



## **Food & Beverage Director** **South Hills Country Club | Pittsburgh, Pennsylvania**

South Hills Country Club, a premier private club in the Pittsburgh area, is seeking a dynamic and service-driven **Food & Beverage Director** to lead all front-of-house food and beverage operations. This position is responsible for delivering exceptional member dining experience while overseeing a diverse and high-volume food and beverage program.

The Food & Beverage Director will manage operations across multiple outlets including member dining rooms, banquet and event operations, the pool snack bar, and the golf course Ten Stand (halfway house). The successful candidate will be a strong hospitality leader with a passion for member engagement, service training, and operational excellence.

### **Club Overview**

- **Location:** Pittsburgh, Pennsylvania
- **Membership:** 700 Members
- **Annual F&B Revenue:** \$2.9 Million
- **Food & Beverage Team:** Approximately 25 staff in the off-season, expanding to approximately 95 staff during the peak summer season
- **Dining Venues:** Member dining rooms, banquet/event spaces, pool snack bar, and golf course Ten Stand (halfway house)

### **Position Overview**

The Food & Beverage Director oversees all front-of-house food and beverage service operations and leads a large and dynamic service team. This individual will work closely with the Executive

Chef and club leadership to ensure exceptional service standards, efficient operations, and memorable experiences for members and guests.

## Key Responsibilities

- Provide leadership and direction for all food and beverage service operations
- Foster a strong **member-focused culture of hospitality and engagement**
- Recruit, train, mentor, and develop a large and seasonal service team
- Oversee service operations across all outlets including **a la carte dining, banquets, pool operations, and golf course food & beverage service**
- Ensure consistent service standards through training, coaching, and daily leadership presence
- Manage banquet and event service for club events, tournaments, and private functions
- Oversee departmental **scheduling, payroll, budgeting, and cost controls**
- Utilize **Club Prophet or similar club management software** to monitor operational performance and reporting
- Evaluate operational processes and implement improvements that enhance efficiency and the member experience

## Qualifications

- Minimum **5–7 years of progressive food & beverage leadership experience**, preferably in a **private club, resort, or upscale hospitality environment**
- Strong experience with **a la carte dining and banquet operations**
- Proven ability to lead, motivate, and manage **large service teams**
- Experience managing **departmental budgets, payroll, and financial performance**
- Strong leadership, communication, and organizational skills
- Passion for hospitality and delivering exceptional member experiences
- Experience with **Club Prophet or similar club management systems** preferred

## Position Details

- **Reports To:** General Manager/COO
- **Compensation:** Competitive salary commensurate with experience
- **Start Date:** Target start date of **May 1**

South Hills Country Club offers an outstanding leadership opportunity for a hospitality professional who thrives in a **member-focused environment and enjoys leading large teams while delivering exceptional service experiences.**

**Interested candidates should submit a resume and cover letter for consideration to:**

**Andrew Orbison, CCM**

[aorbison@southhillsc.org](mailto:aorbison@southhillsc.org)