

## Wells Fargo Retail Services

# Ways to submit a credit application for Wells Fargo Health Advantage<sup>®</sup> practices

You will submit the Consumer Credit Card Account Application information for a credit decision using a processing method reviewed and approved by Wells Fargo. Below are the different processing methods your practice may use.

## [wellsfargo.com/retailservices](https://wellsfargo.com/retailservices)



Online Resource Center — the main Wells Fargo website for your practice

- Your patient must complete, sign, and date the paper Credit Card Application.
- Provide the patient with pages 1-10 which include the Credit Card terms and conditions and the Privacy Notice. Practice is to retain page 11-12 for 7 years.

## [wellsfargo.com/creditconnect](https://wellsfargo.com/creditconnect)



Wells Fargo Credit Connect Paperless Application website to be used with all electronic devices, including smartphones

- The paper Credit Card Application is not required if this application method is chosen, as the patient will receive their terms and conditions electronically.
- Patient must be comfortable in using your device as they are required to complete the applicant screens.
- Patient must have a valid email address to consent to receive the terms and conditions (including Privacy Notice).

## [wellsfargohealthadvantage.com/apply](https://wellsfargohealthadvantage.com/apply)



Website for patients to apply online themselves from their own computer

- The paper Credit Card Application is not required if this application method is chosen.
- The patient can apply online on their own computer/device where they will view their terms and conditions and have the ability to save or print them. If approved, the patient can give you their account number, or you can look them up using the Internet Processing System on the Online Resource Center located at [wellsfargo.com/retailservices](https://wellsfargo.com/retailservices).

## Text to Apply



Any patient interested in applying for the Wells Fargo Health Advantage credit card program can send the word “apply” as a text message from their own electronic device.

- The patient sends the word “apply” to 49854.
- A text message will be received including the link for the patient to select that will open a web browser to learn more about the program and apply.
- Patient must have a valid email address to consent to receive the terms and conditions (including Privacy Notice).
- The patient will need to select which of the four WFHA health segments they are applying for.
- Once the application has been completed and signed electronically, a credit decision will be displayed.
- Message and data rates may apply.