

Duffus Funeral Home Limited

431 George Street South

Peterborough, Ontario

K9J 3E2

Tel: (705) 745-4612

Website: www.duffusfunerahome.com

Email: duffusfh@bellnet.ca

Funeral Establishment Operator – Class 1

Licence # FE1-361

Person in Charge of Day-to-Day Operations:

Peter B. Duffus

Manager, Licensed Funeral Director - Class 1

Licence # FD1-200216

PRICE LIST

Effective date: June 1, 2026

Unless otherwise specified, prices shown do NOT include applicable HST.

The following format and content of the price list has been stipulated by the Bereavement Authority of Ontario and is required to be posted by all bereavement licensees.

MINIMUM SERVICES

The Minimum Services charge represents the minimum non-declinable services required to facilitate the disposition of a deceased person, whether by cremation, burial or entombment.

This minimum service charge is applicable to every family we serve and includes transferring the deceased from the place of death (or Coroner's Office, hospital, airport, etc.) to our holding room, where the deceased will be placed in a casket* of your choosing and securely held until the necessary documentation is completed for cremation, hydrolysis/aquamation, burial or entombment, as applicable. Once the required documentation is ready (i.e. death has been registered and if applicable, the coroner's certificate for cremation has been obtained), the deceased is transported in a service van to the cemetery, crematorium or hydrolysis/aquamation facility at the earliest practicable opportunity or at a scheduled time, as applicable.

Additional fees may apply for mileage beyond 20 km and for pallbearers (burial only).

ITEMIZED PACKAGE COSTS

Professional and staff services (for Minimum Services)	\$895.00
Documentation	\$395.00
Minimum preparation of remains	\$295.00
Facilities for preparation/embalming/shelter	\$295.00
Disposition of environmental materials	\$95.00
*Initial transfer of remains	\$345.00
Administration vehicle	\$95.00
Final transfer of remains(van)	\$345.00
Total of itemized services	\$2,760.00

*initial transfer requiring two staff members – see page 9

*initial transfer outside business hours – see page 9

*initial transfer using two staff members outside normal business hours – see page 9

What is NOT included in the above Minimum Services charge:

- any supplies, such as a casket, outer burial container, urn, stationery, etc.
- any additional services that may be selected, such as pallbearers for interment, embalming, visitation and funeral services
- additional mileage fees beyond 20 km
- pacemaker / radioactive implant removal, if applicable
- applicable taxes (HST)
- disbursements to be paid to third parties on your behalf, such as the cemetery interment fee, crematorium fee, hydrolysis/aquamation fee, coroner's fee, Bereavement Authority of Ontario Consumer Protection Fee, municipal death registration fee, etc. (as described on page 12)

Minimum required disbursements, as applicable:

Cremation fee charged by crematorium.....\$678.00 to \$904.00

(We will arrange cremation with any crematorium, but we suggest Southwest Crematoriums Ltd. either the Bowmanville, Corbyville or Ajax locations, or Riverside Crematorium, Lindsay (for whom we act as an agent on behalf of the purchaser/executor/next of kin)

Coroner's fee (required for cremation, hydrolysis/aquamation and out of province shipments\$75.00

Interment fee charged by the cemetery to open and close the grave:.....Price varies by cemetery

Municipal Death registration fee charged by the local municipality:.....\$33.50

(charged in all cases where the death occurs in Ontario)

Bereavement Authority of Ontario Consumer Protection Fee.....\$30.00

(charged in all cases where the death occurs in Ontario – see page 12 for explanation)

ADDITIONAL SERVICE OPTIONS

We offer the following additional services, which are optional:

Additional body preparation services

It is our policy that human remains be identified whenever possible. The identification may be made by anyone who knew the deceased, including a relative, friend, neighbour, co-worker, or clergy person. While identification of a body is possible with the minimum required preparation, you may wish to consider opting for "basic preparation of remains" or embalming, as it might afford a more peaceful final viewing experience. Embalming is not legally required, but may be recommended to preserve the body between the time of death and final disposition. One of our funeral directors will be able to guide you on preparation options and make

Visitation

These are informal gathering periods that allow family and friends to come and pay their respects and offer comfort to a grieving family. Suggested visiting hours are 2-4 and 6-8 pm.

Funeral services or celebrations of life

This includes services, rites and ceremonies with the body present in a casket. A funeral service can be religious or non-denominational and can be held in various places, including in our chapel, at a place of worship, a venue such as a club or hall, or at the graveside.

Receptions

We offer a beautiful facility in which families may gather and receive guests for a luncheon after the funeral or memorial service. Our reception room accommodates up to 75 people.

SERVICE PACKAGE OPTIONS

The service packages below are the ones most commonly selected by our families; however, many other options are available to you. One of our funeral directors can explain your options to you and help you create a unique service that meets your wishes and honours your loved one in a meaningful way.

What is NOT included in the packages below:

- any supplies, such as a casket, outer burial container, urn, stationery, etc.
- any additional services beyond those specified in the package
- additional mileage fees beyond 20 km
- pacemaker / radioactive implant removal, if applicable
- applicable taxes (HST)
- disbursements to be paid on your behalf, such as the cemetery interment fee, crematorium fee, hydrolysis/aquamation fee, coroner's fee, Bereavement Authority of Ontario Consumer Protection Fee, municipal death registration fee, etc.

