

Tattoo Removal – Terms & Conditions

- Unlimited tattoo removal applies to one tattoo only, with a maximum size of 10cm x 5cm.
- “Unlimited” refers to the number of laser sessions required until the treating laser therapist determines the tattoo has reached its clinical endpoint.
- A clinical endpoint means the tattoo has achieved the maximum safe and realistic level of fading achievable based on:
 - ink depth and composition
 - tattoo age and saturation
 - skin response and healing
 - remaining pigment response to laser treatment
- Once the treating therapist determines the remaining ink is no longer responding significantly to treatment, or further treatment may increase the risk of skin damage, scarring or adverse reactions, treatments will cease.
- Unlimited treatment does not guarantee 100% removal or complete clearance of all pigment.
- Treatment intervals, settings and number of sessions are determined solely by the treating therapist based on safe clinical practice.
- Clients must follow all aftercare instructions provided by the clinic.
- Treatments may be refused, postponed or discontinued if aftercare is not followed or if treatment is deemed clinically unsafe.
- Package is non-transferable and non-refundable.
- Consultation is required prior to treatment to assess suitability.

LED Therapy – Terms & Conditions

- Consultation must be completed prior to commencing treatment to ensure suitability, safety and medical appropriateness.
- “Unlimited” LED Therapy refers to ongoing LED sessions within clinically appropriate treatment guidelines as determined by the treating therapist.
- Treatments are limited to a maximum of one session per day and only where clinically appropriate within the therapist’s professional scope of practice.
- Treatment frequency, duration and protocol are determined by the clinic based on skin condition, treatment goals and safe clinical practice.
- Treatments may be postponed, modified or declined where contraindications, skin reactions or medical concerns are identified.
- Clients must disclose relevant medical history, medications and skin conditions prior to treatment.
- Package is non-transferable and non-refundable.
- Booking availability applies.
- Results vary between individuals and are dependent on consistency, skin condition and adherence to professional advice.

Consultation – Terms & Conditions

- \$75 consultation fee is fully redeemable toward eligible treatments or skincare purchases.
- Consultation includes professional skin assessment and treatment planning.
- Redeemable value is not transferable or redeemable for cash.
- Late cancellations or no-shows may result in forfeiture of the consultation fee.