

ScienceLogic

skylar[™]
one

Certified Operator

Certification Level 100 | Your First Step in IT Operations Excellence



What Is the Skylar One Operator Certification?

The Skylar One Certified Operator credential is the foundational certification in ScienceLogic's three-tier Skylar One Certification Program. It validates that you have the knowledge and practical skills to operate confidently within a Skylar One platform environment — triaging alerts, managing incidents, following established runbooks, and meeting SLA targets.

ScienceLogic has over 20 years of experience in the observability space, serving enterprises, service providers, and government agencies worldwide. A ScienceLogic certification is an industry-recognized credential that demonstrates your ability to contribute meaningfully to modern IT operations using one of the world's leading AIOps platforms.

At a Glance

30 Questions	70% Passing Score	75 min Time Limit	2 Years Credential Valid
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Is This Certification Right for You?

This certification is for you if...

- You work with Skylar One in any capacity — whether newly onboarded or experienced
- You manage infrastructure, applications, or networks and respond to alerts
- You want a recognized credential to validate your Skylar One skills

What You Will Learn

The Operator course prepares you to work effectively within Skylar One from day one. By the time you sit for the exam, you will be able to:

<p>01 Maximizing Resources</p> <p>Modern success is measured by speed — whether you're researching a feature or tracking down a critical setting. Knowing what resources are available and how to use them effectively makes all the difference.</p>	<p>02 User Interface Navigation</p> <p>Move confidently through the Skylar One interface — event console, dashboards, menus, and device views. Master sorting, filtering, and both basic and advanced search.</p>
<p>03 Foundations of Architecture</p> <p>Before diving into day-to-day operations, it helps to understand what's running under the hood. This section walks through the key building blocks of Skylar One's architecture, so you always know where you are and why it matters.</p>	<p>04 Onboarding</p> <p>Every deployment starts somewhere. This section covers the essential setup steps for bringing Skylar One to life in your environment — from configuring organizations and user accounts to establishing credentials and running your first device discovery.</p>
<p>05 Managing Your Environment</p> <p>With your environment configured, it is time to put Skylar One to work. This section covers how to manage devices, interpret and respond to events, and troubleshoot issues — giving you the core skills needed to keep your environment healthy and running smoothly.</p>	<p>06 Working with Dashboards</p> <p>A well-built dashboard puts the right information in front of the right people at the right time. This section covers how to navigate and how to build your own — giving you the tools to surface the data that matters most to your team.</p>

The Exam

The Operator exam tests your knowledge and comprehension across seven topic areas. Questions are multiple-choice and true/false, designed to reflect the real decisions you make during a shift.


Topic Area	What Is Tested	Weight
Documentation & Support Resources	What information is available, how to access it, and how to use the available tools as effectively as possible.	14%
Navigating the UI	Skylar One UI, menus, and console navigation	15%
Foundations of Architecture	The core components of the Skylar One platform, how they interact, and how data flows through the system.	14%
Onboarding	How to configure organizations, user accounts, and credentials, and how to run device discovery to bring devices into Skylar One.	14%
Device Management	How to locate, view, and manage devices within Skylar One, including device properties, classifications, and status.	15%
Event Management	How to monitor, interpret, and respond to events generated by managed devices, including severity levels and event policies.	14%
Dashboard Creation	How to navigate existing dashboards and build custom dashboards to visualize and surface relevant operational data.	14%

How to Prepare

There are no formal prerequisites for the Operator exam. Before attempting the exam, we recommend:

- Familiarity with IT infrastructure concepts such as servers, networks, and applications
- Completion of the Skylar One Operator training course, offered through ScienceLogic University as self-paced CBT, instructor-led virtual, or instructor-led in-person delivery

What You Earn



Skylar One Certified Operator

Upon passing the exam, you receive a digital badge issued by ScienceLogic — an industry-recognized credential valid for two years. Share it on LinkedIn, attach it to your resume, or display it in your professional profile to demonstrate your Skylar One expertise.

Renewal: Re-attempt and pass the current exam version before your credential expires. Unlimited retakes with a 72-hour waiting period between attempts.

Your Certification Path

The Operator certification is the first step in a three-tier program. Each level builds on the last, progressively validating deeper platform expertise.



Customers and partners who complete all three tiers demonstrate end-to-end command of Skylar One — from daily monitoring operations through enterprise-grade platform administration.