Ceremony in chapel or church with visitation one to two hours prior to service on the same day

This package includes all services in the Minimum Services charge, plus: one to two hours of visitation at the funeral home followed by a funeral service immediately thereafter in our chapel, at a church or other venue selected by you; minimum preparation of the remains; professional staff supervision and guidance throughout the visitation and service; the use of a visitation suite including equipment to display personal items and floral tributes; the use of our facility on the day of the funeral service, or the assistance and direction of our staff at a church or other venue; flower/equipment vehicle, lead/procession vehicle, and funeral coach (in lieu of a van) to the cemetery, crematorium or hydrolysis/aquamation facility, as applicable.

ITEMIZED PACKAGE COSTS

Professional and staff services (for Visitation and/or Services)	\$1,695.00
Documentation	\$395.00
Minimum preparation of remains	\$295.00
Staff services for visitation for 1-2 hours prior to a ceremony	\$395.00
Staff services for ceremony	\$895.00
Facilities for preparation/embalming/shelter	\$295.00
Disposition of environmental materials	\$95.00
Facilities for visitation for 1-2 hours prior to a ceremony	\$395.00
Facilities for ceremony <u>or</u> equipment at a remote location	\$295.00
*Initial transfer of remains	\$345.00
Lead/procession vehicle	\$95.00
Administration vehicle	\$95.00
Flower/equipment vehicle	\$95.00
Final transfer of remains (funeral coach)	\$445.00
Total of itemized services	\$5,830.00

What is NOT included in the package above:

- embalming is \$695.00 in lieu of Minimum preparation of remains
- visitation for two to four hours the day prior to ceremony – *see page 8*
- *initial transfer requiring two staff members – *see page 9*
- *initial transfer outside business hours – *see page 9*
- *initial transfer using two staff members outside normal business hours – *see page 9*
- Visitation, ceremony, reception and/or a graveside ceremony that is scheduled on a Saturday, Sunday or Statutory Holiday – *see page 8*
- Staff services for ceremony followed by a delayed interment – *see page 8* (ceremony followed by a reception, followed by interment)
- Deferral fee – delay of visitation/ceremony/reception beyond four days from date of death to accommodate family preference of arrangements- *see page 9*
- any additional services beyond those specified in the package
- additional mileage fees beyond 20 km
- pacemaker / radioactive implant removal, if applicable
- applicable taxes (HST)
- disbursements to be paid on your behalf, such as the cemetery interment fee, crematorium fee, hydrolysis/aquamation fee, coroner's fee, Bereavement Authority of Ontario Consumer Protection Fee, municipal death registration fee, etc

Memorial service in the chapel or church with one to two hours visitation prior to service on the same day

This package includes all services in the Minimum Services charge, plus: one to two hours of a scheduled period of visitation, immediately followed by a memorial service thereafter in our chapel, at a church or other venue selected by you, minimum preparation of the remains; professional staff supervision and guidance throughout the visitation and service; the use of our chapel including equipment to display personal items and floral tributes, or the assistance and direction of our staff at a church or other venue; flower/equipment vehicle, lead/procession vehicle, and funeral coach (in lieu of a van) to transport the urn to the cemetery as applicable. Cremation or hydrolysis/aquamation takes place prior to the memorial service and the cremated remains may or may not be present, as chosen by you. You may also wish to consider having a private family viewing in advance of the cremation or hydrolysis/aquamation.

ITEMIZED PACKAGE COSTS

Professional and staff services (for Visitation and/or Services)	\$1,695.00
Documentation	\$395.00
Minimum preparation of remains	\$295.00
Staff services for visitation for 1-2 hours prior to a ceremony	\$395.00
Staff services for ceremony	\$895.00
Facilities for preparation/embalming/shelter	\$295.00
Disposition of environmental materials	\$95.00
Facilities for visitation for 1-2 hours prior to a ceremony	\$395.00
Facilities for ceremony <u>or</u> equipment at a remote location	\$295.00
*Initial transfer of remains	\$345.00
Administration vehicle	\$95.00
Second transfer of remains to crematorium (van)	\$345.00
Lead/procession vehicle	\$95.00
Flower/equipment vehicle	\$95.00
Final transfer of urn (funeral coach)	\$445.00
Total of itemized services	\$6,175.00

What is NOT included in the package above:

- embalming is \$695.00 in lieu of Minimum preparation of remains
- visitation for two to four hours the day prior to ceremony – *see page 8*
- *initial transfer requiring two staff members – *see page 9*
- *initial transfer outside business hours – *see page 9*
- *initial transfer using two staff members outside normal business hours – *see page 9*
- Visitation, ceremony, reception and/or a graveside ceremony that is scheduled on a Saturday, Sunday or Statutory Holiday – *see page 8*
- Staff services for ceremony followed by a delayed interment – *see page 8* (ceremony followed by a reception, followed by interment)
- Deferral fee – delay of visitation/ceremony/reception beyond four days from date of death to accommodate family preference of arrangements- *see page 9*
- any additional services beyond those specified in the package
- additional mileage fees beyond 20 km
- pacemaker / radioactive implant removal, if applicable
- applicable taxes (HST)
- disbursements to be paid on your behalf, such as the cemetery interment fee, crematorium fee, hydrolysis/aquamation fee, coroner's fee, Bereavement Authority of Ontario Consumer Protection Fee, municipal death registration fee, etc

DESCRIPTION OF SERVICES AND FEES

Any services marked with an asterisk (*) are the minimum services required to carry out a direct burial, cremation, or entombment. Services such as embalming, visitation, ceremonies and receptions are optional. You may choose only the services you desire.

