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Dover, Delaware
United States of America

NSN Global Services LLC
Annual AI Safety and Transparency Statement 2025
Version 1.0

Introduction

NSN Global Services, registered in Dover, Delaware, United States, operates as a global provider of technological solutions dedicated to advancing education through innovative infrastructure, development, and deployment services. Our operations encompass the United States, United Kingdom, European Union, Australia, India, Africa, and the Middle East, where we deliver services to educational institutions, governments, businesses, and individuals to enhance learning experiences and promote efficient educational systems.

This Annual AI Safety and Transparency Statement for 2025 outlines our approach to the safe and transparent use of artificial intelligence (AI) technologies during the reporting period. As an edutech company leveraging AI to support educational innovations, we prioritize compliance with applicable AI-related laws and regulations across jurisdictions. This statement guarantees our adherence to relevant legal requirements but makes no forward-looking commitments. It aligns with international guidelines such as those from the OECD AI Principles and serves to provide stakeholders with insight into our AI practices, fostering trust in our digital solutions.

Compliance with AI Regulations

NSN Global Services guarantees full compliance with AI-specific laws and frameworks in all operating regions. In the United States, this includes adherence to the Blueprint for an AI Bill of Rights issued by the White House Office of Science and Technology Policy, as well as executive orders on safe, secure, and trustworthy AI development. We ensure our AI applications meet standards under federal guidelines, such as those from the National Institute of Standards and Technology (NIST) AI Risk Management Framework, where applicable to our educational tools.

Within the European Union, we guarantee alignment with the EU Artificial Intelligence Act, categorizing and managing AI systems based on risk levels, particularly for high-risk applications in education that could impact fundamental rights. In the United Kingdom, compliance with the UK AI Regulation Framework and the AI Safety Institute's guidelines is maintained, ensuring responsible AI deployment in educational contexts. For Australia, our practices conform to the National AI Ethics Framework and the Australian Human Rights Commission's recommendations on AI and human rights.

In India, we adhere to the principles outlined in the National Strategy for Artificial Intelligence and emerging regulations from the Ministry of Electronics and Information Technology (MeitY), focusing on ethical AI use. Across African jurisdictions, such as South Africa's AI policy developments and the African Union's digital transformation strategies, we guarantee respect for local AI governance where established. In the Middle East, compliance with frameworks like the UAE's National AI Strategy 2031 and Saudi Arabia's National Center for AI initiatives is ensured, emphasizing safe AI integration in arid and diverse environments. Internationally, we align with the UNESCO Recommendation on the Ethics of Artificial Intelligence to support global ethical standards in edutech.

AI Safety Practices

We guarantee the implementation of robust safety measures in our AI systems to mitigate risks and ensure reliable performance in educational applications. This includes rigorous testing protocols for AI algorithms used in areas such as adaptive learning tools or content recommendation engines, designed to prevent unintended harms like algorithmic bias or inaccurate outputs that could affect learning outcomes.

Safety assessments are conducted internally, incorporating bias detection and fairness evaluations in line with legal requirements, such as those under the EU AI Act's conformity assessments for high-risk systems. We guarantee the use of secure development practices, including regular vulnerability scans and updates to AI models, compliant with cybersecurity standards that intersect with AI safety, like the U.S. Cybersecurity and Infrastructure Security Agency (CISA) guidelines. In regions with specific AI safety mandates, such as the UK's emphasis on explainable AI, we ensure our systems incorporate mechanisms to trace decision-making processes.

For educational contexts, AI safety extends to protecting vulnerable users, such as students, by guaranteeing avoidance of manipulative or harmful AI features, in accordance with child protection laws like the U.S. Children's Online Privacy Protection Act (COPPA) when AI processes personal data. Risk management frameworks are applied to identify potential safety issues early, with guarantees of prompt remediation as required by applicable regulations. Our AI safety approach

prioritizes human oversight, ensuring that critical decisions in edutech services remain augmented by, rather than solely reliant on, AI.

AI Transparency Measures

Transparency is a core element of our AI practices, and we guarantee clear communication regarding AI usage in our services. This includes documenting AI system capabilities and limitations in user-facing materials, such as service agreements or platform interfaces, to inform educators, institutions, and learners about how AI contributes to features like personalized learning paths.

We guarantee disclosure of AI involvement where mandated by law, such as under the EU AI Act's transparency obligations for certain systems, providing details on data sources, model training, and performance metrics without revealing proprietary information. In the United States, alignment with voluntary transparency initiatives, like those promoted by the NIST, ensures stakeholders understand AI's role in our edutech ecosystem. For other regions, such as Australia's AI ethics principles, we maintain records of AI decision logic accessible for regulatory audits.

Data transparency in AI is guaranteed through compliance with global data laws that apply to AI training and inference, ensuring users are informed about data collection for AI improvements. We provide mechanisms for stakeholders to inquire about AI functionalities, with guarantees of responsive handling in line with legal timelines. Transparency reports on AI incidents, if required, are prepared accurately to meet jurisdictional standards.

Ethical AI Considerations

NSN Global Services guarantees ethical AI deployment, embedding principles of fairness, accountability, and inclusivity into our systems. This involves regular ethical reviews of AI applications to align with international norms, preventing discrimination in educational tools that could exacerbate inequalities. In diverse regions like India, Africa, and the Middle East, we guarantee culturally sensitive AI designs, compliant with local ethical guidelines.

Accountability is maintained through clear internal governance structures, with designated roles for AI oversight, ensuring traceability of AI-related decisions. We guarantee non-use of AI in ways that could infringe on privacy or autonomy, adhering to ethical boundaries set by laws like the Indian Digital Personal Data Protection Act.

Monitoring and Reporting on AI

AI performance in terms of safety and transparency is monitored through internal metrics, including error rates, user feedback, and compliance checks. We guarantee reporting to relevant authorities where required, such as under the EU's post-market surveillance obligations. Third-party audits are utilized when legally mandated to verify AI safety claims. Any AI-related grievances are handled via established channels, with guarantees of fair resolution.

Conclusion

In 2025, NSN Global Services upheld high standards of AI safety and transparency across our global operations, guaranteeing compliance with all applicable laws and regulations while delivering innovative AI-enhanced educational technology solutions. This statement reflects our dedication to responsible AI use and is published on our website for stakeholder transparency. For inquiries related to AI safety or transparency, please contact us through the channels listed on www.nsnglobalservices.com.

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