



LGMG NEW TELEHANDLER PRODUCT LIMITED WARRANTY - NORTH AMERICA

This LGMG New Product Limited Warranty – North America (the “Warranty”) is in effect for machines purchased from LGMG North America, Inc. on or after February 25, 2026. Any machine purchased prior to this date will be treated as per the previous published documents regarding limited warranties

LGMG North America, Inc. (“LGMG”) warrants the structural components of its new products to be free from defects in material or workmanship for thirty six (36) months or 3000hrs whichever occurs first (the “Warranty Period”) from the Warranty Start Date (as defined herein). Any structural warranty provided herein applies solely to original frame weldments, booms & carriages, structural members as manufactured by LGMG. Structural warranty coverage does not include hardware, pins, bushings, fasteners, coatings, corrosion protection, or any components attached thereto. Structural warranty coverage is limited to manufacturing defects and does not apply to damage or failure resulting from fatigue, corrosion, impact, overloading, improper use, modification, environmental exposure, or lack of proper maintenance. This Warranty applies only to products manufactured by LGMG and sold as new to the original retail purchaser or first user, and does not apply to refurbished, reconditioned, remanufactured, previously used, or previously placed-in-service products.

For purposes of this Warranty, the “Warranty Start Date” shall mean the date on which the retail purchaser, authorized distributor, or end-user (whichever comes first) receives the machine, completes the required delivery and pre-delivery inspection, and submits the applicable delivery inspection documentation and/or warranty registration in accordance with LGMG’s procedures, thereby establishing the machine’s in-service date. If the delivery inspection documentation or warranty registration is not completed or submitted, or if the in-service date cannot be reasonably verified, the Warranty Start Date shall be deemed to be the original sales invoice date to the first retail purchaser, authorized distributor, or end-user (as applicable).

For purposes of this Warranty, a “defect in material or workmanship” shall mean a failure of an originally installed component arising solely from a manufacturing flaw attributable to LGMG under normal and intended use of the product. A defect does not include, and this Warranty expressly excludes, any condition, failure, or damage resulting from normal wear and tear; routine deterioration; fatigue; corrosion; contamination; electrical ingress; improper or inadequate maintenance; improper storage; exposure to chemicals, abrasives, moisture, salt, or other environmental conditions; use of non-approved or contaminated fluids or lubricants; use of non-approved parts; operation beyond rated capacity; misuse; abuse; modification; improper application; impact damage; damage caused by third parties or external forces; or failures or malfunctions caused by software, firmware, calibration, parameter settings, diagnostic overrides, or electronic configurations not expressly authorized in writing by LGMG.

For diesel powered machines, engine components are warranted solely in accordance with the applicable engine manufacturer’s published warranty terms and conditions. LGMG does not provide any independent, extended, or supplemental warranty coverage for engine components unless expressly stated in writing by LGMG. Warranty claims relating to engine components shall be administered in accordance with the engine manufacturer’s warranty procedures.

LGMG’s sole obligation under this Warranty shall be limited to the repair or replacement, at LGMG’s option, of those original equipment components installed at the time of manufacture that are determined by LGMG to be defective in material or workmanship during the applicable Warranty Period. Warranty coverage applies



only to the specific component determined by LGMG to be defective and does not extend to associated parts, consumables, hardware, fasteners, seals, hoses, fittings, wiring, software, accessories, or other components unless expressly authorized in writing by LGMG. This Warranty does not apply to replacement or service parts sold or supplied by LGMG, whether installed during a warranty repair or otherwise. All replacement and service parts are sold without warranty unless expressly covered by a separate, written parts warranty issued by LGMG. No implied warranties apply to replacement or service parts. The repair or replacement of any component under this Warranty shall not extend, renew, toll, or otherwise modify the applicable Warranty Period for the product or for any component thereof. All Warranty Periods shall run from the original Warranty Start Date, regardless of whether any repair or replacement is performed.

Replacement parts, service parts, and consumable items constitute a separate aftermarket offering and are sold pursuant to separate terms and conditions, including, but not limited to, pricing, warranty (if any), and return policies, which are independent of and not governed by this Warranty. Routine maintenance, routine maintenance items (including paint and decals), and minor adjustments are excluded from this Warranty. Certain components, including, but not limited to, engines, tires, and batteries, which may be a part of the product are not manufactured or warranted by LGMG. Any applicable warranty for such components is provided through the original manufacturer of the component or its distributor organization.