*** Professional and staff services (for Minimum Services) \$895.00**

Professional consultation with licensed personnel, including but not limited to expert advice on options to meet your needs, drafting notices, and advice regarding possible government benefits. Coordination of all activities before, during and after they have been provided by us, and those provided by third-party suppliers, such as the cemetery, crematorium, hydrolysis/aquamation facility and media outlets (death notices). Also included are overhead expenses such as maintenance and utilities, accounting and office administration, insurance and 24-hour access to emergency assistance.

OR

Professional and staff services (for Visitation and/or Services) \$1,695.00

Professional consultation with licensed personnel, including but not limited to expert advice on options to meet your needs, drafting notices, and advice regarding possible government benefits. Coordination of all activities, rites, and ceremonies before, during and after they have been provided by us, and those provided by third-party suppliers, such as the cemetery, crematorium, hydrolysis/aquamation facility florists, and media outlets (death notices). Also included are overhead expenses such as maintenance and utilities, accounting and office administration, insurance and 24-hour access to emergency assistance.

*** Documentation \$395.00**

Completion and filing of all documents necessary to carry out the services and supplies requested, including, but not limited to death registration, burial permit, coroner's certificate, clergy record where required, cremation application or interment permission form. Third-party fees charged for these documents are not included and are itemized below on page 12. We also provide 6 Proof of Death certificates for estate settlement purposes. Proof of Death certificates are provided to the deceased's authorized representative as a service only and are not a legal government document; however, they are usually accepted for most estate settlement purposes. Sometimes a provincial "Certified Death Certificate" will be necessary and is available for purchase from the Office of the Registrar General, or through us as a disbursement.

- An additional fee of \$25 for each requested Proof of Death Certification beyond those included above

*** Minimum preparation of remains (requires "Facilities for preparation/embalming/shelter") \$295.00**

This service is a minimum requirement. The body is checked for personal effects (which will be returned to the authorized representative, unless otherwise instructed) and placed into the casket selected.

OR

Basic preparation of remains (requires "Facilities for preparation/embalming/shelter") \$495.00

This service includes those described in "Minimum preparation of remains" above, plus bathing, dressing, the setting of facial features for identification or viewing without embalming, basic hairstyling and cosmetics, if desired.

OR

Embalming (requires "Facilities for preparation/embalming/shelter") \$695.00

Embalming is the process of replacing blood and bodily fluids with chemical preservatives. It is a process of sanitation, restoration, and temporary preservation. This service includes those described in "Basic preparation of remains" above.

- An additional fee of \$295 for embalming after a post mortem examination or if the cause of death was from an infectious or communicable disease

Staff services for visitation \$395.00

Staff to coordinate and oversee the visitation for a period for 1 to 2 hours prior to the ceremony, Includes but is not limited to setting up the room/area (floral arrangements, pictures, memorabilia, casket/urn), cleaning and sanitizing, answering phones, greeting and directing visitors, supervision of parking, provision of lounge services (coffee and tea) and processing donations. For visitation periods prior to a ceremony, this charge covers the time from the beginning of visitation up to the start of the ceremony, even if the staff present are the same staff provided for the ceremony.

- *Staff services for a Visitation on the day prior up to 4 hours is \$795*
- *An additional fee of \$595 for staff services for a visitation for up to 4 hours on a Saturday or Sunday*
- *An additional fee of \$1,195 for staff services for a visitation for up to 4 hours on a Statutory Holiday*
- *An additional fee of \$795 for staff services for a visitation up to 4 hours for an additional day of visitation*

Staff services for ceremony \$895.00

At least one licensed funeral director and assistants to coordinate and oversee the ceremony in our chapel or other location for up to 3 hours. Includes setting up the room/area (floral arrangements, pictures, memorabilia, casket/urn, cleaning and sanitizing), greeting and directing visitors, supervision of parking.

- *An additional fee of \$595 for staff services for a ceremony on a Saturday or Sunday*
- *An additional fee of \$1,195 for staff services for a ceremony on a Statutory Holiday*
- *An additional fee of \$495 for staff services for a ceremony followed by a delayed disposition (a ceremony followed by a reception, followed by an interment/entombment/inurnment)*
- *An additional fee of \$895 for staff services for a disposition on a different day than the visitation/ceremony or reception*

The above two charges are from the time the funeral service begins to the final disposition at the cemetery or crematorium and are separate from staff services for visitation, even if the staff present are the same staff that were present for the visitation.

Staff services for graveside service \$895.00

At least one licensed funeral director and staff to coordinate and oversee the graveside committal service.

- *An additional fee of \$595 for staff services for a graveside ceremony on a Saturday or Sunday*
- *An additional fee of \$1,195 for staff services for a graveside ceremony on a Statutory Holiday*

Private Family Viewing (Immediate family ONLY)

A private gathering of immediate family to view and identify the deceased. This intimate gathering is limited to 10 family members for a maximum of 1 hour. This does not include a ceremony or public visitation.

Staff Services for Private Family Viewing \$395.00

Staff to coordinate and oversee the Private Family Viewing for up to 1 hour

- *An additional fee of \$395 for staff services for a private family viewing after 4 p.m. on a weekday*
- *An additional fee of \$595 for staff services for a private family viewing on a Saturday or Sunday*
- *An additional fee of \$795 for staff services for a private family viewing on a Statutory Holiday*

Facilities for Private Family Viewing \$395.00

Use of a designated room for the Private Family Viewing for up to 1 hour

FACILITIES

* Facilities for preparation/embalming/shelter \$295.00

A secure and private room used to prepare, embalm, and/or shelter the body until the time of burial, cremation, or alternative disposition. This charge applies whenever the body is in our facility. If the deceased is to be held in our facility beyond a period of 2 days, a daily body storage fee of \$95.00 will apply.

