



ELITE LANDSCAPE CURBING INSTALLATION AND CONDITIONS

1. Any utilities such as cable, phone, and sprinkler heads must be marked prior to installation. Elite Landscape Curbing is not responsible for damage to these items.
2. Property lines must be clearly marked by the customer to prevent intrusion into adjoining properties. Elite Landscape Curbing is not responsible for replacing edging installed over property lines.
3. Elite Landscape Curbing will meet with customer before installation making sure curb will be placed in the correct spot along with correct colors and pattern.
4. Crews are allowed to make minor adjustments to installation to accommodate landscaping or machine extrusion limitations. Examples being too tight of corners to turn curbing machine.

DAMAGE: Newly installed concrete edging is susceptible to damage for the first 24 hours. Elite Landscape Curbing will repair edging during the 24-hour timeframe caused by weather or natural occurrences only. Damage by any other cause will resort in a scheduled service repair charge.

CRACKING: Elite Landscape Curbing uses installation techniques to try to minimize hairline fractures in curbing. Expansion joints and additional concrete fibers are included in every job. Elite Landscape Curbing does not guarantee that hairline cracking will not occur, however we take every step necessary to prevent this.

COLORS: Elite Landscape Curbing is not responsible for color variations from color charts.

SCHEDULING: Elite Landscape Curbing installation dates can be changed at any time. We notify customers 1-2 weeks with a tentative schedule date to ensure someone will be home so we can review everything prior to install. Some product installations and techniques split schedules for completion of projects. Customers will be advised of scheduling times of these installations.

PAYMENTS/TERMS: Payment is due in FULL upon completion of install. If payment is not received within 10 business days, a monthly interest of 10% will be applied to invoice from the installation date.

REVIEWS: 5 STAR SERVICE is importance to our growing company and feedback is important. We would appreciate customers leaving us a Google review. Testimonials help build brand trust and help others make choices in choosing a contractor. They also help businesses improve based on feedback. If you would be so kind to take the time to leave a review using the link or QR code. <https://g.page/r/CRewtKRykFCeEBM/review>





POST INSTALL AND WARRANTY

1. Keep pets, children, and objects away from the curb for at least 24 hours-It will be “hard” to the touch at this point but will need a few more days to get completely hard.
2. Sod laying, sprinkler work, and landscape work can be started 48 hours after installation; however, caution must be taken as shovels, picks, wheelbarrows can damage the curb for several days while it is curing.
3. Concrete curbing takes 14-28 days to fully cure. You will notice the color of the edging changing during the curing process. Don’t worry, this is normal and will achieve its final color when curing and sealing is complete.
4. If you have a landscape contractor working for you, caution him about protecting the curb from damage. If wheelbarrows are used for hauling rock over the curb, put a mound of dirt over it (6” deep) or build a ramp over the curb to keep it from cracking it. Never allow a tractor, skid steer, or truck to drive over the curb. Dumping landscape stone onto the curb from a tractor or skid steer can also cause chipping of the curb finish. Please make sure to dump stone far enough into landscape beds and rake rock forward.
5. Efflorescence (white powdery substance) can appear on occasion and does not look good on curbing. It is generated from water sprinkling systems and can also appear after a rainstorm. Check your sprinkler heads while the system is on and try to adjust them to minimize the amount of water spraying directly on the curb. If you just planted sod and are watering frequently, efflorescence may appear more readily. Be patient, wait for your lawn to get established and clean the curb after it dries. A solution of 50/50 vinegar and water with light brushing will remove efflorescence. You may have to do this a few times. Eventually it should go away. You can also use xylene to re-emulsify the sealer to help moisture get out of the curb. The sealer will re-harden, and you should be all good.
6. Occasionally, curbing with color may look splotchy for a few days while it’s still curing. This will go away as it continues to cure and is not to be confused with efflorescence.
7. If curbing is damaged, we will come back and make necessary repairs. If the repairs were not caused by weather or natural causes, there will be a minimum charge for repairs.
8. Cracking-Concrete curbing, like any other concrete, can and will crack. We try to control the cracking with expansion joints. We also use fiber mesh and other additives to minimize shrinkage, which produces cracks. We experience very little cracking in our products; however, if the curb should heave or buckle in a hairline crack, we can make a repair. Take note; repairs can be difficult to make with colored concrete. It is impossible to get a perfect color match. Sometimes the “cure is worse than the ill”. A hairline crack is much less noticeable than a patch or discoloration in the curbing.
9. **WARRANTY-** We have a 2-year workmanship warranty compared to many other contractors with only 1-year warranties. Separation, heaving, and workmanship are the only things covered under warranty. Hairline fractures, heaving/shifting caused by tree roots is not covered under warranty.