



**BERKSHIRE
HATHAWAY**
HOMESERVICES

RW TOWNE
PROPERTY
MANAGEMENT

Feel Right at Home with Our **Resident Benefits Package**

- * **Resident Rewards Program** – Rent day is now rewards day. You'll earn points for paying rent on time and can turn those points into items, giveaways, and gift cards.
- * **Credit Building** - We report every on-time rent payment so you build credit. Average increases of 23 to 64 points in resident scores. We can report up to the past 24 months for an immediate boost.
- * **\$1M Identity Protection** - 1 in 4 Americans are victims of identity fraud. All adult leaseholders get \$1M coverage backed by AIG, monitoring through IBM's Watson, and a dedicated, US-based Identity Restoration Specialist.
- * **Move Guide** - A digital move-in experience helps you set up utility, cable, internet services and more, while helping you get the best promos and discounts available.
- * **On-Demand Pest Control** - Powered by Pest Share, a targeted and effective pest control solution that can save you up to 40% on pest treatments.
- * **Convenient Access Services** - Access your documents, pay rent online & enter maintenance requests on our online portal – 24 x7. In-person rent payments accepted at our Norfolk office.
- * **Secure Digital Services** - We offer secure electronic document authentication and digital signing services, efficient electronic processing of security deposits, and convenient online pet registration.
- * **Cost Savings Benefits** - We'll waive a late fee/NSF fee for you once per lease term. E-check payments are free. No fees for renewals or annual inspections. PayNearMe & FlexPay rent payments available for an additional charge.
- * **Home Buying Assistance** - For those who want to move onto homeownership, we'll help you get there. We are powered by Berkshire Hathaway HomeServices providing support and guidance to help you transition from renting to homeownership – anywhere in the world.

Learn more at secondnature.com/residents