*Disposition of environmental materials \$95.00

This fee applies to all funeral arrangements and reflects the costs to collect, transport and responsibly dispose of hazard waste, pacemakers, implants and radioactive implants and to comply with local municipal cross-connection control programs and backflow prevention.

Facilities for visitation (requires Staff services for visitation) \$395.00

Use of designated facilities for a visitation for 1 to 2 hours prior to the ceremony. This charge is from the beginning of visitation up to the start of the ceremony, even if the ceremony is in the same room. Catering is not included and details are provided later.

- Facilities for a visitation on the day prior up to 4 hours is \$795
- An additional fee of \$795 for facilities for visitation for an additional day of visitation up to 4 hours

Facilities for ceremony or Equipment and set up at a remote location (requires Staff services for ceremony) \$295.00

Use of designated facilities for the funeral service (body/casket is present) or memorial service (urn/cremated remains may or may not be present) for up to 3 hours. This charge is from the time the funeral service begins to the conclusion of the ceremony or final disposition at the cemetery and is separate from Facilities for visitation, even if the visitation was immediately before and in the same room.

Reception Facilities for family dinner \$395.00

Designated facilities for a family dinner where food and beverages may be served between the afternoon and evening hours of visitation for up to 2 hours. This includes set-up, clean-up and use of the kitchen. Catering is additional. We offer a variety of menu items to choose from. Family may provide their own food, dishware and cutlery. We will provide coffee, tea, and bottled water. Alcohol is NOT permitted on the funeral home premises.

TRANSPORTATION

* Initial transfer of remains \$345.00

Vehicle, one trained staff member and specialized equipment used to transfer remains into our care from the place of death or Coroner's Office, hospital, airport, etc. Additional mileage fees (one way) apply beyond 20 km.

- An additional fee of \$225 for the transfer using a second staff member as required from a hospital, private residence, residential hospice, retirement residence, long term care facility or coroner's office
- An additional fee of \$225 for a transfer outside our regular business hours of 8 a.m. and 4 p.m., or anytime on a Saturday, Sunday or Statutory Holiday

* Administration vehicle \$95.00

General duty vehicle used to register the death and/or make off-site arrangements.

Lead/procession vehicle \$95.00

Used to transport the funeral director to location of service and/or place of final disposition and celebrant/clergy as required.

*** Final transfer of remains**

Vehicle and staff to transfer the deceased to the final place of disposition

* Using a service van \$345.00

Using a funeral coach (hearse) \$445.00

Flower / equipment vehicle \$95.00

Used for the delivery of floral arrangements, memorabilia and equipment to the place of visitation, service and/or final disposition as required.

Additional Transportation \$ Varies

Transportation of pallbearers or family members may be available upon request.

Additional mileage \$4.75/km

Charge per kilometer (one way) for use of any vehicle over a 20 km radius

OTHER SERVICES AND SUPPLIES

Stationery / Tribute Supplies \$345.00

Includes your choice of a vinyl registration booklet, up to 100 memorial cards or prayer cards, up to 75 thank you cards, one memory candle, choice of a crucifix or plain cross and up to 2 collage boards.

Additional Stationery / Tribute Supplies \$ Varies

For additional stationery/tribute supplies beyond those included in the above package. See page 14.

Deferral Fee \$495.00

This fee may apply for visitation/ceremony/reception arrangements scheduled beyond four days from the date of death to accommodate family preference of arrangements. It includes ongoing communication and coordination of arrangements.

Photo Tribute \$395.00

Includes scanning of up to 100 photos and provision of a DVD to be played on our television for the visitation, ceremony or celebration of life. Additional photos to be scanned are \$1.00 each. *(Photos must be received at the funeral home at least 48 hours prior to the start of the visitation, ceremony or celebration of life.)*

Electronic Photo Tribute \$245.00

Includes receiving photos electronically, resizing, reformatting as necessary, including a USB

Internet/Memorial Archive \$195.00

Obituary and service information is maintained and available on our website and archives at www.duffusfuneralhome.com for family, friends and associates to sign our online guest book and leave condolences for the family

Monument / Inscriptions \$ Varies

We will arrange to have any requested inscription such as the date or year of death or any other preferred inscription to be added to the family monument or marker or bronze plaque.

Floral tributes \$ Varies

We will arrange floral tributes to be created to suit your family wishes.

Continuing Care (estate assistance) \$245.00

Unlimited Proof of Death Certificates will be provided. We will complete and file the Canadian government Notification of Death, the Canada Pension Plan Death Benefit, Survivor's Benefit and Children's benefit as applicable, and cancel the Ontario health card. A Care guide is provided to assist the executor/executrix in settling estate matters.

OTHER SERVICES AND SUPPLIES

Archival Search/Proof of Death Certifications \$75.00

To search our archival data base and provide up to three Proof of Death Certificates for a deceased entrusted to our care.

Pallbearer Services \$225.00 each

Provision of a staff pallbearer as requested by the family to assist in carrying the casket and/or Urn Ark for a period of up to 3 hours. Six pallbearers are required to carry each casket. Four pallbearers are required to carry the Urn Ark.

Urn Ark Rental \$225.00

Use of the Urn Ark for a visitation, ceremony or celebration of life for up to a two day period.

