



Your Safety Is Our Business

SEMINAR: CUSTOMER C.A.R.E. PROGRAM

1/2 DAY

Frontline Support Training



ABOUT US

Canadian Security Training is one of Canada's leading Security and Health and Safety training organizations.

The half-day Customer Awareness and Response Education (C.A.R.E) Seminar is designed for frontline personnel and provides Employees with firsthand knowledge and skills to deal with a variety of difficult situations.

WHY CHOOSE US?

- QUALIFIED
- ACCREDITED
- EXPERIENCED

Train With the Best!

TOPICS COVERED:

- ✓ Customer Service Strategies
- ✓ Customer Communications
- ✓ De-escalation Techniques
- ✓ Dealing with Intoxicated Persons
- ✓ Robbery Prevention & Awareness
- ✓ Subject Descriptions
- ✓ Note Taking & Documentation TIPS

MORE INFORMATION :



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REGISTER TODAY

MCSCS TRAINING PROVIDER NO: 11260471