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TERMS AND CONDITIONS

1.1 Agreed Price

The agreed price is the total amount payable for the journey as confirmed between TMJ Business Enterprise Ltd ("the Company") and you ("the Customer"). The times, route, and other journey details are specified in the booking confirmation.

Requests to modify any details must be made at least 7 days in advance of the travel date. We will endeavour to accommodate minor changes where possible, subject to availability. Any agreed changes — including additional pick-up or drop-off points — may incur additional charges. These will be confirmed at the time the requested changes are accepted by us.

1.2 Booking Confirmation

All bookings are confirmed only when the deposit is paid. Outstanding payment has to be paid on a day when the vehicle arrives at the pickup address.

1.3 Cancellations and Refunds

Cancellations must be made at least 7 days prior to the date of travel.

Cancellations made within 7 days of travel are non-refundable.

1.4 Service Provision and Delays

TMJ Business Enterprise Ltd strives to arrive at all pick-up points in advance of the agreed time. However, circumstances beyond our control (such as severe weather, traffic accidents, or road closures) may occasionally cause delays.

We offer a range of hire options, including pick-up and return, one-way, and continual hire services. Please note that specific pick-up or drop-off locations cannot always be guaranteed due to road restrictions.

In the event of vehicle breakdown, accident, or mechanical failure, the Company will make all reasonable efforts to provide an alternative vehicle or transport arrangement to complete your journey.

We are not responsible for delays caused by unforeseen traffic conditions.

1.5 Venue Entry

The Company cannot guarantee entry into any nightclub, venue, or establishment. Venue management reserves the right to refuse entry or charge additional fees.

It is the client's responsibility to comply with the venue's dress code, conduct rules, and entry conditions. Clients should check the venue's terms and conditions prior to arrival.

1.6 Damage and Liability

Customers are fully liable for any interior damage to the vehicle during the hire period. Damaged items will be replaced at their full new replacement cost.

1.7 Conduct and Behaviour

Aggressive or inappropriate behaviour — including verbal abuse, hanging out of windows, shouting at pedestrians or other road users, rudeness to staff, or misuse of equipment — will not be tolerated.

TMJ Business Enterprise Ltd reserves the right to terminate the hire immediately without refund in such cases. Customers will be responsible for arranging their own alternative transport.

1.8 No Smoking Policy

We are a strictly non-smoking organisation.

Failure to comply with this policy will result in immediate termination of service without refund.

1.9 Lost Property

The Company is not liable for any items left in the vehicle. The Hirer agrees to inform all passengers of this condition and indemnifies the Company against any loss.

If requested, the Company may return lost items via standard postal service at the Hirer's expense. For valuable items, it is the Hirer's responsibility to arrange collection. The Company accepts no liability for loss or damage during return transit.

1.10 Complimentary Drinks

Soft drinks and water

1.11 Illegal Substances and Activities

The possession or use of illegal drugs or engagement in illegal activities in the vehicle is strictly forbidden.

Violation of this policy will result in immediate termination of the hire without refund.

1.12 Vehicle Safety

For safety reasons, and except in an emergency, only the Chauffeur may open and close vehicle doors. This is to prevent accidents and protect the vehicle from damage.

1.13 Passenger Limits

The maximum number of passengers permitted is:

- 16 passengers in the H2 Hummer Limousine
- 8 passengers in the Baby Bentley Chrysler 300C Limousine

These limits are set in accordance with legal safety requirements.

1.14 Age and Identification

The minimum age for the Hirer is 18 years.

Anyone under 18 years old must be supervised by an adult.

Valid photo identification may be required as proof of age at the time of booking or vehicle collection.