Equipment for visitation and/or service at a remote location \$295.00

Deliver, set up and use of equipment necessary for visitation and/or service at a location other than the funeral establishment.

Reception

Facilities for a gathering where food and beverages are to be served. Catering is additional. We offer a variety of menus to choose from. Coffee, tea, dishware, cutlery and use of the kitchen are included. Alcohol is not permitted on the funeral home premises.

Facilities for reception: (requires Staff services for reception) \$445.00

Use of the reception room for up to 2 hours. This includes set-up and clean-up.

Staff services for reception: \$245.00

One host is provided for up to 50 guests. An additional host is required for every additional 25-50 guests.

Catering Services

Standard Catering

Includes sandwiches in roast beef, black forest ham, turkey breast, corned beef, pastrami, mild salami, egg and sockeye salmon on freshly baked white and/or whole wheat bread quartered on a tray,

A dessert tray of brownies, various squares, mini fruit tarts and may include mini cupcakes and cookies.

It also includes a pickle and cheese tray with mild and colby cheese, sweet mixed pickles, gherkins and olives, as well as a Fruit tray with a dip and a Vegetable tray with a dip.

- Standard Catering for 25 people \$695.00
- Standard Catering for 50 people \$1,095.00
- Standard Catering for 75 people \$1,495.00
- Standard catering for 100 people \$1,895.00

Other catering service including gluten free options are available upon request at an additional charge.

NOTE: Due to potential liability, catering provided both on our premises or at a remote venue (off premises) will be arranged through our community partner who is a licensed caterer. Therefore, outside food is not permitted on our premises. You may however arrange your own caterer of your choice at a remote (off premise) venue.

OTHER SERVICES AND SUPPLIES

Custom Printing Services	\$395.00
This includes setup and printing of up to 100 brochure style folders Additional folders are \$1.95 each	
Professional restorative procedures	\$125.00/hour
In some circumstances, additional restorative efforts beyond those captured in the standard embalming procedure are necessary to enhance the appearance of the deceased. In such cases, the funeral director will discuss the available options and their cost. Professional restorative procedures will be charged per hour.	
Hairdressing	\$75.00 and up
While basic hairstyling is included in the Embalming fee, cut and/or colour services are additional	
Procuring Medical Certificate of Death, Coroner's Warrant or Cremation Certificate	\$150.00
Arrangements to attend at a Facility, Doctors or Coroner's office to retrieve a medical certificate of death, <u>or</u> Coroner's Warrant if this document was not available at the time of the initial transfer of deceased into our care, or to procure a Cremation Certificate from a crematorium if the original certificate cannot be located.	
* Removal of pacemakers or other implants	\$195.00
This procedure is mandatory prior to cremating a body that has a pacemaker or other implant and must be carried out by a licensed funeral director. If a person was undergoing brachytherapy (radioactive theraseeds) or radioisotope treatments before death, it is possible that the deceased may not be able to be cremated; please speak with one of our funeral directors for more information.	
Administration and care of Cremated remains <u>or</u> Hydrolysis/Aquamated remains	\$150.00
Staff to schedule and coordinate the return of cremated/aquamated remains from a crematorium/aquamation facility; includes documentation and cataloguing of remains upon return, and secure storage at our facility for up to 10 days is included.	
Storage of Cremated remains <u>or</u> Hydrolysis/Aquamated remains	\$30.00
Secure storage of cremated/aquamated remains until the executor/executrix retrieves the cremated remains or until final disposition of the cremated/aquamated remains. This is a fee for each month or part thereof.	
Refundable Deposit for Cremated remains <u>or</u> Hydrolysis/Aquamated remains	\$350.00
When human remains are to be cremated/aquamated, payment of a refundable deposit may be required. If the cremated/aquamated remains are not claimed within one year of the cremation, the deposit may be used to inter the cremated/aquamated remains in common ground in a cemetery of the funeral home's choosing. If the cremated/aquamated remains are claimed before they are interred, the deposit will be refunded.	
Scattering of cremated remains <u>or</u> Hydrolysis/Aquamated remains	\$ Varies
We will scatter cremated/aquamated remains in accordance with Ontario and municipal laws and by-laws. For more information on scattering, you may refer to the Bereavement Authority of Ontario's Consumer Information Guide , or speak with one of our licensees.	
Priority Cremation <u>or</u> Hydrolysis/Aquamation Service	\$245.00
The request of the family and/or executor/executrix to have the cremation or hydrolysis/aquamation scheduled on a specific day and time. This may also apply when the cremated/aquamated remains are requested to be returned to the executor/executrix within 2-3 business weekdays (non-holidays) of the arrival of the deceased at the funeral home to accommodate the family preference of arrangements for a visitation, ceremony, celebration of life or reception.	
Vinyl enclosure or shroud	\$75.00 and up
The provision of a vinyl enclosure or shroud as required that will enclose the deceased for interment, cremation, or hydrolysis/aquamation.	

OTHER SERVICES AND SUPPLIES

Transfer of Cremated Remains or Hydrolysis/Aquamated remains \$95.00

The request of the family to transfer of cremated/aquamated remains to a full size urn or keepsake urn provided by the family. An additional fee of \$25.00 to place cremated/aquamated remains in each additional urn, keepsake or jewellery item provided by the family

Delayed Interment or Entombment Storage \$ Varies

Climate controlled facilities for the storage of the deceased in a casket prior to spring interment.

