



LGMG NEW PRODUCT WARRANTY - NORTH AMERICA

Telehandlers

This document is in effect for machines purchased from LGMG NA on or after January 1, 2025

Any machine purchased prior to this date will be treated as per the previous published documents

LGMG NA ("LGMG") warrants its new products (Telehandlers) made by it to be free from defects in material or workmanship for thirty-six (36) months or 3,000 hours from the warranty start date. Extended warranty options are available for purchase at the time of machine purchase – terms and conditions for warranty remains the same as the standard warranty.

For diesel powered machines, LGMG further warrants engine components, as defined in its then current warranty policies and procedures, to be free from defects in material and workmanship for sixty (36) months or 3,000 hours, whichever occurs first. An initial warranty period of twenty-four (24) months or 2,000 hours is covered directly by the Engine Manufacturer.

Please see full details of models, warranty coverage and exclusions in the warranty policy available on the LGMGNA website.

LGMG agrees only to repair or replace, at its own expense, F.O.B. (E.X.W.), the place or places of manufacture, any part or parts of the product found to be defective in material or workmanship, provided LGMG is notified of such defect or defects within the applicable warranty period and given a reasonable time to correct the defect. In no case shall any warranty extend to defects in materials, components, or services furnished by third parties. Defects caused by chemical action or the presence of abrasive materials and defects arising following the operation beyond rated capacity or the improper use or application of any products shall not be considered defects within the scope of this warranty. If any repairs or alterations are made or any parts are replaced during the applicable warranty periods by anyone other than LGMG or an entity authorized by LGMG in accordance with authorized LGMG service manuals or with parts, accessories, or attachments other than authorized by LGMG for use in its products, customer shall pay for such repairs or parts without recourse against LGMG, and LGMG shall be relieved of responsibility for fulfillment of this warranty with respect to such repairs, alterations, or replacements so made. LGMG'S obligations under this warranty shall at all times be subject to its then current warranty policies and procedures. The above-mentioned warranty shall not apply to replacement or service parts made and sold to a customer by LGMG. Routine maintenance, routine maintenance items (including paint and decals), and minor adjustments are excluded from this warranty. Certain components, including, but not limited to, engines, tires, and batteries, which may be a part of the product are not manufactured or warranted by LGMG. Any applicable warranty for such components is provided through the original manufacturer of the component or its distributor organization.

LGMG further warrants that each unit is designed, built, and equipped to meet United States Environmental Protection Agency ("EPA") and, where applicable, California Air Resources Board ("CARB") emissions requirements in effect on the date of manufacture. LGMG further warrants that the unit is free from defects in material and workmanship that might prevent the unit from meeting applicable EPA and CARB requirements. Policy holders may obtain such emissions warranty service at no cost, including parts, labor, and diagnostic services, for their equipment from an authorized LGMG Servicer or any authorized servicer of the Engine OEM. Please also note that this Emissions Control System Warranty is required by EPA, and in certain equipment applications, by CARB, and is a distinct and additional warranty from the general commercial warranty described herein that LGMG and its engine suppliers provide to customers who purchase

**LGMG North America, Inc.
4105 Live Oak Drive, Suite 100,
The Colony, Texas 75056 United States**



LGMG equipment and associated engines. Please refer to the "Emissions Warranty Guidelines," available for download at www.LGMGNA.com, for additional details specific to your machine. End users may also perform their own repairs of emissions-related components, although the cost of labor and diagnostic services provided by other than an authorized LGMG servicer or OEM are outside the scope of this warranty and will not be paid for by LGMG free of charge. The proper performance of routine maintenance by the customer or a third-party service shall not invalidate this emissions warranty.

LGMG Warranty covers Parts, Labor, and Travel costs as outlined in LGMG's current warranty policies.

LGMG Warranty does not cover any duties, taxes, environmental fees, including without limitation, disposal or handling of tires, batteries, and petrochemical items.

Under no circumstances shall LGMG be liable for any consequential or special damages which any person or entity may incur or claim to incur as a result of any defect in the product or in any correction or alteration thereof made or furnished by LGMG or others.

"Consequential" or "special damage" includes, but is not limited to costs of transportation, lost sales, lost orders, lost profits, lost income, increased overhead, labor and material costs, and cost of manufacturing variances and operational inefficiencies. LGMG'S maximum liability under this warranty shall be the purchase price paid to LGMG with respect to the product to which such warranty is claimed. The limitation of liability provisions herein shall apply to any and all claims or suits brought against LGMG, including any claim based upon negligence, breach of contract, breach of warranty, strict liability or any other theories upon which liability may be asserted against LGMG.

This warranty constitutes LGMG's entire and exclusive warranty as to the product and is the sole and exclusive remedy for product defects in material and workmanship. LGMG does not assume (and has not authorized any other person to assume on its behalf) any other warranty or liability in connection with any product covered by this warranty. LGMG EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES OF ANY KIND WHATSOEVER AS TO THE PRODUCT FURNISHED HEREUNDER, INCLUDING BUT NOT LIMITED TO ANY EXPRESS WARRANTIES, EXCEPT FOR THE EXCLUSIVE WARRANTY PROVIDED HEREIN, OR IMPLIED WARRANTIES AS TO MERCHANTABILITY, OR FITNESS FOR ANY PARTICULAR PURPOSE.

This warranty shall be void, if, upon the occurrence of any incident involving any product made by LGMG and resulting in any personal injury or property damage, customer shall fail to notify LGMG within 48 hours of such occurrence or permit LGMG and its representatives to have immediate access to such product and all records of or within the control of customer relating to the product and occurrence.

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