



2025
Dover, Delaware
United States of America

NSN Global Services LLC
Annual Supply Chain Responsibility Statement 2025
Version 1.0

Introduction

NSN Global Services, registered in Dover, Delaware, United States, is a global provider of technological solutions dedicated to advancing education through digital infrastructure, development, and deployment services. Our operations extend across the United States, United Kingdom, European Union, Australia, India, Africa, and the Middle East, where we support educational institutions, governments, businesses, and individuals with primarily digital services aimed at enhancing learning accessibility and efficiency.

This Annual Supply Chain Responsibility Statement for 2025 outlines our approach to managing responsibilities within our supply chain during the reporting period. Given our focus on digital services, our supply chain primarily involves third-party providers such as cloud computing vendors, software developers, data hosting services, and occasional hardware suppliers for supporting infrastructure. We guarantee compliance with applicable supply chain-related laws and standards across jurisdictions, conducting checks on third parties to ensure alignment. This statement makes no forward-looking commitments but guarantees our adherence to relevant legal requirements, including international guidelines like the OECD Due Diligence Guidance for Responsible Business Conduct.

Supply Chain Due Diligence and Risk Assessment

NSN Global Services guarantees thorough due diligence processes for selecting and monitoring third-party suppliers. This includes initial screenings and ongoing assessments to identify risks related to ethical, environmental, and social issues in our digital-centric supply chain. We require all suppliers to comply with our Supplier Code of Conduct, which mandates adherence to core standards on labor practices, anti-corruption, and data security.

Risk assessments are conducted based on factors such as supplier location, service type, and potential impacts, in line with legal frameworks like the EU Corporate Sustainability Due Diligence Directive, U.S. Federal Acquisition Regulation (FAR) for government-related contracts, and equivalent requirements in other regions. For high-risk suppliers, such as those handling data or operating in regions with known challenges, we guarantee enhanced scrutiny through questionnaires, certifications, and contractual clauses enforcing compliance.

Ethical Sourcing and Labor Standards

We guarantee that our supply chain practices prohibit forced labor, child labor, and human trafficking, compliant with laws including the U.S. Trafficking Victims Protection Act, UK Modern Slavery Act 2015, Australian Modern Slavery Act 2018, EU regulations, Indian Bonded Labour System (Abolition) Act, and ratified ILO conventions in African and Middle Eastern jurisdictions. Third-party suppliers are checked for fair labor conditions, including safe working environments and fair wages, through self-attestations and periodic reviews.

In our digital supply chain, this extends to ensuring that software and service providers maintain ethical workforce policies, with guarantees of no exploitation in remote or outsourced development teams. Where applicable, we verify compliance via independent audits or third-party certifications, such as those aligned with SA8000 standards for social accountability.

Environmental Considerations in the Supply Chain

NSN Global Services guarantees that environmental responsibility is integrated into supply chain management, focusing on third parties' impacts given our digital operations. Suppliers are evaluated for compliance with environmental laws, such as the U.S. Clean Air Act (for data centers), EU RoHS Directive (for any electronic components), Australian Environment Protection Act, Indian Environment (Protection) Act, and regional equivalents in Africa and the Middle East.

We prioritize suppliers with energy-efficient practices, such as renewable-powered cloud services, to minimize indirect carbon footprints. Checks include reviewing suppliers' environmental policies and performance reports, guaranteeing avoidance of partnerships with entities involved in significant environmental harm. For hardware elements in our supply chain, we ensure responsible sourcing of materials, compliant with e-waste regulations like the EU WEEE Directive.

Anti-Corruption and Ethical Business Conduct

Our supply chain responsibility includes guarantees against corruption and unethical practices. Third-party suppliers undergo anti-bribery checks in accordance with the U.S. Foreign Corrupt Practices Act (FCPA), UK Bribery Act 2010, EU anti-

corruption directives, Australian Criminal Code, Indian Prevention of Corruption Act, and similar laws in other regions. Contractual terms require suppliers to maintain anti-corruption programs, with training and reporting obligations.

We conduct compliance verifications through due diligence tools, such as background checks and ongoing monitoring, to ensure integrity in our digital service ecosystem. Any red flags identified during checks result in immediate remedial actions or termination of relationships as required by law.

Conflict Minerals and Responsible Sourcing

Although our primarily digital services limit direct involvement with physical minerals, we guarantee compliance with conflict minerals regulations where applicable to third-party hardware or components. This includes adherence to the U.S. Dodd-Frank Act Section 1502, requiring suppliers to disclose sourcing from conflict-affected regions and provide guarantees of conflict-free materials. Similar checks are applied under EU Conflict Minerals Regulation and voluntary standards in other jurisdictions.

Suppliers are required to submit documentation verifying responsible sourcing, with our due diligence processes ensuring no support for armed conflict through supply chain activities.

Monitoring, Auditing, and Remediation

NSN Global Services guarantees regular monitoring of supply chain compliance through a combination of self-assessments, site visits (where feasible for digital providers), and third-party audits. Performance is tracked against key indicators, with guarantees of corrective action plans for any non-compliances identified.

Grievance mechanisms are available for stakeholders to report supply chain concerns, handled confidentially in line with laws like the EU Whistleblower Directive. Remediation processes guarantee timely resolution, including contract adjustments or supplier disengagement if violations persist.

Conclusion

In 2025, NSN Global Services maintained responsible supply chain practices tailored to our digital edutech model, guaranteeing compliance with global laws through rigorous third-party checks and due diligence. This approach supports ethical, sustainable partnerships that enhance our service delivery. This statement is published on our website for transparency. For supply chain-related inquiries, please contact us via the channels on www.nsnglobalservices.com.

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