DISBURSEMENTS

Disbursements are items arranged for and possibly paid for on your behalf by the funeral home to third party providers. Any prices quoted in this section are subject to change without notice. Such items include but are not limited to:

Cremation fee: This fee is charged by the crematorium for the cremation of the body. The fee varies by crematorium. The fee listed is for Southwest Crematoriums Ltd, either Bowmanville, Corbyville or Ajax site.	\$678.00 to \$904.00
Hydrolysis/Aquamation fee: This fee is charged by the hydrolysis/aquamation facility for the Hydrolysis/Aquamation of the body. The fee varies by facility. The fee listed is for Newcastle Funeral Home Ltd. (AH).	\$762.75
Coroner's fee: This is a provincially set fee charged by the coroner for issuing a certificate that allows cremation/alternative disposition or 'Out of Province' shipping to take place.	\$75.00
Interment fee: This fee is charged by the cemetery for the opening and closing of the grave. The fee varies by cemetery and by the size and depth of the grave.	\$ Varies
Municipal death registration fee: This is a fee charged by the local municipality to register the death on behalf of the Province of Ontario. The municipality issues a burial permit, then forwards the registration documents to the Office of the Registrar General in Thunder Bay.	\$33.50
Bereavement Authority of Ontario Consumer Protection fee: This is a fee charged by the Bereavement Authority of Ontario for in order to provide its services of information on your options in bereavement services and to regulate the profession making sure the law is consistently followed. The BAO's regulatory work includes responding to public complaints and providing guidance to bereavement businesses and professionals, which it licenses across Ontario to better serve you –the public. The BAO is wholly funded by licensee fees (not tax dollars)	\$30.00
Clergy / church / celebrant / musician honorarium(s): This is an amount paid to the clergy, church, celebrant and/or musician for their services. In some cases, the amount is set by the third-party, in others it is an amount to be determined by you.	\$ Varies
Media notices: These are charges for death notices in newspapers, radio stations or other media outlets.	\$ Varies

CASKETS

The following caskets listed are those generally available. Additional options are available upon request. Unless otherwise noted, all caskets listed are standard adult size.

Minimum requirements for a casket:

For burial: The least expensive wood casket or a veneer particle board casket with a cloth covering is suitable and is required by most cemeteries' by-laws for interment, in the interest of the health and safety of the workers involved in the interment process. A metal casket may also be used for burial. A growing number of cemeteries in Ontario offer "green" burials, which may consist of interment of a body without a casket. Since there is no legal definition for a "green" burial, it varies from one cemetery to another. For more information, please speak with one of our funeral directors, or visit www.greenburialcanada.ca.

For cremation: A body must be presented to the crematorium in a rigid, leak-proof casket that is made of a combustible material, such as wood or cardboard. Caskets containing non-flammable, hazardous material or chlorinated or fibre-reinforced plastic, other than incidental metal, cannot be used for cremation. We offer a selection of inexpensive caskets below that are suitable for cremation.

For hydrolysis: A casket is not used for hydrolysis (also known as "aquamation"). In some circumstances, a hydrolysable container or shroud may be required. For more information on this alternative method of disposition, please speak with one of our funeral directors, or refer to the [Bereavement Authority of Ontario's Consumer Information Guide](#).

The following caskets are standard size and are suitable for cremation unless otherwise noted:

Manufacturer	Name	Model Number	Description	Price
Victoriaville	Minimum Cremation	CR199-00001	MDF bottom, cardboard lid, no interior <u>or</u> Manchester, CR194-00006, fiberboard, no interior (<i>minimum casket suitable for cremation, not suitable for identification or private family viewing</i>) available from various suppliers (Plus size, 79" long by 30" wide is \$699.00)	\$499.00
Batesville	Minimum Identification or viewing	245439	Veneer particle board, plain finish, basic interior and pillow, <i>available from various suppliers, (suitable for identification/private family viewing only)</i>	\$899.00
Victoriaville	Minimum Burial Westvale	FV281-00031	Veneer and particle board, amber finish, beige crepe interior (<i>minimum casket suitable for burial</i>)	\$1,299.00
Victoriaville	Woodmont	CR252-00002	Solid wood, natural finish, white crepe interior, <i>available from various suppliers</i>	\$1,999.00
Batesville	Lyra	269150	Pine solid and veneer, natural satin finish, rosetan crepe interior	\$2,499.00
Batesville	Lynx	257923	Select hardwood and veneer, light brown satin finish, rosetan crepe interior	\$2,999.00
Batesville	Libra	246021	Select hardwood solid and veneer, harvest red satin finish, rosetan crepe interior	\$3,499.00
Batesville	Novak	279580	Oak solid and veneer, golden brown stain gloss finish, khaki linwood interior, four lifesymbol/lifestories designs included	\$3,999.00
Batesville	Weyburn Last Supper	251853	Select hardwood solid and veneer, collector's cherry gloss finish, rosetan crepe interior, last supper hardware, four lifesymbol/lifestories designs included	\$4,499.00

CEREMONIAL CASKET

The following caskets are available for rent for identification/private family viewing up to 1 hour or for visitation and/or celebration of life for 1 or 2 days. Rental caskets consist of the outer shell, which has been used before and may be used again, and the container insert, which is replaced for each use.

