post-treatment instructions. The clinic is not responsible for complications arising from non-compliance.

## 6. Risks & Potential Complications

Risks include redness, swelling, blistering, scabbing, pigment changes, infection, scarring, and incomplete ink removal. Darker skin types and sun exposure increase pigment risk.

## 7. Skin Type Considerations

Clients with Fitzpatrick IV–VI may require more sessions at lower energy settings for safety.

## 8. Clinical Judgement

Treatment parameters and modality are determined solely by the clinician. Client preference does not override clinical decision-making.

## 9. Photography & Records

Clinical photographs may be taken for documentation and medico-legal purposes. Images will not be used for marketing without client consent.

## 10. Limitation of Liability

To the extent permitted by Australian Consumer Law, That Skin Clinic is not liable for indirect or consequential loss.

## 11. Cancellation & Missed Appointments

Appointments are subject to the clinic's cancellation and deposit policy.

## 12. Governing Law

These terms are governed by the laws of Queensland, Australia. By proceeding with treatment, the client confirms understanding and acceptance of these Terms & Conditions.