

SUBMISSION REQUIREMENTS

Standard labor: \$105 USD/hr unless previously negotiated. Travel: \$95/hr, maximum 2 hours, OR mileage: \$4.00/mile, maximum 300 miles. Submit within 30 days of receiving parts.

☐ Hour meter photo
 ☐ Data plate photo
 ☐ Error codes (if present)
 ☐ Failed part photo
 ☐ New part photo

CUSTOMER / DEALER INFORMATION

Company Name		Contact Name	Telephone	
Email Address		Technician's Name		
Street Address		City	State/Province	ZIP/Postal Code
Country	Customer Invoice / Work Order #		Claim Contact Reference (optional)	

MACHINE INFORMATION

Model	Serial Number	Machine Hours	In-Service Date	Failure Date
Date Repair Completed	Servicing Dealer Address		Job / Repair Location Address	

FAILURE AND REPAIR DETAILS

Complaint - What did the customer report?

Cause - What caused the failure?

Correction - What repair was completed?

Continue to Page 2 for parts, labor, travel, third-party expenses, and automatic claim totals.
Attach invoices and supporting photos when submitting the completed form to warranty@lmgna.com.

PARTS AND MISCELLANEOUS SUPPLIES

Description	Part Number	Invoice Number	Qty	Unit Cost	Line Total
Parts Subtotal					

LABOR

Work Performed	Labor Rate	Labor Hours	Line Total
Labor Subtotal			

TRAVEL / MILEAGE

Travel hours (\$95/hr; maximum 2 hours)

Mileage (\$4.00/mile; maximum 300 miles)

Travel HoursMilesTravel/Mileage Total

THIRD-PARTY / OUTSIDE REPAIR EXPENSES

Vendor / Provider	Description	Invoice Number	Amount
Third-Party Subtotal			

CLAIM SUMMARY

Parts	Labor	Travel/Mileage	Third-Party	CLAIM TOTAL

LGMG USE ONLY - DO NOT COMPLETE

LGMG Claim #

WAR #

Reviewer

Review Date

Pending

Approved

Denied

Approved Amount