Manufacturer	Name	Model Number	Description	Price
Batesville	*Libra	241727	Select Hardwood, solid and veneer, dark harvest brown satin finish, rosetan crepe interior (*for identification/private family viewing for 1 hour)	\$1,099.00
Batesville	*Libra	241727	Select Hardwood solid and veneer, dark harvest brown satin finish, rosetan crepe interior (*for visitation and/or celebration of life for 1 or 2 days)	\$1,899.00

Individual Stationery, Personalization and Remembrance Items

ITEM	PRICE (EACH)
Vinyl registration booklet	\$59.95
Praying hand registration booklet	\$29.95
*Memorial Cards or Prayer Cards	\$1.50
Thank you cards	\$1.50
Memory Candle	\$29.95
Crucifix or plain cross (metal and wood)	\$49.95
Plain cross (metal or wood)	\$24.95
Rosary	\$19.95
Collage Board	\$14.95
*Laminated Bookmarks	\$3.95
*Laminated prayer cards	\$1.95
Casket Life Symbol design <u>or</u> Casket Lifestories design	\$54.95
Keepsake Lifestories Medallion	\$54.95
Standard Casket Cap Panel	\$99.95
Custom Cap Panel	\$199.95

***Set up fee for Memorial Cards, Prayer Cards, Laminated Bookmarks or Laminated prayer cards when purchased a la carte is \$49.95**

(Setup fee is included in Stationery/Tribute Supplies Package Offering)

VAULTS & GRAVE LINERS

Outer burial containers listed below are for standard adult size caskets. Oversize vaults are available to accommodate plus-size caskets. Price includes grave set up and lowering device.

You do not have to purchase a vault, unless the Medical Officer of Health has made the use of vaults and grave liners mandatory in the entire cemetery. A cemetery operator may designate a specific area in the cemetery where vaults or grave liners are required; however, the operator must have another area where vaults or grave liners are not required, so that consumers have a choice. A vault or grave liner may be recommended when there are environmental conditions such as poor drainage, or for practical or aesthetic reasons.

Manufacturer	Name	Model Number	Description	Price
Kawartha Vaults	Concrete Crypt	-	Minimum concrete grave liner, not waterproof	\$2,099.00
Kawartha Vaults	Standard Vault	-	Basic concrete vault, gold painted finish with nameplate, not waterproof	\$2,499.00
Kawartha Vaults	Montclair Vault	-	Gold painted reinforced concrete vault, polystyrene liner, nameplate and waterproof feature	\$3,199.00

- An additional Fee of \$325.00 for an interment when using a grave liner or vault on a Saturday
- An additional Fee of \$525.00 for an interment when using a grave liner or vault on a Sunday or Statutory Holiday

GRAVE SET UP AND LOWERING DEVICE ONLY

Manufacturer	Name	Model Number	Description	Price
Kawartha Vaults	Casket Graveside Set Up Only	-	Grave set up with lowering device and cemetery artificial green grass covering when no outer container is chosen and/or when cemetery does not provide the lowering device and cemetery artificial green grass covering	\$799.00

- An additional Fee of \$325.00 for an interment when using a graveside set up and lowering device on a Saturday
- An additional Fee of \$525.00 for an interment when using a graveside set up and lowering device on a Sunday or Statutory Holiday

URNS, DUAL URNS AND KEEPSAKE URNS

You are not required to purchase an urn, keepsake urn or an urn vault. When a body is cremated or hydrolyzed, the remaining cremated / hydrolyzed remains will be presented in a box that is suitable for interment or scattering as is. Nonetheless, we are pleased to offer the following selection of products in a range of prices and materials to suit your preferences. If the urn is to be placed in a columbarium niche at a cemetery, you must make sure the urn you select will fit. Please speak with one of our funeral directors for assistance.

Manufacturer	Name	Model Number	Description	Price
Batesville	Basic	144682	Particle board urn, gray vinyl cover 7.75" w x 7.75" d x 6.44" h <i>(available from various suppliers)</i>	\$199.00
Batesville	*Mocha	255701	Hardwood urn, dark satin finish, 6" w x 5" d x 4" h <i>(available from various suppliers)</i>	\$299.00
Batesville	Painted Steel Chest	148331	Black painted steel chest, 8.81" w x 5.81" d x 4.63" h <i>(available from various suppliers)</i>	\$399.00
Batesville	*Stone-tone Catalina	238325	Composite material with speckled finish, 9.69 w x 6.75" d x 6.38" h <i>(available from various suppliers)</i>	\$499.00
Batesville	*Ashen Pewter	205396	Handcrafted brass with polished accents, gray colour, 6.88" d x 9.75" h, also available in chestnut brown colour	\$599.00
Batesville	*Meadow Green	184608	Durable composite material with marbleized finish, 9.69 w x 6.75" d x 6.38" h, also available in navy, charcoal, alpine white, riverstone gray and rose colours	\$599.00
Batesville	Blue Butterfly Cloisonne	270109	Handcrafted from copper, hand-applied enamel finish, 8.375" d x 8.375" h, also available in amber butterfly cloisonné	\$699.00
Batesville	*Charcoal Niche	258672	Durable composite material with marbleized finish, 5" w x 9.5" d x 7.5" h, also available in white and meadow green colours	\$699.00
Batesville	*Navy Companion	259964	Dual Capacity urn, Durable composite material with marbleized finish, also available in meadow green, charcoal black, alpine white and khaki colours, 15" w x 8" d x 6.25" h,	\$799.00
Batesville	*Unity	148358	Dual Capacity urn, Constructed of sheet bronze, 9.75" w x 6.13" d x 8.06" h	\$1,099.00
Joyal & Allard	Grey	01630	Keepsake urn, brass with intricate design	\$129.00
Joyal & Allard	Pearl	032012	Keepsake jewellery, pearl design, silver coloured chain	\$129.00
Joyal & Allard	Jewellery Glass	0602CV	Blown glass construction, white colour, silver coloured chain	\$249.00

