

# PINETO

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Taaldiensten

Privacy statement

Pineto Taaldiensten is responsible for the processing of personal data as shown in this privacy statement.

### Contact information

<https://www.pineto-taaldiensten.nl>

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Henk van 't Wout is the Data Protection Officer of Pineto Taaldiensten. He can be reached via [info@pineto-taaldiensten.nl](mailto:info@pineto-taaldiensten.nl).

### Personal data that we process

Pineto Taaldiensten processes your personal data because you use our services and/or because you provide this data to us yourself.

Below you will find an overview of the personal data we process:

- First and last name
- Address data
- Phone number
- E-mail address
- Mother tongue
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Location data
- Information about your activities on our website
- Internet browser and device type
- Bank account number

### Special and/or sensitive personal data that we process

Pineto Taaldiensten does not intend to collect special and/or sensitive personal data.

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years of age. Unless they have permission from parents or guardians. However, we cannot check whether a visitor is older than 16. We therefore recommend that parents be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us at [info@pineto-taaldiensten.nl](mailto:info@pineto-taaldiensten.nl) and we will delete this information.

### For what purpose and on what basis do we process personal data?

Pineto Taaldiensten processes your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and/or advertising brochure

- To be able to call or email you if this is necessary to provide our services
- To inform you about changes to our services and products
- To deliver goods and services to you
- Pineto Taaldiensten analyses your behaviour on the website in order to improve the website and tailor the range of products and services to your preferences.
- Pineto Taaldiensten also processes personal data if we are legally obliged to do so, such as data that we need for our fiscal administration.

### Personal data retention

We retain your personal information for as long as necessary to provide our services and comply with our legal obligations, resolve disputes, and enforce our policies. When determining retention periods, the type of information collected and the purpose for which it is collected are taken into account, taking into account the requirements applicable to the situation and the need to promptly dispose of outdated, unused information, possible to destroy. We maintain files with customer personal data, messages and other matters as required by laws and regulations.

We may correct, supplement or delete incomplete or incorrect information at any time and at your own discretion.

### Sharing personal data with third parties

Pineto Taaldiensten only provides to third parties if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

### Cookies, or similar techniques, that we use

Pineto Taaldiensten uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Pineto Taaldiensten uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preference settings are remembered. These cookies are also used to ensure that the website works properly and to optimize it. We also place cookies that track your surfing behaviour so that we can offer customized content and advertisements.

On your first visit to our website, we already informed you about these cookies and asked your permission to place them.

You can unsubscribe from cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via the settings of your browser.

For an explanation see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

## View, adjust or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to data processing or to object to the processing of your personal data by Pineto Taaldiensten and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to [info@pineto-taaldiensten.nl](mailto:info@pineto-taaldiensten.nl).

To ensure that the request for access has been made by you, we ask you to enclose a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks.

Pineto Taaldiensten would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

## How we protect personal data

Pineto Taaldiensten takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly secured or there are indications of misuse, please contact [info@pineto-taaldiensten.nl](mailto:info@pineto-taaldiensten.nl).

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