Certain products covered by this Warranty are subject to federal and, where applicable, state emissions control regulations. To the extent required by applicable law, LGMG provides an emissions control system warranty covering emissions-related components for the periods and under the conditions mandated by such regulations. This emissions control system warranty is provided solely to comply with applicable United States Environmental Protection Agency ("EPA") and, where applicable, California Air Resources Board ("CARB") requirements and is separate from, and does not modify, extend, or expand, the Warranty provided herein. No warranty is made with respect to regulatory compliance except as expressly required by applicable law. Emissions warranty service, where required by law, may be obtained at no charge for covered components, including parts and labor, from an authorized LGMG servicer or an authorized engine OEM servicer, as applicable. Repairs or diagnostic services performed by unauthorized parties are not reimbursable unless required by law. The performance of routine maintenance in accordance with applicable instructions shall not invalidate the emissions control system warranty. Failure of any emissions-related component, or the provision of emissions warranty service, shall not render any other component or the product as a whole subject to warranty coverage except to the extent expressly required by applicable law. Additional information regarding emissions warranty coverage applicable to a particular product may be set forth in separate emissions warranty documentation provided with the product or made available by LGMG.

Any reimbursement for labor or travel, if applicable, shall be made solely in accordance with LGMG's then-current written warranty administration policies, which are subject to change at LGMG's discretion and do not form part of this Warranty. This Warranty does not cover any duties, taxes, environmental fees, including without limitation, disposal or handling of tires, batteries, and petrochemical items.

This Warranty does not apply to any failure where the root cause cannot be conclusively attributed to a defect in material or workmanship of the original component as manufactured by LGMG. Where a failure results from multiple contributing factors, including, but not limited to, normal wear and tear, maintenance practices, environmental exposure, contamination, or operational conditions, such failure shall not be considered warrantable. LGMG shall have no obligation to conduct extensive disassembly, forensic analysis, or root cause testing beyond reasonable inspection in order to determine warranty applicability.



This Warranty does not apply to failures caused by contamination of hydraulic systems, fuel systems, electrical systems, or lubrication systems, including, but not limited to, the presence of water, dirt, debris, improper fluids, or foreign materials, or to failures caused by exposure to moisture, salt, chemicals, extreme temperatures, or corrosive environments.

All warranty claims are subject to review and approval by LGMG in its sole discretion. The customer bears the burden of demonstrating that a claimed failure constitutes a defect in material or workmanship covered by this Warranty. LGMG reserves the right to deny any claim where the cause of failure cannot be reasonably determined or where supporting documentation is incomplete, inconclusive, or inconsistent. As a condition precedent to warranty consideration, LGMG may require the return of the allegedly defective component to LGMG or its designated facility for inspection. Failure to return such component upon request, or alteration or disposal of the component prior to inspection, shall result in denial of the warranty claim. If a claimed component is determined not to be covered under this Warranty, the customer shall be responsible for the full cost of the part, labor, freight, and any associated expenses. LGMG reserves the right to invoice the customer or dealer for any parts supplied or costs incurred in connection with a denied warranty claim.

Under no circumstances shall LGMG be liable for any consequential, indirect, incidental, or special damages which any person or entity may incur or claim to incur as a result of any defect in the product or in any correction or alteration thereof made or furnished by LGMG or others, including, but not limited to, costs of transportation, lost sales, lost orders, lost profits, lost income, downtime, substitute equipment costs, increased overhead, labor and material costs, and cost of manufacturing variances and operational inefficiencies. LGMG'S maximum liability under this Warranty shall be the purchase price paid to LGMG with respect to the product to which such warranty is claimed. In no event shall LGMG's obligation for parts supplied under this Warranty exceed the original invoiced price of the defective component as sold by LGMG, exclusive of freight, taxes, duties, handling charges, or ancillary costs.

The limitation of liability provisions herein shall apply to any and all claims or suits brought against LGMG, including, but not limited to, any claim based upon negligence, breach of contract, breach of warranty, strict liability or any other theories upon which liability may be asserted against LGMG.

This Warranty constitutes LGMG's entire and exclusive warranty as to the product and is the sole and exclusive remedy for product defects in material and workmanship. LGMG does not assume (and has not authorized any other person to assume on its behalf) any other warranty or liability in connection with any product covered by this warranty. LGMG EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES OF ANY KIND WHATSOEVER AS TO THE PRODUCT FURNISHED HEREUNDER, INCLUDING BUT NOT LIMITED TO ANY EXPRESS WARRANTIES, EXCEPT FOR THE EXCLUSIVE WARRANTY PROVIDED HEREIN, OR IMPLIED WARRANTIES AS TO MERCHANTABILITY, OR FITNESS FOR ANY PARTICULAR PURPOSE.

This Warranty shall be void, if, upon the occurrence of any incident involving any product made by LGMG and resulting in any personal injury or property damage, customer shall fail to notify LGMG within 48 hours of such occurrence or permit LGMG and its representatives to have immediate access to such product and all records of or within the control of customer relating to the product and occurrence.

The failure of LGMG at any time to enforce any provision of this Warranty shall not be construed as a waiver of LGMG's right to enforce such provision at any later time, nor shall any waiver be effective unless made in writing.



by an authorized representative of LGMG. LGMG reserves the sole and exclusive right to interpret, administer, and enforce this Warranty, including, without limitation, the determination of whether any claimed failure is covered hereunder. Any decision by LGMG regarding warranty coverage shall be final.

Published 2026