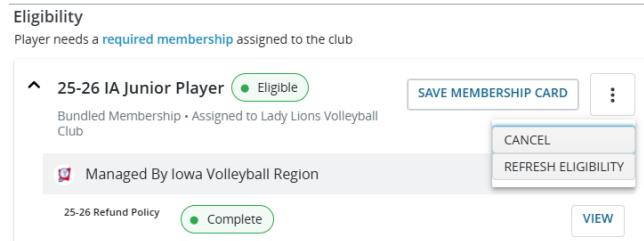


Incomplete on Roster, but Eligible and in club for 25-26 season (12/19/25)

There has been a glitch in SportsEngine that keeps the payment or completion of requirements to finish even though the member is showing as eligible. Please try the following if you find them Incomplete on the roster but eligible and in the club for the season.

Click on the member's name in Season Management (Players, Staff) to get the following.



- Click on the 3 dots to the right of Save Membership Card, to get drop down.
- Click on Refresh Eligibility.
- When done Reload SportsEngine or exit the screen and come back.