



# ***BOWRAVILLE AND DISTRICT EX-SERVICES CLUB LTD***

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## **SELF EXCLUSION POLICY AND PROCEDURES**

Bowraville and District Ex-Services Club Ltd (Club) is committed to providing a safe, friendly and responsible environment for our members and guests.

Gambling is a widely accepted form of entertainment in Australian culture and we recognise that even though the majority of patrons gamble responsibly the provision of gambling services may present a threat to some people. The Club is committed to help mitigate these risks.

**Self Exclusion** – The Club, in conjunction with [Betsafe](#), provides our patrons to access to the Multi Venue Self Exclusion program. This program is designed to restrict access to venues in the proximity of the patron's home, work and socialising area with a view to reducing as far as practicable the temptation to enter into gambling activities. Self-exclusions can be enacted in either of the following ways:

- Speak with the Secretary Manager, Daniel Summerville, or any other staff member in his absence.
- Call GambleAware on 1800 858 858 to speak with a trained counsellor and request a self-exclusion.

For more information about self-exclusion and to assess if gambling may be a problem for you contact [Gambling Help Online](#).

All of our staff that provide service in areas where gambling can occur are required by law to complete the Responsible Conduct of Gambling (RCG) course. In order to successfully attain RCG accreditation participants are required to demonstrate an understanding of the indicators and impacts of problem gambling and be aware of responsible gambling strategies. Our staff are also trained to reporting activities or behaviors that may indicate a person has a problem with gambling.

Please note that we are here to discuss and assist you with the Self Exclusion process. All we will require from you is a colour photo ID in order to assist you completing the online [BetSafe Self Exclusion Online](#) application. Alternatively you can complete the approved SELF-EXCLUSION FROM LICENSED PREMISES AGREEMENT form and return to us for submission.