*URN ENGRAVING AVAILABLE

- Additional fee of \$69.00 to engrave name and dates
- Additional fee of \$49.00 to engrave standard design or verse
- Additional fee of \$69.00 to engrave custom design or verse
- Additional fee of \$229.00 to engrave two names and dates and a standard design on the Unity urn
- Additional fee of \$69.00 for overnight delivery of an urn that is not in our current inventory or for an expedited delivery for a visitation, ceremony or celebration of life

URN VAULTS

You are not required to purchase an urn, keepsake urn or an urn vault. When a body is cremated or hydrolyzed, the remaining cremated / hydrolyzed remains will be presented in a box that is suitable for interment or scattering as is. Nonetheless, we are pleased to offer the following selection of products in a range of prices and materials to suit your preferences. If the urn is to be placed in a columbarium niche at a cemetery, you must make sure the urn you select will fit. Please speak with one of our funeral directors for assistance.

Manufacturer	Name	Model Number	Description	Price
Batesville	Eclipse	282646	Urn Vault, Constructed of recycled plastic, black colour, external size 16.5" w x 12" d x 9.5 " high, accommodates chest type urn or vertical urn placed on its side, includes urn vault lowering device	\$399.00
Batesville	Pebblecove	205557	Urn Vault, Constructed of composite material with handles, hex key locking system with rubber lid gasket, accommodates most full size urns, waterproof feature, external size 19.88" w x 16.13" d x 15.25" h, internal size 9.75" w x 9.75" d x 12.75" h, includes urn vault lowering device	\$599.00
Batesville	Charleston	264677	Urn Vault, Constructed of composite material construction with handles, hex key system with rubber lid gasket, waterproof feature includes engraved name plate in sheet bronze and one keepsake medallion, accommodates most full size urns, external size 20.25" x 20.25" d x 16" h, internal size 11.16" w x 11.16" d x 13.75" h, includes urn vault lowering device	\$799.00

- Additional Fee of \$325.00 for an interment when using an urn vault lowering device on a Saturday or Sunday
- Additional Fee of \$525.00 for an interment when using an urn vault lowering device on a Statutory Holiday

GRAVE SET UP FOR AN URN ONLY

Manufacturer	Name	Model Number	Description	Price
Duffus Funeral Home	Urn Graveside Set Up Only	-	Grave set up with urn stand when using an urn only without an urn vault. It may include an urn stand and/or urn lowering device, cemetery artificial green grass covering for grave and if required a suitable satchel bag to lower the urn into the grave when the committal ceremony is completed.	\$299.00

LICENSED SUPPLY

Any licensed funeral service establishment accepting a casket or any licensed supply from a third party does take a risk should that product fail in some or any capacity. It is the feeling of Duffus Funeral Home Limited that it would reflect poorly on the licensed operator and establishment. Such an instance would damage the reputation and integrity of the licensed operator and the funeral establishment; it could also NOT be interpreted as the family's choice of product. For these reasons, we the Duffus Funeral Home Limited elect **NOT** to accept a supply from a third party and we feel the liability issue is far too great in doing so.

PAYMENT, FINANCING & FUNDING

For services at time of death:

A deposit of 50% of the funeral contract and the entire amount for the disbursements is required at the time of the arrangements. Balance owing is due within 15 days of signing the contract, beyond which interest will be charged at a rate of 2%, which is equivalent to 24% per annum (APR). Payment may be made by cash, cheque, bank draft or e-transfer. Payment plans are also available to meet most budgets. Financing charges apply to payment plans. For non-sufficient funds cheques returned to the funeral home there is a surcharge of \$95 plus 13% HST for each returned cheque. If an issued refund cheque is lost and needs to be replaced there is a fee of \$95 plus 13% HST to stop payment on the original cheque and re-issue a replacement cheque.

Financial assistance for funeral, burial and cremation services is available through various governmental agencies, to those who qualify.

Pre-payment in advance of need:

For services that are being arranged pre-need, we offer two funding options when prepaying services or supplies:

Trust: You pay for the services and supplies at today's price and we will place your money in a trust account, where it will accrue interest until the prepaid contract is fulfilled (when the services and supplies are delivered). Pre-payment can be made by cash, cheque, or pre-authorized chequing. Funds are held in the purchaser's name.

Insurance: You may purchase an insurance or annuity policy through us, where the proceeds of the insurance / annuity policy will be used to pay for the services or supplies at the time they are delivered. Payment may be made by cash, cheque, or pre-authorized chequing for single payments. Time payment plans may be made by pre-authorized chequing. The policy is held in your name and assigned to the funeral home. Terms and conditions and cancellation policies are set by the Insurance Company.

Guarantee: When paid in full in accordance with the payment terms set out in the prepaid contract, the prepaid contract is guaranteed. The total payment(s) made plus interest / growth earned will be applied to the future price of the services and supplies. If the total payment(s) plus interest / growth earned are insufficient to cover the total future price of the prepaid services and supplies, we will absorb the difference as a loss. Any funds in excess of the total future price of the prepaid services and supplies will be returned or applied toward additional services, supplies and disbursements purchased at the time of need, as applicable. Conditions apply. Any changes to the prepaid contract may result in the prepaid contract being null and void and a new contract being executed with current pricing at the time changes are made.

Additional information about payment, financing and funding options is available upon request.