

# Trusted Certification

This statement applies to:

[thomascustombuilders.com](https://thomascustombuilders.com)

## How to use

If you receive a legal demand letter, send your Legal Action Response Plan and the AudioEye Trusted Certification to your attorney. These documents prove that you have partnered with AudioEye to provide an accessible experience for your website visitors.

This certification is only valid after:

10/02/2025, 03:33 PM

Report generated:

12/10/2025, 09:37 PM

[thomascustombuilders.com](https://thomascustombuilders.com)

website is AudioEye Trusted.

## AudioEye Trusted Certification

The Trusted by AudioEye badge represents a commitment to accessibility and digital inclusion. The AudioEye web accessibility certification process may involve a combination of automatic and accessibility expert testing with the goals of (i) identifying and resolving access barriers, (ii) conforming with the World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) 2.2 Level AA Success Criteria, and (iii) ensuring an optimal user experience for all users, regardless of their individual abilities.

While AudioEye's underlying JavaScript is active, AudioEye attests to the following:

- AudioEye Activation is complete.
- Testing & Discovery is ongoing with continuous monitoring.
- Remediation & Validation is ongoing.
- The AudioEye 24/7 Website Accessibility Help Desk is active.
- The AudioEye Accessibility Help Desk can be activated.

AudioEye certifies that the website is being monitored and remediated with a goal of increasing conformance with WCAG 2.2 AA. In this ongoing effort, AudioEye's technology has already made progress in removing access barriers and will continue to enhance this website for optimal accessibility and usability for all users.

This service may also include regularly scheduled expert audits, and regular releases that help to improve access and usability for all users, including users of assistive technology.

If you encounter access barriers or issues with any page or feature on this website that may present a challenge for website visitors looking to access this website, please submit your feedback through the Accessibility Help Desk issue reporting form.

## **AudioEye Statements:**

- AudioEye continually monitors the most recent Web Content Accessibility Guidelines (WCAG) set forth by the World Wide Web Consortium (W3C).
- AudioEye has taken steps to help improve and maintain accessibility of this website.
- While the related JavaScript is active, AudioEye monitors this website and/or the platform hosting this website for possible violations of certain WCAG Success Criteria.
- AudioEye routinely evaluates the services that are applied to this website and/or the platform hosting this website to help improve conformance with WCAG Success Criteria.
- AudioEye periodically reviews automated and expert test results relating to its offerings to help develop remediations that can be applied to this website and/or the platform hosting this website to help improve conformance with WCAG Success Criteria.
- AudioEye offers support and resources that promote accessibility best practices.
- AudioEye periodically monitors laws, regulations and practices regarding digital accessibility compliance, including but not limited to the Americans with Disabilities Act (ADA) and other similar state and international laws and regulations.
- While the related JavaScript is active, AudioEye supports a 24/7 Accessibility Help Desk for website visitors, which gives website visitors the ability to report accessibility issues and grievances should they be encountered. AudioEye prioritizes fixing accessibility issues when submitted via the Help Desk.
- While the related JavaScript is active, the AudioEye Accessibility Help Desk also provides web personalization tools permitting website visitors to address specific accessibility issues and to customize their user experience.